

GCG 2014 Updates: 2nd Quarter

PERFORMANCE INDICATORS	WEIGHT	2014 Targets	2014 Status
1. Enrollment Rate	5%	92%	***
2. Coverage Rate	20%	85%	82% (June)
3. % of Licensed Hospitals with PhilHealth engagement	20%	95%	94% (June)
4. % of LGUs with Engaged PCB Providers	10%	90%	79% (June)
5. Net Customer Satisfaction (Survey)	5%	> +88%	***
6. % of NHTS-PR poor Families enlisted to a PCB provider	2.5%	65% (9.54M)	1.73M (June)
7. Utilization Rate of PCB 1	2.5%	“2013” + 10%”	1.75M (June)
8. TAT on Good Claims	5%	30 days	44 days (January)
9. Collection Efficiency: Private	5%	70%	63% (May)
10. % NBB of SP Claims (Govt Facilities)	20%	40%	38% (Mar)
11. QMS	5%	ISO	80% (On Track)
Total	100%	***	

