



Republic of the Philippines
PHILIPPINE HEALTH INSURANCE CORPORATION
PHILHEALTH REGIONAL OFFICE – XI
Bids and Awards Committee

Valgosons Building Bolton Extension, Davao City
Telephone Number 295-3382
www.philhealth.gov.ph



Reference Number: _____
Procurement of I.T Equipment

**BAC Resolution Declaring Lowest Calculated and Responsive Bid
(LCRB) and Recommending Approval**
RESOLUTION NO. 13 – 009
Series of 2013

WHEREAS, PhilHealth Regional Office XI Bids and Awards Committee (BAC) advertised the *Invitation to Apply for Eligibility and to Bid* for the Procurement of I.T Equipment (13 units Desktop Computers with UPS, 4 units Network Laserjet Printers, 4 units dot Matrix Printers & 1 unit Heavy Duty Colored Printer) and posted the same in the PHILHEALTH website, the G-EPS, the conspicuous place at *PhilHealth Regional Office XI Davao*;


WHEREAS, in response to the said advertisements, the following bidders submitted to the BAC *letters of intent* and application for eligibility, to wit: Columbia Computer Center Davao, Inc., GlobalChips Technology Company, Inc., HLYC Trading, NG KHAI Development Corporation, Philcopy Corporation and The Value System Philippines, Inc.;

WHEREAS, the first opening of bids was held on February 5, 2013 at the Valgosons Bldg. office of PhilHealth Regional Office XI, with the aforementioned bidders present thereat;

WHEREAS, per BAC Resolution Number 13 – 006 series of 2013 dated March 19, 2013 the BAC resolved and declared a *failure of bidding* for the Procurement of I.T Equipment (13 units Desktop PC's with UPS, 4 units Dot Matrix Printers, 4 units Network Laserjet Printers & 1 unit Heavy Duty Colored Printer);

WHEREAS, PhilHealth Regional Office XI Bids and Awards Committee (BAC) advertised the *Invitation to Apply for Eligibility and to Bid* for the Procurement of I.T Equipment (13 units Desktop Computers with UPS, 4 units Dot Matrix Printers, 4 units Network Laserjet Printers, & 1 unit Heavy Duty Colored Printer) and posted the same in the PHILHEALTH website, the G-EPS, the conspicuous place at *PhilHealth Regional Office XI Davao*;

WHEREAS, in response to the said advertisements, the following bidders submitted to the BAC *letters of intent* and application for eligibility, to wit: Columbia Computer Center Davao, Inc., GlobalChips Technology Company, Inc., NG KHAI Development Corporation, Philcopy Corporation, The Value System Philippines, Inc., DWINAR Computer Center, Inc., Silicon Valley Corporation & PG Micro Computer, Inc.;



WHEREAS, the second opening of bid/s was held on June 6, 2013 at the Valgosons Building Office of PhilHealth Regional Office XI, with the eight (8) aforementioned bidders present thereat for the procurement of I.T Equipment Lot 2 and Lot 3 (4 units Dot matrix Printers and 4 units Network Laserjet Printers);

WHEREAS, of the eight (8) bids submitted, five (5) were rated "passed" in the examination of bids on June 6, 2013, namely: Columbia Computer Center Davao, Inc., Dwinar Computer Center, Inc., GlobalChips Technologies Company, Inc., Philcopy Corporation & The Value System Philippines, Inc. while NG KHAI Development Corporation, PG Micro World Computers and Silicon Valley Corporation were declared "ineligible" in complying with the eligibility requirements;

WHEREAS, the bid proposals of the following bidders were found to be substantially complying:

Name of Bidder	Bid Amount (as read)			% Variance from ABC
	Lot 2	Lot 3	Total	
Dwinar Computer Center, Inc.	196,000.00	344,000.00	540,000.00	3.16
Columbia Computer Center	178,000.00	302,000.00	480,000.00	13.92
Global Chips Technologies	158,400.00	271,000.00	429,400.00	22.99
NG KHAI Development Corp.	INELIGIBLE	INELIGIBLE		
PG Micro Computer, Inc.	INELIGIBLE	INELIGIBLE		
Philcopy Corporation	No bid submitted	192,000.00	192,000.00	46.07
Silicon Valley Corporation	INELIGIBLE	INELIGIBLE		
The Value System Phils., Inc.	153,360.00	101,984.00	255,344.00	54.21

