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Benchbook Implementation

In pursuit of our vision to influence the delivery of accessible quality health care in the country, PhilHealth shall be implementing the quality standards contained in its “Benchbook on Performance Improvement of Health Services” in hospital accreditation. The PhilHealth Benchbook, which has been approved for adoption by the PhilHealth Board of Directors through Resolution No. 453, s-2002, calls for continuous quality improvement among the accredited institutional health care providers. The following related activities are lined up for 2009-2010:

Activities	Timeline	Responsible Parties
1. Orientation of hospitals on Benchbook self-assessment and survey process	June - August 2009	PhilHealth Regional Offices / Central Office through the Standards and Monitoring Department (SMD)
2. Conduct of self-assessment by hospitals	July - September 2009	Hospitals
3. Submission of accomplished self-assessment tools by hospitals to the respective PhilHealth Regional Office	August - October 2009	Hospitals
4. Validation of self-assessment results in selected hospitals	October 2009 - January 2010	Central Office (SMD) / PhilHealth Regional Offices
5. Application for renewal of hospital accreditation for 2010	January 2010	Hospitals
6. Start of pre-accreditation survey using Benchbook tools for 2010 accreditation	January - March 2010	PhilHealth Regional Offices

The above timelines were updated as of March 2009 and shall be strictly followed. However, in the event of unforeseen and unavoidable circumstances, some adjustments will be done with appropriate notice.

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