

Corporate Data Dictionary - Corporate Orders

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
12-month ECL		the portion of lifetime expected credit losses that represent the expected credit losses that result from default events on a financial instrument that are possible within the 12 months after the reporting date.		2023-0028	Immediately
2cc		refer to claims allowed that is supported by a Claims Review Committee Resolution.		2022-0072	Immediately
A. BIR 1601-C		Report form from the Bureau of Internal Revenue on the Monthly Remittance of Income Taxes Withheld on Compensation.		2023-0009	02-07-2023
Abstract of Daily Collection Report	RF2	a detailed report of all transacted premium collections for a given period.		2022-0067	10-13-2022
Access Code 37		refer to the system access given to claims processor/adjudicator.		2022-0072	Immediately
Access Rights and Privileges		the extent or the maximum operations to which a Registered User of the application system is allowed to use or execute.			
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Accountability		refers to the answerability of every public officer whose duties permit or require the possession or custody of government property and shall be accountable therefore in the safekeeping thereof in conformity with law.		2022-0054	09-13-2022
Accountability		a person's obligation to carry out responsibilities and be answerable for decisions and activities.		2022-0055	09-13-2022
Accountable Officer		the officer of any government agency who by nature of his duties and responsibilities or participation in the collection/receipt and expenditure/use of government funds, is required by law or regulation to render account to the Commission on Audit (COA).		2022-0031	Immediately
Accountable Officer		any officer or employee of the government who by reason of his/her office Of duties is required or is prelimited to have custody of public property, whether supplies and materials, semi-expendable items Of Property, Plant and Equipment (PPE). He/ She shall maintain records of property accountability and render accounts as prescribed by the Commission On Audit (COA).		2022-0054	09-13-2022

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Accountable Officer		PhilHealth officers and employees whose duties permit or require the possession or custody of PhilHealth funds or designated and authorized immediate supervisor exercising authority over the collection transactions of PhilHealth.		2022-0073	10-24-2022
Accountable Officer		refers to an officer or employee who, in the discharge of his office, receives money from government which he is bound to later account for. Transfer, separation or retirement from the government does not operate to discharge the said person from coverage of the definition and corresponding duty to account for the unliquidated advances.		2023-0026	05-04-2024
Accounts		is the bookkeeping records, including journals, ledgers, vouchers, and other supporting papers; a detailed statement of items of debits and credits.		2024-0013	02-20-2024
Accounts Payable		Benefit Claims - the amount of unpaid benefit claims of PhilHealth to HFs. It is derived using the formula: Beginning Balance + Received + Refiled + Reconsidered — Return to Hospital — Denied — Paid+/- Adjustment = Accounts Payable — Benefit Claims.		2023-0058	11-16-2023
Accreditation		a process whereby the qualifications and capabilities of HQs are verified in accordance with the guidelines, standards and procedures set by the Corporation for the purpose of conferring upon them the privilege of participating in the National Health Insurance Program (NHIP) and assuring the health care services rendered by them are of the desired and expected quality.	RIRR of Republic Act (R.A) 10606 or the National Health Insurance Act of 2013, Section 3, Definition of Terms	2022-0081	Immediately
Accreditation Appeals and Review Committee (AARC)	AARC	formerly known as the Accreditation Committee, is a collegial body composed of PhilHealth management, representatives from the Department of Health, presidents or heads of different health care organizations and patient groups that deliberates on appeals and motions for reconsideration	PBRNo. 2639, s. 2021	2022-0081	Immediately
Accreditation Department Division Chief Posting	AD DC Posting	an iPAS user role of the Accreditation Department (AD) and PRO authorized to edit and post all transactions.		2024-0005	01-29-2024
Accreditation Department Posting	AD Posting	an iPAS user role of the AD authorized to post in the iPAS.		2024-0005	01-29-2024

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Accreditation Officer Designate		staff in the Local Health Insurance Office (LHIO) assigned to receive HCP accreditation applications		2024-0005	01-29-2024
Accredited Collecting Agent	ACA	any person, natural, juridical, accredited by the Corporation to receive, account and remit premium contributions of members.		IRR of the NHI 2013 (Section 3)	06-19-2013
Accrual		expenses are recorded when a transaction occurs rather than when payment is received or made.		2024-0001	01-01-2024
Accumulated leave credits		refers to the vacation and or sick leave credits earned by an officer or employees.		2023-0030	06-05-2023
Accumulated Revenues		the amount of accumulated net income from years of operation.		O.O. No. 145 s-2012	09-27-2012
Acquisition Cost		the price at which the property was acquired which also includes related expenses incurred during the acquisition/ construction of the property such as taxes, license fees, permit fees, clearance fees, etc.			
Acrylic Barrier		a transparent thermoplastic material installed on the tabletop as a divider or barrier between the client and front liner in the hope to help stop the spread of viruses and bacteria.		2023-0025	04-19-2024
Activation of an Existing Account		the process of changing the status of the Registered User of the application system (owner of existing account) from “deactivated” to “active”. This indicates re-granting of previous access rights and privileges. Activation should be initiated by the requesting party by forwarding a properly filled-out and signed Application Account Authorization Form (3AF) to the IT Help Desk for verification and processing of the request, supported by a copy of PhilHealth Company ID.			
Activation of an Existing Account		the process of changing the status of the Registered User of the application system (owner of existing account) from "deactivated" to "active". This indicates re-granting of previous access rights and privileges. Activation should be initiated by the requesting party by forwarding a properly filled-out and signed Application Account Authorization Form (3AF) to the IT Help Desk for verification and processing of the request, supported by a copy of PhilHealth Company ID.		2024-0014	02-26-2024

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Active Member		a registered member who has qualifying contributions and with sufficient regularity of payment and is entitled to avail of benefits as prescribed by the Corporation.		P.C. No. 2017-0007	01-25-2017
Acute Kidney Injury	AKI	characterized by abrupt deterioration in kidney function, manifested by an increase in serum creatinine level with or without reduced urine output	(Shad, Rahman, & Smith, 2012)	2022-0018	Immediately
Ad-hoc Network		a type of local area network (LAN) that is built spontaneously to enable two or more wireless devices to be connected to each other without requiring a central device, such as a router or access POI.nt.	www.searchmobilecomputing.techtarget.com	2022-0030	Immediately
Adjustment		refers to correction in the application of the remitted premium payment/s to the appropriate coverage, in accordance to the Premium Contribution Schedule per membership category as prescribed by PhilHealth.		O.O. No. 48 s-2008	07-08-2008
Adjustment		increase or decrease to an account resulting from an adjusting journal entry.		2023-0058	11-16-2023
Adult Vaccination		refers to the provision of immunizations to persons as recommended by the Department of Health (DOH) as part of the policy covering the DOH and its attached Agencies.		2023-0011	01-01-2022
Advance Payment		premium payments made in advance for the succeeding quarter, semester or year.		O.O. No. 48 s-2008	07-08-2008
Advanced Participation		a higher level of participation granted by PhilHealth to HCIs already engaged for basic participation that are able to comply with all the requirements set by PhilHealth and pass the mandatory survey for Advanced Participation.		IRR of the NHI 2013 (Section 54)	06-19-2013
Adverse Monitoring Findings		performance deviations of health care providers from PhilHealth policies and treatment protocols which may result to abuse or compromising the National Health Insurance Program (NHIP). These are identified during conduct of any of the monitoring activities prescribed by the Corporation.		P.C. No. 2016-0026	08-12-2016
Advice to Credit		Advice to Credit - authorized signatories addressed to Authorized Government Depository Bank (AGDB) or servicing bank to carry out payment of benefit claims reimbursement to be charged from an authorized PhilHealth account for credit to a designated account of HCPs.		2022-0020	03-30-2022

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Affiliation		is a process by which a health care institution accepts a health care professional as part of their health human resource and in so doing provides the health care professional practice privileges in their health care institution.		P.C. No. 10 s-2014	03-27-2014
AFP Finance Center		the office of the AFP tasked to execute payment of pensioners.		O.O. No. 0088 s-2012	07-06-2012
After Training Report	ATR	a comprehensive narrative discussion containing the participant's insights, learning, and assessment of the training attended.		2024-0028	01-01-2024
After-Event Report		a written record of the event's highlights, including details of the sponsor's participation, validating it in accordance with the sponsorship agreement.		C.O. No. 20170061	
Agency Procurement Request	APR	form used/ accomplished by agencies ordering common and non-common use supplies/materials and equipment submitted to the Agency Servicing Division (ASI) of the PS-DBM		2022-0026	upon approval of COB
Agency-to-Agency Procurement		the procurement of Goods, Infrastructure Projects and Consultancy Services from another agency of the Government.	Section 53-5 of the 2016 Revised IRR of Republic Act 9184. (2023, July 3)	2024-0022	03-20-2024
Aggravating Circumstances		Aggravating Circumstances - Circumstances that exacerbate the penalty of a particular offense.		2022-0046	09-01-2022
Aggrieved Party		a person adversely affected by any decision, order or ruling of the Commission on Audit or any of its duly authorized representatives.		2022-0031	Immediately
All Case Rates	ACR	a fixed rate or amount that PhilHealth will reimburse for a specific illness/case, which shall cover for the fees of health care professionals, and all facility charges including, but not limited to, room and board, diagnostics and laboratories, drugs, medicines, and supplies, operating room fees and procedures, regardless of member category, that are admitted in accredited health care institutions.		2024-0030	Immediately
Allied Perils		additional insurance coverage incorporated in the Insurance Policy wherein loss or damage due to earthquake, typhoon, flood, and other convulsions of nature, excluding volcanic eruption, is deemed covered.		2023-0067	12-18-2023
Allotment		an authorization issued by the DBM to an implementing agency to incur obligations for specified amounts contained in a legislative appropriation.		2023-0064	12-11-2023