WHEREAS, detailed evaluation on bids resulted in the following:

Name of Bidder	Bid Amount (as read)			% Variance from ABC
	Lot 2	Lot 3	Total	
Dwinar Computer Center, Inc.	196,000.00	344,000.00	540,000.00	3.16
Columbia Computer Center	178,000.00	302,000.00	480,000.00	13.92
Global Chips Technologies	158,400.00	271,000.00	429,400.00	22.99
NG KHAI Development Corp.	INELIGIBLE	INELIGIBLE		
PG Micro Computer, Inc.	INELIGIBLE	INELIGIBLE		
Philcopy Corporation	No bid submitted	192,000.00	192,000.00	46.07
Silicon Valley Corporation	INELIGIBLE	INELIGIBLE		
The Value System Phils., Inc.	153,360.00	101,984.00	255,344.00	54.21

WHEREAS, upon closer and careful examination, validation and verification of all the eligibility, technical and financial requirements submitted by the five (5) bidders, their bids have been found to be responsive;

WHEREAS, the BAC adopted a criterion to rate the bidders, based on the guidelines issued by the Government Procurement Policy Board (GPPB);

WHEREAS, the criterion adopted by the BAC yielded an *abstract of bids*, which hereto attached as an integral part, wherein *The Value System Philippines, Inc.* emerged as the Lowest Calculated Bid (LCB);

WHEREAS, per TWG Report, the Eligibility documents submitted, the Technical, and the Financial Proposals of *The Value System Philippines, Inc.* are in order and valid;

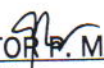
WHEREAS, per same TWG Evaluation Report, the bid of *The Value System Philippines, Inc.* is said to conform to the requirements of the bidding;

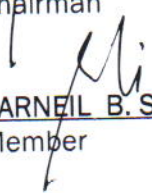
NOW, THEREFORE, We, the Members of the Bids and Awards Committee, hereby **RESOLVE**, as it is hereby **RESOLVED**:

- To declare *The Value System Philippines, Inc.* as the Bidder with the *Lowest Calculated and Responsive Bid (LCRB)* for the Procurement of I.T Equipment Lot 2 and Lot 3 (4 units Dot Matrix Printers and 4 units network Laserjet Printers);
- To recommend for the approval of the Regional Vice-President of PhilHealth Regional Office XI the foregoing findings.


RESOLVED, at the PhilHealth Regional Office XI, Davao City, this 15th of July 2013.


Recommended By:


HECTOR P. MALATE, MD
BAC Chairman


ATTY. ARNEIL B. SUBIBI
BAC Member

FILBERT BRYAN L. SOLLESTA
BAC Member(Absent)

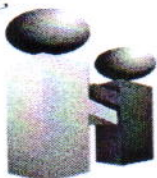

NILO D. NACION
BAC Vice-Chairman


GARY S. VELAYO
BAC Member


Atty. ELI DINO D. SANTOS
BAC Member

Approved By:


DENNIS B. ADRE
Regional Vice President
Philhealth Regional Office XI



Republic of the Philippines
PHILIPPINE HEALTH INSURANCE CORPORATION
PHILHEALTH REGIONAL OFFICE – XI
Bids and Awards Committee

Valgosons Building Bolton Extension, Davao City
Telephone Number 295-3382
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Reference Number: _____
Procurement of I.T Equipment

**BAC Resolution Declaring Lowest Calculated and Responsive Bid
(LCRB) and Recommending Approval**
RESOLUTION NO. 13 – 010
Series of 2013

WHEREAS, PhilHealth Regional Office XI Bids and Awards Committee (BAC) advertised the *Invitation to Apply for Eligibility and to Bid* for the Procurement of I.T Equipment (13 units Desktop PCs with UPS, 4 units Network Laserjet Printers, 4 units dot Matrix Printers & 1 unit Heavy Duty Colored Printer) and posted the same in the PHILHEALTH website, the G-EPS, the conspicuous place at *PhilHealth Regional Office XI Davao*;

