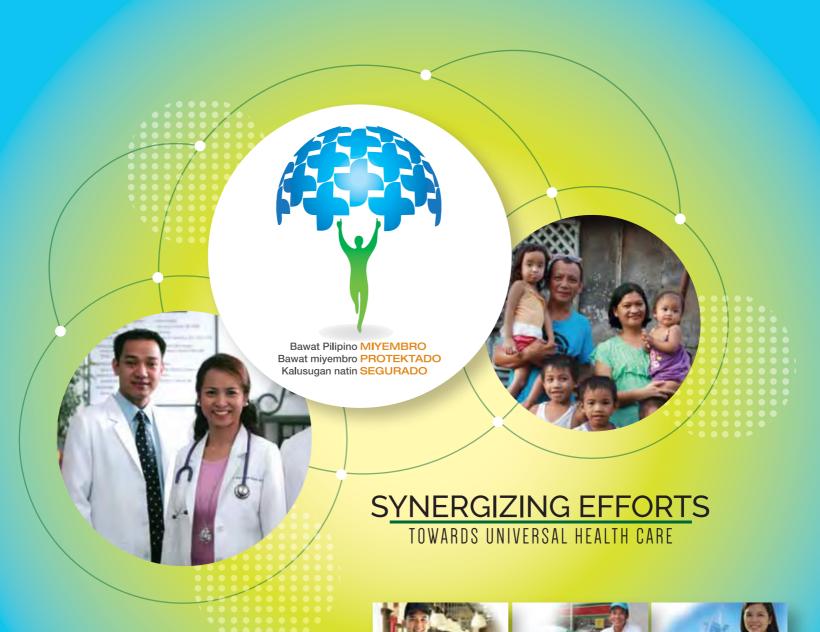
#### PHILIPPINE HEALTH INSURANCE CORPORATION



2013 ANNUAL REPORT

### SYNERGIZING EFFORTS

TOWARDS UNIVERSAL HEALTH CARE

#### **VISION**

"Bawat Pilipino, Miyembro, Bawat Miyembro, Protektado, Kalusugan Natin, Segurado"



#### **MISSION**

"Sulit na Benepisyo sa Bawat Miyembro, Dekalidad na Serbisyo para sa Lahat"



**CORE VALUES** 

Inobasyon

Serbisyong Dekalidad Lubos na Integridad

Angkop na Benepisyo Panlipunang Pagkakabuklod Ganap na Pagkalinga



#### **COVER STORY**

2013 was another banner year for PhilHealth with the recent signing of the Universal Health Care Act giving it a bigger reach to implement and fulfill its mandate of providing acceptable, available and accessible health care in the country.

The theme for this annual report is "Synergizing Efforts towards Universal Health Care". Different departments within PhilHealth, together with national agencies, local governments, the private sector and other stakeholders, all work as one to ensure that Filipinos have access to top-quality medical treatment and service they deserve.

With a strong goal boosted by new leadership, the future not only looks bright for PhilHealth, but it looks even brighter for the health and well-being of Filipinos.

### 2013 ANNUAL REPORT





My warmest greetings to the Philippine Health Insurance Corporation on the publication of your 2013 Annual Report.

Health care is an essential right of every Filipino citizen: in our administration's task to foster inclusive growth, PhilHealth's participation in maximizing the benefits of this redounds to our society's security and welfare. In light of the previous natural calamities that have struck the Philippines, it has become even more imperative that our capacity to cater to the needs of our citizens becomes more responsive and dynamic. May this annual report be a step towards optimizing your performance, creating systematic, rewarding objectives, and deploying your resources in the pursuit of nation-building.

We in government remain steadfast in our role of upholding integrity, accountability, and excellence in public service, and we count you among our partners in accelerating our journey towards lasting progress. May you continue to advance the insurance industry, and be both shield and boon to our countrymen.

BENIGNO S. AQUINO III

Republic of the Philippines



The year 2013 was remarkable for PhilHealth. We achieved significant accomplishments in advancing the goals of the National Health Insurance Program and making it more responsive to the health needs of our fellow Filipinos.

Working together with the Congress as well as other national agencies has borne fruit. One key milestone of 2013 was the timely amendment of the National Health Insurance Act of 1995 (RA 7875) with the National Health Insurance Act of 2013 (RA 10606), and the issuance of its Implementing Rules and Regulations. Our updated mandate bolsters the implementation of the National Health Insurance Program. With increased budget for health, PhilHealth coverage of poor families and individuals identified by the Department of Social Welfare and Development is assured.

Working with health care providers in delivering care under All Case Rates policy has made the availment of PhilHealth benefits simpler and clearer. Moreover, combining efforts with government hospitals and Local Government Units in implementing the No Balance Billing policy has started, to ensure that poor patients are accorded full financial protection when availing health care in public health facilities.

Working within the Corporation has operationalized the goals of NHIP: from informing PhilHealth members of their benefits, to widening their access to accredited providers, and to expanding their benefits. In addition, the energy and dynamism of men and women of PhilHealth was also demonstrated in the PhilHealth nationwide run in February 17, 2013, for the benefit of mothers and children.

All the gains we have made in 2013 is the result of everybody's cooperation and commitment, and in combining our energy, resources and abilities with our partners and other stakeholders to move forward towards achieving the aspirations of Kalusugan Pangkalahatan. Indeed, synergizing our efforts has brought us closer to Universal Health Care.

ENRIQUE T. ONA, M.D.
Secretary of Health
Chair, PhilHealth Board of Directors



Maituturing ang taon 2013 bilang isa sa mga pinakamahalagang taon para sa PhilHealth. Maraming pangyayaring naitala noong 2013 na nakapagpabago sa takbo ng pagpapatupad ng National Health Insurance Program o NHIP.

Una na rito ang pagkakapasa ng Republic Act 10606 o ang National Health Insurance Act ng 2013 na nagpakilala ng maraming pagbabago sa aspeto ng pagpapa-miyembro sa PhilHealth, pagkakamit ng mga benepisyo, paghikayat sa pasilidad-pangkalusugan na maging bahagi ng NHIP, at maging sa pagpapalago ng pondong ipinagkatiwala sa amin ng aming mga miyembro.

Nagkabisa naman ang Republic Act 10351 o ang bagong Sin Tax Reform Law ng 2012 na naglalaan ng malaking bahagi ng makokolektang buwis mula sa alak at sigarilyo para sa prima ng mga mahihirap na Pilipino sa pamamagitan ng Pamahalaang Nasyonal. Dahil dito, aabot sa 14.7 milyong mahihirap na pamilya ang patuloy na mabibigyan ng kaseguruhan sa kalusugan sa 2014.

Sa larangan ng benepisyo, muli naming pinalakas ang Z Benefit Packages sa pamamagitan ng karagdagang mga pakete tulad ng Coronary Artery Bypass Graft, Tetralogy of Fallot, Ventricular Septal Defect at Cervical Cancer. Sa kauna-unahang pagkakataon din, ipinatupad namin ang Z-MORPH o Mobility, Orthosis, Rehabilitation, Prosthesis Help upang matulungan ang mga taong may kapansanan. Bago natapos ang taon, naipalathala namin ang talaan ng lahat ng Case Rates upang maging gabay ng aming mga miyembro sa tiyak na halaga ng benepisyong dapat nilang makamtan.

Lalo din naming pinaigting ang pagpapatupad ng No Balance Billing para sa mahihirap nating mga kababayan upang maramdaman nila ang tunay na kahulugan ng financial risk protection. Aming pinadali rin ang proseso ng pagpapa-miyembro: tanging ang PMRF na napunan ng tama at kumpleto ang kinakailangang isumite sa aming tanggapan at maging sa mga PhilHealth Express outlets sa iba't-ibang malls upang makapagpa-rehistro. Ang PMRF na rin lamang ang gagamitin kung may nais baguhin sa kanilang Member Data Record ang aming mga miyembro. Para naman sa mga may internet access, maari ring mag-register online sa eregister.philhealth.gov.ph.

Ilan lamang ito sa mga mahahalagang pagbabago ng makabuluhang pangyayaring naganap noong 2013. Matutunghayan ninyo sa mga susunod na pahina ang iba pang mga bagay na naisakatuparan namin noong 2013. Sa puntong ito, nais kong pasalamatan ang lahat ng manggagawa ng PhilHealth na matiyagang tumutulong at nagtratrabaho upang matupad ang ating mandato na maisama ang lahat ng Pilipino sa NHIP. Patuloy nating pagbutihin ang pagtupad sa ating tungkulin. Ipagpatuloy din natin ang ating pagtulong at pagbibigay ng serbisyo ng buong puso at may integridad para sa kapakanan ng lahat ng miyembro ng PhilHealth.

Kayo po ay patuloy na makakaasa sa walang humpay na pagpapabuti ng ating serbisyo at benepisyo. Ang inyo pong PhilHealth ay patuloy na palalakasin ang pakikipag-ugnayan sa lahat ng ating stakeholders upang higit na mapabuti ang kalusugan ng bawa't pamilyang Pilipino.

Mabuhay tayong lahat!

President and CEO

## HIGHLIGHTS OF OPERATIONS

#### **NHIP Coverage**

#### **Membership Statistics 2013**

Sector	Members and Dependents (in millions)	Percent Distribution
Government-Employed	5.91	9
Private-Employed	20.43	31
Sponsored Program	31.38	48
LGU/Regular	10.37	16
NHTS-PR	21.01	32
Individually-Paying Program	4.70	7
Lifetime Members	1.32	2
Overseas Workers Program	1.70	3
Total	65.44	100

#### Notes:

- 1. Figures are in millions.
- 2. The projected population for 2013 (97.70M) used in the estimation of coverage rate is based on the 2010 population NSO census. (medium assumption; annual growth rate = 1.9)
- Data reported are actual counts of members and dependents registered in the database with qualifying premium contributions.

With pride, we report that in 2013, we have ensured the health of 65.44 million Filipinos or almost 70% of the projected population for the year. Of this number, almost half are from the poorest sector of society, with the working population following closely at 40%. Those paying for their own coverage comprise about 7% of our total coverage, while the rest are overseas Filipinos and lifetime members.

Coverage of our less privileged fellowmen was made possible by the continuing partnership between the National Government (NG) and the Local Government Units (LGUs). While the NG took care of the annual coverage of 5.16 million poor households including 15.85 million dependents identified through the National Household Targeting System for Poverty Reduction (NHTS-PR) by the Department of Social Welfare and Development (DSWD), the LGUs were responsible for the coverage of 10.37 million beneficiaries. This truly demonstrates government's desire to make sure that no one is left behind, where health initiatives are concerned.

