



Republic of the Philippines
PHILIPPINE HEALTH INSURANCE CORPORATION

Citystate Centre, 709 Shaw Boulevard, Pasig City
Call Center (02) 441-7442 Trunkline (02) 441-7444

www.philhealth.gov.ph



CY 2018 Performance Report of the Risk Management Committee

The Risk Management Committee met once every quarter in 2018 and focused on critical issues related to risk management and issued key directives to concerned offices to address them.

The online Practice Quiz of the PhilHealth Web-Based Risk Management Tutorial was officially rolled out with the issuance of the guidelines on its implementation as provided for in Corporate Order No. 2018-0038. Said practice quiz is to be taken twice a year or once every semester. Exam results have also been incorporated to the individual performance scorecards of all PhilHealth officers and employees.

The Committee deployed the Risk Information Management System (RIMS), a software tool which facilitates the implementation of risk management process in the Corporation and aims to standardize the process of identifying, assessing, monitoring and reporting risks. Eventually, a new RIMS logo was also created to relate its design to PhilHealth's approach to Risk Management. The Committee also instructed the Management to develop a reward and incentive mechanism to encourage the use of said system.

Through the initiative of the members of the Committee, preparations for the 29 May 2018 Joint Oversight Committee on the National Health Insurance Program (NHIP) were accomplished during the 28 May 2018 Special Board Meeting. Critical talking points such as the allegations of hospital groups on claims backlogs, PhilHealth financial status and the GAA allocation for the senior citizens were discussed. In the same meeting, the Board also affirmed the authority of the Committee to review any presentation or document which might have reputational or financial risk to the Corporation prior to its release to the public.

The Committee approved the composition of the Sub-Committee on Communications that includes: select rank-and-file employees, executive officers, an HRD representative, the Corporate Communications Department as Secretariat, and Dr. Israel Francis A. Pargas as Adviser. The creation of said subcommittee was approved by the Board through PhilHealth Board Resolution No. 2316, s. 2017. Lodged under the Committee, it aims to oversee the communication activities of the Corporation and assess the effectiveness of the Corporate Communication Plan.

The Committee approved the Guidelines in the Reporting of Top Risk Issues which is intended to encourage accountability of risks and to ensure that identified risks are fully integrated in the strategic and operational decisions of the Corporation.

During its meeting on 26 July 2018, the Board approved the CAAC Webpage through PhilHealth Board Resolution (PBR) No. 2385. The CAAC Webpage is the online platform where all decisions of the Arbitration Office or PhilHealth Board on administrative cases against health care institutions which have been deemed final and executory shall be posted on the PhilHealth website.

The members of the Risk Management and Benefits Committees, during its 10 October 2018 joint meeting, tackled important concerns pertinent to the proposed PhilHealth Plus, a priority program of the Corporation. Additional directives were made to ensure its successful implementation.

Finally, as part of the reconstitution of the PhilHealth Board Committees in 2018 (PBR No. 2341), the Risk Management Committee retained Dr. Anthony C. Leachon (Independent Director, Monetary Board) as its chairperson and the Department of Finance (represented by Deputy Treasurer Ma. Sharon P. Almanza of the Bureau of the Treasury) as its vice-chair.

By the end of CY 2018, the other members of the Committee were identified: Asec. Lyndon L. Lee Suy (DOH), Dir. Marie Angela S. Gopalan (DSWD), APCEO Dr. Roy B. Ferrer (Employer Sector), and Dr. Joan Cristine Lareza (Health Care Provider Sector).