



Republic of the Philippines
PHILIPPINE HEALTH INSURANCE CORPORATION

Citystate Centre Building, 709 Shaw Boulevard, Pasig City
 Healthline 441-7444 www.philhealth.gov.ph



PhilHealth 2011-2012
 Department of Health
 Social Security Administration

Interim PES Form 3

Performance Measures					Baseline Data (if applicable)			CY 2013 Targets	CY 2013 Accomplishment	Rating
Description	Formula	Weight	Data Provider <i>if applicable</i>	2010	2011	2012				
MFO 1: National Health Insurance										
Quantity 1	Enrollment Rate	Total No. of Enrolled PhilHealth Beneficiaries over Total Population	5%	PhilHealth				85%	79.0%	4.6%
Quantity 2	Coverage Rate	Total No. of Eligible PhilHealth Beneficiaries over Total Population	20%	PhilHealth				70%	67.0%	19.1%
Quantity 3	% of DOH-Licensed Hospitals (Public and Private) with PhilHealth Engagement	No. of "PhilHealth-Engaged" Hospitals over Total No. of Hospitals	20%	PhilHealth, DOH (licensed hospitals)				Not less than 95% of eligible hospitals & infirmaries	96.2%	20%

Performance Measures				Baseline Data (if applicable)			CY 2013 Targets	CY 2013 Accomplishment	Rating	
Description		Formula	Weight	Data Provider <i>if applicable</i>	2010	2011				2012
Quantity 4	% of LGUs with Engaged Primary Care Benefit (PCB) Providers	No. of LGUs with Engaged PCB providers over Total No. of LGUs	10%	PhilHealth				85% of qualified LGUs	93.7%	10%
Quality 1	Net Customer Satisfaction Survey	Net Satisfaction Rating	5%	SWS				> +85%	+78	4.6%
Quality 2	% of NHTS-PR poor Families enlisted to a PCB provider	No. of "NHTS-PR poor" PhilHealth Families enlisted to a PCB provider over Total No. of assigned "NHTS-PR poor" PhilHealth Families	5%	PhilHealth, DSWD (NHTS-PR List)				50% (2.49M)	55%	5%
Timeliness	Claims TAT (Good Claims)	Average No. of Days for Claims Processing	5%	PhilHealth				40 days	37 days	5%
Financial 1	Collection Efficiency (Employed: Private Sector)	Actual Collections over Potential Collections	5%	PhilHealth				65%	65.8%	5%
Financial 2	% of NBB of Sponsored	NBB SP Claims over Total SP	20%	PhilHealth				7%	7%	20%

Performance Measures				Baseline Data (if applicable)			CY 2013 Targets	CY 2013 Accomplishment	Rating
Description	Formula	Weight	Data Provider <i>if applicable</i>	2010	2011	2012			
	Program Claims in Government Facilities	Claims							
GAS 1	QMS Implementation	Implementation of Quality Management System	5%	PhilHealth			Manualization of 4 Core Processes (LHIO)	100%	5%
TOTAL OF WEIGHTS:			100%					98%	

Certified Correct:



RUBEN JOHN A. BASA
VP for Corporate Planning and OSD0

2/28/2014

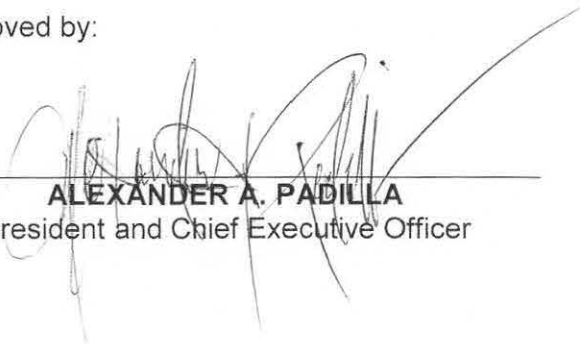
Date



VAL S. VALILA
SVP for Fund Management Sector

Date

Approved by:



ALEXANDER A. PADILLA
President and Chief Executive Officer

Date



HON. ENRIQUE T. ONA, M.D.
Chairperson, Board of Directors

Date