






# Freedom of Information Program

Agency : Philippine Health Insurance Corporation (PhilHealth)  
Receiving Officer : Zenaida Oreiro Marron  
Designation : Social Insurance Assistance I  
Receiving Office : Corporate Action Center (CAC) 7<sup>th</sup> flr. CityState Centre Bldg.  
709 Shaw Blvd. Pasig City

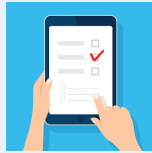
## ACTION CENTER, CCB/HOTLINE 8888

 Website : [www.philhealth.gov.ph](http://www.philhealth.gov.ph)  
 Email : [actioncenter@philhealth.gov.ph](mailto:actioncenter@philhealth.gov.ph)  
 : @teamphilhealth  
 Facebook : [www.facebook.com/PhilHealthOfficial](http://www.facebook.com/PhilHealthOfficial)  
 Call Center : (02)866-225-88



### Step 1

Go to [www.foi.gov.ph](http://www.foi.gov.ph)  
To your browser's home  
address.



### Step 2

Click the Sign up button and  
provide all the required fields.  
Attach valid ID to create an  
account



### Step 3

Once logged-in, you will be  
directed to your Dashboard. The  
Dashboard contains all the FOI you  
wish to ask.



### Step 4

Click the Make a Request button  
the select the name of the agency



### Step 5

You will now be directed to the  
Make a Request Page. Accomplish  
all fields then click Send My  
Request



### Step 6

The agency will evaluate your  
request and will notify you within  
15 working days



### Step 7

The agency will prepare the  
information for release, based on  
your desired format. It will be sent  
to you depending on the receipt of  
preference.

## MODE OF REQUEST

Submit request form with  
necessary personal documents

Standard

OR

eFOI

## FOI APPEALS

If you are not satisfied with the response to your FOI request, you may ask us to carry out an internal review of the response by writing to us. Your review request should explain why you are dissatisfied with the response, and should be made within 15 calendar days from the date when you received this letter. We will complete the review and tell you the result within 30 calendar days from the date when we receive your appeal.



## FREEDOM OF INFORMATION

### PHILIPPINES

BE INFORMED, BE ENGAGED  
KNOW YOUR GOVERNMENT BETTER