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Amenity/ies		something that help/s to provide comfort, convenience, or enjoyment. Hotel amenities are services or items offered to guests at no added cost to improve the overall hotel experience by providing both extra comfort and convenience. Examples: shampoo, conditioner, soap, a sewing kit, a razor, and a hair dryer, among others.	www.merriam-webster.com/dictionary/amenity	2024-0006	Immediately
Amortized Cost of a Financial Asset		the amount at which the financial asset was measured upon initial recognition, minus the principal repayments, plus or minus the cumulative amortization using the effective interest method of any difference between that initial amount and the maturity amount and, for financial assets, adjusted for any loss allowance.		2023-0028	Immediately
Annual		100% of the total annual premium contributions of its enrollees which shall be paid on or before the last working day of the quarter prior to the applicable calendar year.		P.C. No. 44 s-2012	08-29-2012
Annual Corporate Priorities also known as Annual Corporate Thrusts	ACT	detail the annual operational actions that must be completed to achieve the objectives and targets set by the Corporation.		2022-0023	04-20-2022
Annual Escalation Ratel		anticipated annual change in percentage for price levels of the good and services.	Black's Law Dictionary Free Online Legal Dictionary 2nd Ed.	2023-0043	08-03-2023
Annual Learning and Development Plan	ALDP	is the consolidated, planned and prioritized internal training programs for the year, both centralized and decentralized. This is prepared by the Human Resource Department (HRD) on an annual basis as a result of the process of conducting a Learning Needs Analysis (LNA) with approval of management and funded under the Corporate Operating Budget (COB).		2024-0028	01-01-2024
Annual Physical Health Examination	Annual PhEx	refers to the annual assessment of the health status of PhilHealth employees.		2023-0011	01-01-2022
Annual Procurement Plan	APP	is the document that consolidates the various Project Procurement Management Plan (PPMPs) submitted by the various Project Management Offices (PMOs) and end-user units within in the Corporation. It reflects the entirety of the procurement activities that will be undertaken by the Corporation within the calendar year		2022-0023	04-20-2022

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Annual Procurement Plan	APP	is the requisite document that the agency must prepare to reflect the necessary information on the entire procurement activities (i.e., goods, services, civil works to be procured) that it plans to undertake within the calendar year. This is the consolidated Project Procurement Management Plan (PPM)) of the agency and shall be within the approved budget of the procuring entity.	DBM Circular Letter No. 2010-9, dated Dec. 30, 2010 re: Guidelines Directing Agencies to Expedite the Implementation of their Procurement Activities	2022-0045	08-30-2022
Annual Procurement Plan	APP	is the document that consolidates the various PPMPs submitted by the departments/ end-users within the Procuring Entity. It reflects the entirety of the Procurement activities that will be undertaken by the Procuring Entity within the calendar year.		2022-0054	09-13-2022
Anthropogenic Disasters		the result of human intent, negligence, human error or involving a failure of man-made system.		2023-0008	02-14-2023
Anti-malware		is a type of software program designed to prevent, detect and remove malicious software (malware) on IT systems, as well as individual computing devices. (Margaret Rouse, Whatls.com)		2022-0029	05-16-2022
Anti-Red Tape Electronic Management Information System	ARTEMIS	an online system conceptualized by ARTA to facilitate the submission and viewing of Citizen's Charter yielding a real-time on-demand database of all government services.		2022-0056	Immediately
Appeal		a request from a health care provider on reversal of the decision addressed to a different committee that which rendered the subject decision.		2022-0081	Immediately
Appeal		the process of elevating to a higher authority any decision, order or ruling of the Commission or any of its duly authorized representatives.		2022-0031	Immediately
Appealed Claims		a previously decided-upon claim that: (1) Has been denied payment but to which appellant is seeking Motion for Reconsideration (MR); (2) has been paid but to which the appellant is seeking adjustment of the payment on the claim.	Section IV.A. of PhilHealth Circular No. 2019-0001: Proper Recording of Return to Hospital and Denied Benefit Claims for Reconciliation of Accounting Records	2023-0058	11-16-2023
Appealed Claims		refers to a previously decided-upon claim that: 1. Has been denied payment but to which appellant is seeking Motion for Reconsideration (M/R) Has 2. been paid but to which the appellant is seeking adjustment of the payment on the claim.		2022-0091	01-16-2023
Applicable Period		time specified where payment is applied such as month, quarter, semester or year.		O.O. No. 99 s-2012	08-29-2012

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Application		also referred to as application program of application software, is a computer software package that performs a specific function directly for an end user or, in some cases, for another application. (Margaret Rouse, Whatls.com)		2022-0029	05-16-2022
Application Account		the form necessary to facilitate and process the request such as creation of new user account, editing/updating, deactivation and activation of a particular user account. An accomplished or filled-out form should originate from the requesting office. Attached (3AF) (Annex A) in this Procedure includes “date signed” fields for names and signatures of recommending approval and approval.			
Application Account Authorization Form (3AF)		the form necessary to facilitate and process the request such as creation of new user account, editing/updating, deactivation and activation of a particular user account. An accomplished or filled-out form should originate from the requesting office. Attached 3AF (Annex A) in this Procedure includes "date signed" fields beside fields for names and signatures of recommending approval and approval.		2024-0014	02-26-2024
Application for Leave of Absence	ALA	refers to the form or structured document used for availment of leave either on account of sickness, vacation or for other personal reasons.		2023-0030	06-05-2023
Application Programming Interface	API	a software interface that allows two applications to interact with each other without any user intervention.	https://www.guru99.com/api-vs-web-service-difference.html	2022-0025	06-01-2022
Appointing Authority/Officer		is the person or body authorized by law to make appointments in the Philippine Civil Service.		2024-0011	01-01-2024
Appraisal		is the process of computing the value of the property to be disposed of, in order to be able to set the government's minimum selling price.			
Appraisal Value		a professional estimate of the current worth of a property/ item /equipment. It is an opinion of the appraiser based upon the interpretation of facts and beliefs into an estimate, as of a stated date.			
Appraisal Value	AV	an opinion of an appraiser which is based upon an Interpretation of facts and beliefs into an estimate of value, as of a stated date.		2022-0052	09-02-2022

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Appraiser		refers to IAC member as to the field of expertise who estimates the market value PPE with reference to the acquisition cost, condition factor and market value.			
Appropriations		the amount specified in the COB that can be spent on Programs, Projects and Activities (PPAs).			
Appropriations		authorization made by law or legislative enactment directing payment out of government funds under specified conditions or for specific purposes.		2023-0064	12-11-2023
Appropriations		an authorization that supports obligations (expenditures to be paid by the Corporation) for a specific purpose or project, obligations are incurred beyond the budget year.		2022-0026	upon approval of COB
Approved Budget for the Contract	ABC	is the budget for the contract duly approved by the HOPE, as provided for in the General Appropriations Act (GAA), continuing, and automatic appropriations, in the case of national government agencies (NGAs); the corporate budget for the contract approved by the governing board, pursuant to Executive Order (E.O). No. 518, s. 1979, in the case of GOCCs and government Financial Institutions (GFIs), and R.A. 8292 in the case of State Universities and Colleges (SUG); the budget approved by the Sanggunian through an appropriations ordinance in the case of Local government Units (LGUs). For multi-Far contracts, for which a Multi-year Obligational Authority (MYOA) or an equivalent document is required, the ABC shall be that incorporated in the project cost reflected in the MYOA or equivalent document. For Foreign-funded Procurement, the ABC refers to the cost estimate prepared by the Procuring Entity and approved by the foreign government/foreign or international financing institution as specified in the Treaty or International or Executive Agreement.		2023-0012	04-01-2022
Architectural & Engineering (A & E) Plans		refer to a scaled graphical representation of the proposed leasehold improvement to include architectural, structural, electrical, mechanical and sanitary plans, details and layouts.		2022-0037	05-30-2022
Archived Claims		Claims Cleaned Up - claims that cannot be validly supported after due process and reconciliation with the health facility operational or otherwise.		2023-0058	11-16-2023

