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EXTENSION ON THE USE OF CLAIM FORM 4 (CF4) GENERATOR

In order to support Health Care Providers (HCPs) in complying to PhilHealth Circular No. 2019-0002 and Advisory No. 2019-0008 on the submission of CF 4, please be informed that PhilHealth shall be extending the use of the CF4 Generator until August 31, 2019.

The CF4 Generator is an interim application that allows encoding and generation of CF4 offline. Health care providers needing this application should coordinate with their respective PhilHealth Regional Office for the URL and their Service Providers for installation and integration with their information and eClaims system.

PhilHealth has been orienting SPs on the Claim Form 4 (CF4) since October 2018. Hospitals have also known that CF4 shall be implemented since May 15, 2018 (publication date for PhilHealth Circular 2018-0007 – Documentary Requirements for Claims Reimbursement and Medical Prepayment Review of Claims). Despite these, there's still less than 50% compliance with the encoded CF4.

The SPs are also reminded to fast-track the enhancement of their eClaims systems to ensure that their client HCPs are able to properly transmit the claims applications. At the same time, HCPs are encouraged to coordinate with their SPs to ensure that their claims are transmitted following PhilHealth rules to avoid delays in reimbursement.

Further inquiries may be referred to our Corporate Action Center at (02) 441 7442 or through actioncenter@philhealth.gov.ph.



RUBEN JOHN A. BASA

OIC, Office of the President and CEO
Executive Vice President and COO