



eClaims Cloud Storage API (eCCSA) using the Cloud Storage Service for Health Care Institutions

Please be informed that the eClaims Cloud Storage API (eCCSA) as part of the PhilHealth Cloud Storage Service (PCSS) is already available for use. The eCCSA shall be used to upload all documentary attachments required for claims processing. The API shall ensure:

- Validity of the PhilHealth Identification Number;
- All mandatory fields and information have been properly provided;
- XML file format and data content are compliant to PhilHealth standards and data libraries;
- Attachments can be successfully decrypted;
- Documentary attachments are accessible and available for processing.

HCIs are requested to directly coordinate with their current service providers to incorporate the necessary changes to their system to be able to use the cloud storage service.

A retention period of six (6) months from the uploading date will be implemented for all attachments. To keep the file system in order, a file naming convention will be used for the attachments as follows: Accreditation Number + Case Number + Date of Admission (YYYYMMDD) + Document Type + Sequence No (00), separated by semi-colons.

Example:

H93005836;H0200166518120007;20200122;CF4;01

Please follow these procedures to apply for access to eCCSA.

- Create an account in the PhilHealth Ticketing System (<https://itsupport.philhealth.gov.ph>) using the acronym of the facility name, followed by the initial of the user and sequence number (00). The same account will be used in the creation of your Cloud Storage Account.
- Download the eCCSA technical guidelines and PCCS Application Form (PCCSAF) from the PhilHealth website, or directly request them from the nearest PhilHealth Office.
- Properly accomplish the PCCSAF and submit to the PhilHealth Ticketing System under the subject **PCSS REGISTRATION**.
- The account registration credentials, test/production environment will be sent through the PhilHealth Ticketing System to the registered email address as reflected in the PCCSAF.
- Issued accounts may immediately be used in the test/production environment.

For those interested in availing the service or for further details, kindly coordinate with the nearest PhilHealth Office.

BGEN. RICARDO C. MORALES, AFP (RET) FICD
President and Chief Executive Officer