

## Access to Databases Temporarily Unavailable

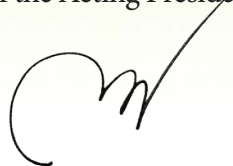
Our Production and Online databases are scheduled for tablespace encryption from 5:00 p.m. on Fridays to 5:00 am on Mondays on the following dates:

- November 18-20, 2016
- November 25-27, 2016
- December 2-4, 2016
- December 9-11, 2016

During the said activity, access to all systems, facilities and web services will be affected. Normal operations, however, will be restored at 5:00 a.m. on Mondays following each scheduled tablespace encryption.

Important concerns related to this matter may be relayed to our Corporate Action Center at (02) 441-7442.

By Authority of the Acting President and CEO:



**JOHNNY Y. SYCHUA**

OIC - EVP and COO and Concurrent RVP, CARAGA  
(as per CPO No. 2016-2255 dated November 7, 2016)