

PhilHealth Advisory

No. 10-07-2012



To All Employers Using ePAY as the Mode of Premium Contributions Remittance and Reporting:

There has been an increasing number of rejections of enrolment in the ePay facility and some 'misrouted files' in the processing of PhilHealth premium contributions remittance and reporting from certain employers using the ePay facility. It was observed that the same was due to non-reporting of changes in the employer profile to PhilHealth and/or to the servicing accredited collecting institution.

Please be advised that the employer data in the PhilHealth database must be identical to that of the servicing accredited collecting institution to avoid the aforementioned issues. Therefore, to eliminate these cases from happening, all employers are requested to immediately: report any change in their profile (such as address, business name, etc.) by submitting to the nearest PhilHealth Office a duly accomplished Employer Data Amendment Form (ER-3) together with the applicable supporting documents; and, inform the respective servicing banks regarding such changes/amendments. The ER-3 is downloadable from the official PhilHealth website (www.philhealth.gov.ph).

Please be guided accordingly.


DR. EDUARDO P. BANZON
President and CEO