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Archiving		refers to the process of securely storing inactive member data, in any format, for long-term retention.		2024-0015	03-01-2024
Area Unit Cost		refers to the local market price of an item applied per area.		2023-0044	08-14-2023
Area-Project Management C.ommittee	Area-PPMC	a Committee created to facilitate the development and construction of the infrastructure projects at the PhilHealth Regional Offices.		2022-0079	11-15-2022
As Built		refers to a drawing/plan showing the current dimensions and conditions of a building space, or area. An As-Built drawing is intended to document the current dimensions and layout of the building, and shows the existing conditions "as-is".		2022-0037	05-30-2022
Assessment Tool for TPAs	ATTPA	a document used by the Corporation to assess the documents submitted by the applicant organization. It also includes the recommendation of the assessor upon review of the application, which is for approval or reversal of the President and Chief Executive Officer (PCEO).		2024-0029	05-10-2024
Asset and Liability Management Committee	ALCO	an institutionalized committee that ensure the sound and efficient management of the financial resources of the Government, including the Government Financial Institutions which provide banking, non-banking and social security services to the public		2022-0090	Immediately
Assignment		(electronic) sign-in/registration of a PCB eligible member with their chosen EPCB HCI. This shall be required for all qualified PCB beneficiaries prior ro benefit payment.			
Assisted Batch Registration		an interim process of mass registration of beneficiaries to KPPs, which is being executed by the Information Technology and Management Department (ITMD) subject to approval of the Business Process Owner. The guidelines of which were provided in OCOO Memorandum No. 2023-174	OCOO Memorandum No. 2023-174: Konsulta Assisted Batch Registration	2024-0031	05-14-2024
Asymptomatic		(of a condition or a person) producing or showing no symptoms.		2023-0003	Immediately
Audio-Video Production	AVP	is a type of information material that uses audio and video component to present information.		C.O. No. 20180008	

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Audit Observation Memorandum	AOM	is a written notification to the head of agency and concerned officer/s informing of deficiencies noted in the audit of accounts, operations or transactions and requiring comments thereto and/or submission of documentary and other information requirements within a reasonable period.		2024-0013	02-20-2024
Audit Query Memorandum	AQM	is a written notification to the head of the agency and concerned officer/s inquiring for authoritative information of agency policies and procedures, legal and regulatory framework in order to understand the agency's operation and its material effect in the financial statements.		2024-0013	02-20-2024
Audit Recommendation		is an auditor's expert advice to address/resolve the findings/observations that involves actions or measures necessary to improve the efficiency and effectiveness of the auditee's management, finance, administration, and operation.		2024-0013	02-20-2024
Audit Response Report		is a summary of responses from concerned offices consolidated by the Comptrollership Department (CD) into management actions corresponding to each audit findings and recommendations.		2024-0013	02-20-2024
Auditor		is the head of an auditing unit, group, or team of either the COA or IAG or the IC, and/or other monitoring and audit agencies.		2024-0013	02-20-2024
Augmentation		is the process of providing additional resources to a PPA with existing appropriation in the COB.		2022-0045	08-30-2022
Authentication		is the process of verifying the identity of a person Of device.	https://techterms.com/definition/authentication	2022-0025	06-01-2022
Authority for Fund Transfer	AFT	Letter of Instruction prepared by Cash Division signed by authorized signatories, based on Delegation of Signing Authority, addressed to Authorized Government Depository Bank (AGDB) or servicing bank to carry out the transfer of funds from authorized PhilHealth account to another PhilHealth account.		2022-0047	09-01-2022
Authority to Deduct PhilHealth Premium	ATD	a form to be accomplished by the pensioner signifying his/her interest to join the program, which shall serve as proof of consent/authorization for the deduction of monthly PhilHealth premiums. Payment options are indicated therein.		O.O. No. 0088 s-2012	07-06-2012

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Authority to Fund Transfer/Authority to Debit Account		letter of instructions addressed to Authorized Government Depository Bank Account (AGDB) to carry out the transfer of funds from authorized PhilHealth account to the Implementing Government Agency of Infrastructure Projects.		2024-0022	03-20-2024
Authorization		is the process of giving someone the ability to access a resource.	https://autho.com/intrQ7to-;am "what-is-authorization /	2022-0025	06-01-2022
Authorization Form (3AF)		For password resetting, this is a system generated form.			
Authorization Transaction Code	ATC	system generated unique code given to a beneficiary prior to any consultation/follow-up with EPCB provider.			
Authorized Activity		an activity that has been granted permission as evidenced by documented approval of the concerned immediate supervisor and concerned third level officer.		2022-0028	Immediately
Authorized Allowances, Benefits, and Incentives	ABIs	refer to the financial or non-financial compensation that has been duly authorized by the President of the Philippines and/or by law. An approval from the GOCC Governing Board alone shall not be considered as authorized.		2022-0077	10-05-2021
Authorized Deductions		shall refer to the employee's contribution or obligation due to the (a) BIR, PhilHealth, GSIS, HDMF; (b) Non-stock savings and loans associations and mutual benefit associations duly operating under existing laws and cooperatives which are managed by and/or for the benefit of government employees; (c) Associations or Provident Funds organized and managed by government employees for their benefit and welfare; (d) GFIs authorized by law and accredited by appropriate government regulating bodies to engage in lending; (e) Licensed insurance companies; and (f) Thrift banks or rural banks accredited by the BSP.		2023-0015	1/5/2023

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Authorized Government Depository Bank	AGDB	banking institution where National Government Agencies (NGAs), Local Government Units (LGUJ), Government-Owned or Controlled Corporations (GOCCs), and State Universities and Colleges (SUCs) are allowed by law to deposit Government Funds and maintain depository accounts, or by way of exception, a bank allowed by the Department of Finance (DOF) and the Monetary Board to hold government deposits subject to prescribed rules and regulations.		2022-0073	10-24-2022
Authorized Representative		individual designated and nominated by the rightful payee/claimant to represent or claim on his or her behalf by virtue of a written authorization letter, special power of attorney and other legal forms, whichever is applicable.		2024-0002	01-03-2024
Authorized Salaries		shall refer to the salary structure that has been duly authorized by the President of the Philippines and/or by law.		2023-0015	1/5/2023
Authorized User		any individual who is granted authority to use or to access a specific PhilHealth IT resource. It is also referred to in this document as User.		2022-0028	Immediately
Auto Credit Payment Scheme	ACPS	A scheme in the Payment of benefit claims to accredited health care institutions through direct credit to their authorized bank accounts.	PC NO. 043, s. 2012 Reimbursement of Hospital Claims through Auto-Credit Payment Schemes (ACPS) and 2017-0020: Implementation of Auto Credit Payment Scheme (ACPS) to all Health Care Institutions.	2022-0047	09-01-2022
Automatic Accreditation		is the accreditation route of health care institutions that are licensed or certified by Department of Health (DOH) or other certifying body duly recognized by the Philippine Health Insurance Corporation (PhilHealth) and has the opportunity to be accredited through basic participation with the Program. These institutions do not require PreAccreditation Survey (PAS). Automatic accreditation is likewise applicable to professional health care providers subject to compliance of requirements as determined by the Corporation.		IRR of the NHI 2013 (Section 3)	06-19-2013

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Automatic Deactivation		the type of deactivation which is triggered by HRD. This shall be automatically performed without the properly filled-out and signed 3AF or without informing the person granted with access but notifies the user's supervisor that the user account has been deactivated.			
Automatic Deactivation		the type of deactivation which is triggered/endorsed by HRD. This shall be automatically performed without the properly filled-out and signed 3AF or without informing the person granted with access but notifies the user's supervisor that the user account has been deactivated.		2024-0014	02-26-2024
Average Value Per Claim		total amount of regular claims paid divided by the total number of regular claims paid.		2022-0032	05-11-2022
Band Class		the premium incentive level based on the actual number of enrollees.		O.O. No. 99 s-2012	08-29-2012
BANGSAMORO		refers to beneficiaries identified by the OPAPP other than those under the PAMANA.			
Bank Account of Job Order Contractors	JOC	the bank account maintained by PhilHealth JOC for payroll purposes registered in PhilHealth Integrated Payroll System (PIPS).		2022-0062	10-03-2022
Bank Account of PhilHealth Board of Directors	BOD	savings Of current account maintained by the BOD with the same servicing bank/branch of PhilHealth		2022-0062	10-03-2022
Bank Account of PhilHealth Officer and Employee		the bank account maintained by PhilHealth officer and Employee (regular or casual), for payroll purposes registered in PhilHealth Integrated Payroll System (PIPS).		2022-0062	10-03-2022
Barangay Health Emergency Response Team	BHERT	a team established by DILG MC No. 2020-023 to help implement local prevention and mitigation, preparedness and response measures for COVID- 19	DBM & DILG Joint Administrative Order No. 2020-0001 (Guidelines on Local Isolation and Treatment Areas for COVID- 19 cases and the Community-based Management of Mild COVID- 19 cases	2023-0003	Immediately

