

GCG 2015 Commitments: 3rd Qtr Status

Indicator	Weight	Target	Status	Indicator	Weight	Target	Status
Satisfaction	8%	+80	Meetings with Surveyors	PhilHealth Plus	6%	Board Approval	Ongoing CSW
Awareness	5%	Sat		TAT of Good Claims	5%	≤ 30 days	32 days
ARTA	5%	70%	Ongoing survey	Coverage	10%	≥ 90%	90%
% of ACA Collections to Total Collections	5%	40%; QC:100%	57%	Competency Framework	5%	Establish	Integration of SPMS to existing framework
Hospitals	5%	≥ 96%	100%	ISO Certification	5%	Conduct of Management Review (MR)	1 st Batch of MR (Partial)
% of LGUs with PCB, MCP & TB-DOTs	5%	≥ 60%	77%	Ratio of Reserves to Prog Expenditures	5%	Max 2 yrs	1 year (June)
No. of TseKap Providers	5%	≥ 81 provinces	Deferred	Benefits to Collection Ratio (NHTS-PR)	5%	≥ 80%	<i>Proposed to remove</i>
NBB	2%	≥ 70%	47%	Collection Efficiency	5%	≥ 70%	68%
Support Value	5%	Baseline	***	Investment Yield	5%	≥ 4.029%	5.151% (June)
New Benefits	6%	3 New Z Benefits	ExeComm / Board approval	Total	100%		