

GCG 2014 Updates: 3rd Quarter

PERFORMANCE INDICATORS	WEIGHT	2014 Targets	2014 Status
1. Coverage Rate	25%*	85%	82% (Aug)
2. % of Licensed Hospitals with PhilHealth engagement	20%	95%	96% (Sept)
3. % of LGUs with Engaged PCB Providers	10%	90%	91% (Sept)
4. Net Customer Satisfaction (Survey)	5%	Excellent*	***
5. % of NHTS-PR poor Families Assigned to a PCB provider*	5%*	65% (9.56M)*	5.19M (June)
6. TAT on Good Claims	5%	30 days	45 days (as of Jul)
7. Collection Efficiency: Private	5%	70%	66% (Aug)
8. % NBB of SP Claims (Govt Facilities)	20%	15%*	40% (Aug)
9. QMS	5%	ISO	90% (On Track)
Total	100%	***	

