

Philippine Health Insurance Corporation

ADVISORY

No. 2020 - 025



Electronic Submission of Official Receipts of Accredited Health Care Institutions (HCIs) as Acknowledgment of Benefit Claims Payments

As part of the precautionary measures to curb the spread of COVID-19, all accredited Health Care Institutions (HCIs) are advised to submit an electronic copy instead of the original copy of the Official Receipt (OR) of benefit claims until such time that the situation will be back to normal and the enhanced/general community quarantine is lifted. The submission of the scanned OR copies by the HCIs containing details such as amount received, date and signature of issuer, should be sent to the official e-mail address of the concerned Local Health Insurance Office (LHIO)/PhilHealth Regional Office (PRO) using the HCIs' official e-mail address as well.

For uniformity, the email subject format shall be as follows:

Name of Hospital, ORs, Period Covered, example:
NKTI ORs MARCH 1-15 2020

Further clarifications on this Advisory may be referred to the nearest PhilHealth Office.


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