#### **Premium Collections**

Sector	<b>Amount</b> (in million pesos)
G <mark>overnment-Employe</mark> d	9,135.16
Pr <mark>ivate-Empl</mark> oyed	24,945.28
Sp <mark>onsor</mark> ed Program	16,899.18
Individually-Paying Program	3,133.58
Overseas Workers Program	1,245.85
Total	55,359.05

Source: Financial Statements

Balancing our responsibility of providing health insurance coverage with ensuring program sustainability, we worked double time in 2013 to collect Php55.36 billion in premium contributions, this amout was higher by 19% from the previous year's collections. The increase was mainly due to the amount collected from the NG for 2013, which was 32% more than the amount collected in 2012.

The private sector contributed the largest share of total premium payment at 45% while collections from the NG and LGUs for the annual premium of Sponsored Program members comprised 31%

of the total amount. Collection from the government sector was at 16% and the rest of the pie was shared by the IPP and OWP.

#### **Benefit Payments**

Sector	Jan-Dec 2013 (in million pesos)	Percent Distribution
Government-Employed	7,161.00	13
Private-Employed	14,208.96	26
Sponsored Program	17,971.59	32
Individually-Paying Program	10,410.54	19
Overseas Work <mark>ers Program</mark>	1,662.56	3
Lifetime Prog <mark>ram</mark>	4,144.83	7
Total	55,559.48	100

Source: Financial Statements

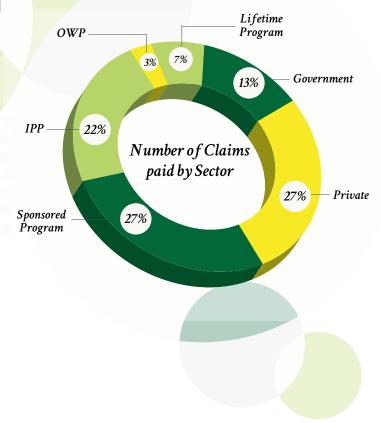
Our commitment to providing true financial risk protection was best captured in how much we paid to our members for their medical benefits. In 2013, we paid Php55.56 billion for 5.8 million claims, an amount that was 16% more than what we paid for in 2012. Similarly, the number of claims processed in 2013 is 21% more than what we processed in 2012.

A significant portion of our total benefit payments went to Sponsored Program members and this was attributed to the implementation of the No Balance Billing (NBB) policy for at least 23 cases that were being paid for using the Case Rate Payment method. Through the NBB, we have enabled our less privileged members to avail themselves of quality care in government facilities without having to pay anything in excess of what we already cover.

On the other hand, 26% of our benefit payments went to private sector workers, while 19% went to individually paying members and 13% to government workers. Some 7% went to Lifetime members and 3% to overseas worker-members.

#### **Number of Claims Paid by Sector**

We paid for more claims coming from the working population at 40%, followed by claims from the less privileged sector at 27% and from the individually paying members at 22%. The rest came from the lifetime members and overseas workers' sector. Interestingly, more than a third of total paid claims for Sponsored Program members were paid by virtue of the NBB policy and around 64% of total claims were paid through the Case Rate mechanism.



### 2013 In Review

**PhilHealth Celebrates its 18th Anniversary** 

The PhilHealth-DOH Run 2013: Nationwide Run for Mother and Child Protection







We marked our 18th anniversary with a historic nationwide, simultaneous running event to promote awareness and support for mother and child protection. Dubbed as "The PhilHealth-DOH Run 2013: Nationwide Run for Mother and Child Protection," the event was our way of articulating our earnest desire to help the country achieve its goal of reducing child mortality and improving maternal health.

The simultaneous run attracted over 100,000 runners from 18+ major sites located in the cities of Manila, Baguio, Dagupan, Tuguegarao, Clark, Malolos, Laguna, Batangas, Legaspi, Iloilo, Cebu, Tacloban, Zamboanga, Cagayan de Oro, Davao, Koronadal, Marawi, Butuan and Tubod, Lanao del Norte. In the National Capital Region, some 12,000 runners including persons with disability ran alongside Health Secretary and then PhilHealth OIC President and CEO Dr. Enrique T. Ona, Metropolitan Manila Development Authority Chair Atty. Francis Tolentino, former Senator and principal author of RA 7875 Freddie Webb, former PhilHealth PCEO and current Civil Service Commission Chair Dr. Francisco T. Duque III and then Manila Mayor Alfredo S. Lim.

We raised Php24 million from the Run, half of which was given to the Philippine Children's Medical Center and Dr. Jose Fabella Memorial Hospital. The other half was turned over to 18 other health care facilities catering to mother and child health for the purchase of supplies and equipment, improvement of on-site facilities, help augment services or pay for premiums of indigent residents who do not yet have PhilHealth coverage.

#### **Innovations in Benefits**

#### All Case Rate Payment Scheme

Before the year ended, we published Circular 35 which paved the way for the implementation of the Case Rates Payment mechanism for all types of diseases. Once in full swing, this bold move will encourage greater transparency and efficiency in claims processing, taking off from our experience with the first 23 Case Rates. With the All Case Rates, members now know exactly how much PhilHealth is covering for any particular medical condition or surgical procedure, while participating health care providers can expect faster turnaround time for their claims reimbursement and reduced administrative costs.





	Package Rate
2012 (Initial implementation)	
Acute Lymphoblastic Leukemia in Children (Standard Risk)	Php210,000
Breast Cancer (early stage)	Php100,000
Prostate Cancer (low to intermediate risk)	Php100,000
Low Risk Kidney Transplantation	Php600,000
2013 (Z Benefits expansion)	
Elective Surgery for Coronary Artery Bypass Graft (CABG)	Php550,000
Tetralogy of Fallot (TOF) or "Blue Baby Syndrome"	Php320,000
Ventricular Septal Defect (VSD)	Php250,000
Cervical Cancer (stage I-IIIB)	
Low Dose	Php120,000
High Dose (Linear Accelerator)	Php175,000

#### Expanded Z Benefits

This year, we also expanded the menu of Case Type Z Benefits by including coverage for treatment procedures for conditions like Standard Risk Coronary Artery Bypass Graft Surgery (CABG), total correction of Tetralogy of Fallot (TOF) or "Blue Baby Syndrome" for children, patch closure of Ventricular Septal Defect (VSD) for children and Cervical Cancer (stage I-IIIB).







#### **Z** MORPH Package

Demonstrating our support for RA 7277 or the Magna Carta for Disabled Persons, we also introduced the Z MORPH (Mobility, Orthosis, Rehabilitation, Prosthesis Help) for the fitting of external lower limb prosthesis below the knee. The package rates are Php15,000 for first right or left below the knee prosthesis and Php30,000 for both limbs, and include cost of medical device, pre and post-prosthesis management and doctor's professional fees. These benefits are now available in contracted government hospitals and hopefully, in private hospitals soon.

#### **Z BITS**

Along with expanding the scope of our Z benefit package, we developed a registry hub called Z benefits Information Tracking System to closely monitor the registered Type Z cases, costing and acquisition of services and setting standards of care. This system also helps our selected reference and contracted hospitals to track our member-patients and monitor their progress towards recovery.

#### **Expansion of Primary Care to DepEd**

What we consider as the catalyst of our heightened advocacy for Primary Care was our move to expand the Primary Care Benefit Package 1 (PCB1) to the personnel of the Department of Education as an initial step towards making the package available to the Employed Sector. Like the members from the Sponsored, Overseas Workers, and I-Group (Gold) program, DepEd personnel started gaining access to preventive, promotive and diagnostic services at identified PCB1 providers all over the country. This giant step brings us closer to our dream of making sure that every Filipino must be seen by a doctor at least once a year.

### Primary Care Revitalized and Enhanced Through Skills and Services

On the provider side, we introduced the PRevEnTS to enable them to effectively implement the PCB1 and selected benefit packages leading towards the attainment of the MDGs. Through the PRevEnTS, accredited and engaged PCB1 providers with existing





trust funds for the Per Family Payment and those implementing the outpatient benefit packages started accessing funds to pay for the cost of training or to cover travel expenses to attend such trainings. Through this incentive, we encourage initiatives designed to strengthen the implementation of the PCB1.

#### Reimbursement of Radiotherapy and Hemodialysis

To further expand our members' access to benefits, we allowed other engaged health care institutions to provide hemodialysis and radiotherapy services, as long as such services are within their capabilities, as indicated in their respective licenses issued by the Department of Health (DOH).

#### Improved access to benefits

It was also in 2013 that we made it easy for our members to avail of the benefits at the point-of-service. We emphasized to our members that the PhilHealth Number Card (PNC)/PhilHealth Identification Card (PIC) or Member Data Record (MDR) was sufficient to prove membership, and for Sponsored Program members, the Form CE1 became acceptable if none of the three items was present.

#### Adoption of DOH's new facility classification

In our journey towards Universal Health Care, it is important that we align our efforts with the initiatives being undertaken by the DOH, one of which was the reclassification of health care facilities. We revised our current hospital and health care facility category listing and identified benefit packages that can otherwise be handled by Primary Care facilities, without compromising quality of care.

### Innovations to further empower beneficiaries and stakeholders

#### Enactment of new NHI Act of 2013

It was in September 2013 when our Board of Directors approved the Implementing Rules and Regulations of Republic Act 10606 or the National Health Insurance Act of 2013. The IRR effectively improved our members' experience with our services, particularly in signing up and in availing benefits. New, important provisions were also operationalized through the IRR such as the mandatory coverage of the marginalized sector, entitlement of the indigent members to the No Balance Billing policy, enrolment of pregnant, non-member women, and coverage for women who are about to give birth. These developments were among our bold moves towards UHC.



#### **Enrolment at point-of-care**

Another important stride that came with the new PhilHealth law was the introduction of the point-of-care enrolment program which aims to provide access to non-members belonging to Class C3 or D, and existing members from the same social strata who lack qualifying contributions but are currently confined in government hospitals. This program extends the government hospital's role from service provider to sponsor of the annual premium contribution of eligible members.

#### Milestone events

#### **Introducing the Kasambahay Unified Registration System**

With the enactment of Republic Act 10361 or the Kasambahay Law, we joined the Social Security System and the Home Development Mutual Fund in developing a unified system through which the intended beneficiaries of this new law will be able to register with the three agencies with as much ease as possible. Through the KURS, around 2.5 million domestic household helpers in the country are now gaining access to health and other social protection benefits. Household employers pay for the annual PhilHealth premium contribution of the kasambahays whose monthly salary is below Php5,000.00.





#### Strengthening online presence for OFWs

In 2013, we reinforced our online presence for the benefit of our members working overseas by formalizing our partnership with the Commission on Filipinos Overseas. The CFO's online presence helped boost our information campaign among our nation's modern-day heroes.

### Special privileges for Members and Non-members affected by fortuitous events

In the last quarter of the year, we issued a new policy thru Circular 34 series of 2013 to institutionalize our response during fortuitous events our country has experienced recently (the Zamboanga

siege, earthquake in Bohol, and typhoon Yolanda). This is consistent with our mandate to provide responsive health care benefits to our members at all times, when and where help is needed most. Under this circular, PhilHealth announced that it will pay for claims of members and non-members and accredited and non-accredited health care institutions during fortuitous events described as an "Act of God" like earthquakes, floods or typhoons; or an "Act of Man" such as rebellion, insurgencies and war. This new policy will serve as a template of response to ensure continuing health care benefits during such events.

