

LEADERSHIP COMPETENCIES OF PHILHEALTH EXECUTIVES AND MANAGERS AND THE EFFECTIVENESS OF THE COMPETENCY ASSESSMENT TOOL IN PHILHEALTH

Competency plays a vital role in the performance and leadership style of potential PhilHealth policymakers. Here are some eye-opening statistics everyone needs to know.



What is **COMPETENCY?**

This refers to the ability to do something successfully and efficiently.



AKaPP

Alamin ang Kakayahan, Pagbutihin at Panatilihin

PhilHealth's competency assessment tool administered corporate-wide every last quarter of every year since 2017

64

Total Number of PhilHealth Executive Management Officer positions

MANAGEMENT SYSTEMS THAT ENSURES PHILHEALTH'S GOOD GOVERNANCE

- PhilHealth Management Competency (AKaPP)
- ISO 9001:2015 Certification
- Governance Commission for Government Owned-and- Controlled Corporations (GCG) Performance Evaluation System
- Civil Service Comissions' PRIME HRM

10 LEADERSHIP AND MANAGEMENT COMPETENCIES

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| 1. Accountability | 6. Creative Thinking and Innovation |
| 2. Flexibility and Resilience | 7. Judgement |
| 3. Conflict and Crisis Management | 8. Environment Acumen/ Political Sensitivity |
| 4. Organizational Communication | 9. Leadership |
| 5. Critical and Systematic Thinking | 10. Management |

STRATEGIC PERFORMANCE MANAGEMENT SYSTEM (SPMS)

a system that links employee performance with the organizational performance as introduced in the government by the Civil Service Commission (CSC) through Memorandum Circular 06-2012

DID YOU KNOW?

PhilHealth earned the first ISO 9001 Certification in 2014

AGENCIES THAT RATED PHILHEALTH'S PERFORMANCE IN SERVICE DELIVERY



REMINDER: Kindly accomplish the AKaPP Tool and compliance to the policies as stated in Corporate Order No. 2016-0094 & 2020-001