

Philippine Health Insurance Corporation

# ADVISORY

No. 2021 - 019



## System Downtime

To improve the security on PhilHealth systems, there will be a system downtime to give way to system maintenance activities from June 18, 2021 (Friday) at 6:00 PM to June 20, 2021 (Sunday) at 6:00 PM.

As a result, the following online application systems will not be available:

- Electronic Group Enrollment System
- Electronic Registration
- Case Rates Search
- Claims Eligibility Checking
- Electronic Premium Remittance System (EPRS)
- Electronic Collection Reporting System (ECRS)
- Health Care Institution (HCI) Portal
- eClaims Web Service

We appeal for your understanding for the inconvenience that this system downtime will create.

**(Sgd.) ATTY. DANTE A. GIERRAN, CPA**  
President and Chief Executive Officer