#### **Upholding Excellent Public Service**

Affirming our commitment to maintaining the highest standards of public service was the recognition that we received from government agencies and stakeholder groups this year. The Civil Service Commission awarded its 2012 Citizens Satisfaction Center Seal of Excellence to Regional Office IV-B along with its Local Health Insurance Office in Puerto Princesa, Palawan; our LHIOs in Bacolod, Kabankalan and Passi under Regional Office VI; and our LHIO in Marawi City under Regional Office ARMM.

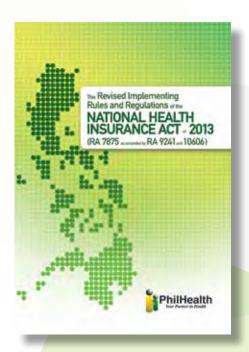
In addition, Regional Office VIII was cited by the CSC as the "Hall of Famer" under its PASADA Awards, and received the 'Galing Likha Kalusugan' Award from the Philippine Institute of Development Studies and Center for Health Market Innovation for its PhilHealth Link Project which hastened the verification process of members admitted in provincial hospitals.

Regional Office VI was cited by the Private Hospital Association in Western Visayas for its efforts to improve processing of claims and reduce return-to-hospital claims that redounded to better partnership with private hospitals in the region. The Office also bagged the first prize in the 'Search for Best Statistical Bulletin Board' given by the National Statistical Coordination Board and the Regional Development Council.

Another feather on our cap was the 'Excellent' rating that we received from the CSC which put us in the top spot of 50 government agencies, along with the Department of Trade and Industry, Bureau of Internal Revenue, Social Security System and the Land Transportation Office, for dutifully complying with the Anti-Red Tape Act of 2007 which was designed to improve the delivery of government service to the public.

We value the recognitions we received, and these awards and citations only inspire us to raise the bar higher to make our frontline services more efficient and effective.

## R.A. 10606 "The National Health Insurance Act of 2013"



Launching of the Implementing Rules and Regulations of Republic Act 10606 otherwise known as the National Health Insurance Act of 2013

Republic Act 10606 – otherwise known as the National Health Insurance Act of 2013 – was signed into law by President Benigno Aquino III last June 19, 2013. This is the second amendment of the Republic Act 7875 – the law which gave birth to the National Health Insurance Program (NHIP) and the Philippine Health Insurance Corporation (PhilHealth) as its administrator.

In the pursuit of achieving total Universal Health Care coverage in the country, the NHI Act of 2013 "prioritizes the health care needs of the underprivileged, sick, elderly, persons with disabilities (PWDs), women and children and providing free health care services for indigents."

After a nationwide public consultation involving 500 major stakeholders in the four Metro Cities of Manila, Baguio, Cebu and Davao, PhilHealth approved the Implementing Rules and Regulations (IRR) of the NHI Act of 2013.

There are no more exceptions to being a member of the program. Aside from indigents whose premiums are fully subsidized by the national government, coverage is extended to our Kasambahays, unmarried parents who are minors and women who are about to give birth.

The member experience from registration to benefit availment is now simpler, and easier. Filipinos from all sectors of society can now register without the hassle of complying with documentary requirements and can easily inquire on their benefit entitlement with the case-based payment. Indigent members can visit any government facility without the worries of out-of-pocket expenses with the No Balance Billing program.

Through the new IRR, PhilHealth was also able to strengthen relations with its program partners. All Health Care Professionals duly licensed by the Philippine Regulatory Commission are no longer required to pay accreditation fees. Further, Department of Health licensed hospitals now form part of the accredited Health Care Providers with faster turn-around-time in claims processing with the case-based payment.

The new Implementing Rules and Regulations of the Universal Health Care Act ensure that no Filipino will be left behind. Now, every Filipino will always have access to quality health and medical care regardless of age, location or social status.





### STATEMENT OF MANAGEMENT'S RESPONSIBILITY FOR THE FINANCIAL STATEMENTS

The Management of the Philippine Health Insurance Corporation is responsible for the presentation of the financial statements as December 31, 2013. The Financial Statements have been prepared in accordance with the accounting principles generally accepted in the Philippines.

The financial statements necessarily reflect amounts based on informed judgement and estimates of the expected effects of current events and transactions with an appropriate consideration to materiality.

In meeting our responsibility of our reliability and timeliness of financial information, PhilHealth Management maintains and relies on a system of accounting and reporting which provides for necessary controls to ensure that transactions are properly authorized and recorded, assets safeguarded against unauthorized use or disposition and liabilities are recognized.

VAL S. VALILA, CPA Senior Vice-President Fund Management Sector ALEXANDER A. PADILLA
President and CEO



As of December 31, 2013 (In Philippine Peso)

	Notes	2013	<b>2012</b> (As Restated)	Increase / (Decrease) Current vs Prior Year
ASSETS				
Current Assets				
Cash and Cash Equivalents	3	19,615,863,597	22,116,114,610	(2,500,251,013)
Short - term Investments	4	8,146,676,362	6,015,045,245	2,131,631,117
Receivables - net	5	5,019,410,961	4,805,154,209	290,130,152
Inventories	6	53,697,230	37,206,582	16,490,648
Total Current Assets		32,835,648,150	32,973,520,646	(137,872,496)
Non-current Assets				
Investments - net	7	97,072,237,194	91,720,590,897	5,351,646,297
Property & Equipment - net	8	1,106,581,260	1,067,476,631	39,104,629
Intangible Assets - net	9	27,643,497	23,279,499	4,363,998
Miscellaneous Assets and Deferred Charges	10	62,302,143	86,623,069	(24,320,926)
Other Assets - net	11	136,409,347	127,504,425	8,904,922
Total Non-current Assets		98,405,173,441	93,025,474,521	5,379,698,920
TOTAL ASSETS		131,240,821,591	125,998,995,167	5,241,826,424

(Forward)



As of December 31, 2013 (In Philippine Peso)

	Notes	2013	<b>2012</b> (As Restated)	Increase / (Decrease) Current vs Prior Year
LIABILITIES AND EQUITY				
Liabilities				
Current Liabilities				
Payables	12	14,656,396,508	10,840,138,435	3,816,258,073
Other Payables	13	701,248,468	684,245,366	17,003,102
Total Current Liabilities	/	15 <mark>,357,644,976</mark>	11,524,383,801	3,833,261,175
Non-current Liability				
Other Deferred Credits	14	240 <mark>,1</mark> 85, <mark>4</mark> 23	520,318,504	(280,133,081)
Total Liabilities		15, <mark>5</mark> 97, <mark>8</mark> 30, <mark>3</mark> 99	12,044,702,305	3,553,128,094
Equity				
Reserve Fund	19	115 <mark>,642,9</mark> 91,192	113,952,834,999	1,690,156,193
Contingent Capital	20		1,457,863	(1,457,863)
Retained Earnings	21		<u> </u>	
Total Equity		115,642,991,192	113,954,292,862	1,688,698,330
TOTAL LIABILITIES AND EQUITY		131,240,821,591	125,998,995,167	5,241,826,424



## STATEMENT OF INCOME

For the period January 1 - December 31, 2013 (In Philippine Peso)

	Note/ Sched.	2013	<b>2012</b> (As Restated )	Increase / (Decrease) Current vs Prior Year
INCOME	Sch. I			
Premium Contributions Interest and Other Income	15 16	55,359,046,458 6,696,365,555	47,440,429,748 6,784,253,106	7,918,616,710 (87,887,551
Total Income		62,055,415,013	54,224,682,854	7,830,729,159
EXPENSES	Sch. II			
Benefit Payments				
Private Sector		14,208,956,478	14,436,856,862	(227,900,384
Government Sector		7,161,007,879	6,846,839,735	314,168,144
Sponsored Program - NHTS		14,945,417,211	8,128,471,953	6,816,945,258
Sponsored Program - Capitation		3,026,170,777	3,624,761,901	(598,591,124)
Overseas Worker Program		1,662,558,643	1,578,892,382	83,666,261
Individual Paying Member		10,410,539,518	9,622,854,917	787,684,601
Lifetime Member Program		4,144,825,224	3,689,699,217	455,126,007
Total Benefit Payments		55,559,475,730	47,928,376,967	7,631,098,763
Operating Expenses				
Personal Services	17	2,780,768,003	2,819,341,312	(38,573,309)
Maintenance and Other Operating Expenses	18	2,025,012,087	1,709,461,664	315,550,423
Total Operating Expenses		4 <mark>,805,780</mark> ,090	4,528,802,976	276,977,114
Total Expenses		6 <mark>0,3</mark> 65,255,820	52,457,179,943	7,908,075,877
NET MARGIN (LOSS)		1,690,156,193	1,767,502,911	(77,346,718)



## DETAILED STATEMENT OF INCOME

For the period January 1 - December 31, 2013 (In Philippine Peso)

	2013	<b>2012</b> ( As Restated )	Increase / (Decrease) Current vs Prior Year
Premium Contributions			
Members' Contributions	38,459,870,235	34,620,561,235	3,839,309,000
NG/LGU Counterpart for Indigent Program	16,899,176,223	12,819,868,513	4,079,307,710
TOTAL PREMIUM CONTRIBUTIONS	55,359,046,458	47,440,429,748	7,918,616,710
Less: Benefit Payments	55,559,475,730	47,928,376,967	7,631,098,763
GROSS MARGIN FROM OPERATIONS	(200,429,272)	(487,947,219)	287,517,947
Less: Operational Expenses			
Personal Services	2,780,768,003	2,819,341,312	(38,573,309)
Maintenance & Other Operating Expenses	2,025,012,087	1,709,461,664	315,550,423
Total Operational Expenses	4,805,780,090	4,528,802,976	276,977,114
NET OPERATING INCOME (LOSS)	(5,006,209,362)	(5,016,750,195)	10,540,833
Add: Interest Income			
Treasury Bonds	6,068,520,190	6,354,831,706	(286,311,516)
Time Deposits / SSDs	511,442,763	382,889,540	128,553,223
Savings & Current Deposits	8,339,317	10,963,798	(2,624,481)
Other Interest Income		902,023	(902,023)
Total Interest Income	6,588,302,270	6,749,587,067	(161,284,797)
Allor			
Add: Other Income Accreditation Fees	29,873,123	27,458,779	2 41 4 2 4 4
Gain (Loss) on Foreign Exchange	166,538	(196,827)	2,414,344 363,365
Gain (Loss) on Disposal of Assets	114,826	247,110	(132,284)
Fines & Penalties	43,942,537	3,814,931	40,127,606
Income from Grants & Donations	28,543,589	538,388	28,005,201
Rent Income	1,283,582	1,294,496	(10,914)
Dividend Income	-	50,997	(50,997)
Miscellaneous Income	4,139,090	1,458,165	2,680,925
Total Other Income	108,063,285	34,666,039	73,397,246
NET MARGIN (LOSS)	1,690,156,193	1,767,502,911	(77,346,718)
TOTAL INCOME	62,055,412,013	54,224,682,854	7,830,729,159