WHEREAS, in response to the said advertisements, the following bidders submitted to the BAC *letters of intent* and application for eligibility, to wit: Columbia Computer Center Davao, Inc., GlobalChips Technology Company, Inc., HLYC Trading, NG KHAI Development Corporation, Philcopy Corporation and The Value System Philippines, Inc.;

WHEREAS, the first opening of bids was held on February 5, 2013 at the Valgosons Bldg. office of PhilHealth Regional Office XI, with the aforementioned bidders present thereat;

WHEREAS, per BAC Resolution Number **13 – 006** series of 2013 dated March 19, 2013 the BAC resolved and declared a *failure of bidding* for the Procurement of I.T Equipment (13 units Desktop PCs with UPS, 4 units Dot Matrix Printers, 4 units Network Laserjet Printers & 1 unit Heavy Duty Colored Printer);

WHEREAS, PhilHealth Regional Office XI Bids and Awards Committee (BAC) advertised the *Invitation to Apply for Eligibility and to Bid* for the Procurement of I.T Equipment (13 units Desktop Computers with UPS, 4 units Dot Matrix Printers, 4 units Network Laserjet Printers, & 1 unit Heavy Duty Colored Printer) and posted the same in the PHILHEALTH website, the G-EPS, the conspicuous place at *PhilHealth Regional Office XI Davao*;

WHEREAS, in response to the said advertisements, the following bidders submitted to the BAC *letters of intent* and application for eligibility, to wit: Columbia Computer Center Davao, Inc., GlobalChips Technology Company, Inc., NG KHAI Development Corporation, Philcopy Corporation, The Value System Philippines, Inc., DWINAR Computer Center, Inc., Silicon Valley Corporation & PG Micro Computer, Inc.;

WHEREAS, the second opening of bid/s was held on June 6, 2013 at the Valgosons Building Office of PhilHealth Regional Office XI, with the eight (8) aforementioned bidders present thereat for the procurement of I.T Equipment Lot 1 (13 units Desktop PC's with UPS);

WHEREAS, of the eight (8) bids submitted, five (5) were rated "passed" in the examination of bids on June 6, 2013, namely: Columbia Computer Center Davao, Inc., Dwinar Computer Center, Inc., GlobalChips Technologies Company, Inc., Philcopy Corporation & The Value System Philippines, Inc. while NG KHAI Development Corporation, PG Micro World Computers and Silicon Valley Corporation were declared "ineligible" in complying with the eligibility requirements;

WHEREAS, the bid proposals of the following bidders were found to be substantially complying:

Name of Bidder	Bid Amount (as read)	% Variance from ABC
Dwinar Computer Center, Inc.	773,500.00	0.83
Columbia Computer Davao Center	721,500.00	7.50
Global Chips Technologies	740,987.00	5.00
NG KHAI Development Corp.	INELIGIBLE	
PG Micro Computer, Inc.	INELIGIBLE	
Philcopy Corporation	NO BID SUBMITTED	
Silicon Valley Corporation	INELIGIBLE	
The Value System Philippines, Inc.	495,014.00	36.54

WHEREAS, detailed evaluation on bids resulted in the following:

Name of Bidder	Bid Amount (as read)	% Variance from ABC
Dwinar Computer Center, Inc.	773,500.00	0.83
Columbia Computer Davao Center	721,500.00	7.50
Global Chips Technologies	740,987.00	5.00
NG KHAI Development Corp.	INELIGIBLE	
PG Micro Computer, Inc.	INELIGIBLE	
Philcopy Corporation	NO BID SUBMITTED	
Silicon Valley Corporation	INELIGIBLE	
The Value System Philippines, Inc.	495,014.00	36.54

WHEREAS, upon closer and careful examination, validation and verification of all the eligibility, technical and financial requirements submitted by the five (5) bidders, their bids have been found to be responsive;

WHEREAS, the BAC adopted a criterion to rate the bidders, based on the guidelines issued by the Government Procurement Policy Board (GPPB);

WHEREAS, the criterion adopted by the BAC yielded an *abstract of bids*, which hereto attached as an integral part, wherein *The Value System Philippines, Inc.* emerged as the Lowest Calculated Bid (LCB);

WHEREAS, per TWG Report, the Eligibility documents submitted, the Technical, and the Financial Proposals of *The Value System Philippines, Inc.* are in order and valid;

