

## CLAIM FORM 4 (CF4) UPDATES

PhilHealth, being the administrator of the National Health Insurance Program (NHIP), is mandated to ensure that quality healthcare services are provided to its beneficiaries. In order to sufficiently measure and assess the quality of care, the Claim Form (CF4) which contains the clinical and administrative information shall serve as one of the vital tools.

### **Please be advised on the recent updates in CF4:**

1. Blood pressure measurements (both systolic and diastolic pressures) for **ALL** patients including pediatric patients from age three (3) years old and above should be reported. For cases wherein patients are in severe circulatory collapse, "palpatory" BP can be indicated.
2. The height (in centimeters), and weight (in kilograms) should be reported for **ALL** patients.
3. Drugs and medicines prescribed and/or used during episode of care must be reported with the following information:
  - generic name
  - quantity
  - dosage
  - route
  - frequency
4. For the above item no. 3, it is reiterated that doctors need not do the encoding of the prices of drugs. It is recommended that Health Care Institutions (HCIs) should employ system revision (e.g. drop-down menu of prices) and/or designate appropriate personnel to fill-out the costing column in the drug section of CF4.
5. For medical conditions without drug intervention during the episode of care, it should be properly reported by the health care provider (i.e., "drugs and medicines not required"). Health care providers (HCPs) should no longer use "not applicable" or N/A.
6. For certain situations like maintenance medicines, donated drugs, among others brought in by patient should be clearly mentioned in Part IV (Course in the Ward).

The **CF4 Generator** (the interim system application developed by PhilHealth that allowed offline encoding and generation of CF4) is still functional for this update, however, any future enhancements of the CF4 template will no longer be reflected in the CF4 Generator. Hence, HCIs are encouraged to use CF4 compliant system.

Furthermore, all system-related issues (other than drugs/medicines) has to be addressed by the hospital through their Service Providers (SPs).

In consideration of all the above, HCIs are requested to directly coordinate with their current service providers (SPs) to incorporate the necessary changes to their hospital information system using the Claim Form 4 (CF4) Version 1.2 for a smooth implementation starting March 1, 2021 admissions.

The SPs are also reminded to fast-track the enhancement of eClaims systems to ensure that their client HCPs are able to properly transmit their claims applications during the said implementation date.

Further inquiries may be referred to our Corporate Action Center at (02) 441-7442 or through [actioncenter@philhealth.gov.ph](mailto:actioncenter@philhealth.gov.ph).

For your guidance and compliance.

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