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Importance of Statement of Account/ Billing Statement

This is to remind all PhilHealth members to keep a copy of the **Statement of Account/Billing Statement** and the invoice/ official receipt issued by the hospital and doctor, respectively. These will be the members' reference in identifying if they have appropriately availed of their benefits when they receive the Benefit Payment Notice (BPN) from PhilHealth.

Members are also advised to be aware of the contents of the Statement of Account. If PhilHealth benefits were deducted from the actual charges of the hospital, total charges with the exact amount deducted must be specified in the Statement of Account/Billing Statement. Similarly, if PhilHealth benefits were deducted from the actual doctor's professional fee, total charges with the exact amount deducted must be specified in the invoice/official receipt. As per PhilHealth Circular No. 14, s-2008, it is also recommended that the Statement of Account and Official Receipt/s be duly signed by the member or his/her representative conforming to the PhilHealth deductions applied.

Upon receipt of the BPN, the member shall compare the latter with the deductions indicated in the Statement of Account. The said deductions should agree with the PhilHealth benefits payment indicated in the BPN. If, for instance, the deductions were less than the benefits the member should have availed as confirmed by the BPN, the member is clearly *underdeducted*. He or she may then present the BPN together with the Statement of Account/OR to the hospital/ doctor to claim the benefits that are due him/her.



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