

UNPAID PCB DATA RECORDS FOR CY 2016 AND 2017

Please be advised that PhilHealth shall conduct a review of unprocessed data records stored in the Philippine Health Information Exchange (PHIE) Lite. These records include all data submitted by the EMR systems for CY 2016-2017 that were automatically denied regular processing by the PhilHealth System due to invalid/incomplete/non-PHIC compliant data entries such as but not limited to the following:

1. Invalid date of effectivity (e.g. date of enlistment is January 1, 1970);
2. No facility/RHU code;
3. No PhilHealth Accreditation number;
4. No EMR ID;
5. No patient type (e.g. member or dependent).

The concerned PCB provider shall receive notification from their respective PhilHealth Regional Office (PRO) on their affected data records and are advised to contact and coordinate with their EMR provider to manage encoding errors and be able to resubmit corrected data. All resubmitted data records shall undergo the regular processing and computation and shall be paid as PFPR adjustments.

All other records that were previously accepted by the system and had been denied payment for failure to comply with claims eligibility rules with reasons as specified in the Negative List are not included in this advisory.

For any questions/clarifications, you may contact the IT Helpdesk at telephone number (02) 441-7444 local 7607 or email at it.helpdesk@philhealth.gov.ph.

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