WHEREAS, per same TWG Evaluation Report, the bid of The Value System Philippines, Inc. is said to conform to the requirements of the bidding;

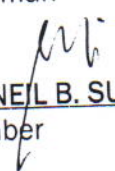
NOW, THEREFORE, We, the Members of the Bids and Awards Committee, hereby RESOLVE, as it is hereby RESOLVED:

- a) To declare The Value System Philippines, Inc. as the Bidder with the *Lowest Calculated and Responsive Bid (LCRB)* for the Procurement of I.T Equipment Lot 1 (13 units Desktop PCs with UPS);
- b) To recommend for the approval of the Regional Vice-President of PhilHealth Regional Office XI the foregoing findings.


RESOLVED, at the PhilHealth Regional Office XI, Davao City, this 23th of July 2013.

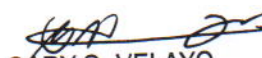
Recommended By:


HECTOR P. MALATE, MD
BAC Chairman


ATTY. ARNEL B. SUBIBI
BAC Member

FILBERT BRYAN L. SOLLESTA
BAC Member (Absent)


NILO D. NACION
BAC Vice-Chairman


GARY S. VELAYO
BAC Member

Atty. ELI DINO D. SANTOS
BAC Member (Absent)

Approved By:


DENNIS B. ADRE
Regional Vice President
Philhealth Regional Office XI



TERMS OF REFERENCE

I.T Equipment (13 units Desktop Computers with UPS)

I. Introduction

The Philippine Health Insurance Corporation (PHIC), a government owned and controlled corporation, formed by virtue of Republic Act No. 7875, also known as the National Health Insurance Act of 1995, an act instituting a National Health Insurance Program, was mandated to:

1. Provide all citizens of the Philippines with the mechanism to gain access to health services;
2. Established the National Health Insurance Program to serve as the means to help the people pay for health care services; and
3. Prioritize and accelerate the provision of health services to all Filipinos, especially that segment of the population who cannot afford such services.

II. Project Description

The **Philippine Health Insurance Corporation (PHIC)** will acquire **Thirteen (13) units Desktop Computers with UPS** to be utilized by PhilHealth Regional Office XI for the implementation of PhilHealth Accounts Management Strategy (PAMS).

The general I.T. product specifications are expressed in indicative and functional terms in the succeeding sections to guide the BAC in officiating the need of our corporation and provide the proponent with adept information for a cost-effective and appropriate I.T. solution.

The Approved Budget for the Contract (ABC) to be bid is **Seven Hundred Eighty Thousand Pesos Only (P 780,000.00)**.

III. Project Specifications

1. Specifications

The proponent will supply, deliver, configure, test and install an appropriate hardware and software solution which include, but is not limited to the specifications of:

Thirteen (13) units Desktop Computers with UPS

DETAILS	Standard
Model	Any
Form Factor	Mini Tower
Processor:	Intel based
Intel Core i5	Y
Clock Speed	At least 3.0 GHz
Bus Speed (at least 2.5GT/s DMI)	Y
Cache (at least 6 MB)	Y
Memory:	

1 x 2 GB	Y
At least DDR3	Y
Operating System:	Y
Windows 7 Professional	Y
With installer and CD recovery disk	Any
Brand of HDD	At least 500 GB
Storage Capacity of Hard Disk Drive (SATA)	At least 7200
Speed of HDD (in RPM)	At least 16X
Speed of DVD ROM	Y
Display/Video Adapter:	At least 256 MB
Integrated	
Video Memory	
Input/output Ports:	At least six (6)
USB Version 2.0	PS/2 or USB & must be same brand as CPU
Keyboard & Mouse	At least 10/100/1000 Mbps
Network Adapter	Y
Must have Internal Wireless Network Adapter	LCD/LED - same brand as PC
Monitor:	Y
At least 18.5" widescreen color LCD (w/ DVI & VGA port)	At least 1024 x 768
Resolution	Y
650 VA UPS with AVR (at least 5 min. back up time, full load)	Y
Input connection must be IEC 320-C14 inlet	Y
Output must have at least 4 IEC 320-C13	Y
Warranty	At least three (3) years for bulk purchase At least one (1) year for single purchase

