



## OVERSEAS FILIPINO WORKERS MUST ENSURE THAT PHILHEALTH CONTRIBUTIONS ARE REPORTED AND REMITTED BY ACCREDITED COLLECTING AGENTS TO PHILHEALTH

All land-based Overseas Filipino Workers (OFWs) should make sure that their PhilHealth payments through Accredited Collecting Agents (ACAs) are recorded and posted. Contact the nearest PhilHealth Office or send an electronic mail to <a href="mailto:ofp@philhealth.gov.ph.">ofp@philhealth.gov.ph.</a>

For easy retrieval of records, OFWs must have the correct PhilHealth Identification Number (PIN) on hand, or the following information:

- a. Full Name (First Name, Middle Name, Last Name)
- b. Date of Birth (mm-dd-yyyy)

Proofs of payments such as Official Receipts (ORs) and Remittance Reports (RRs) must be presented for reference in case of non-posted payment for further verification and validation.

All OFWs should update their Member Data Records (MDRs) particularly their contact information (telephone number, mobile number, email address and postal address) to enable PhilHealth to communicate with them the new programs, benefits and other reminders.

For online inquiry, use <a href="https://memberinquiry.philhealth.gov.ph">https://memberinquiry.philhealth.gov.ph</a> through the PhilHealth website, <a href="https://memberinquiry.philhealth.gov.ph">www.philhealth.gov.ph</a> to verify contribution payment records and other member information.

For further assistance, OFWs may call our 24/7 Corporate Action Center Hotline, (02) 441-7442, or send an email to **actioncenter@philhealth.gov.ph**. Concerns may also be sent to our Overseas Filipinos Program (OFP) Office at (02) 441-7444 local 7416 or to **ofp@philhealth.gov.ph** 

RUBEN JOHN A. BASA

OIC to the Office of the President and CEO