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Basic Participation		is the minimum level of participation granted by PhilHealth to all HCIs that comply with all the requirements including the performance commitment (e.g. license or certificate, as applicable) and pass the accreditation survey, when applicable. Health care institutions shall be granted continuous basic participation with PhilHealth until withdrawn based on the rules set by the Corporation.		IRR of the NHI 2013 (Section 54)	06-19-2013
Bed Occupancy Rate	BOR	percentage of authorized beds occupied by hospital inpatient over a period of time.		P.C. No. 31 s-2014	11-21-2014
Bed Turn-Over Rate		the mean number of patients “ passing through” each bed during each period. Indicates the use of available beds.		P.C. No. 31 s-2014	11-21-2014
Benefit Accounting Reconciliation Module	BARM	a program developed by Task Force Informatics (TFI), Information Management Sector (IMS), and Comptrollership Department of the Fund Management Sector (FMS) to serve as a source of data on the details of the status of outstanding claims payable of PhilHealth to HFs.		2023-0058	11-16-2023
Benefit Claims		refers to benefit expenses for Direct and Indirect PhilHealth contributors.		2023-0051	09-29-2023
Benefit Expense		refers to benefit claims of Direct and Indirect contribution.			
Benefit package under the Fee-for-Service Payment		this includes subsidies for room and board, drugs and medicines, laboratory exam, use of operating room complex and professional fees for confinements of not less than 24 hours. The prescribed rates are the maximum allowances or ceilings to be applied per single period of confinement and not to exceed 45 days for each calendar year.		P.C. No. 44 s-2012	08-29-2012
Benefit Payment System	BPS	an internally developed system for benefit claims with no linkages outside PhilHealth.		2022-0008	Immediately
Benefit Payment System	BPS	web-based system for generation of benefit payment, with no linkages outside PhilHealth, through advice to credit (Auto Credit Payment Scheme) to a designated account of Health Care Provider (HCP) and/or issuance of check.		2024-0002	01-03-2024
Benefit Plan		refers to the roadmap that details the set of goals, indicators, timelines, and resources that are pertinent to the development of the HBP consistent with the healthcare financing strategy.		2024-0003	01-01-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Benefit Schedule		a complete listing of medical conditions, and procedures with corresponding rates that are reimbursed by PhilHealth.		P.C. No. 35 s-2013	11-15-2013
Benefits Development Planning Protocol	(BDPP)	refers to a set of rules or guidelines that PhilHealth follows in the development of the benefit plan.		2024-0003	01-01-2024
Benefits/ Special Payroll		shall refer to payroll reports on monthly or one-time grant of ABIs.		2023-0015	1/5/2023
Bill		a document that shows how much you owe somebody for goods or services.		2023-0026	05-04-2024
Bill of Materials	BoM	is an extensive list of raw materials, components, and instructions required to construct, manufacture, or repair a product or service. It usually appears in a hierarchical format, with the highest level displaying the finished product and the bottom level showing components and materials.		2022-0037	05-30-2022
Bill of Quantities	BoQ	refers to a document used in tendering in the construction industry in which materials, parts, and labor are itemized. It also details the terms and conditions of the construction or repair contract and itemizes all work to enable a contractor to price the work for which they are bidding.		2022-0037	05-30-2022
Billing Batch		refers to a set of eGroup batches that have been confirmed and ready for billing by the organized group.		O.O. No. 0049 s-2011	06-25-2011
Billing Cycle		the period of time between billing statements that starts on the 1st day of the applicable period and ends on the payment deadline based on the agreed mode of payment between PhilHealth and the iGroup Partner.		O.O. No. 0099 s-2012	08-29-2012
BIR Registered Business Establishments		any business enterprise duly recognized by the Bureau of Internal Revenue as evidenced by the Certificate of Registration (BIR form 2303).		2023-0026	05-04-2024
Bloomberg Terminal		a computer system through which investors can access real-time financial data, messages, news, and analytics that help them make profitable decisions in financial transactions.	https://thebusinessprofessor.com/en-US/investments-trading-financial-market	2023-0028	Immediately
Bloomberg Valuation Service	BVAL	an evaluated pricing service that offers an efficient, defensive strategy for measuring, monitoring and managing the value of existing fixed income positions in the financial market.		2023-0031	06-15-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Bond		an insurance of bondable public officer under the Fidelity Bond to assure faithful performance of all duties imposed by law upon him; and faithfully account all funds and public property coming into his possession, custody of control.		2023-0026	05-04-2024
Book Value		the value of equipment as it appears on a balance sheet, equals cost minus accumulated depreciations. It is also the amount to be insured with the GSIS.		2023-0067	12-18-2023
Brand Champion		a person who is in charge of promoting and maintaining a company's brand image and can encourage support for it, both inside and outside the organization.		C.O. No. 20210010	
Brand Communication		refers to the combination of activities that influence customers' opinions of a company and its products. A brand image is created through brand communication. In the case of PhilHealth, it specifically a strategic approach to heighten brand awareness, recognition and familiarity to consequently contribute to increased enrollment and sustainability of membership, utilization of benefits, and member empowerment.		C.O. No. 20210061	
Brand Custodians		a group of people who conceptualize a brand in terms of what attributes it should possess and how it should speak and connect to its clients in various media. They are also able to understand and translate what clients want, think and feel about what the brand stands for.		C.O. No. 20210010	
Brand Elements		the unique components of a brand such as its name, logo, and colors that create a consistent and recognizable image for a business or an organization. These components are uniformly used in all materials or collaterals that a business or organization creates.		2023-0005	01-31-2023
Brand Guidelines		a set of rules or visual guidelines that establish the identity of a brand. It describes the use of all graphic signs, such as the brand logo, and all its possible applications and variations. It also features other brand elements such as colors, typography, iconography and photography, among others.		C.O. No. 20210021	
Brochure		is also known as pamphlet and generally a standard size sheet of paper that has been folded to create panels.		C.O. No. 20180008	

