



Mandatory Use of PhilHealth Cloud Storage Service by Health Care Institutions

With reference to PhilHealth Advisory 2020-010 eClaims Cloud Storage API (eCCSA) using the Cloud Storage Service for Health Care Institutions, please be informed that the deadline for shifting to the PhilHealth Cloud Storage using eClaims Cloud Storage API (eCCSA) is on **September 30, 2020**.

Shifting to PhilHealth provided eClaims Cloud Storage has the following advantages:

1. Minimize Return to Hospital (RTH) claims due to unavailable or unreadable claims attachments;
2. Minimize Return to Hospital (RTH) claims due to data quality format in CF4 XML attachment;
3. Immediate response on the status of the claims attachment being uploaded for immediate correction of errors, if any, by the HCIs;
4. Minimized unavailability of storage server at the time of downloading resulting to RTH;
5. PhilHealth Cloud Storage is free and HCIs are not obligated to pay for its use.

As such, please enhance your eClaims software solutions or inform your Service Providers to do system modifications to comply with the PhilHealth Cloud Storage requirements. Requests for the conduct of system validation tests can be made to the nearest PhilHealth office prior to the said deadline.

For strict compliance.


BGEN. RICARDO C. MORALES, AFP (RET) FICD
President and Chief Executive Officer