



To All Health Care Institutions

UNAVAILABILITY eCLAIMS CLOUD STORAGE API (eCCSA)

Please be advised that the issues on eClaims Cloud Storage API based on reported incidents since October 8, 2020 are currently being addressed.

Should there be any encountered connectivity issues on eCCSA, please transfer to the temporary url <https://ecs.philhealth.gov.ph/eden> as stated in PhilHealth Advisory 2020-042.

Reverting back to your previous storage may be considered as an option, should both primary and temporary PhilHealth cloud storage are not available. If this option will be taken, please ensure that the PROs are properly informed for monitoring purposes.

Kindly refrain from using the google drive as we are having difficulty in retrieving the attachments.

For compliance.

(Sgd.) ATTY. DANTE A. GIERRAN, CPA

President and Chief Executive Officer