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Budget		the sum of money or resources allocated for the purpose.			
Budget Allocation System	BAS	is an internal system with no linkages outside PhilHealth developed to record and monitor the approved Corporate Operating Budget (COB).		2022-0026	upon approval of COB
Budget Execution Documents	BED	refers to documents annually submitted by government entities receiving budgetary support from the national government for review/evaluation and consolidation by the Department of Budget and Management (DBM).			
Budget Release Order	BRO	budget authority issued by the Head Office to the PhilHealth Regional Offices (PROs) which shall be the basis of the latter in certifying budget availability.			
Budget Utilization Rate	BUR	ratio of total obligations to approved Corporate Operating Budget (COB) (both net of PS Cost and Savings from procurement).		2023-0060	01-01-2023
Budget Utilization Report	BURe	requisite document in compliance to GCG commitment and for Strategic Performance Management System (SPMS).		2023-0060	01-01-2023
Budget Utilization Request	BUReq	is a form used by the requesting offices/cost centers in the utilization of the approved budget.	Corporate Order No. 2020-0019 Section IV Item I IV Mandatory Documentary Requirements for Processing of Financial Transactions	2022-0026	upon approval of COB
Bureau of Treasury	BTr	the government agency that administers the Securities Stabilization Fund by purchase and sale in the open market of government bills and bonds to increase the liquidity and stabilize the value of said securities in order to promote private investment in government securities.		2023-0050	Immediately
Business Continuity Plan		a comprehensive plan of action to prepare for, respond to, and recover from unforeseen external disruptions to an institution's operations. This refers to a plan of action to prevent loss of income and assets for a company or an industry: the longer the recovery, the more costly for business. The more revenue at risk per minute, the more at risk that business will survive.	(n.d.). Public Service Continuity Guidebook (p. 98) [Review of Public Service Continuity Guidebook]. Philippine Disaster Resilience Foundation, Office of Civil Defense, and National Disaster Risk Reduction and Management Council. (published 2020)	2023-0068	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Business Model		refers to how an entity manages its financial assets in order to generate cash flows.	https://www.bdo.co.uk/en-gb/insights/business-edge/business-edge-2017/ifrs-9-explained-business-models	2023-0028	Immediately
Business Process Owner	BPO	refers to the accountable/responsible office or departments who directly signs off and own the output and design/develop, ensure implementation and monitor processes. It is also referred as the "proponent" in this Corporate Order.		2022-0019	03-11-2022
Cable Modem		A hardware device that allows a computer to communicate with an Internet Service Provider (ISP) over a landline connection.		2023-0017	Immediately
Call Option		the right of the Issuer, but not the obligation, to redeem (in whole but not in part) the outstanding Bonds on the relevant Call Option Date prior to the Maturity Date of the Bonds. The Issuer gives prior written notice of its intention to redeem the Bonds at the Call Option Date stated in the notice.		2023-0031	06-15-2023
Call Tree		also known as Telephone Tree, this is a structured cascade process that enables a list of persons, role/or organizations to be contacted as a part of information exchange or plan innovation procedure (BQ Glossary 2011).	Business Continuity Institute (BCI) https://www.archives.ov/reservation/records-eme enc , 2019)	2023-0008	02-14-2023
CAMELS Rating		international bank-rating system where bank supervisory authorities rate institutions according to six factors represented by the acronym "CAMELS":		2023-0050	Immediately
		Capital adequacy			
		Asset quality			
		Management quality			
		Earnings			
		Liquidity			
		Sensitivity to market risk			
		A rating of one is the best score and indicates strong performance and risk management practices within the institution. On the other hand, five is the poorest rating and indicates a high probability of bank failure and the need for immediate action to ratify the situation.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Capital Expenditures	CapEx	expense class for acquisition and upgrading of assets such as land, building, furniture and fixtures, and other tangible and intangible properties with economic life of more than one year as classified in the approved Corporate Operating Budget (COB).	PHILHEALTH-SOP-03-01-035: "Budget Execution - Obligation"	2022-0035	06-01-2022
Capital Gains Tax		a tax imposed on the gains presumed to have been realized by the seller from the sale, exchange, or other disposition of capital assets in the Philippines.		2023-0034	06-29-2023
Capitalization threshold		is the monetary value at which an entity elects to capitalize tangible assets that are used in operations and that have initial useful lives extending beyond a single reporting period.	Section 3.2 of COA Circular No. 2033-004 COA Circular No. 2022-004: "Guidelines on the Implementation of Section 23 of the General Provisions of Republic Act (RA) No. 11639 also known as the General Appropriations Act (GAA) for Fiscal Year (FY) 2022 relative to the increase in the capitalization threshold from Php15,000.00 to P50,000.00"	2023-0018	01-01-2022
Capitation		a payment mechanism where a fixed rate, whether per person, family, household, or group, is negotiated with a health care provider who shall be responsible for delivering or arranging for the delivery of health services required by the covered person under the conditions of a health care provider contract.		2022-0008	Immediately
Capitation		a provider payment mechanism where providers are paid a fixed amount prospectively to provide a defined set of goods and services for each enrolled individual for a fixed period of time, regardless of the goods and services actually provided which influenced by a particular characteristic of individuals that influence their health as part of the estimation of the payment.		2023-0054	07-01-2023
Capitation Payment		a type of prospective payment by which a provider receives a fixed fee for each enrollee to cover a defined set of health care services within a specified period of time.		2023-0047	06-19-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
CAPTCHA	CAPTCHA	a test designed to determine whether an online user is a human, not a bot. It is an acronym for "Completely Automated Public Turing test to tell Computers and Humans Apart.	https://www.cloudflare.com/learning/bots/how-captchas-work/	2022-0085	11-25-2022
Career Employees		are positions in the civil service characterized by and	Sections 7-8- Administrative Code of 1987 - https://lawphil.net/executive/execord/eo1987/eo_292_1987.html	2024-0028	01-01-2024
		(1) entrance based on merit and fitness to be determined as far as practicable by competitive examination, or based on highly technical qualifications;			
		(2) opportunity for advancement to higher career positions;			
		(3) security of tenure.			
Carrying amount		is the amount at which an asset is recognized after deducting any accumulated depreciation and accumulated impairment losses.		2023-0018	01-01-2022
Carrying Amount		the amount at which an asset, a liability or equity is recognized in the statement of financial position .	"Conceptual Framework for Financial Reporting Standard" March 2021 page A52	2023-0028	Immediately
Carrying amount		is the amount tested for adequacy. International Financial Reporting Standards (FRS) 4 or the Philippine Financial Reporting Standards (PFRS) 4 describes to the amount to be tested as the insurance liability less any related deferred acquisition costs (DAC) or related intangible assets, such as those arising from business combinations as the amount subject to liability adequacy testing.		2022-0044	12-31-2020
Case Rate		fixed rate or amount that PhilHealth will reimburse for a specific illness/case.		P.C. No. 35 s-2013	11-15-2013
Case Rate Code		code developed by the Corporation assigned to groups of medical conditions, and individual procedures.		P.C. No. 35 s-2013	11-15-2013
Case Type Z Benefit Packages		any illness as a primary condition that is life or limb-threatening and requires prolonged hospitalization, extremely expensive therapies or other care that would deplete one's financial resources, unless covered by special health insurance policies.		P.C. No.14 s-2015	06-15-2015
Case-based Payment		payment method that reimburses to health care providers a predetermined fixed rate for each treated case or disease; also called per case payment.		P.C. No.0031 s-2013	10-29-2013

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Cash Advance for One-Time Activity		cash advance granted for expenditures to be incurred during special activities of the Corporation.		2023-0026	05-04-2024
Cash Based Budgeting Approach		contracts for goods and services should be delivered and rendered by the end of the Fiscal Year (FY) and payment of obligations can be done until the end of the first quarter of the ensuing year. Contracts delivered at the end of the FY can be paid during the 3-month Extended Period of Payment (EPP).			
Cash Equivalents		fixed rate deposits with authorized government depository banks with a term of 90 days or below.		2023-0050	Immediately
Cash Gift		refers to the amount equivalent to Php 5,000.00 given to qualified officers or employees not earlier than November 15 of the same year.		2022-0064	10-10-2022
Cashbook		book used and certified by authorized Collecting Officer to record, on a daily basis, his/her collections and deposits as reconciled with the Report of Collections and Deposit.		2022-0073	10-24-2022
Cashbook		book used and certified by authorized Collecting Officer to record, on a daily basis, his/her collections and deposits as reconciled with the Report of Collections and Deposit. The accountable officer shall, at the end of the month or when required to do so by proper competent authority, rule and for the cashbook.		2023-0053	10-02-2023
Casual		an appointment issued only for essential and necessary services where there are not enough regular staff to meet the demands of the service and for emergency cases and intermittent period not to exceed one year. Employees under casual appointment must meet the education, training and experience requirement of the positions as proposed by the respective Agency Heads and approved by the Civil Service Commission.		2024-0011	01-01-2024
Central Office Viewing	CO Viewing	an iPAS user role allowing access only to the iPAS.		2024-0005	01-29-2024
Centralized Recording		a process of recording the accounts of the Corporation centrally in the Head Office (HO).		2024-0023	03-14-2024
Centrally Managed Funds		these are lump sum funds that are lodged in the HO, execution of which is subject to the approval of the concerned Program Management Office (PMO).			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Certificate		also referred to as a "Digital Certificate," pertains to an electronic document issued to support a digital signature, which purports to confirm the identity Of other significant characteristics of the person who holds a particular key pair. Certificates issued may be for general use or for specific use only.	DICT MC No. 2014-00.1 Prescribing Policies and Procedures Governing the Accreditation of Government Registration Authorities under the National Certification Scheme for Digital Signatures	2022-0059	10-03-2022
Certificate Authority	CA	refers to a trusted entity that manages and issues security certificates and public keys that are used for secure communication in a public network or the internet. The DICT is the authorized Certificate Authority in the movement.	COA Circular 2021-006 3	2022-0059	10-03-2022
Certificate Authority		1. whether the transformation was created using the private key that corresponds to the signer's public key; and			
Certificate Authority		2. whether the initial electronic document had been altered after the transformation was made.	Rules on Electronic Evidence, Rule 2, Section 1 (e)		
Certificate Authority		A sample of digital signature is attached in Annex A (Comparison: Digital Signature and Electronic Signature).			
Certificate of Availability of Funds	CAF	is a certification that is signed by the Accountant and/or Budget Officer to show that there is available fund for the purpose, hence shall be prepared PRIOR to the signing of the contract. It is a document showing where the funds will be drawn and how much will be allocated to a certain activity of conceded cost center for the particular year. For this purpose, a CAF shall be issued each year in accordance with the schedule of payment stipulated in the particular multi-year contract.		2023-0012	04-01-2022
Certificate of Eligibility to Participate	CEP	a certificate issued to an institutional health care provider which has fully complied with the requirements for Basic Participation set by PhilHealth.		P.C. No.54 s-2012	10-25-2012

