


## **TO ALL PHILHEALTH OFFICES, ACCREDITED HEALTH CARE PROVIDERS, PHILHEALTH MEMBERS AND ALL OTHERS CONCERNED**

PhilHealth aims to ensure that eligible PhilHealth members and dependents are provided hassle-free availment in all engaged Institutional Health Care Providers.

A duly updated Member Data Record (MDR) is the basic documentary requirement for purposes of benefit availment, while the Birth Certificate and the Marriage Certificate are the pre-requisite documents as proof of identity and affinity respectively.

In the absence of the above-mentioned documentary requisites, alternative documents as provided for in Annex A of this advisory as well as the Pantawid Pamilyang Pilipino Program IDs issued by the Department of Social Welfare and Development (DSWD) shall be acceptable.

The list of primary and alternative documents shall be posted/presented to members at the point of transaction (PhilHealth Offices, ACAs, hospitals, etc.) to facilitate compliance.



**ALEXANDER A. PADILLA**

Executive Vice President and Chief Operating Officer