# STATEMENT OF CHANGES IN EQUITY

As of December 31, 2013 (In Philippine Peso)

		2013	<b>2012</b> (As Restated)	Increase / (Decrease) Current vs Prior Year
RESERVE FUND	19	115,642,991,192	113,952,834,999	-
CONTINGENT CAPITAL	20		1,457,863	(1,457,863)
NET UNREALIZED GAIN/(LOSS) FROM INCREASE/				
(DECLINE) IN VALUE OF LONG-TERM INVESTMENTS				<del>-</del>
DONATED CAPITAL				-
RETAINED EARNINGS	21			
Balance at beginning of year			9,537,713,072	
Adjustment in Retained Earnings		(1,128,156,495)	1,1 <mark>28</mark> ,156,495	
Prior Year's Adjustments		-	(522,380,984)	
Balance as restated		(1,128,156,495)	10,143,488,583	
Adjustment in Reserve Fund		(561,999,698)	(11,910,991,494)	
		(1, <mark>690,156,1</mark> 93)	(1,767,502,911)	
Net income for the period		1, <mark>690,15</mark> 6,193	1,767,502,911	
Balance at the end of year			_	
EQUITY		115,642,991,192	113,954,292,862	1,688,698,330





As of December 31, 2013 (In Philippine Peso)

			Increase /
	2013	2012	(Decrease)
		(As Restated)	Current vs Prior Year
CASH FLOWS FROM OPERATING ACTIVITIES			
Members' Contributions	38,184,931,844	34,884,205,312	3,300,726,532
Counterpart - NG	12,551,972,400	13,922,263,440	(1,370,291,040
Counterpart - Other NGAs	96,047,365	151,736,100	(55,688,735
Counterpart - LGUs	3,000,338,069	1,885,907,540	1,114,430,529
Accreditation Fees received from Health Care Providers	156,274,542	246,271,720	(89,997,178
Cash received from various Operating Activities	228,643,148	84,302,795	144,340,353
Cash received from Unclaimed Refund	22,945	26,023,392	(26,000,447
ash received in trust	97,544,452	22,756,061	74,788,391
Senefit Payments	(51,244,898,117)	(45,973,966,340)	(5,270,931,777
MOOE/Personal Services/Supplie <mark>s and Mate</mark> rials paid	(4,601,953,912)	(4,327,456,385)	(274,497,527
Net Cash Provided (Used in) by Operating Activites	(1,531,077,264)	922,043,635	(2,453,120,899
CASH FLOWS FROM INVESTING ACTIVITIES			
Placement on Bonds	(13,599,080,000)	(11,095,622,562)	(2,503,457,438
Natured Bonds	6,012,600,000	12,516,960,000	(6,504,360,000
hort-Term Investments	0.00	1,242,238,959	(1,242,238,959
nterest received on Investments	6,792,700,612	5,771,917,846	1,020,782,766
fain on Foreign Exchange	190,450	(196,905)	387,355
ayment of Equipment purchased	(176,869,544)	(120,553,863)	(56,315,681
ent collected	1,071,558	1,263,186	(191,628
eceipts from Sale of Assets	213,175	91,525	121,650
Net Cash Provided (Used in) by Investing Activities	(969,173,749)	8,316,874,483	(9,286,169,882
ice cush i Toviaca (osca iii) by investing rectivities	(303,173,113)	0,510,071,105	(3,200,103,002
let Increase (De <mark>crease) in Cash and Cash Equivalents</mark>	(2,5 <mark>00,25</mark> 1,013)	9,238,918,118	(11,739,169,131
ASH AND CASH EQUIVALENTS at the Beginning of Year	22, <mark>11</mark> 6,114,610	12,877,196,492	9,238,918,118
ASH AND CASH EQUIVALENTS as of December 31, 2013	19,615,863,597	22,116,114,610	(2,500,251,013





For the period January 1 - December 31, 2013 (In Philippine Peso)

	Notes	2013	<b>2012</b> ( As Restated )	Increase / (Decrease) Current vs Prior Year
			( As Restated )	Current vs Prior rea
BUSINESS INCOME (Premium Contributions)				
Premium Contributions - Sponsored Program	15			
Counterpart - NG - NHTS		12,551,104,800	10,583,639,895	1,967,464,905
Counterpart - NG - PAMANA		904,800	-	904,800
Counterpart - Other NGAs		96,047,365	149,376,000	(53,328,635
Counterpart - LGUs		4,251,119,258	2,086,852,618	2,164,266,640
Total Premium Contributions - Indigent Program		16,899,176,223	12,819,868,513	4,079,307,710
Premium Contributions - Reg <mark>ular Program</mark>	15			
Contribution - Private Sect <mark>or</mark>		24,945,283,383	22,428,751,110	2,516,532,273
Contribution - Government Sector		9,135,162,736	8,625,139,597	510,023,139
Contribution - Individually Paying Program		3,133,576,351	2,467,633,972	665,942,379
Contribution - Overseas Workers Program		1,245,847,765	1,099,036,556	146,811,209
Total Premium Contributions - Regular Program		38,459,870,235	34,620,561,235	3,839,309,000
Total Business Income		55,359,046,458	47,440,429,748	7,918,616,710
Total business meome	- /	33/333/010/130	47/110/125/710	7/5/10/010/7/10
INTEREST INCOME	16			
Treasury Bonds		6,068,520,190	6,354,831,706	(286,311,516)
Time Deposits / Special Saving Deposits		511,442,763	382,889,540	128,553,223
Savings & Current Deposits		8,339,317	10,963,798	(2,624,481)
Other Interest Income		-	902,023	(902,023)
Total Interest Income		<mark>6,588</mark> ,302,270	6,749,587,067	(161,284,797)
OTUED INCOME	1.0			
OTHER INCOME	16	20 072 122	27 450 770	2 41 4 2 4 4
Accreditation Fees		29,873,123	27,458,779	2,414,344
Gain (Loss) on Foreign Exchange		166,538	(196,827)	363,365
Gain (Loss) on Disposal of Assets Fines & Penalties		114,826	247,110	(132,284)
Income from Grants & Donations		43,942,537	3,814,931	40,127,606
		28,543,589	538,388	28,005,201
Rent Income Dividend Income		1,283,582	1,294,496	(10,914)
Miscellaneous Income		4,139,090	50,997 1,458,165	(50,997) 2,680,925
MISCENATIONS INCOME		4,139,090	1,430,103	2,060,925
Total Other Income		108,063,285	34,666,039	73,397,246
TOTAL INCOME		62,055,412,013	54,224,682,854	7,830,729,159



## EXPENSES SCHEDULE II

For the period January 1 - December 31, 2013 (In Philippine Peso)

	Note	2013	<b>2012</b> ( As Restated )	Increase / (Decrease)
				Current vs Prior Year
BENEFIT PAYMENTS				
Private Sector		14,208,956,478	14,436,856,862	(227,900,384)
Government Sector		7,161,007,879	6,846,839,735	314,168,144
Sponsored Program - NHTS		14,945,417,211	8,128,471,953	6,816,945,258
Sponsored Program - Capitation		3,026,170,777	3,624,761,901	(598,591,124)
Överseas Worker Program		1,662,558,643	1,578,892,382	83,666,261
Individual Paying Member		10,410,539,518	9,622,854,917	787,684,601
Lifetime Member Program		4,144,825,224	3,689,699,217	455,126,007
Total Benefit Payments		55,559,475,730	47,928,376,967	7,631,098,763
OPERATIONAL EXPENSES Personal Services	17			
Salaries & Allowances		1,486,846,469	1,574,777,999	(87,931,530)
Other Compensation		1,169,647,747	1,117,236,595	52,411,152
Mandatory Contributions		113,511,903	115,649,656	(2,137,753)
Other Personal Services		10,761,884	11,677,062	(2,137,733)
Other reisonal services		10,701,884	11,077,002	(913,176)
Total Personnel Services		2,780,768,003	2,819,341,312	(38,573,309)
Maintenance and Other Operating Expenses	18			
Traveling Expenses		68,299,887	65,285,611	3,014,276
Training and Scholarship Expenses		12,255,869	13,030,381	(774,512)
Water Expenses		5,773,082	5,664,614	108,468
Electricity Expenses		106,971,433	109,638,361	(2,666,928)
Gender and Development		1,288,639	2,546,438	(1,257,799)
Communication Expenses		107,345,454	105,262,651	2,082,803
Advertising Expenses		59,848,283	37,625,228	22,223,055
Marketing and Promotional Expenses		31,636,608	29,626,389	2,010,219
Transportation and Delivery Expenses		1,963,166	2,155,172	(192,006)
Taxes, Duties and Licenses		9,067,617	1,951,624	7,115,993
Fidelity Bond and Insurance Expenses		10,514,533	9,014,113	1,500,420
Supplies and Materials Expenses		102,020,979	116,018,659	(13,997,680)
Gasoline, Oil and Lubricants Expenses		15,908,831	15,637,540	271,291
Auditing Services		35,877,424	33,463,249	2,414,175
Consultancy Services		2,922,460	3,108,184	(185,724)
Janitorial Services		45,623,277	41,794,589	3,828,688
Security Services		96,150,635	87,438,672	8,711,963
Remuneration		140,384,798	143,252,407	(2,867,609)
Enumerators Fee		0.00	5,200	(5,200)
Notarial Fee		268,314	377,739	(109,425)
Contract / Research Services		1,417,802	3,324,848	(1,907,046)
Project Base Hiring		545,315,857	376,967,154	168,348,703
Honorarium		1,518,775	1,377,173	141,602
Repairs & Maintenance		17,524,956	16,405,464	1,119,492
Membership Dues and Contri. to Organizations		5,831,211	4,431,758	1,399,453
Printing and Binding Expenses		22,233,365	32,739,023	(10,505,658)
Rent Expenses		228,469,311	209,313,017	19,156,294
Representation Expenses		24,305,027	20,450,711	3,854,316
Subscription Expenses		1,635,627	1,261,847	373,780
Rewards and Other Claims		89,694,691	24,745,187	64,949,504
Miscellaneous and Extraordinary Expenses		11,599,732	11,994,472	(394,740)
Other Expenses		60,371,227	42,133,058	18,238,169
Financial Expenses Non-Cash Expenses		11,650,786 149,322,431	14,140,745 127,280,386	(2,489,959) 22,042,045
Total Maintenance & Other Operating Expenses		2,025,012,087	1,709,461,664	315,550,423
Total Operational Expenses		4,805,780,090	4,528,802,976	276,977,114
TOTAL EXPENSES		60,365,255,820	52,457,179,943	7,908,075,877

## NOTES TO FINANCIAL STATEMENTS

December 31, 2013

#### 1. GENERAL INFORMATION

The National Health Insurance Act of 1995 (Republic Act No. 7875), as amended by RA 9241, has been amended by RA 10606, known as the "National Health Insurance Act of 2013", instituted a National Health Insurance Program (NHIP) that shall provide comprehensive health care services to all Filipinos through a socialized health insurance program that will prioritize the health care needs of the underprivileged, sick, elderly, persons with disabilities (PWDs), women and children and provide free health care services to indigents. The same law created the Philippine Health Insurance Corporation (PhilHealth) as tax-exempt government corporation attached to the Department of Health (DOH) for policy coordination and guidance. Its Head Office is located at 709 CityState Center Building, Barangay Oranbo, Shaw Blvd., Pasig City.

