

PhilHealth Advisory

No. 2017-0069



IMPLEMENTATION OF ELECTRONIC CLAIMS SYSTEM BY 2018

In reference to PhilHealth Advisory No. 2017-0019 – eClaims Compliance by HCIs Extended to December 31, 2017, several options were made available to allow Health Care Institutions (HCIs) to electronically transmit claims data to PhilHealth. In view of the requirements of HCIs to acquire information technology resources, enhance capability, establish connectivity and/ or partner with eClaims service providers, compliance to eClaims by HCIs had been extended to December 31, 2017. Said Advisory was uploaded to PhilHealth website last May 4, 2017.

The Electronic Claims Processing or eClaims will continue its implementation this 2018 with major goal of no more data entry in the PhilHealth Regional Offices (PROs). There are HCIs that have already used eClaims from the time the Advisory was released last May 4, 2017. As such, the following are the guidelines related thereto:

1. HCIs that have engaged with service providers like HITPs can continue with the engagement and proceed with eClaims implementation. eClaims has been operational and reported issues were appropriately addressed.
2. HCIs that have engaged with service providers like HITPs and already submitting claims data to PhilHealth using eClaims will continue its implementation.
3. HCIs with any of the following conditions must coordinate with the PROs for proper evaluation and instructions:
 - a. HCIs that have applied for software certification (i.e. direct transmission or with outsourced service providers) and with on-going development or testing depending on their current status from time of application
 - b. HCIs that will apply for software certification
 - c. HCIs that will not be able to implement eClaims due to connectivity issues like poor connection or no connection, or other concerns
 - d. Rural health units submitting claims (3 in 1) and using EMRs (iClinicsys, CHITS, WAH, Shine, eHatid, and other certified software)

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