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## **CLAIMS STATUS REPORTS TO BE SENT TO ALL ACCREDITED INSTITUTIONAL HEALTH CARE PROVIDERS VIA E-MAIL**

To assist in the reconciliation of provider and insurer records, all accredited institutional health care providers in the public and private sectors shall be provided with a Summary of Claims Status Report (SCSR) of their claims reimbursements through their official email accounts or addresses.

As such, we request our partner hospitals to update their email addresses (even if there are no changes) with their respective PhilHealth Regional offices from May 21-23, 2018.

The SCSR contains the status of claims paid and those that are still for payment, pending, denied, and returned, and shall be emailed starting May 24, 2018 for those who have updated their email accounts.

This activity aims to facilitate speedy reconciliation of records, and should promote dialogue between PhilHealth and its accredited providers in aid of better service to PhilHealth members and patients.

Further inquiries and concerns regarding this advisory may be directed to our 24/7 Corporate Action Center Hotline at (02) 441-7442.



**DR. CELESTINA MA. JUDE P. DE LA SERNA**

Interim/ OIC – President and CEO