






Freedom of Information Program

Agency : Philippine Health Insurance Corporation (PhilHealth)
Receiving Officer : Zenaida Oreiro Marron
Designation : Social Insurance Assistance I
Receiving Office : Corporate Action Center (CAC) 7th flr. CityState Centre Bldg.
709 Shaw Blvd. Pasig City

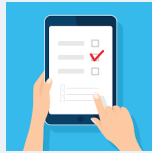
ACTION CENTER, CCB/HOTLINE 8888

 Website : www.philhealth.gov.ph
 Email : actioncenter@philhealth.gov.ph
 Twitter : @teamphilhealth
 Facebook : www.facebook.com/PhilHealthOfficial
 Call Center : 8441-7442



Step 1

Go to www.foi.gov.ph
To your browser's home address.



Step 2

Click the Sign up button and provide all the required fields. Attach valid ID to create an account



Step 3

Once logged-in, you will be directed to your Dashboard. The Dashboard contains all the FOI requests of the account owner.



Step 4

Click the Make a Request button the select the name of the agency you wish to ask.



Step 5

You will now be directed to the Make a Request Page. Accomplish all fields then click Send My Request



Step 6

The agency will evaluate your request and will notify you within 15 working days



Step 7

The agency will prepare the information for release, based on your desired format. It will be sent to you depending on the receipt of preference.

MODE OF REQUEST

Submit request form with necessary personal documents

Standard

OR

eFOI

FOI APPEALS

If you are not satisfied with the response to your FOI request, you may ask us to carry out an internal review of the response by writing to us. Your review request should explain why you are dissatisfied with the response, and should be made within 15 calendar days from the date when you received this letter. We will complete the review and tell you the result within 30 calendar days from the date when we receive your appeal.



FREEDOM OF INFORMATION

PHILIPPINES

BE INFORMED, BE ENGAGED

KNOW YOUR GOVERNMENT BETTER



Version 2.0
March 22, 2023