





## Reminders for easier and convenient availment of benefits

For easier and convenient availment of PhilHealth benefits, Overseas Filipino members are reminded to ensure the following:

- a) Your annual premium contribution is up-to-date;
- b) Your member data record and contact information (*telephone number, mobile number, email address and postal address*) are updated;
- c) The correct PhilHealth Identification Number (PIN) is indicated in all transactions related to PhilHealth, whether done locally or abroad;

Use the Online Inquiry facility, <u>https://memberinquiry.philhealth.gov.ph</u> in the PhilHealth website, <u>www.philhealth.gov.ph</u> to verify contribution payment record and other member-related information.

When hospitalized in the Philippines, the Member Data Record (MDR) may no longer be required if the hospital has access to the Health Care Institution Portal (HCI Portal). If none, kindly secure a copy of the MDR from the nearest PhilHealth office or online through <u>ofp@philhealth.gov.ph</u> during office hours.

A PhilHealth representative (P-CARES) is assigned in selected hospitals in the Philippines to assist members or dependents on PhilHealth concerns.

Further inquiries may be directed to the Corporate Action Center at (02) 441-7442, or through the Overseas Filipinos Program (OFP) Office at (02) 441-7444 local 7416. Inquiries may also be sent via email to <u>actioncenter@philhealth.gov.ph</u> or to <u>ofp@philhealth.gov.ph</u>.

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