The Corporation is governed by a Board of Directors composed of seventeen (17) members and has the following powers and functions: to formulate and promulgate policies for the sound administration of the Program; to set standards, rules, and regulations necessary to ensure quality of care, appropriate utilization of services, fund viability, member satisfaction, and overall accomplishment of Program objectives; to formulate and implement guidelines on contributions and benefits; portability of benefits, cost containment and quality assurance; and health care provider arrangements, payments methods and referral systems; to establish branch offices as mandated in Article V of RA 7875, as amended; to receive and manage grants, donations, and other forms of assistance; and to organize its office, fix the compensation of and appoint personnel as may be deemed necessary and upon the recommendation of the President of the Corporation.

The National Health Insurance Fund (NHIF) as amended shall consist of contributions from Program members; other appropriations earmarked by the national and local governments purposely for the implementation of the program; subsequent appropriations provided for under Sections 46 and 47 of RA 7875, as amended; donations and grants-in-aid; and all accruals thereof. Under Section 26, Article VI of RA 7875, as amended, the use, disposition, investment, administration and management of the NHIF, including any subsidy, grant or donation received for the program operations shall be governed by applicable laws, and in the absence thereof, existing resolutions of the Board of Directors of the Corporation subject to limitations prescribed in the Act.

Processing of benefit payments and operating expenditures has been decentralized to all seventeen (17) PROs

#### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The principal accounting policies applied in the preparation of the financial statements are set forth below. These policies are consistently applied unless stated otherwise.

#### 2.1 Basis of preparation

The accompanying financial statements are prepared in accordance with accounting principles generally accepted in the Philippines, as well as government accounting rules and regulations. The Corporation adopts the calendar year and uses commercial accounting.

The preparation of financial statements requires the use of certain critical accounting estimates and judgements as follows:

- a. Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances;
- b. One of the accounting estimates being done is to set-up the accrued benefit payments at the end of each month based on the average benefit payment per claim and computed by dividing the total amount of benefit payment for the month by the total number of claim processed for the same period. The average amount per claim varies geographically.
- c. The amount being set-up for the accrued NHIP premium remittance from collecting banks/agents is based on the assumption that the actual premium collection for the 2nd half of the current month is equivalent to the amount remitted on the 2nd half of the previous month.
- d. The economic life of every property and equipment is depreciated on the straight-line method with 10% residual value based on COA Circular 2002 002.

e. The General Appropriations Act provides for an annual ceiling for the National Government (NG) counterpart for the Sponsored Program.

The Corporation is continually improving its policies regarding the recognition of NHIP premium contributions and NHIP benefit payments.

#### 2.2 Consolidation

The Corporation adopts the Home and Branch Accounting System since July 1999.

#### a. Head Office (HO)

Monthly consolidated trial balances are prepared through working papers by eliminating the reciprocal accounts, but in the year-end consolidation, all nominal accounts that are closed in the PROs are booked-up in the HO.

b. PhilHealth Regional Offices (PROs).

The PROs' financial position and results of operations are presented without any non-contingent equity account. All nominal accounts are closed every end of calendar year.

c. Service Offices (SOs).

The financial transactions of SOs were recorded in the books of accounts of their respective PROs. The SOs maintain petty cash fund and receive over-the-counter collection of premiums from the PhilHealth members.

#### 2.3 Foreign currency transactions

For<mark>eign currency transactions are translated in peso at</mark> the date <mark>of tran</mark>saction and revalued at year-end using prevailing exchange rates. Foreign exchange gains and losses resulting therein are recognized in the income statement.

#### 2.4 Cash Equivalents

Cash equivalents consist of special savings, treasury bills and bonds maturing within 3 months from acquisition date.

#### 2.5 Inventories

In accordance with COA Resolution no. 2006-006 dated 31 January 2006, inventories include assets held for transfer and for consumption in the normal course of operations. Inventories are measured at cost which includes purchase price, import duties and taxes, freight, handling and other costs directly attributable to the acquisition of finished goods, materials and services; as well as other costs incurred in bringing the inventories to their present location and condition. The perpetual inventory system is used in accounting for inventories.

PhilHealth Office Order No. 0112 s. 2006, dated Nov. 9, 2006 provides that for the small tangible items not more than P5,000 and with estimated useful life of more than one year shall be recorded as inventories upon acquisition and expense upon issuance.

The Asset Method and the First-In-First-Out (FIFO) method are used in recording transactions concerning supplies and materials.

#### 2.6 Property and Equipment

In accordance with COA Resolution no. 2006-006 dated January 31, 2006, Property and Equipment (PE) includes non-current assets held for use in operation and are expected to be used for more than one year. PE are initially recognized at cost which includes purchase price and incidental costs such as import duties, freight, installation and any other directly attributable costs. Subsequent costs on PE which result in increased future economic benefits or service potential are added to its carrying amount.

Subsequent to initial recognition as an asset, PE are carried at its cost less any accumulated depreciation, following the straight-line method and using the revised estimated useful life (per COA Circular No. 2003-007 dated December 11, 2003, as amended by COA Circular No. 2004-005 dated August 9, 2004). Depreciation is recorded starting the month following date of purchase. A residual value equivalent to ten percent of the purchase cost is set up.

#### 2.7 Intangible Assets

Intangible Asset account refers to computer software purchased by the Corporation, in accordance with Section 4 of the Philippine Accounting Standard No. 38.

In accordance with paragraph 9.2 under COA Resolution No. 2006-006 dated January 31, 2006, and as it is probable that future economic benefits attributable to the assets shall flow to the agency, the computer softwares are recognized at cost, and reported herein as net of accumulated amortization. Amortization is based on the straight line method less ten percent residual value.

#### 2.8 <u>Income and expense recognition</u>

Income and expenses are recognized based on a modified accrual method of accounting in accordance with paragraph 2.1 (d) of COA Resolution No. 2006-006 dated January 31, 2006. Under this method, all expenses shall be recognized when incurred and reported in the financial statements in the period to which they relate. Income shall be on accrual basis except where it is impractical or when other methods are required by law.

Accrual for premium contributions-Regular Program is based on the amount remitted through the accredited collecting banks inasmuch as the information is available.

The counterpart from local government units (LGUs) is recorded based on the report submitted by the PRO – Field Operations Department verified correct by the Accountant and evidenced by the LGU and PhilHealth Memorandum of Agreement supported by Obligation Request (ObR).

National government full premium subsidy for the indigents under the National Household Targeting System (NHTS) is accrued based on the General Appropriation Act (GAA) and adjusted upon receipt of the SARO and NCA from the DBM per Office Order No. 0090, s. 2013.

Regular monthly expenses (e.g., for janitorial services, security services, light and water and rental) are recognized as expenses at the time they are incurred, not when paid. On the other hand, accruals for benefit payments refer to outstanding claims. The estimated amount of claims filed but not yet processed is recognized as accrued expenses.

#### 3. CASH AND CASH EQUIVALENTS

This account consists of:

	2013	<b>2012</b> (As Restated)
Collecting Officers (Schedule 1)	123,747,223	213,826,502
Disbursing Officers (Schedule 2)	3,234,608	1,496,585
Disbursing Officers (Schedule 2)		63,842,200
Petty Cash Fund (Schedule 3)	1,420,213	942,097
Cash in Bank	2,265,390,351	1,797,733,732
Special Savings Deposit	17,222,071,202	20,038,273,494
-	19,615,863,597	22,116,114,610

- 3.1 The Corporation deploys at least one Collecting Officer per PRO and SO to provide more windows for the over-the-counter collections.
- 3.2 Included in this account is Land Bank of the Philippines Pasig-Kapitolyo Branch Dollar Account No. 0674-0010-29, the balance of which is converted to its peso equivalent using the prevailing exchange rate at the end of the year. The difference is recorded as Gain/Loss on Foreign Exchange.

#### 4. SHORT-TERM INVESTMENTS

This account consists of:

	2013	<b>2012</b> (As Restated)
Treasury Bonds	8,146,676,362	6,015,045,245
	8,146,676,362	6,015,045,245

#### 5. RECEIVABLES - NET

This account consists of:

	2013	2012
		(As Restated)
Due from Collecting Ba <mark>nk - NHIP Premi</mark> ums	316,557,274	40,878,548
Advances to Officers & Employees (Sched.4)	1,422,645	1,579,918
Accrued Interest Receivable - Investment	1,649,704,041	1,759,217,479
Premium Receivable	723,082,133	1,867,926,766
Due from National Government Agencies	495,344,967	494,307,767
Due from LGUs	1,820,141,585	630,799,127
Disallowances	35,618	-
Other Receivables	13,238,324	10,560,230
Total	<b>5</b> ,019,526,587	4,805,269,835
Add (Less): Allowance for Doubtful Accounts	(115,626)	(115,626)
	5,019,410,961	4,805,154,209

- 5.1 Accrued Interest Receivable–Investment account represents interest earned from all short-term and long-term investments.
- 5.2 Due from National Government Agencies consists of the following:

Deficiency in employer share of the health insurance premium contributions to Philhealth by different government agencies nationwide.	Р	394,741,430
Billing made to PCSO for the counterpart premium payment of the jeepney drivers, Sponsored Program for the 3rd District of Pampanga and Capas, Tarlac per letter to PCSO Special Project Department dated November 15, 2011. In April 17, 2012 a letter was sent to Office of the Secretary, Presidential Management Staff stating therein that there was still an additional remaining balance of P25,997,256.32 for the PCSO Greater Medicare Access under Board Resolution No. 718 in April 2003.		100,566,337
Enrollment of 601 families identified by the Office of the Presidential Adviser on Peace Process (OPAPP) through the PAMANA Program under the Philhealth's Sponsored Program for the period Jan Dec., 2013.		37,200

Total P 495,344,967



For the Current Year (CY 2013), RA No. 10352, FY 2013 General Appropriation Act provides the following appropriation for the National Health Insurance Program to wit:

NG Premium Subsidy (NHTS)

P 12,612,283,000

The Department of Budget Management had only released the amount of P11,887,204,800 and P663,900,000 under SARO # F-13-0007412 dated 6/26/13 with NCA # F-13-0010620 and SARO # F-13-0022043 with NCA # F-13-0022687 respectively.

