

Philippine Health Insurance Corporation

# ADVISORY

No. 2020 - 008



## System Downtime

To improve our services to the members and stakeholders, there will be downtime due to system maintenance activities from **January 24, 2020, 7:00 PM** (Friday) until **January 27, 2020, 6:00 AM** (Monday). As a result, the following online application systems will not be available:

- Member Inquiry
- Electronic Group Enrollment System
- Electronic Registration
- Case Rates Search
- Claims Eligibility Checking
- Electronic Premium Remittance System (EPRS)
- Electronic Collection Reporting System (EPRS)
- Health Care Institution (HCI) Portal
- eClaims Web Service

We are hoping for your understanding for the inconvenience that this system downtime will create.

  
**BGEN. RICARDO C. MORALES, AFP (RET) FICD**  
President and Chief Executive Officer