2. Delivery and Installation

- 2.1 The delivery of the I.T equipment should not be more than **thirty (30) calendar days** after the award.
- 2.2 The proponent should provide the description of I.T. resources, the breakdown of detailed parts (with serial numbers) and software included therein.
- 2.3 Stand-by service unit of 1 (one) similar or higher specification in lieu of the malfunctioned units within the warranty period.
- 2.4 All user manuals, technical materials, system manuals, troubleshooting and installation guide should be provided.
- 2.5 Upon successful delivery and installation of all *Thirteen (13) units Desktop Computers with UPS*, PHIC shall issue an Inspection and Acceptance Report and shall be used for payment purposes. The said Acceptance will be the onset contract for the three (3) years of the warranty period for the *Thirteen (13) units Desktop Computers with UPS*.

3. Technical Assistance

- 3.1 The proponent should be able to provide a team of technical and dedicated personnel that will be tasked with the installation and maintenance of the project.
- 3.2 During the period of the project, the proponent's team should successfully provide technical assistance for hardware maintenance and support.

Terms Of Reference: I.T Equipment (13 units Desktop Computers with UPS)

4. Warranty and After Sales Support

- 4.1 All Thirteen (13) units Desktop Computers with UPS delivered shall have at least three (3) years warranty. These shall be free from defects due to design and workmanship.
- 4.2 For the after sales support, in cases of any of the following units had malfunctioned, the said unit shall be reported/ coordinated to the proponents.
- 4.3 Should IT equipment within the warranty period must undergo repair, the cost for labor, parts and courier (pull-out for repair and on-site delivery upon repair) shall be charged against the winning proponent.
- 4.4 In cases where the unit must be repaired more than 24 hours, the proponent must provide a service unit with similar or higher specification.


5. Technology Transfer/ Training


- 5.1 Provide free of charge training to PHIC technical personnel to be conducted by certified trainers at certified training centers.

Requested By:

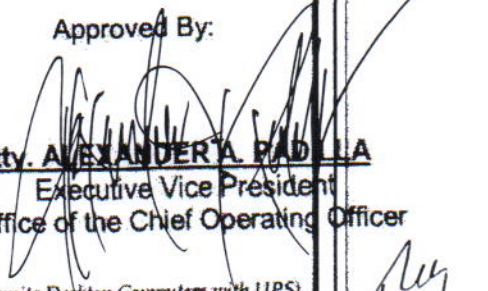

NILO D. NACION
BAC Vice Chairman/End user

Recommending Approval:


DENNIS B. ADRE
Regional Vice President
Philhealth Regional Office XI


RAMON F. ARISTOZA, JR.
OIC, OAVP for Mindanao

Approved By:


Atty. ALEXANDER A. PADILLA
Executive Vice President
Office of the Chief Operating Officer

Terms Of Reference: I.T Equipment (13 units Desktop Computers with UPS)



TERMS OF REFERENCE

I.T Equipment (4 units Dot Matrix Printers)

I. Introduction

The Philippine Health Insurance Corporation (PHIC), a government owned and controlled corporation, formed by virtue of Republic Act No. 7875, also known as the National Health Insurance Act of 1995, an act instituting a National Health Insurance Program, was mandated to:

1. Provide all citizens of the Philippines with the mechanism to gain access to health services;
2. Established the National Health Insurance Program to serve as the means to help the people pay for health care services; and
3. Prioritize and accelerate the provision of health services to all Filipinos, especially that segment of the population who cannot afford such services.

II. Project Description

The **Philippine Health Insurance Corporation (PHIC)** will acquire **Four (4) Dot Matrix Printers** to be utilized by **PhilHealth Regional Office XI and Local Health Insurance Offices**.

The general I.T. product specifications are expressed in indicative and functional terms in the succeeding sections to guide the BAC in officiating the need of the Regional Office and LHIO's and provide the proponent with adept information for a cost-effective and appropriate I.T. solution.

The Approved Budget for the Contract (ABC) to be bid is **Two Hundred One Thousand Six Hundred Pesos Only (P 201,600.00)**.