Subsidy for Health Insurance Premium under the

15,600,000

PAMANA Program: Pilar I - Social Protection Package for Former Rebels
The DBM had released the amount of P699,600 and P168,000 under
SARO # F-13-0019232 with NCA #BMB F-13-0020167 and SARO # F-13-0022042
with NCA # F-130022687 respectively.

Unprogrammed Fund to cover the National Gov't Subsidy for Health Insurance Premium of workers in the Informal Sector under NHTS (excise tax) remain unbilled to DBM.

13,570,411,000

Per DBM letter dated November 8, 2013 the unreleased balance of the three (3%) share from the Bases Conversion and Development Authority's (BCDA) Asset Disposition Program may be considered as possible funding source for the FY 2015 budget for NHIP. Philhealth on February 5, 2014 had requested the inclusion of the aforesaid unreleased balance of P161,277,395.02 in CY 2015 GAA as a supplementary fund on top of the programmed budget. However, DBM had verbally instructed Philhealth, Member Management Group through the Group Vice President to include the said amount in the CY 2015 Budget Proposal per MMG letter dated March 12, 2014.

5.3 Due from LGUs consists of premium counterpart for the Sponsored Program. Details of the account are as follows:

	2013	<b>2012</b> (As Restated)
NCR	164,379,950	123,850,859
CAR	18,475,146	8,340,465
1	127,137,713	95,764,171
II .	120,682,195	3,677,062
III	239,198,813	5,869,177
IV-A	48,660,747	6,456,140
IV-B	130,746,547	56,618,025
V	424,033,281	86,732,717
VI	296,463,220	52,717,411
VII	7,788,887	1,614,000
VIII	82,194,308	2,248,161
Χ	93,644,385	112,948,781
ΧI	51,184,456	38,183,744
XII	2,250,000	3,123,970
Caraga	13,301,937	28,921,807
ARMM		3,732,637
	1,820,141,585	630,799,127

5.4 Other Receivables include DOH Global Budget for Out-Patient-Benefit Package for OWP which has an unutilized balance of P1,083,752 as of Dec. 31, 2011 and the Food & Nutrition Research Institute (FNRI) project which will conduct a National Nutrition Survey 2013 on "Awareness, coverage, accessibility and utilization of Philhealth in which case Philhealth will pay P 4M upon signing of MOA and FNRI will submit an audited financial report and progress report of the project. This account also includes advance payments to various Health Providers thru Simplified Reimbursement Scheme (SRS) to address accumulated backlog in the claims processing of the PROs and balance of personal calls of Philhealth Officers and Employees.

#### 6. INVENTORIES

The account consists of supplies and materials and small tangible items amounting to P53,697,230 and P37,206,582 for CYs 2013 and 2012, respectively.

#### 7. INVESTMENTS - NET

The investments of the Corporation consist of Government Securities bearing the unconditional guaranty of the Republic of the Philippines in authorized depository banks and in debt securities and corporate bonds as provided under paragraph (b), Sec. 17 of RA 10606 and Sec. 73 Rule II, Title VI on Reserve Funds of the Implementing Rules and Regulations of RA 7875 as amended otherwise known as the "National Health Insurance Act of 2013."

7.1 The Corporation's long-term investment portfolio is summarized as follows:

	2013	2012
Investment in Bonds	96,658,391,389	91,306,745,092
Investment in Real Property	413,845,805	413,845,805
	97,072,237,194	91,720,590,897

- 7.2 The investments represent the following:
  - a. Investment in Government Bonds with more than one (1) year maturity period are broken down as follows:

	2013	2012
Retail T-bonds	43,899,080,000	31,800,000,000
3-year T-bonds	_	-
5-year T-bonds		7,800,978,044
7-year T-bonds	32,203,286,259	32,590,370,774
10-year T-bonds	19,056,025,130	19,115,396,274
	95,158,391,389	91,306,745,092

b. Investment in Corporate Bonds – Investment Committee Resolution No. 06 s. 2013 approved the purchase of Manila Electric Company Fixed Rate Bonds due on 2020.

	2013	2012
7-year Meralco Bonds	1,500,000,000	
	1,500,000,000	0

- c. Investment in Real Property pertains to property acquired from investment in Fort Bonifacio Development Corporation, previously recorded as Global City Receivable Repayment Right, converted to Land with an aggregate amount of P413,845,805 including cost of documentary stamp/transfer tax and registration fees. Per Technical Appraisal Report of Cal-Fil Appraisal and Management, Inc. (Cal-Fil), the subject property has a fair market value of P648.90 Million as of July 11, 2013 and P958.10 Million as of July 01, 2013 per appraisal report of Royal Asia Appraisal Corporation (Royal Asia). This account was reclassified as Investment in Real Property instead of Plant Property and Equipment.
- 7.3 Straight-line method of amortization was used to amortize the bond premium and bond discount over the remaining life of the bond.
- 7.4 The investing activities of the Corporation were carried out only in the Head Office to maximize the opportunity for high yield interest bearing instruments.

#### 8. PROPERTY AND EQUIPMENT – NET

This account consists of:

	Land and Land Improvements	Building & Structure / Leasehold Improvements	Furniture & Fixtures Equipment & Books	Construction in Progress	Total
Cost					
Jan. 01, 2013	460,707,013	89,532,402	1,256,265,892	23,605,048	1,830,110,355
Additions	6,513	8,036,692	170,686,382	-	178,729,587
Adjustments	-	(633,452)	(122,087,491)	-	(122,720,943)
Dec. 31, 2013	460,713,526	96,935,642	1,304,864,783	23,605,048	1,886,118,999
Accu. Depreciation					
Jan. 01, 2013	790,504	35,698,424	726,485,386	-	762,974,314
Depreciation	174,212	6,064,304	132,271,324	-	138,509,840
Adjustments	-	(726,890)	(121,219,525)	-	(121,946,415)
Dec. 31, 2013	964,716	41,035,838	737,537,185	0.00	779,537,739
Net Book Value	<u>459,748,810</u>	55,899,804	567,327,598	23,605,048	1,106,581,260
Net Book Value Dec. 31, 2012	459,916,510	53,833,977	530,121,096	23,605,048	1,067,476,631

Included under Land and Buildings accounts are the following:

- 8.1 A parcel of land situated in East Avenue, Quezon City with a total area of 17,230.50 square meters amounting to P439,377,750 has a fair market value of P629 Million as of July 11,2013 per appraisal report of Cal-Fil and P620.30 Million as of June 28, 2013 per appraisal report of Royal Asia. The Head Office of PhilHealth shall be constructed in this lot.
  - Relative to the construction of the proposed Philhealth corporate center, the corporation had acquired an additional 145 sq. m. lot from the National Housing Authority located at Brgy. Pinyahan, East Ave. Q.C. for the construction of a drainage system amounting to P2,421,500.
- 8.2 A lot and building purchased by PRO III for its permanent Regional Office in San Fernando, Pampanga amounting to P13,059,200 and P25,520,363 respectively, has a fair market value of P53.35 Million as of July 10, 2013 per appraisal report of Cal-Fil and P18.06 Million as of July 03, 2013 per appraisal report of Royal Asia. Some of its office spaces are rented-out.
  - A donated 1,831 sq. m. lot including improvements at the Regional Government Center (RGC), San Fernando, Pampanga through a MOA executed by and between the Regional Development Council III and PhilHealth, has a fair market value of P8.30 Million as of April 18, 2007 per appraisal report of Cal-Fil Appraisal and Management, Inc. (Cal-Fil), a professional property consultants & valuer.
- 8.3 A donated 2,897 sq. m. lot at the RGC, Tuguegarao City, through a MOA executed with the DPWH Region 2 representing the Republic of the Philippines, has a fair market value of P14.49 Million as of July 12, 2013 per appraisal report of Cal-Fil and P7.53 Million as of July 01, 2013 per appraisal report of Royal Asia. In compliance to the said MOA, the Regional Development Council (RDC) 2 has extended, upon request of PhRO-II, the construction of its office building for another two years per RDC-2 Resolution No. 02-037, s. 2005.



#### 9. INTANGIBLE ASSETS

This represents cost of various software application / programs purchased by the Corporation amounting to P27,643,497 and P23,279,499 net of amortization for CYs 2013 and 2012, respectively.

#### 10. MISCELLANEOUS ASSETS AND DEFERRED CHARGES

	2013	<b>2012</b> (As Restated)
Prepayments/ Deferred Charges	15,651,203	41,276,528
Guaranty Deposit	46,650,940	45,346,541
	62,302,143	86,623,069

- 10.1 Prepayments include authorized payments made for the purchase of goods from the Procurement Service of DBM, insurance of motor vehicles of the Corporation from the GSIS and deferred charges account representing payment to HCPs by PROs under the Debit/Credit Scheme.
- 10.2 Guaranty deposits refer to transactions made by the Head Office and PROs in compliance with the requirements provided in the contracts for office rentals.

#### 11. OTHER ASSETS - NET

This account consists of the following:

	2013	2012
DBM (transfer of NHIP Program fr. GSIS to PHIC)	155,235,240	155,235,240
PCSO (Enhanced GMA Program)	115,000,000	115,000,000
PDIC (per MB Reso. 459 dated 4/7/5)	327,103	327,103
Officer & Employees per COA		1,456,749
PROs (from various Health Providers-DCS)	400,971	738,027
PROs Unserviceable Equipment	15,795,075	6,213,180
PROs Serviceable Equipment	4,886,198	3,769,366
Gross Long-Term Receivable	291,644,587	282,739,665
Less: Allowance for Doubtful Account		
Receivable from DBM	155,235,240	155,235,240
	155,235,240	155,235,240
Net Amount	136,409,347	127,504,425

- 11.1 Long Term Receivable from the Department of Budget and Management (DBM) represents surcharges for late remittance of the employer counterpart for premium contribution.
- 11.2 Long Term Receivable from Philippine Charity Sweepstakes Office (PCSO) represents the balance of the account for the premium counterpart of various LGUs under the Enhanced PCSO Greater Medicare Access (PCSO-GMA) Program.
- 11.3 Long Term Receivable from Philippine Deposit Insurance Corporation (PDIC) was in pursuant to Monetary Board Resolution No. 459 dated April 7, 2005 placing Hermosa Savings and Loan Bank, Inc. under liquidation.
- 11.4 Disallowances amounting to P1,456,749 refer to disbursements from 1995 to 1999 for travel expenses, employees' benefits, and purchases of goods and services that were subsequently disallowed by COA. The Corporation has appealed to the COA for the lifting of said disallowances and due to the remote probability of collection the latter had recommended its reversal.
- 11.5 Allowance for Doubtful Accounts was provided for the following:
  - a. Receivable from the National Government for surcharges in the amount of P155,235,240. This was transferred by the Government Service Insurance System (GSIS) to PhilHealth.
  - b. The amount was determined after evaluation of such factors as aging of the accounts, collection experience in relation to particular receivable and identified doubtful accounts.

