

## **CY 2024 Performance Report of the Information Technology Governance Committee**

*Approved by the IT Governance Committee on 21 January 2025*

The PhilHealth Board's IT Governance Committee (IT Gov) has been constituted to perform oversight functions to the Corporation's Information Technology. It has been created to ensure that PhilHealth does not get left behind this fast-paced modern world, ensuring first class services to all members nationwide.

For CY2024, the IT Gov focused on security and systems enhancement, with their approval of the Health Insurance System and Managed Security Operations Center. The committee also approved the Multi-Year Contractual Authority (MYCA) for IT Equipment Colocation, as well as the ISSP for CY2024 – 2026, and its subsequent amendments. The IT Gov also oversaw the proposals for ICT resources and their corresponding allocation of budgets, both for new projects and those needing extended validity of appropriations.

Committee meetings were held starting January 29, 2024. A total of seven (7) committee meetings and one (1) special committee meeting were held for the year. The tables below show the dates of the IT Gov meetings held in CY 2024, the committee membership, and the attendance of each member.

### **IT Governance Committee Meetings Conducted**

<b>Meeting No.</b>	<b>Date</b>
<b>1</b>	January 29
<b>2</b>	March 11
<b>3</b>	April 22
<b>4</b>	June 6
<b>5</b>	August 22
<b>6</b> <i>(Special meeting)</i>	September 10
<b>7</b>	November 18
<b>8</b>	December 11

### **Committee Membership**

<b>Name</b>	<b>Position</b>	<b>Office</b>
<b>1. Usec. Maria Francesca M. Del Rosario</b>	<b>Chairperson</b>	<b>DBM</b>
<b>2. Asec. Julius Exequiel B. Gorospe</b>	<b>Member</b>	<b>DSWD</b>

<b>3. DToP Eduardo Anthony G. Mariño III</b>	<b>Member</b>	<b>DOF - BTr</b>
<b>4. Dir. Angelica I. Sarmiento (June 2024)*</b>		
<b>5. Dr. Carmencita D. Padilla**</b>	<b>Member</b>	<b>Indirect Contributor</b>

*\*Highlighted in gray indicate that the individual is a former member of the Committee*

*\*\*Took her oath as PHIC Board member on July 23, 2024*

## **CY 2024 Attendance Record of IT Governance Committee Members**

<b>Sector</b>	<b>Jan 29</b>	<b>Mar 11</b>	<b>Apr 22</b>	<b>June 6</b>	<b>Aug 22</b>	<b>Sept 10</b>	<b>Nov 18</b>	<b>Dec 11</b>	<b>Total</b>
<b>DBM</b>	✓	✓	✓	✓	✓	✓	✓	✓	<b>8/8</b>
<b>DSWD</b>	✓	✓	x	✓	✓	✓	✓	x	<b>6/8</b>
<b>DOF</b>	✓	✓	✓	✓	✓	x	✓	✓	<b>7/8</b>
<b>Indirect Contributor</b>	<i>n/a</i>				✓	✓	✓	✓	<b>4/4</b>

With the help of the IT Gov, the ICT Resources and its corresponding budget in the CY 2025 Corporate Operating Budget (COB) were extensively reviewed. The discussions and recommendations of the members contributed to a better proposal leading to faster review and approval by the Board en banc. With IT and policy experts from the Board scrutinizing the ICT Plans of PhilHealth, better governance is assured and maintained.

The IT Gov also approved the procurement of the Health Insurance System (HIS) via managed services in accordance with Republic Act No. 9184 and its IRR. The HIS is a package of: 1) Transactional System on Core Health Insurance Processes (TS-CHIP) - the core health insurance processes, i.e. Membership and Contributions, Benefit Entitlements, Quality Assurance and Accreditation, Procedures on Administrative Cases; and (2) Business Intelligence and Data Analytics (BIDA) - the foundations and basics of PhilHealth's business intelligence and MIDAS model. The IT Gov guided the Management on the succeeding strategies and actions to take in order to solve problems with the procurement of HIS, with the goal of having a good Health Insurance System. The Committee then endorsed the procurement of HIS via managed services in accordance with R.A. No. 9184 and its IRR to the Board en banc, subsequently approving the program.

Aside from the abovementioned, the Committee performed ICT oversight functions by reviewing Management's: requests for procurement of ICT items (e.g. advanced enterprise security solutions, licenses, and support); requests for extended validity of ICT Projects; report on the ISSP 2024-2026; and, reports on the audit of ICT infrastructures, among others. The Committee members' also went over and beyond their duties by always giving time to review Management reports and submissions even outside the Committee meetings. Their resolve to transform PhilHealth's ICT is apparent and translates to good governance with hopes that it will lead to a digitally transformed and excellent PhilHealth.