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Certificate of Registration (CoR)		is a document issued to the employer-member as proof of their compliance with the registration requirements as provided under Section 16, Rule III of the Revised Implementing Rules and Regulations of RA No. 7875, which states that “All government and private employers including branches, regional offices and other sub-units that deduct premium contribution of their respective employers and subsequent remit the same together with the employer counterpart to PhilHealth are required to register with the Corporation and each shall be issued a permanent PhilHealth Employer Number (PEN).		O.O. No.0132 s-2004	11-16-2004
Certificate of Title		a title issued by the Philippine government that proves the ownership of a piece of property. It contains the name of the owner, the description of the property, and any restrictions or obstacles on the property.		2023-0034	06-29-2023
Certification		the process that assures the general public and payers of health cares services that the health facility can deliver safe and effective services to patient. Certification is required for automatic accreditation of institutional health care providers.		P.C. No. 54 s-2012	10-25-2012
Change in Accounting Policies		the Corporation must adjust all the comparative amounts of prior years in the current year due to such change in the financial statement. The change in accounting policies is required: (1) if it is required by the statute; or (2) it results into a better and appropriate presentation.		2024-0019	03-14-2024
Change in Accounting Policies		means the company must adjust all the comparative amounts of prior years in the current year due to such change in the financial statement. The change In accounting policies is required: (1) if it is required by the statute; or (2) it results into a better and appropriate presentation		2022-0044	12-31-2020
Channel		is the means/medium through which the Corporation communicates and gets in touch with its target audiences.		C.O. No. 20210029	

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Charge		an inclusion or addition to an accountability pertaining to the assessment, appraisal or collection of revenues, receipts and other income such as that arising from under-appraisal, under assessment or under collection. As distinguished from "disallowance" which refers to the audit of expenditures, the term "charge" is generally used in connection with the audit of revenue/receipts.		2022-0031	Immediately
Chart Review		a process of examining a medical record to determine the patient's information related but not limited to diagnosis, medical management, ICD-10 codes, etc.		P.C. No.31 s-2014	11-21-2014
Chauffeur/Driver		duly hired personnel tasked to drive the corporate vehicles issued to the Senior Officers of the Corporation in accordance to the office rules.		2024-0016	02-29-2024
Check Payment System	CPS	system used to generate and print checks for employees and suppliers/creditors.		2024-0002	01-03-2024
Chronic Kidney Disease Stage 5	CKD Stage 5	has end stage renal disease (ESRD) with a GFR of 15 ml/min or less. At this advanced stage of kidney disease, the kidneys have lost nearly all their ability to do their job effectively, and eventually dialysis or a kidney transplant is needed to live. This kind of kidney failure is permanent and is usually caused by diabetes or high blood pressure.		2022-0018	Immediately
Citizen's Charter		is an official document, a service standard, or a pledge that communicates, in simple terms, information on the services provided by the government to its citizens pursuant to Section 6 of Republic Act 11032. It describes in detail the comprehensive and uniform checklist of requirements for each type of application or request; procedure to obtain a particular service; person's responsible for each step; maximum time to conclude the process; document/ s to be presented by the applicant or requesting party, if necessary; amount of fees, if necessary, and procedure for filing complaints.	IRR of RA No. 11032 otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018	2023-0010	Immediately
Citizens of other countries working and/or residing in the Philippines		foreign citizens with valid working permits and/or Aliens Certificate of Registrations (ACRs) working and/or residing in the Philippines.		IRR of the NHI 2013 (Title III Section 5 b.4)	06-19-2013

