Philippine Health Insurance Corporation No. 2020 - 039





Additional Guidance for Partner Healthcare Providers

In relation to a recent Kumusta Kayo? session led by the undersigned and participated in by various healthcare providers and stakeholders last April 24, 2020, please be advised of the following:

1. Attending physicians are reminded and enjoined to sign the following PhilHealth claim forms when they perform their daily rounds:

a. Claim Signature Form (CSF) Part IV. Health Care Professional Information

b. Claim Form 2 (CF-2) Part II. Patient Confinement Information. No. 10

Medical directors or hospital administrators of both public and private health care providers may sign on behalf of attending physicians who are unable to sign the PhilHealth claim forms only during the duration of the state of public health emergency due to the COVID-19 pandemic.

- 2. In accordance with existing policies, the next of kin or duly authorized representative are allowed to sign the following PhilHealth Claim Forms on behalf of the patient:
 - a. CSF Part I. Member and patient information certification. No. 9
 - b. CF-2 Part III. Certificate of consumption of benefits and consent to access patient records. Item B.
- 3. COVID-19 claims are filed separately from claims of procedures done on the same patient during the same confinement period. Patients may have out of pocket expenses for hospital charges on procedures done by healthcare providers that are not related to the management for COVID-19.

For the information and guidance of all concerned.

BGEN. RICARDO C. MORALES, AFP (RET) FICD President and Chief Executive Officer