

Philippine Health Insurance Corporation

ADVISORY

No. 2020 - 031



Automatic extension in the filing of protest and appeals before the Protest and Appeals Review Department, motions for reconsideration of denied or reduced claims before the Claims Review Committee, and re-filing of Return-to-Hospital Claims

The filing of all protest and appeals before the Protest and Appeals Review Department (PARD), motions for reconsideration of denied or reduced claims before the Claims Review Committee (CRC), and re-filing of Return-to-Hospital Claims falling due from 15 March 2020 and until the Enhanced Community Quarantine is lifted shall be given an automatic extension. It may be filed within sixty (60 days) from the day the ECQ is lifted.

This automatic extension is given to ease the burden on our healthcare system and help them focus in dealing with the pandemic.

Further inquiries pertaining to this advisory may be referred to our Corporate Action Center at (02) 8441 7442.


BGEN. RICARDO C. MORALES, AFP (RET) FICD
President and Chief Executive Officer