

PURCHASE ORDER

Philhealth Regional Office 02

Supplier: GRID LABORATORIES INNOVATIONS RESOURCE CORP.	PO NO. : 16-03-0015
Address: 91 Cuasay St., Signal Village, Taguig City	Date : March 11, 2016
TIN:	P. R. NO:
Mode of Procurement: Negotiated Procurement - Two Failed Biddings	Date :


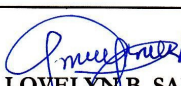
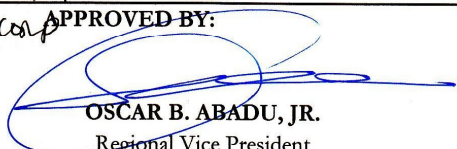

Gentlemen:

Please furnish this office the following articles subject to the terms and conditions contained herein.

Place of Delivery: The Builder's Place, Del Rosario St., Tug. City	Delivery Term: 30 days (8:00AM to 5:PM)
Date of Delivery:	Payment Term: Credit

Stock #	Unit	Description	Qty.	Unit Cost	Amount
M0158	Units	Queuing Machine - 4 digit customer number, 2 digits teller number 4 rows display for 4 transactions, <i>2 years warranty</i>	5	108,900.00	1,089,000.00
M015	Units	Queuing Machine - Digital Number Counter, <i>2 years warranty</i>	5		
TERMS AND CONDITIONS					
I. SUPPLY, DELIVERY AND TESTING SCHEDULE					
		1.1 The delivery and installation period to the Local Health Insurance located at the following addresses shall be thirty (30) calendar days upon the issuance of the Purchase Order. LHIO Cauayan, Letjoe Lou The Heritage bldg, Don Jose Canciller Avenue, Canciller Avenue, District I Cauayan City LHIO Ilagan - F.J. Abarca Bldg., Calamagui 2 nd , Ilagan City LHIO Santiago - BDV Real Estate Lessor, Calao East, Santiago City LHIO Solano - Solano Pioneer Press, Inc., Solano, Nueva Viscaya LHIO Tuguegarao - 3 rd Floor, Mall of the Valley, Tuguegarao City			
		All expenses for the delivery of the above-mentioned equipment shall be at the expense of the winning bidder. A penalty of one-tenth(1/10) of one (1) percent(%) of the cost of the delayed goods scheduled for delivery by the PHIC authorized representatives			
		1.2 The proponent should provide the description of the said equipment. The breakdown of parts (with serial numbers).			
		1.3 The proponent should provide all user manuals, technical materials, system manuals, trouble shooting and installation guide.			
		1.4 The proponent must indicate the details of installation for the entire project. Both parties will determine the installation and implementation of the other services based upon the agreed schedule. Implementation will immediately commence upon the issuance of the Notice to Proceed. The winning proponent shall guarantee the installation and testing of the equipment within the specified project plan as agreed by both parties.			
II. TECHNICAL ASSISTANCE					
		2.1 The proponent should be able to provide a technical team and dedicated personnel who will be tasked with the supply, delivery, configuration, installation testing and maintenance of the equipment.			