#### 12. PAYABLES

Payables include accruals for benefit claims and administrative costs as follows:

	2013	2012
		(As Restated)
Personal Services	36,826,139	49,133,434
MOOE	242,378,492	204,829,279
Capital Outlay	33,980,922	73,366,189
Benefit Claims	7,999,819,498	3,794,328,722
Accrued Benefit Claims	6,343,391,457	6,718,480,811
	14,656,396,508	10,840,138,435

- 12.1 Benefit Claims represents benefit payment checks still in the possession of the Corporation and checks not yet negotiated with the bank per Office Order No. 0092, s.2013 known as One Fund Disbursement Account (OFDA).
- 12.2 Accrued Benefit Claims include (1) claims already processed and (2) claims received but not yet processed. The monthly average value per claim by sector was used as the multiplier in computing the accrual for the month.

#### 13. OTHER PAYABLES

This account consists of:

	2013	<b>2012</b> (As Restated)
Inter-Agency Payables	215,396,271	211,696,678
Trust Liabilities -		
UNFPA Project	849,770	3,413,230
UMID Project	104,224,794	103,056,291
Refund from UST	73,431,569	73,431,569
Refund from Other Service Provider	179,622,762	176,768,610
AHP - Protest Bond	5,296,540	4,666,540
Donations	9,206,160	11,166,515
Performance/Bidders Bond Payable	18,642,207	19,804,132
Retention Fee	16,634,102	14,482,956
WHO Proj. (Center for Global Dev't)	1,664,219	2,172,694
ICD 10	375,378	128,500
German Development Corporation	96,401	96,401
Philippine Training Institute	5,133,957	6,627,202
Great Women Project	259,570	970,214
New Born Screening Ref. Center	50	50
Interest Income for Unclaimed Refund	20,315,270	20,044,058
Philhealth Run	4,484,182	3,459,097
Calamity Fund	2,944,847	-
Benchbook	2,237	2,237
Provident Fund	243,577	, -
Others	42,424,605	32,258,392
	701,248,468	684,245,366

- 13.1 Inter-Agency payables include the fund transferred from the Department of Health (DOH) amounting to P47,537,862 for the "Strengthening and Guaranteeing Insurance for the Poor" (SAGIP). This also includes deductions from the salaries of PhilHealth officials and employees which are due for remittance to Government Service Insurance System (GSIS), Home Development Mutual Fund (HDMF), National Home Mortgage Finance Corporation (NHMFC), Bureau of Internal Revenue (BIR), and PhilHealth Employees Association (PHICEA), and taxes withheld from payments to health service providers.
- 13.2 The Corporation after the completion of the UNFPA project entitled "Strengthening and Sustaining the Delivery of Integrated Reproductive Health Services" is again a partner of the same for the implementation of UNFPA funded AWPs relating to the 2012-2016 UNFPA 7th Country Programme for Republic of the Philippines. The total AWP budget for CY 2013 is P5,320,000 with a total fund release of P3,898,003 for the period Jan. to Dec. 2013.

#### 13.3 Donations include funds received from the following entities, including earned interest thereon:

	2013	2012
		(As Restated)
Westmont Investment Corp.	2,965,656	2,965,656
Strategies & Alliance Corp.	4,129,491	5,813,950
All Asia Capital & Trust Corp.	599	599
First Metro Investment Corp.	3,813	3,813
BF General Insurance Corp.	1,425	1,425
Land Bank of the Philippines dent's Social Fund	110,000	110,000
Donation received by PhRO's	1,995,176	2,271,072
	9,206,160	11,166,515

These shall finance specific projects like:

- a. Prevention of fraud and such other irregularities against the NHIF and for such other allied undertakings. (Westmont Investment Corporation).
- b. Research and development and other studies including P3.50 million ex-gratia fund. (Strategies & Alliance Corporation).
- c. Assistance to the projects of charitable or socio-civic organizations. (All Asia Capital & Trust Corporation).
- d. Ex-gratia Medicare claims reimbursement and other appropriate activities to attain the NHIP objectives. (BF General Insurance Corporation).

#### 14. OTHER DEFERRED CREDITS

This account consists of the following:

	2013	2012
Advance premium by IPM	223,900	719,100
Prepaid premium issued by UPEcon (PRO IV-A)	306,300	306,300
Legal interest income earned from the payment of service obligation		
of Dr. Joyce M. Encluna	56,481	22,505
Other Deferred Credits-PROs	239,598,742	519,270,599
	240,185,423	520,318,504

#### 15. PREMIUM CONTRIBUTIONS

	2013	2012 (As Restated)
Drawium Cantributions Changered Drawers		(/is nestated)
Premium Contributions - Sponsored Program	42.554.404.000	10 502 620 005
Counterpart-NG - NHTS	12,551,104,800	10,583,639,895
Counterpart-NG - PAMANA Program	904,800	-
Counterpart-Other NGAs-Congress	96,047,365	149,376,000
Counterpart-LGUs for Sponsored Program	4,251,119,258	2,086,852,618
Total Prem. Contributions - Sponsored Program	16,899,176,223	12,819,868,513
Premium Contributions - Regular Program		
Contributions - Private Sector	24,945,283,383	22,428,751,110
Contributions - Government Sector	9,135,162,736	8,625,139,597
Contributions - Individually Paying Program	3,133,576,351	2,467,633,972
Contributions - Overseas Workers Program	1,245,847,765	1,099,036,556
Total Prem. Contributions - Regular Program	38,459,870,235	34,620,561,235
TOTAL PREMIUM CONTRIBUTIONS	55,359,046,458	47,440,429,748

#### 16. INTEREST AND OTHER INCOME

	2013	2012
		(As Restated)
Interest Income		
Treasury Bonds	6,068,520,190	6,354,831,706
Time/Special Savings Deposits	511,442,763	382,889,540
Savings and Current Deposits	8,339,317	10,963,797
Other Interest Income	· · · · · · -	902,023
Total Interest Income	6,588,302,270	6,749,587,066
Other Income		
Accreditation Fees	20.072.122	27 450 770
Fines and Penalties	29,873,123	27,458,779
	43,942,537	3,814,931
Rent Income	1,283,582	1,294,496
Gain (Loss) on Foreign Exchange	166,538	(196,827)
Gain (Loss) on Disposal of Assets	114,826	247,110
Income from Grants & Donations	28,543,589	538,388
Dividend Income		50,998
Miscellaneous Income	4,139,090	1,458,165
Total Other Income	108,063,285	34,666,040
TOTAL INTEREST AND OTHER INCOME	6,696,365,555	6,784,253,106

#### 17. PERSONAL SERVICES (PS)

	2013	2012
Salaries & Allowances	1,486,846,469	1,574,777,999
Other Compensation	1,169,647,747	1,117,236,595
Mandatory Contributions	113,511,903	115,649,656
Other Personal Services	10,761,884	11,677,062
Total Personal Services	2,780,768,003	2,819,341,312

#### 18. MAINTENANCE AND OTHER OPERATING EXPENSES (MOOE)

	2013	2012
MOOE	1,815,318,429	1,540,048,219
Other Expenses	60,371,227	42,133,058
Non-Cash Expenses	149,322,431	127,280,387
Total MOOE	2,025,012,087	1,709,461,664

#### 19. RESERVE FUND

The Reserve Fund is recorded per Office Order No. 0145, S.2012 which is based on the provisions of Section 27 of RA 7875 as amended by RA 9241. However, RA 9241 has also been amended by RA 10606, which states that the Corporation shall set aside a portion of its accumulated revenues not needed to meet the cost of the current year's expenditures as reserved funds: Provided, That the total amount of reserves shall not exceed a ceiling equivalent to the amount actuarially estimated for two years' projected Program expenditures: Provided further; That whenever actual reserves exceed the required ceiling at the end of the Corporation's Fiscal Year, the excess of the Corporation's Reserve Fund shall be used to increase the program's benefits, decrease the member's contributions and augment the health facilities enhancement program of the DOH.

The remaining portion of the Reserve Fund that are not needed to meet the current expenditure obligations or used for the abovementioned programs shall be placed in investments to earn an average annual income at prevailing rates of interest and shall be known as the "Investment Reserve Fund" xxx:

#### 20. CONTINGENT CAPITAL

Contingent capital amounting to P1,457,863 was reverted per COA's advice due to the fact that the recorded accounts were not based on Certificate of Settlement and Balances (CSB) and after exerting more efforts in locating all the concerned persons they were no longer to be found which resulted into the remote chance of collectibility.

#### 21. RETAINED EARNINGS

In accordance with Philippine Accounting Standards (PAS) No. 8, the Retained Earnings account was restated as follows:

	As of Dec. 31, 2013	As of Dec. 31, 2012 (As Restated)
Balance at beginning of year		9,537,713,072
Adjustment in Retained Earnings	(1,128,156,495)	1,128,156,495
Prior Year's Adjustment		(522,380,984)
Balance as Restated	(1,128,156,495)	10,143,488,583
Adjustment in Reserve Fund	(561,999,698)	(11,910,991,494)
Net Income	1,6 <mark>9</mark> 0,1 <mark>56</mark> ,193	1,767,502,911
Ending Balance	00000000	

The restated negative balance of Retained Earnings account was due to the payment of capitation for the years 2008 up to 2012.

Prior Year's Adjustments were closed to Retained Earnings.

Members' Contributions	2,454,078
NGs/LGUs Counterpart for Sponsored Program	(473,506,414)
Accreditation Income	(2,789)
Interest Income	-
Other Income	-
Personal Services	21,544,505
Maintenance and Other Operating Expenses	(1,204,066)
Benefit Payments	(71,666,298)
	(522,380,984)

NG/LGU Counterpart for Sponsored Program has a negative balance due to the adjustment made in the receivable account wherein it was already collected but recorded as income.

#### 22. WORLD BANK - IDF GRANT

The World Bank has approved a grant under its Institutional Development Fund (IDF Grant no. TF099315) in the amount of US\$ 205,100, to finance "Operationalizing Institutional Mechanisms for Performance Accountability in the Philippine Health Insurance Corporation." The grant will support the Corporation to implement enhanced performance accountability mechanisms through a revised PhilHealth balanced scorecard to reflect the Aquino Health Agenda/Universal Health Care.

World Bank has a fund release of \$ 105,271.22 as of Dec. 31, 2013 and the Corporation has a fund utilization of \$ 85,253.52 leaving a fund balance of \$20,017.70 as of December 31, 2013.

The financial management arrangement for the grant is to establish separate books of accounts and financial management reporting for the Trust fund.