III. Project Specifications

1. Specifications

The proponent will supply, deliver, configure, test and install an appropriate hardware and software solution which include, but is not limited to the specifications of:

Four (4) units of Dot Matrix Printers

DETAILS	Standard
Company Name	Please Specify
Brand	Any
Model	Any
Pins	24
Column carriage width	132
Bi-directional	Y
Cps printing speed mechanism	450

Terms Of Reference: I.T Equipment (4 units Dot Matrix Printers)

Tractor/fiction feed mechanism	Y
Parallel interface	Y
Long life printer head	400 millions stroke/wire
High mean between failures (MTBF) rating	10,000 POH
Long life ribbon cartridge	At least 8 millions characters
Warranty	3 years for bulk purchases
	At least 1 year for single purchase

2. Delivery and Installation

- 2.1 The delivery of the I.T equipment should not be more than **thirty (30) calendar days** after the award.
- 2.2 The proponent should provide the description of I.T. resources, the breakdown of detailed parts (with serial numbers) and software included therein.
- 2.3 Stand-by service unit of 1 (one) similar or higher specification in lieu of the malfunctioned units within the warranty period.
- 2.4 All user manuals, technical materials, system manuals, troubleshooting and installation guide should be provided.
- 2.5 Upon successful delivery and installation of all Four (4) Dot Matrix Printers, PHIC shall issue an Inspection and Acceptance Report and shall be used for payment purposes. The said Acceptance will be the onset contract for the three (3) years of the warranty period for Four (4) Dot Matrix Printers.

3. Technical Assistance

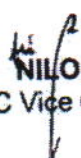
- 3.1 The proponent should be able to provide a team of technical and dedicated personnel that will be tasked with the installation and maintenance of the project.
- 3.2 During the period of the project, the proponent's team should successfully provide technical assistance for hardware maintenance and support.

4. Warranty and After Sales Support


- 4.1 All Dot Matrix Printers delivered shall have at least three years warranty. These shall be free from defects due to design and workmanship.
- 4.2 For the after sales support, in cases of any of the following units had malfunctioned, the said unit shall be reported/ coordinated to the proponents.

- 4.3 Should IT equipment within the warranty period must undergo repair, the cost for labor, parts and courier (pull-out for repair and on-site delivery upon repair) shall be charged against the winning proponent.
- 4.4 In cases where the unit must be repaired more than 24 hours, the proponent must provide a service unit with similar or higher specification.
- 5. Technology Transfer/ Training**
- 5.1 Provide free of charge training to PHIC technical personnel to be conducted by certified trainers at certified training centers.
- 6. Consumable Parts**
- 6.1 Cost and availability of all consumable parts such as toners, fuser film and others will be part in the evaluation process.

Requested By:

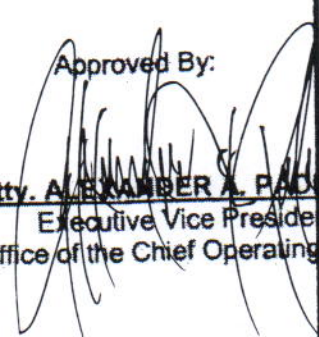
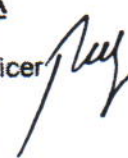

NILO D. NACION
BAC Vice Chairman/End user

Recommending Approval:


DENNIS B. ADRE
Regional Vice President
Philhealth Regional Office XI

RAMON F. ARISTOZA, JR.
OIC, OAVP for Mindanao

Approved By:


Atty. ALEXANDER A. PADULA
Executive Vice President
Office of the Chief Operating Officer 



TERMS OF REFERENCE

I.T Equipment (4 units Network LaserJet Printers)

I. Introduction

The Philippine Health Insurance Corporation (PHIC), a government owned and controlled corporation, formed by virtue of Republic Act No. 7875, also known as the National Health Insurance Act of 1995, an act instituting a National Health Insurance Program, was mandated to:

1. Provide all citizens of the Philippines with the mechanism to gain access to health services;
2. Established the National Health Insurance Program to serve as the means to help the people pay for health care services; and
3. Prioritize and accelerate the provision of health services to all Filipinos, especially that segment of the population who cannot afford such services.

II. Project Description

The Philippine Health Insurance Corporation (PHIC) will acquire Four (4) Network LaserJet Printer to be utilized by PhilHealth Regional Office XI and Local Health Insurance Offices.

The general I.T. product specifications are expressed in indicative and functional terms in the succeeding sections to guide the BAC in officiating the need of the Regional Office and LHIO's and provide the proponent with adept information for a cost-effective and appropriate I.T. solution.

