

GCG 2015 Commitments: 2nd Qtr Status

Indicator	Weight	Target	Status	Indicator	Weight	Target	Status
Satisfaction	8%	+80	Ongoing CSW	PhilHealth Plus	6%	Board Approval	Ongoing CSW
Awareness	5%	Sat	Ongoing CSW	TAT of Good Claims	5%	≤ 30 days	33 days
ARTA	5%	70%	Ongoing survey	Coverage	10%	≥ 90%	88%
% of ACA Collections to Total Collections	5%	40%; QC:100%		Competency Framework	5%	Establish Framework	Integration of SPMS to existing framework
Hospitals	5%	≥ 96%	100%	ISO Certification	5%	Conduct of Management Review	Conduct of IQA
% of LGUs with PCB, MCP & TB-DOTs	5%	≥ 60%	71%	Ratio of Reserves to Program Expenditures	5%	Max 2 yrs	1 year
No. of TseKap Providers	5%	≥ 81 provinces	0	Benefits to Collection Ratio (NHTS-PR)	5%	≥ 80%	***
NBB	2%	≥ 70%	47%	Collection Efficiency	5%	≥ 70%	67%
Support Value	5%	Baseline	***	Investment Yield	5%	≥ 4.029%	5.151%
New Benefits	6%	3 New Z Benefits	Ongoing CSW	Total	100%		