Philippine Health Insurance Corporation
ADVISORY
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PhilHealth
Your Partner in Health

UNIVERSAL HEALTH CARE

To All Health Care Institutions
eClaims Cloud Storage API Temporary URL

The PhilHealth eClaims Cloud Storage API (eCCSA) has been further enhanced to provide better services to HCIs. It is already operational and is being utilized by HCIs who have passed the eCCSA validation test.

However, technical difficulties may still be encountered. Hence, a backup repository for the submission of attachments has been provided in case the primary eCCSA is inaccessible. Please use https://ecs.philhealth.gov.ph/eden as backup when technical difficulties are encountered in the eCCSA primary server. Furthermore, ensure that the technical issues are properly reported to PhilHealth PRO IT or to PhilHealth ticketing system prior to transferring to the backup repository.

Since the said URL is only a backup repository, please make sure that your systems are transferred back to the primary eCCSA at URL (https://ecs1.philhealth.gov.ph/eden) once technical issues are declared by PhilHealth as resolved.

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President and Chief Executive Officer