The Approved Budget for the Contract (ABC) to be bid is Three Hundred Fifty Six Thousand Pesos Only (P 356,000.00).

III. Project Specifications

1. Specifications

The proponent will supply, deliver, configure, test and install an appropriate hardware and software solution which include, but is not limited to the specifications of:

Four (4) units of Network LaserJet Printer

DETAILS		Standard
Company Name		Please Specify
Brand		Any
Minimum speed (pages per minute type)		At least 45 ppm
Minimum processor speed		At least 460 MHz
Minimum warm up time (first page out)		At least 9 seconds
Standard input Tray		At least 500 sheets

Terms Of Reference: I.T Equipment (4 units Network LaserJet Printers)

Minimum print resolution (dots per inch)	At least 1200
Memory (Minimum)	128 Mb built-in RAM expandable to at least 512 Mb
Interfaces Supported	Bi-directional interface, IEEE 1284 compliant
Network Connectivity	Ethernet 100BaseT/10BaseT
Connectivity	USB or Parallel
Printer Cable	Provided
Manuals, software driver & print management software	Provided
Warranty	3 years for bulk purchase At least 1 year for single purchase

2. Delivery and Installation

- 2.1 The delivery of the I.T equipment should not be more than **thirty (30) calendar days** after the award.
- 2.2 The proponent should provide the description of I.T. resources, the breakdown of detailed parts (with serial numbers) and software included therein.
- 2.3 Stand-by service unit of 1 (one) similar or higher specification in lieu of the malfunctioned units within the warranty period.
- 2.4 All user manuals, technical materials, system manuals, troubleshooting and installation guide should be provided.
- 2.5 Upon successful delivery and installation of all Four (4) Network LaserJet Printers, PHIC shall issue an Inspection and Acceptance Report and shall be used for payment purposes. The said Acceptance will be the onset contract for the three (3) years of the warranty period for Four (4) Network LaserJet Printers.

3. Technical Assistance

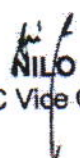
- 3.1 The proponent should be able to provide a team of technical and dedicated personnel that will be tasked with the installation and maintenance of the project.
- 3.2 During the period of the project, the proponent's team should successfully provide technical assistance for hardware maintenance and support.

4. Warranty and After Sales Support


- 4.1 All Network LaserJet Printer delivered shall have at least three years warranty. These shall be free from defects due to design and workmanship.
- 4.2 For the after sales support, in cases of any of the following units had malfunctioned, the said unit shall be reported/ coordinated to the proponents.


- 4.3 Should IT equipment within the warranty period must undergo repair, the cost for labor, parts and courier (pull-out for repair and on-site delivery upon repair) shall be charged against the winning proponent.
- 4.4 In cases where the unit must be repaired more than 24 hours, the proponent must provide a service unit with similar or higher specification.
- 5. Technology Transfer/ Training**
- 5.1 Provide free of charge training to PHIC technical personnel to be conducted by certified trainers at certified training centers.
- 6. Consumable Parts**
- 6.1 Cost and availability of all consumable parts such as toners, fuser film and others will be part in the evaluation process.

Requested By:

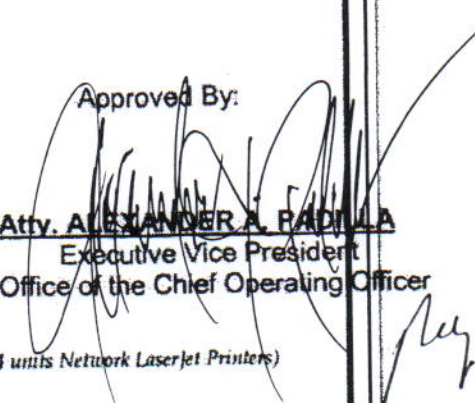

NILO D. NACION
BAC Vice Chairman/End user

Recommending Approval:


DENNIS B. ADRE
Regional Vice President
Philhealth Regional Office X


RAMON F. ARISTOZA, JR.
OIC, OAVP for Mindanao

Approved By:


Atty. ALEXANDER A. PADILLA
Executive Vice President
Office of the Chief Operating Officer

Terms Of Reference: I.T Equipment (4 units Network Laserjet Printers)