

eCLAIMS COMPLIANCE BY HCIs EXTENDED TO DECEMBER 31, 2017

The use of Hospital Information System (HIS)/Electronic Medical Record (EMR) is key to eClaims implementation and provides significant benefits to Health Care Institutions (HCIs) in improving internal workflows or processes, data quality, efficiency, and client satisfaction. In view of the requirements of HCIs to acquire information technology resources, enhance capability, establish connectivity and/or partner with eClaims service providers, compliance to eClaims by HCIs is being extended to December 31, 2017. The use of Health Information Technology Providers (HITPs) is no longer mandatory for eClaims implementation. HCIs will be in one of the following eClaims implementation scenario:

1. HCIs that partnered with HITPs can continue to upload data through the use of HIS, EMR, or electronic claims transporter.
2. HCIs that would like to consider direct transmission from their existing HIS/EMR may communicate in writing to PhilHealth to confirm or validate their software compliance to PhilHealth requirements.

The choices in achieving the above scenarios are depicted in the following which allows HCIs to choose various options including use of service providers, PhilHealth utilities, or direct transmission:

Option 1: HCI with no HIS/EMR can use PhilHealth regional systems (PhilHealth Hospital Information and Claims System (PHICS)/Softcopy Claims System (SCLAIMS)) or outsource to an accredited HITP. The HCI is advised to perform cost-benefit analysis of outsourcing and establish a plan to move to HIS/EMR to improve internal processes, achieve integrated workflows, improve patient satisfaction, and at the same time meet the requirements of PhilHealth claims submission and data validation.

Option 2: HCI with existing in-house HIS/EMR can directly transmit claims data to PhilHealth. The HCI must coordinate with PhilHealth for the technical specifications to comply with the requirements and seek software certification for compliance.

Option 3: HCI with existing outsourced HIS/EMR that is not yet compliant to PhilHealth claims requirements, must require its service provider to seek compliance to the technical specifications of PhilHealth, and eventually get software certification for compliance.

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Option 4: HCI with existing in-house HIS/EMR may still get a service provider whose software is certified by PhilHealth as complying to the technical specifications of claims submission and data validation.

Option 5: HCI with existing outsourced HIS/EMR may still get another service provider whose software is certified by PhilHealth as complying to the technical specifications of claims submission and data validation.

Direct transmission to PhilHealth has no cost to the HCIs.

HCIs are required to transmit encrypted data and comply with other data security requirements as shall be set by PhilHealth in compliance to Republic Act 10173 – Data Privacy Act of 2012.

Procedures and guidelines on direct transmission and certification of HIS/EMR as compliant to the requirements of PhilHealth claims submission shall be disseminated accordingly.

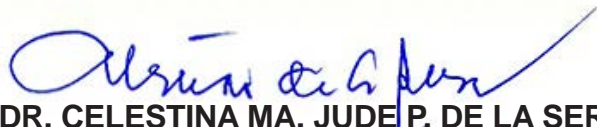
To provide quality service, all inquiries / clarifications pertaining to this advisory can be made through the following:

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2. Ticketing support system at <https://itsupport.philhealth.gov.ph/osticket> under "Help Topic: General Inquiry / eClaims (PeCIG, Process, WS, NET)". To access our ticketing support, a user account must first be created using the link below: <https://itsupport.philhealth.gov.ph/osticket/account.php?do=create>.


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