



## System Downtime

Please be informed that there will be downtime due to system maintenance activities on November 27, 2020, 6:00PM (Friday) until November 30, 2020, 6:00AM (Monday).

As a result, the following online application systems will not be available:

- Electronic Group Enrollment System
- Electronic Registration
- Case Rates Search
- Claims Eligibility Checking
- Electronic Premium Remittance System (EPRS)
- Electronic Collection Reporting System (ECRS)
- Health Care Institution (HCI) Portal
- eClaims Web Service

We are hoping for your understanding for any inconvenience that the system downtime will create.

A handwritten signature in black ink, appearing to read "Dante A. Gierran", with a stylized flourish at the end.

**ATTY. DANTE A. GIERRAN, CPA**

President and Chief Executive Officer