The CY 2012 Trust Fund's Balance Sheet and Statement of Sources and Funds and the Corporation had been audited by the Commission on Audit and the Corporation had received an Audit Observation Memorandum on January 20, 2014.

### **BOARD OF DIRECTORS**



HON. ENRIQUE T. ONA, M.D.

DOH Secretary

Chairperson



HON. ALEXANDER A. PADILLA PHIC President and CEO Vice Chairperson, Employed Sector



HON. MANUEL A. ROXAS II
DILG Secretary





HON. ROSALINDA D. BALDOZ

DOLE Secretary



**HON. CORAZON J. SOLIMAN**DSWD Secretary



HON. EMILIO S. DE QUIROS, JR. SSS President and CEO



HON. ROBERT G. VERGARA
GSIS President and General Manager



HON. MARLON J. MANUEL NAPC-BS Vice Chairperson



HON. CESAR V. PURISIMA

DOF Secretary



HON. JUAN M. FLAVIER, M.D. Health Care Providers Sector



HON. ALEXANDER A. AYCO, M.D. Labor Sector



HON. FRANCISCO VICENTE F. LOPEZ, M.D.
Self-Employed Sector



**HON. JANE M. STA. ANA, R.N.** Filipino Overseas Workers Sector



**HON. GENESIS M. ADARLO**Corporate Secretary

# **EXECUTIVE OFFICERS**



RAMON F. ARISTOZA JR. Executive Vice President and Chief Operating Officer

# SENIOR VICE PRESIDENTS



**FRANCISCO Z. SORIA JR.**Health Finance Policy Sector

**VAL S. VALILA**Fund Management Sector

# AREA VICE PRESIDENTS



**DANIEL F. DE LEON**NCR & Luzon Areas



**EVELYN C. BANGALAN**Visayas Area



RAMON F. ARISTOZA JR. Mindanao Area

# VICE PRESIDENTS



**RUBEN JOHN A. BASA**Corporate Planning Department and
Organization and Systems Development Office



**GREGORIO C. RULLODA** Member Management Group

# **VICE PRESIDENTS**



**LEIZEL P. LAGRADA**Quality Assurance Group



ISRAEL FRANCIS A. PARGAS Corporate Affairs Group



**GERMAIN G. LIM**Arbitration Office



**NERISSA R. SANTIAGO**Office of the Actuary

# REGIONAL VICE PRESIDENTS



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JERRY F. IBAY PRO-CAR

ELVIRA C. VER PRO-I



OSCAR B. ABADU JR.
PRO-II



RODOLFO M. BALOG JR.
PRO-III



ALBERTO C. MANDURIAO PRO-IV-A

# REGIONAL VICE PRESIDENTS



**PAOLO JOHANN C. PEREZ** 

PRO-IV-B



ORLANDO D. IÑIGO JR.
PRO-V



**DENNIS S. MAS**PRO-VI



WILLIAM O. CHAVEZ
PRO-VII



WALTER R. BACAREZA
PRO-VIII



**ROMEO D. ALBERTO**PRO-IX

# **REGIONAL VICE PRESIDENTS**



DATU MASIDING M. ALONTO JR. PRO-X



**DENNIS B. ADRE**PRO-XI



MIRIAM GRACE G. PAMONAG PRO-XII



JOHNNY Y. SYCHUA PRO-CARAGA



KHALIQUZZAMAN M. MACABATO
PRO-ARMM

# **BRANCH MANAGERS**



**ELIZABETH S. FERNANDEZ**PRO-NCR North



HENRY V. ALMANON PRO-NCR South



GILDA SALVACION A. DIAZ
PRO-NCR Central



LOLITA V. TULIAO PRO-III-Branch A



**LEO DOUGLAS V. CARDONA JR.**PRO-III-Branch B



MA. TERESA E. ALIBANTO
Protests and Appeals Review Department



CLEMENTINE A. BAUTISTA
Organization and Systems
Development Office



**CYNTHIA D. CORVITE**Project Management Office
PhilHealth Identity Management



**BOBBY A. CRISOSTOMO** Information Technology and Management Department





RODOLFO B. DEL ROSARIO JR.
Corporate Communications Department



**JOCELYN V. MAALA**Standards and Monitoring Department



MARIO S. MATANGUIHAN

Physical Resources and Infrastructure Department
(concurrent Head, Task Force Corporate Center and Offices)



**NADINE B. NAVARRO** International and Local Engagement Department



RONALD ALLAN C. PABLO
Corporate Information
Security Department



MICHAEL TROY A. POLINTAN
Fact Finding, Investigation and
Enforcement Department



**LETICIA P. PORTUGAL**Accreditation Department



**MA. EMILY P. ROQUE**Prosecution Department

**ANN MARIE C. SAN ANDRES**Comptrollership Department



NARISA PORTIA J. SUGAY Formal Sector (MMG)



**ARSENIA B. TORRES**Human Resource Department



**LEMUEL T. UNTALAN**Non-Formal Sector (MMG)



**SOPHIA B. VARLEZ**Social Health Insurance Academy



**JAY R. VILLEGAS**Operations Audit Department



**CHONA S. YAP**Task Force IT Audit

# PHILHEALTH DIRECTORY

### **Head Office Address**

Citystate Centre, 709 Shaw Blvd. 1603 Pasig City, Philippines Trunkline : 441-7444 Action Center : 441-7442

#### PRO NCR South - Las Piñas

#### **Regional Office**

Rm. 1211, 12/F Citystate Centre Bldg. 709 Shaw Blvd., Pasig City

#### Local Health Insurance Offices

#### **Pasig**

G/F, Development Academy of the Philippines Bldg. San Miguel Ave., Ortigas Center, Pasig City

#### Makat

337 ITC Bldg., Sen. Gil Puyat Av<mark>e., Makati</mark> City 897-1598; 897-2759; 897-6329; 897-3337; 899-4506

#### Las Piñas

471 Editha Bldg., Alabang-Zapote Road Almanza I, Las Piñas City 556-5374; 556-5685; 801-5256; 556-5687

### PRO NCR Central - Quezon City

#### Regional Office

F.R. Estuar Bldg., 880 Quezon Ave., Quezon City

#### Local Health Insurance Offices

#### **Quezon City**

F.R. Estuar & Associates Penthouse Estuar Bldg., 880 Quezon Ave., Quezon City 332-1550

#### Rizal

The Brick Road, Sta. Lucia East Grand Mall Marcos Highway cor. Felix Ave., Cainta, Rizal 681-5499; 681-5111; 681-5164; 646-5844

#### PRO NCR North - Manila

#### **Regional Office**

G/F REMCOR Bldg., L5 B172 Rizal Ave. Ext. (bet. 10th & 11th Ave.), Caloocan City 365-2012; 365-2014; 365-0464

### Local Health Insurance Offices

#### Manila

JARS Bldg., 1810 J.P. Laurel St., San Miguel, Manila so.manila@philhealth.gov.ph

#### Caloocan

G/F REMCOR Bldg., Rizal Ave. Ext. (bet. 10th & 11th Ave.), Caloocan City 365-2012; 365-2014; 365-0464

### Mandaluyong

#94 P. Cruz St., 2/F Rustans Express, Boni Ave. Brgy. San Jose, Mandaluyong City 532-0095; 532-0449

## PRO CAR - Baguio

# **Regional Office**

SN Oriental Traders Bldg. No.19 Leonard Wood Road, Baguio City 2600 (074) 446-0371; (074) 444-8361; (074) 444-9862 (fax) car@philhealth.gov.ph

#### PRO I - Dagupan

#### **Regional Office**

EMDC Bldg., Sec. Francisco Q. Duque, Jr. Road Tapuac District, Dagupan City, Pangasinan (075) 515-3333; (075) 515-1111 (075) 523-3127; (075) 522-9691 region1@philhealth.gov.ph

# PRO II - Tuguegarao

# **Regional Office**

The Builder's Place, Del Rosario St. Tuguegarao City 3500 (078) 846-1111 region2@philhealth.gov.ph

### PRO III-A - San Fernando

#### **Regional Office**

G/F PhilHealth Bldg., Lazatin Blvd., San Agustin San Fernando City, Pampanga (045) 961-7125; (045) 961-0710

#### PRO III-B - Malolos

#### **Regional Office**

Feliza Jazza Commercial Bldg. Sumapang Matanda, McArthur Highway Malolos City, Bulacan (044) 796-1559; (044) 796-1464

# PRO IV-A - Lucena

# **Regional Office**

Lucena Grand Central Terminal Brgy. Ilayang Dupay, Lucena City (042) 373-7554 region4a@philhealth.gov.ph

## PRO IV-B - Batangas

## **Regional Office**

Caedo Commercial Center Calicanto, Batangas City 4200 region4b@philhealth.gov.ph

### PRO V - Legazpi

#### **Regional Office**

ANST Bldg., Alternate Road, Legaspi City (052) 481-5598; (052) 820-3899 (fax) region5@philhealth.gov.ph

### PRO VI - Iloilo

### **Regional Office**

Gaisano City Capital-Iloilo in Luna St. La Paz, Iloilo City (033) 337-8724; (033) 508-7300 region6@philhealth.gov.ph

### PRO VII - Cebu

# **Regional Office**

8/F, Golden Peak Hotel & Suites Gorordo Ave. cor. Escario St. Cebu City 6000 (032) 233-7519

#### PRO VIII - Tacloban

#### **Regional Office**

3/F Uytingkoc Bldg., Avenida Veteranos Tacloban City (053) 325-3663; (053) 325-4056

### PRO IX - Zamboanga

#### **Regional Office**

BGIDC Corporate Center, Gov. Lim Ave. Zamboanga City (062) 992-2739 (fax) region9@philhealth.gov.ph

#### PRO X - Cagayan De Oro

#### **Regional Office**

G/F Trinidad Bldg., Yacapin-Corrales Sts. Cagayan de Oro City (08822) 711-472; (088) 857-1780 region10@philhealth.gov.ph

#### PRO XI - Davao

#### Regional Office

Valgosons Bldg., Bolton Ext., Poblacion Davao City, Davao Del Sur 0943-4431531 – Healthline (082) 282-3951 – PhilHealth Members' Assistance Center

(082) 295-2133 – Public Affairs & Marketing Unit info.pro11@philhealth.gov.ph

#### PRO XII - Koronadal

#### **Regional Office**

Plaza de Español Bldg. cor. Posadas-Abad Santos Sts. Koronadal City 9506 (083) 228-9734 (fax) region12@philhealth.gov.ph

### PRO CARAGA - Butuan

### **Regional Office**

Lynzee's Bldg., 766 J. Rosales Ave. Butuan City (085) 342-6992 (fax); (085) 341-2689 caraga@philhealth.gov.ph

### PRO ARMM - Marawi

Regional Office 3/F Al-bani Bldg., Osmeña St., Marawi City 0928-5071910 pro.armm@philhealth.gov.ph

# OFFICIAL WEBSITE www.philhealth.gov.ph

