Philippine Health Insurance Corporation

ADVISORY
No. 2020 - 044

PhilHealth
Your Partner in Health

UNIVERSAL HEALTH CARE
KALUSUGAN AT KALINGA PARA SA LAHAT

Strengthening the Security of PhilHealth Online Services

Please be informed that in line with the government policy on infostructure, PhilHealth is strengthening the security of its online services starting July 1, 2020. As such, PhilHealth is requiring enforcement of higher strength encryption before a user can access its online services.

In view of this, please enable TLS 1.2 in your current browsers or upgrade to the following browser versions or higher to automatically enable the TLS 1.2.
- Internet Explorer version 11
- Microsoft Edge any version
- Google Chrome version 29
- Mozilla Firefox version 27
- Apple Safari version 7

On July 1, 2020, if TLS 1.2 is not enabled, you may experience problems in accessing PhilHealth's online services such as EPRS, IHCP Portal, and Member Portal. If this is encountered, please ask for the Regional IT officer's assistance.

For your information and proper guidance.

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President and Chief Executive Officer