

CY 2023 Performance Report of the Information Technology Governance Committee

Approved by the IT Governance Committee on 29 January 2024

The PhilHealth Board, in its 19 July 2023 meeting, constituted a Board IT Governance Committee (IT Gov) to perform oversight functions to the Corporation's Information Technology. Specifically, the IT Gov has the following duties and responsibilities:

1. Serve as an oversight on matters regarding IT and the IT-related strategic directions of the Corporation;
2. Recommend IT policies, procedures, and standards;
3. Review and recommends priorities for the development of programs and application systems including its corresponding budget allocations;
4. Serve as advisor to the Board with policy recommendations and technology plans recommended to or by Management for consideration and approval; and,
5. Perform such other duties and responsibilities that may be assigned by the Board.

Committee Membership

In order to ensure that the IT Gov properly discharges its duties, IT experts from the following departments were chosen to be members of the Committee:

1. Department of Budget and Management (DBM) seating as its Chairperson
2. Department of Social Welfare and Development (DSWD)
3. Department of Finance (DOF)

For CY 2023, the following officials/IT experts were designated as the alternate representatives to the IT Gov:

1. Usec. Maria Francesca M. Del Rosario for DBM
2. Asec. Julius Exequel B. Gorospe for DSWD
3. Dir. Angelica I. Sarmiento for DOF

Since these members are newly designated members, briefings and orientations were held covering topics on:

1. Universal Health Care (UHC)
2. PhilHealth's Information and Communication Technology (ICT) Plans and Strategies
3. UHC Systems
4. PhilHealth Enterprise Architecture
5. Information Systems Strategic Plan (ISSP)
6. National Health Data Repository

Regular committee meetings were then held starting October 3, 2023 and a total of four (4) committee meetings were held for the year. Despite the late start of the IT Gov, significant contribution to the IT direction and policy of the Corporation is noted.

The tables below show the dates of the IT Governance Committee meetings that were held in CY 2023 and the attendance of each member:

IT Governance Committee Meetings Conducted

No.	Date
1	October 3
2	November 3
3	November 17
4	December 1

CY 2023 Attendance Record of IT Governance Committee Members

Current Members	Sector	Oct. 3	Nov. 3	Nov. 17	Dec. 1	Total
1. Usec. Maria Francesca M. Del Rosario	DBM	✓	✓	✓	✓	4/4
2. Asec. Julius Exequel B. Gorospe	DSWD	✓	✓	✓	x	3/4
3. Dir. Angelica I. Sarmiento	DOF	✓	✓	✓	✓	4/4

With the help of the IT Gov, the ICT Resources and its corresponding budget in the 2024 Corporate Operating Budget (COB) were extensively reviewed. The discussions and recommendations of the members contributed to a better proposal leading to faster review and approval by the Board en banc. With IT experts from the Board scrutinizing the ICT Plans of PhilHealth, better governance is assured and maintained.

The IT Gov also reviewed the PhilHealth Financial Management and Reporting Enhancement Program (FinMaREP), concentrating on the digital transformation and IT system requirements of the program, i.e. Enterprise Resource Planning (ERP). The FinMaREP is the medium-term plan of the Corporation focusing on the improvement of the financial processes, capability development of the human resources, strengthening its internal control system, and ensuring compliance with statutory requirements. The IT Gov guided the Management on the succeeding strategies and actions to take in order to solve problems with the ERP, with the goal of having a good ERP system for the FinMaREP before the end of CY 2024. The Committee then endorsed the FinMaREP to the Board en banc, subsequently approving the program.

Aside from the abovementioned, the Committee performs ICT oversight functions by reviewing Management's: requests for procurement of ICT items (e.g. advanced enterprise security solutions, licenses, and support); requests for extended validity of ICT Projects; report on the ISSP 2024-2026; and, reports on the audit of ICT infrastructures, among others. The Committee members' are also going over and beyond their duties by always giving time to review Management reports and submissions even outside the Committee meetings. Their resolve to transform PhilHealth's ICT is apparent and translates to good governance with hopes that it will lead to a digitally transformed and excellent PhilHealth.