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Claims for Non-Admitted or Non-Treated Patients		“this is committed by any health care; institution who, for the purpose of claiming payment from the Program, files a claim for a nonadmitted or non-treated patient by:		P.C. No. 31 s-2014	11-21-2014
		a. Making it appear that the patient was actually confined or treated in the health care institution;			
		b. Using such other machinations that would result in claims for non-admitted or non-treated patient.”			
Claims Triangle		a method which categorizes claims according to both the period in which they were incurred and the period in which they were paid, adjudicated and reopened	https://www.soa.com/research-ibnr-report-2009-3	2022-0032	05-11-2022
Claims under Litigation		claims which are brought before a court of law by either PhilHealth or HF for resolution and benefit claims subject to the administrative complaints brought before the Prosecution Department for preliminary investigation.		2023-0058	11-16-2023
Claims/services review and profiling		a process of reviewing filed claims retrieved from claims database, to establish the trends and to profile claims per HCP based on identified parameters such as volume per illness, length of hospital stay, and referrals among others.		P.C. No. 31 s-2014	11-21-2014
Cleaning		the physical removal of contaminants such as dirt, and organic material such as blood and secretions from surfaces, using cleaning agents such as soap and water, among others, as a first step in preparation for disinfection and sterilization.	DBM & DILG Joint Administrative Order No. 2020-0001	2023-0003	Immediately
Clear Space Rule		refers to the “exclusion zone” surrounding a logo which shall be free from any other graphic elements to make the logo stand out. This clear space shall define the logo’s position vis-à-vis other graphic elements, text, or image in a material.		C.O. No. 20210022	
Client		persons or entities whose interests and values are addressed by a particular government service and, therefore, includes not only the citizens of the Republic of the Philippines, but also all the stakeholders, including but not limited to, users, beneficiaries, other government offices and agencies, and the transacting public.	IRR of RA No. 11032 otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2019	2023-0010	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Client Satisfaction Measure	CSM	a feedback mechanism that measures the specific and overall satisfaction of the transacting public for every service that government agencies offer. It should be implemented by all government agencies, local government units, and other government instrumentalities.		2022-0056	Immediately
Client Satisfaction Measurement	CSM	is an after-service availment survey that will assess the overall satisfaction and perception of clients on the government service they availed of.	ARTA Memorandum Circular No. 2022-04 series of 2022	2023-0010	Immediately
Clinical Practice Guidelines	CPG	systematically developed statements based on best evidence, intended to assists practitioners in making decisions about appropriate management of specific conditions or diseases.		P.C. No. 31 s-2014	11-21-2014
Close contacts		<p>persons who have experienced any one of the following exposures during the two (2) days before and the fourteen (14) days after the onset of symptoms of a probable or confirmed case:</p> <ol style="list-style-type: none"> 1. Face-to-face contact with a probable or confirmed case within one meter for a total of 15 minutes or more; 2. Direct physical contact with a probable or confirmed case; 3. Direct care for a patient with probable or confirmed COVID-19 case disease without using recommended personal protective equipment; 4. Stayed with a probable or confirmed case in a poorly ventilated indoor area; or 5. Other situations as indicated by local risk assessments. <p>Close contacts can be classified further into first-, second-, and third-generation close contacts:</p> <ol style="list-style-type: none"> 1. First-generation — close contact of a probable, or confirmed case 2. Second-generation - close contact of a first generation close contact 3. Third-generation — close contact of a second generation close contact 	DOH Department Memorandum No. 2020-0512 (Revised Omnibus Interim Guidelines on Prevention, Detection, Isolation, Treatment, and Reintegration Strategies for COVID-19)	2023-0003	Immediately
COA Order of Execution	COE	a written instruction to withhold payment of salary and other money due to persons liable, for settlement of their liability. This is issued to enforce the settlement of audit disallowance/charge, whenever the person liable refuse or fail to settle the same after the decision has become final and executory.		2022-0031	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Coach		refers to the school faculty member who shall guide and mentor the student-contestant in preparation for the competition and during his/her participation in the competition.		C.O. No. 20190063	
Coaching		a one-to-one development process and a relationship between an individual and a coach, with specific objectives and goals. The coach provides advice and guidance that aims to help the individual develop skills, improve performance and enhance the quality of his/her career.	CSC PRIME HRM Jon Aids Glossary of Useful Terms	2024-0028	01-01-2024
Co-Branding		is a practice of using multiple brand/company names together on a product/service/program/project signifying that the endeavor is a joint joint undertaking of said names/brands/companies.		C.O. No. 20180008	
Code substitution		claiming for unrelated illness or procedure with higher benefit payment in lieu of actual illness or procedure.		P.C. No. 31 s- 2014	11-21-2014
Collecting Officers		PhilHealth personnel authorized to collect and entrusted with the possession of PhilHealth collections and other receipts and required by law to accurately account all collections received and deposited and submit mandatory reports.		2022-0073	10-24-2022
Collection and Remittance Agreement	CRA	refers to the formal agreement outlining the procedures and processes agreed upon by the Corporation and the Accredited Collecting Agent.		2022-0067	10-13-2022
Collection Efficiency Rate		the percentage of actual collection over potential collection for a specific period.		2023-0055	10-11-2023
Collective Negotiation Incentive	CNAI	Incentive granted to both management and rank-and-file employees of agencies with approved and successfully implemented CNAs in recognition of their efforts in accomplishing performance targets at lesser cost, in attaining more efficient and viable operations through cost cutting measures and systems improvement		2022-0088	Immediately
Collective Negotiation Agreement	CAN	Is a contract negotiated between an accredited employees' organization./union as the negotiating unit and the employer/management on the terms and conditions of employment and. its improvements that are not fixed by law.		2022-0088	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Collective Negotiation Agreement Incentive	CNAI	This is an incentive given to officials and employees of GOCCs (PhilHealth) with approved and successfully implemented CNAs in recognition of their efforts in accomplishing performance targets at lesser costs. (underscoring supplied).	EO 150 re: Approving the Compensation and Position Classification System (:PCS) and Index of Occupational Services, Position Titles, and Job Grades for GOCCs (IOS-G) Framework, Repealing Executive Order No. 203 (s. 016), and for C)there Purposes	2022-0026	upon approval of COB
Color Coding of Records		refers to priority level color coding as follows: 1. Red (VitaVPermanent Records) 2. Green (Important Records) 3. Black (Non-important Records)		2023-0008	02-14-2023
Combination of Flexible Work Arrangements		refer to a work arrangement whereby the agency may adopt a combination of prescribed flexible work arrangements appropriate or applicable to the mandate/functions of the agency.		2023-0039	07-31-2023
ComClark Network and Technology Corporation		is a facility that provides networking infrastructure design, Implementation and maintenance including the Integration of multi-platform internet-based computing environment and value added technology-driven broadband services and solutions. It maintains the data center facility and services intended for business and consumer clients located at Angeles City, Pampanga.		2022-0055	09-13-2022
Commencement date of the lease		is the date on which a lessor makes an underlying asset available for use by a Lessee.	PFRS 16	2022-0004	12-01-2021
Commendation		refers to a positive opinion, comment, and expression, or praise to an organization or its personnel, related to its product or service, or the complaints-handling process itself, where an action is explicitly or implicitly expected (ISO 9000:2015).		2022-0065	09-27-2022
Commercial off-the-shelf ICT resource		ICT resource which can be procured and deployed out of the box or configured to meet/achieve the needs of the business and integrated to existing organizational systems.		2023-0061	12-13-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Commercial Public Sector Entities	CPSE	Government Corporations which do not meet any or all of the following criteria and shall apply the PFRS as adopted by the Philippine Financial Reporting Standards Council from the International Financial Reporting Standards (IFRS) promulgated by the International Accounting Standards Board.		2023-0028	Immediately
		1. Are responsible for the delivery of services to benefit the public and/or to redistribute income and wealth;			
		2. Mainly finance their activities, directly or indirectly, by means of taxes and/or transfers from other levels of government, social contributions, debt or fees; and			
		3. Do not have a primary objective to make profits.			
Commercial Public Sector Entity	CPSE	an entity which does not meet all the characteristics of Non-CPSE as enumerated in 5.9 of COA Circular No. 2021-009,	Section 3.2 of COA Circular No. 2021-009 dated October 1, 2021	2022-0067	Immediately
Committee		refers to a group of representatives from selected offices of this Corporation appointed to take charge of the undertakings on the lease of PhilHealth-owned real properties to private or government entities, for the purpose of this Corporate Order.			
Committee		a group of representatives from selected Offices of this Corporation appointed to take charge of the undertakings on the lease out of PhilHealth-owned real properties to private or government entities, for the purpose of this Corporate Order.		2023-0043	08-03-2023
Common Stock		units of ownership of a public corporation. In the case of PhilHealth, it is entitled to vote by proxy thru its accredited Fund Manager on the selection of directors and other important matters as well as to receive dividends on its holdings.		2023-0050	Immediately
Common Supplies		those goods, materials, and equipment that are repetitively used in the day-to-day operations of Procuring entities in the performance of their functions.	IRR Section 5 of RA 9184 Procurement Law	2022-0054	09-13-2022
Common-Use Supplies and Equipment	CSE	refer to those goods, materials and equipment that are used in the day-to-day operations of Procuring Entities in the performance of their functions. CSE shall be those included in the electronic catalogue of PhilGEPS.	The 2016 Revised Implementing Rules and Regulations of Republic Act No.9184, Section 5, Letter g.	2023-0044	08-14-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Communications Allowance		refers to the amount given to cover cost for communication requirements intended for voice calls, short messaging service and internet/mobile data.		2022-0041	05-10-2022
Community Isolation Unit		a DOH certified publicly or privately owned non-hospital set-up in coordination with or by the national government or local government units to serve as quarantine facilities for COVID-19 cases, based on DOH Guidelines. Examples of CIUs include LIGTAS COVID Centers and Mega LIGTAS COVID Centers.	DOH Department Memorandum No. 2020-0512 (Revised Omnibus Interim Guidelines on Prevention, Detection, Isolation, Treatment, and Reintegration Strategies for COVID-19)	2023-0003	Immediately
Commutable		the conversion of a legal obligation Of entitlement into another form, e.g. from refund to direct payment of cash.		2023-0014	Immediately
Commutable		the conversion of a legal obligation or entitlement into another form, e.g. from refund to direct payment of cash.		2024-0010	01-01-2024
Commutation of leave credit		refers to conversion of unused leave credits to their corresponding money value.		2023-0030	06-05-2023
Compensable Drugs		drugs that shall be paid for by the Corporation. These are limited to drugs/medicines prescribed by the Tsekap provider for conditions covered by the Tsekap package.		P.C. No. 002-2015	02-17-2015
Compensation and Position Classification System	CPCS	refers to the total compensation framework to be adopted by Government Owned and Controlled Corporations (GOOCs) and shall be generally comparable with the private sector doing comparable work in order to attract, engage, and retain the right talent and in compliance with prevailing laws on minimum wages.	Corporate Order No. 2022-0027 re: Implementation of the Compensation and Position Classification System (CP(S) Pursuant to Executive Order (EO) No. 150, s. 2021	2022-0035	06-01-2022
Compensation and Position Classification System	CPCS	embodied under No. 6758 entitled "Compensation and Position Classification Act of 1989" Revised CPO in the Government and for Other Purposes anchored of equal pay for substantially equal work		2022-0026	upon approval of COB
Compensatory Overtime Credits	COC	refers to the accrued number of hours an employee earns as a result of services rendered beyond regular working hours, and/or those rendered on Saturdays, Sundays, Holidays or scheduled days off without the benefit of overtime pay.		2023-0035	07-01-2023
Compensatory Time-off	CTO	refers to the number of hours or days an employee is excused from reporting for work with full pay and benefits. It is a non-monetary benefit provided to an employee in lieu of overtime pay.	CSC and DBM Joint Circular No. 2, s. 2004 Non-Monetary Remuneration for Overtime Services Rendered	2023-0035	07-01-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Complaint		refers to a type of feedback which refers to an expression of dissatisfaction made to an organization related to its product or service, or the complaints-handling process itself, where a response or resolution is explicitly or implicitly expected (ISO 9000:2015).		2022-0065	09-27-2022
