

Philippine Health Insurance Corporation

ADVISORY

No. 2020 - 045



PhilHealth office safety measures for visiting clients

PhilHealth wishes to announce to the public that as of July 29, 2020, a total of 24 PhilHealth employees from the Head Office have been tested positive for the SARS-CoV-2. To date, affected employees are in varying stages of the disease and are in isolation.

Necessary protocols such as contact tracing, isolation, testing and disinfection of premises have been strictly implemented following DOH protocols. These cases have been properly reported in their respective barangays and precautionary measures have been implemented in PhilHealth offices following DOH guidelines.

Please be assured that employees not affected by COVID-19 are still in service to assist clients while observing health and safety protocols.

All clients visiting the PhilHealth offices are advised to observe all safety precautions such as wearing of masks, checking of temperature (entry shall only be allowed for those with temperature reading of less than 37.5 degree centigrade), physical and social distancing and proper filling-out of health declaration form for contact tracing.

For the information and guidance of all concerned.


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President and Chief Executive Officer