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## ISSUANCE OF MEMBER DATA RECORDS AND PHILHEALTH IDENTIFICATION CARDS IS FREE

The public is hereby cautioned against individuals who offer to assist members and prospective members in securing PhilHealth ID cards and Member Data Records, **for a fee.**

These individuals use social media platforms to market their modus operandi, primarily targeting unsuspecting members who pay fees and issue authorizations to facilitate the processing and shipping of their PhilHealth ID cards and MDRs. Such act is considered “fixing” and is strictly prohibited under the Anti-Red Tape Act of 2007.

We reiterate that **we do not charge any fees** for the printing and issuance of PhilHealth ID cards and MDRs. Those who need to have their ID cards and MDRs printed are advised to proceed to the nearest PhilHealth Regional Office, Local Health Insurance Office (LHIO) or PhilHealth Express in your localities, and transact with our frontline personnel directly.

Please report any incidence of “fixing” or similar activities to our 24/7 Corporate Action Center Hotline at (02) 441-7442, send a message to our Text Hotline (0917) 898-7442, or email us at **[actioncenter@philhealth.gov.ph](mailto:actioncenter@philhealth.gov.ph)**.



**RUBEN JOHN A. BASA**

OIC to the Office of the President and CEO