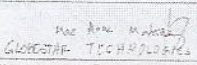
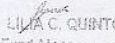


PURCHASE ORDER					
PhilHealth Regional Office 02					
Supplier: GLOBESTAR TECHNOLOGIES, INC.			PO NO.: 12-06-0031		
Address: Balzain Hi-way, Tuguegarao City			Date: 06-20-12		
TIN: 006-288-888-002			P. R. NO:		
Mode of Procurement: Public Bidding			Date:		
Gentlemen:					
Please furnish this office the following articles subject to the terms and conditions contained herein.					
Place of Delivery: The Bulwer's Plaza, Del Rosario St., Tug. City				Delivery Term: 25 days	
Date of Delivery:				Payment Term: credit	
Stock #	Unit	Description	Qty.	Unit Cost	Amount
	unit	Printer, Network LaserJet			
		Brand/Model	Supplier's Specification		
		Minimum speed (pages per minute Type)	K900540-PS-4000DN 17ppm(deter)45ppm(A4)		
		Minimum processor speed	At least 45 ppm 607MHz		
		Minimum warm up time (first page out)	At least 460 MHz Less Than 9 seconds		
		Standard input tray	At least 9 seconds 500 sheets-cassette, 100 sheets MPT		
		Minimum Print resolution (dots per inch)	At least 500 sheets 1200 x 1200 dpi		
		Memory (Minimum)	128 MB built-in RAM expandable to at least 512 MB 128 MB built-in RAM expandable to 11 52 MB RAM		
		Interfaces Supported	Bidirectional interface, IEEE 1284-Compliant Comply		
		Network Connectivity	Ethernet 100BaseT/10BaseT Comply		
		Connectivity	Built-in USB and Parallel Port Comply		
		Parallel Printer Cable	Provided Provided		
		Manuals, software, driver and print management software	Provided Provided		
		Warranty	3 years warranty (parts & services) 3 years warranty		
TERMS & CONDITIONS					
I. SUPPLY, DELIVERY, AND TESTING SCHEDULE					
1.1 The delivery and installation period to PhilHealth Regional Office 2 shall be twenty five (25) calendar days upon the issuance of the Purchase Order. All expenses for the delivery of the above-mentioned IT Equipment shall be at the expense of the winning bidder. A penalty of one-tenth (1/10) of one (1) percent (%) of the cost of undelivered goods scheduled for delivery for every day of delay until such goods are finally delivered and accepted by the PHHC authorized representatives.					
1.2 The proponent should provide the description of said equipment. The breakdown of parts (with serial numbers), software, CD, power, adapter (if applicable).					
1.3 The proponent should provide all user manuals, technical materials, system manuals, troubleshooting and installation guide.					
1.4 The proponent must indicate the details of installation for the entire project. Both parties will determine the installation and implementation of the other services based upon the agreed schedule. Implementation will immediately commence upon the issuance of the Notice to Proceed. The winning proponent shall guarantee the installation and testing the equipment for seven (7) days after the delivery of the same.					
II. TECHNICAL ASSISTANCE					
2.1 The proponent should be able to provide a technical team and dedicated personnel who will be tasked with the supply, delivery, configuration, installation, testing and maintenance of the equipment. This team shall be composed of a project manager and support staff (all references should be listed to validate information).					
2.2 During the period of the project, the proponent team should successfully provide technical assistance for hardware supply, maintenance and support.					
2.3 The winning bidder should coordinate with MR. MARLON T. MALANA or MARLON A. ORTEGA of the Information & Technology Management Section regarding the technical support and other matters after awarding of project in order to facilitate a faster response with the needed support.					
III. WARRANTY AND AFTER SALES SUPPORT FOR COMPUTER, LAPTOP, PRINTER, and SCANNER					

2.1	For After Sales Support, the supplier should be able to present a list of service engineers (company name, contact person and phone number) out of the list provided by manufacturer. All service units should be of equal/ superior specification to that of the delivered units.		
