





No. 2017-0037

IMPLEMENTATION OF POINT-OF-SERVICE (POS) PROGRAM

The implementation of the Point of Service (POS) Program pursuant to PhilHealth Circular No. 2017-0011, shall be effective on July 1, 2017. Parallel with this, the new Onsite Rapid Enrolment (ORE) System is being modified to accommodate registration in the POS program.

Please be guided by the following:

- a. Ensure that all point-of-care (POC) patients with admissions prior to July 1, 2017 are enrolled or registered in ORE. Starting July 1, 2017, the said system will only be able to facilitate processing of enrolment under POC for patients admitted until June 30, 2017.
- b. The new PhilHealth Onsite Access Form (POAF) shall be required to activate access to the POS System.
- c. All participating government hospitals shall designate a Social Worker trained by the Department of Health (DOH) to assess qualified POS patients.
- d. Government hospitals without trained staff on the Medical Social Service Form (MSS) or DOH Assessment Tool on Indigency, may coordinate with DOH Regional Offices for the said training / orientation.
- e. In lieu of a copy of accomplished MSS form, a certification from the Medical Social Welfare Office (MSWO) or Social Welfare Development Officer (SWDO) shall be attached to Claim Documents for submission to PhilHealth.
- f. Previously enrolled Sponsored Program members assessed as indigent but without coverage for the current year shall be registered under POS.
- g. All POS-financially capable members who paid the annual premium to immediately avail themselves of benefits shall be covered until December 31, 2017.

Further clarifications or inquiries on this advisory may be directed to the Non-Formal Sector, Member Management Group at (02) 441-7444 ext. 7411.

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