		2.2 During the period of the project, the proponent team should successfully provide technical assistance for hardware supply, maintenance and support.			
		2.3 The winning bidder should coordinate with MR. EMIR L. IRINGAN and GEORGE B. LORENZANA regarding the technical support and other matters after awarding of project in order to facilitate a faster response with the needed support.			
		III. WARRANTY AND AFTER SALES SUPPORT FOR QUEUING MACHINES			
		3.1 For after Sales Support, the supplier should be able to present a certification from the manufacturer, the list of certified service engineers. The supplier shall designate a certified service engineer (company name, contact person and phone number) out of the list provided by manufacturer. All service units should be of equal/superior specification to that of the delivered units.			
		3.2 A seven (7) hours a day and five (5) times a week (7x5) on-call and on-site support must be made available to PRO2. If any of the delivered queuing malfunctions, the PRO General Services Unit shall forward the encountered problem after proper evaluation and recommendation of Information Technology Management Section to the designated certified engineer/authorized service center via e-mail/facsimile and helpdesk (phone).			
		The Service Response Time	Issuance of Service Units (SU)		
		On Call	On Site	Replacing the Units thru Service Units	Remarks
		8am to 5 pm	5 pm, next business day (On site cut-off period)	Within 48 hours after the On Site cut-off period of the Service Responses Time	A penalty shall be imposed if lapses occurred after 48 hours cut-off Period
		3.3 The winning bidder shall provide a Local Service Center or In-House Service Center which will be responsible in trouble shooting IT equipment problems ranging from simple to complex.			
		3.4 A strict implementation of one-tenth (1/10) of one (1) percent (%) penalty of the unit price of the defective item shall be imposed for every day of delay on service response time / issuance of service unit. To properly monitor or validate the performance of the service engineer, he/she is required to provide a service/job order form indicating current date, time and the transaction transpired in the Philhealth Regional Office 2 (where the support service from the supplier is conducted.) As soon as the engineer had checked and declared that the defective unit/s cannot be repaired within the service response time or on-site cut-off period, the units should be made available within the next 48 hours. Any movement of the service unit/s and malfunctioned /repaired unit/s shall be charged against the account of winning supplier. The assigned service engineer should be able to determine on-site if defective equipments/s is/are under warranty or not. But, once the defective unit/s has/have been pulled out by the service engineer or the supplier's representative, the said unit/s will be declared as repaired and all cost shall be charged to the winning supplier. If the malfunctioned unit cannot be repaired after 15 working days from the time the said unit had been pulled-out for repair the said unit shall be replaced with a new unit (should be equal or higher specification).			

	IV. TRAININGS The Supplier must provide technical trainings free of charge. The training must be provided thirty (30) calendar days after the delivery period. The Supplier must provide in-depth technical trainings at manufacturers' authorized training centers / laboratory and to be conducted by manufacturers' certified trainers/instructors for PhilHealth Regional Office 2 technical support personnel. The trainings shall focus on the technology used by the equipment and its applications and must include hands-on exercises.											
	V. DELIVERY ADDRESSES & DATE The winning bidder must deliver and install the ten (10) queuing machines within thirty (30) calendar days upon the issuance of Purchase Order at LHIO Cagayan, LHIO Ilagan, LHIO Santiago, LHIO Solano and LHIO Tuguegarao.											
(Total Amount in Words)		One Million Eighty Nine Thousand Pesos.		1,089,000.00								
In case of failure to make the full delivery within the time specified above, a penalty of one-tenth (1/10) of one percent for every day of delay shall be imposed. Render your bills in triplicate copies including the original. If the date of receipt of the PO by the dealer is not indicated, it shall be deemed received on the 10th working day from the date of the approval of the PO. For imported items, IMPORTANT DOCUMENTS specifically showing the condition, serial numbers of the equipment purchased and the tax receipts should be submitted by the supplier.												
CONFORME:  3/16/16 JOSE LUIS P. MORALILLO (Signature over Printed Name of Supplier)		Very truly yours,  LOVELYN B. SABBAN Division chief IV										
GRID LABORATORIES INNOVATIONS RESOURCES CORP		APPROVED BY:  OSCAR B. ABADU, JR. Regional Vice President										
Funds Available:  KELLY MAE D. CALIMAG Head - Fund Mangement Section		<table border="1"> <thead> <tr> <th>OBJECT OF EXPENDITURES</th> <th>AMOUNT</th> </tr> </thead> <tbody> <tr> <td>1. _____</td> <td>_____</td> </tr> <tr> <td>2. _____</td> <td>_____</td> </tr> <tr> <td>3. _____</td> <td>_____</td> </tr> </tbody> </table>			OBJECT OF EXPENDITURES	AMOUNT	1. _____	_____	2. _____	_____	3. _____	_____
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