2.2	A seven (7) hours a day and five (5) times a week (7x5) on-call and on-site support must be made available to PHIC. If any of the delivered IT equipment malfunctions, the PRO General Services Unit shall forward the encountered problem after proper evaluation and recommendation of the Information Technology Management Section to the designated certified service engineer/ authorized service center via e-mail / facsimile and helpline (phone).		
The Service Response Time			
	On Call	On Site	Remarks
	24 hours	2 business days	The on-site service engineer should be able to provide recommendation within the cut-off period. Penalty shall be imposed if repairs occurred after the cut-off period.
	8am to 5pm	day (On/Off cut-off period)	
2.3	The winning bidder shall provide a Local Service Center (LSC) from Taguigara City or any LSC from the Region which will be responsible in troubleshooting IT equipment problems ranging from simple to complex.		
2.4	A strict implementation of one-tenth (1/10) of one (1) percent (1%) penalty of the unit price of the defective item shall be imposed for every day of delay on service response time / issuance of service unit. To properly monitor or validate the performance of the service engineer, he/she is required to provide a service/ job order form indicating the current date, time and the transaction transpired in the PhilHealth Regional Office 2 (where the support service from the supplier is conducted). As soon as the engineer has checked and declared that the defective unit/s cannot be repaired within the service response time or on-site cut-off period, the units should be made available within the next 48 hours. Any movement of the service unit/s and malfunctioned/ repaired unit/s shall be charged against the account of winning supplier. The assigned service engineer should be able to determine on-site if defective equipment/s is/are under warranty or not. But, once the defective unit/s has/have been pulled out by the service engineer or the supplier's representative, the said unit/s will be declared as repaired.		
V. TRAININGS			
5.1	The Supplier must provide technical trainings free of charge. The training must be provided thirty (30) calendar days after the delivery period. The Supplier must provide in-depth technical trainings at manufacturers' authorized training centers/ laboratory and to be conducted by manufacturers' certified trainers/instructors for PhilHealth Regional Office 2 technical support personnel. The trainings shall focus on the technology used by the equipment and its applications and must include hands-on.		
The following courses are listed below:			
	Course Title	Venue	Duration
	Intensive Hardware and Software Training for Desktop PC	PhilHealth Regional Office 2	1/2 day
	Windows 7 Advance Technical Training (Course: Installing & Configuring Windows 7 Operating System)	PhilHealth Regional Office 2	1/2 day
	MIS Office 2007	PhilHealth Regional Office 2	1/2 day
	Printer Trouble Shooting Maintenance	PhilHealth Regional Office 2	1/2 day
VI. DOCUMENTATION			
6.1	The bidder must provide user system manual and technical materials of each device. Complete documentation of software and licenses, utility and recovery disks must also be provided including the inventory of the desktop PC components, Laptops, Flatbed Scanner, Surveillance Camera & Printers and their		
VII. ACCEPTANCE			
7.1	PhilHealth Regional Office 2 technical personnel must review and approve the installation and testing conducted by the vendor based on the test and actual results submitted. All deliverables mentioned above should be checked by PhilHealth Regional Office 2 and compiled by the vendors before final acceptance and turn over of the project.		
Total Amount in Words: Seven Hundred Ninety Seven Thousand Nine Hundred Thirty Pesos.			797,930.00
In case of failure to make the full delivery within the time specified above, a penalty of one-tenth (1/10) of one percent (1%) for every day of delay shall be imposed. Render your bills in triplicate copies including the original. If the date of receipt of the PO by the dealer is not indicated, it shall be deemed received on the 10th working day from the date of the approval of the P.O. For imported items, IMPORTANT DOCUMENTS specifically showing the condition, serial numbers of the equipment purchased and the tax receipts should be submitted by the supplier.			
CONFORME:		Very truly yours,	
 GLOSTAR TECHNOLOGIES INC. C/O 2016 (Signature over Printed Name of Supplier)		 LOVELYN M. SABBAN Division Chief - Mgmt. Services Division	
APPROVED BY:			
 OSCAR B. ABADU, JR. Regional Vice President			
Funds Available:		ALOSS NO: _____	
 LILIA C. QUINTO Head - Fund Management Section		Amount: _____	