Complete Staff Work	CSW	this is a principle of management which states that subordinates are responsible for submitting written recommendations to superiors in such a manner that the superior need do nothing further in the process than review the submitted document and indicate approval or disapproval.		2022-0019	03-11-2022
Completed Transaction		A transaction is considered complete when the final step of the service availed of per the Citizen/ s Charter of the government agency is accomplished.	ARTA Memorandum Circular No. 2022-05 series of 2022	2023-0010	Immediately
Completed treatment (for Animal Bite Package)		Refers to a case of animal bite that has received Day 0, Day 3, and Day 7 of the anti-rabies treatment course.		P.C. No.15 s-2012	04-17-2012
Completion Factor		is the percentage of estimated incurred claims (ultimate claim amount) already paid through a particular paid date. It is defined for a particular incurred month to be dependent upon the number of months of claim payment A completion factor is applied to cumulative paid claims as a divisor to derive an estimate for incurred claims ³	https://www.actuaries.org.uk , page 328, slide 12	2022-0032	05-11-2022
Completion Ratio		derived from the cumulative paid claims triangle using the most current data available for each ratio. The selected completion ratios are then used to calculate completion factors for each lag month. These are applied to the cumulative paid amount in each incurred month to generate an estimated incurred amount. The oldest incurred month in the study period is assumed to be complete ⁴ .	https://casact.org.pubs	2022-0032	05-11-2022
Complex Transactions		applications or requests submitted by applicants or requesting parties of a government office which necessitates evaluation in the resolution of complicated issues by an officer or employee of said government office, such transactions are to be determined by the Corporation which are similar in nature to Section V Item B. No.2.		2024-0026	03-25-2024
		Complexity of Transaction Resolution under Customer Relations Management			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Complexity of Transaction Resolution under Customer Relations Management		1. Simple Transactions pertain to client feedback, requests for information or assistance which only require ministerial actions, or that which present only inconsequential issues for the resolution by an officer or employee of said government office. These include transactions that can be addressed using pre-approved spiels and/or database information, and have a TAT of three (3) working days.		2022-0065	09-27-2022
		2. Complex Transactions pertain to feedback, requests for information or assistance which require evaluation in the resolution of complicated issues by an employee or officer. These include transactions requiring response formulation, review and approval of the head of office, or endorsement to other offices.			
		3. Highly-Technical Transactions pertain to feedback, requests for information or assistance that can be addressed with the use of technical knowledge, specialized skills and/or training in the processing and/or evaluation thereof. These include technical transactions requiring technical/management review and approval of response at the level higher than the head of the receiving office.			
Compliance Rate		the percentage of remitting and reporting employers over the number of active registered employers for a specific period.		2023-0055	10-11-2023
Complication		a disease that appears during episode of care, due to preexisting condition or arising as a result of the care received by the patient (source: ICD-10 book).		P.C. No. 31 s-2014	11-21-2014
Complication Rate		number of claims with complicated cases per condition / Total number of claims per condition (conditions are limited to those indicated in No.5 of Annex A of PC 31 s 2014).		P.C. No. 31 s-2014	11-21-2014
Compressed Workweek		refers to a work arrangement whereby the forty (40) hours workweek for five (5) days of the official or employee is compressed to four (4) days, as may be applicable.		2023-0039	07-31-2023
Compulsory Contributions/ Deductions		this refers to the government/ employer and employee share in the compulsory contributions to the GSIS, PhilHealth, ECC and HDMF pursuant to applicable laws, rules and regulations.		2023-0015	1/5/2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Computer Name		Name of the computer assigned by the computer administrator.		2023-0017	Immediately
Computer Services		is a small program that usually starts when the operating system loads. Services are used by the operating system to control many things like printing, file sharing, communication, updates, website hosting, among others, some of the services of Windows Operating System are Distributed link tracking client, Domain Name System (DNS) client, Function discovery provider host, Function discovery resource publication, Homegroup listener, Simple Network Management Protocol (SNMP) trap, and Simple Service Discovery Protocol (SSDP) discovery.		2023-0049	09-11-2023
Concept Note		A summary of a proposal containing a brief description of the idea of the project and the objectives to be submitted. This preliminary project proposal shall demonstrate relevance to national goals and objectives; and merits further development and detailed design for inclusion in the PhilHealth Strategic Plan.		2022-0007	02-02-2022
Concept Note		A summary of a proposal containing a brief description of the idea of the project and the objectives to be submitted. This preliminary project proposal shall demonstrate relevance to national goals and objectives, and merits further development and detailed design for inclusion in the PhilHealth Medium Term Development Plan (MIDI)).		2022-0039	06-20-2022
Condition Factor		the adjustment factor used to consider actual condition of the property under appraisal thru an evaluation of the state or condition of the major component s of such property relative to an ideally functioning model.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Confirmed case		any individual, irrespective of presence or absence of clinical signs and symptoms, who was laboratory confirmed for COVID-19 in a test conducted at the national reference laboratory, a subnational reference laboratory, and/or DOH-certified laboratory testing facility; any suspect or probable COVID-19 cases who tested positive using antigen tests in areas with outbreaks and/or in remote settings when it is not immediately available; provided that the antigen tests satisfy the recommended minimum regulatory, technical and operational specifications set by the Health Technology Assessment Council (HTAO).	DOH Administrative Order No. 2020-0013-B (Further Amendment to Administrative Order No. 2020-0013 dated April 2020 entitled, "Revised Administrative Order No. 2020-0012, "Guidelines for the Implementation for the Inclusion of the Coronavirus Disease 2019 (COVID- 19) in the list of Notifiable Diseases for Mandatory Reporting to the Department of Health	2023-0003	Immediately
Conflict of Interest		Refers to a situation created when persons or entities in the public and/or private sectors involved in making recommendations and decisions have Personal, financial or any other interest in the industry involved in the technology. This includes receiving or accepting any favor, offer or contribution, in monetary form or otherwise.		2022-0039	06-20-2022
Conflict of Interest		refers to a situation created when persons or entities the public and/or private sectors involved in making recommendations and decisions have personal, financial or any other interest in the industry involved in the technology. This includes receiving of accepting any favor, offer or contribution, in monetary form or otherwise.		2022-0007	02-02-2022
Conglomerate Companies		large and multinational multi-industry company with a combination of multiple business entities operating in entirely different industries under one corporate group, usually involving a parent company and many subsidiaries.		2023-0031	06-15-2023
Constructive Dismissal		occurs when an officer or employee quits his/her work because of the agency head's unreasonable, humiliating, or demeaning actuations, which render continued work impossible because of geographic location, financial dislocation, and performance of other duties and responsibilities inconsistent with those attached to the position.	CSC MC No. 14, s. 2018 2017 Omnibus Rules on Appointments and Other Human Resource Actions, Revised July Rule IV Section 13 Item a.3	2022-0080	11-10-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Contact Details		are channels through which the public can get in touch with PhilHealth, such as our Call Center hotline, social media accounts (Facebook, Twitter, Youtube), corporate email address and corporate website.		C.O. No. 20180008	
Contact Tracing		the identification, listing and follow-up of persons who may come into close contact with a confirmed COVID- 19 case.	DOH Administrative Order No. 2020-0013-B (Further Amendment to Administrative Order No. 2020-0013 dated April 2020 entitled, "Revised Administrative Order No. 2020-0012, "Guidelines for the Implementation for the Inclusion of the Coronavirus Disease 2019 (COVID- 19) in the list of Notifiable Diseases for Mandatory Reporting to the Department of Health	2023-0003	Immediately
Continuing Appropriations		an authorization that supports obligations (expenditures incurred and committed to be paid by the Corporation) for a specific purpose or project, even when these obligations are incurred beyond the budget year.		2023-0060	01-01-2023
Continuing Education	CE	Continuing Education (CE) - recognized forms of post-secondary learning activities within the domain include: degree credit courses by non-traditional students, non-degree career training, college remediation, workforce training, and formal personal enrichment courses (both on-campus and online).		2023-0021	03-30-2023
Continuing Professional Development	CPD	the inculcation of advanced knowledge, skills and ethical values in a post-licensure specialization or in an inter- or multi-disciplinary field of study, for assimilation into professional practice, self-directed research and lifelong learning. This activity is required for the renewal of professional license, including the mandatory courses for lawyers.	page 2 of Professional Regulation Commission Resolution No. 1032 Series of 2017 Implementing Rules and Regulations (IRR) of Republic Act No. 10912, known as the "Continuing Professional Development (CPD) Act of 2016"	2024-0028	01-01-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Continuing Professional Development (CPD) on National Health Insurance Program (NHIP)	CPD/NHIP	formal lecture sessions developed by PhilHealth for accredited health care providers on the policies of PhilHealth. These lecture sessions (conventional physical or online lecture) will have corresponding (E units to be developed by Social Health Insurance Academy (SHIA) as accredited Continuing Professional Development (CPD) provider.		2023-0021	03-30-2023
Continuity Core Team	CCT	coordinates activities on the development, promotion, implementation, and monitoring and evaluation of the Public Service Continuity Plan.	(n.d.). Public Service Continuity Guidebook (pp. 51–52) [Review of Public Service Continuity Guidebook]. Philippine Disaster Resilience Foundation, Office of Civil Defense, and National Disaster Risk Reduction and Management Council. (published 2020)	2023-0068	Immediately
Continuity Manager		provides leadership to the overall activities of the Public Service Continuity Planning Team.	(n.d.). Public Service Continuity Guidebook (p. 99) [Review of Public Service Continuity Guidebook]. Philippine Disaster Resilience Foundation, Office of Civil Defense, and National Disaster Risk Reduction and Management Council. (published 2020)	2023-0068	Immediately
Continuous Accreditation		given to accredited health care providers under basic participation provided that they comply with the requirements annually as prescribed by the Corporation. Continuous accreditation provides them uninterrupted participation to the Program but this privilege may be withdrawn at any time based on rules set by the Corporation.		P.C. No.10 s-2014	03-27-2014
Continuous Accreditation	CA	continuous participation granted by the Corporation to health care providers that/who complied with all the requirements for accreditation within the prescribed period until such participation is withdrawn or terminated based on the rules set by the Corporation .	RA 10606 or the National Health Insurance Act of 2013: Section 53.b	2022-0081	Immediately
Continuous Participation		means uninterrupted engagement of IHCPs with PhilHealth until such engagement is withdrawn or terminated based on the rules set by PhilHealth.		P.C. No. 54 s-2012	10-25-2012

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Contract		an agreement between two or more parties that creates enforceable rights and obligations.	PFRS 16	2022-0004	12-01-2021
Contract		is a meeting of minds between five persons whereby one binds himself, with respect to the other, to give something or to render some service.	Article 1.305, RA 386 The Civil code of the Philippines	2022-0055	09-13-2022
Contract of Service	COS	refers to the engagement of the services of an individual, private firm, other government agency, non-governmental agency or international organization as consultant, learning service provider or technical expert to undertake special project or job within a specific period.		2023-0001	01-01-2022
Contracted Health Care Institution		any accredited health care institution that enters into a contract PhilHealth for specialized care.		P.C. No.14 s-2015	06-15-2015
Contracted Hospital		any PhilHealth accredited level 3 or 4 hospital that enters into a contract for specialized care with PhilHealth.		P.C. No. 29 s-2012	06-14-2012
Contracting		refers to a process where providers and networks are engaged to commit and deliver quality health services at agreed cost, cost sharing and quantity in compliance with prescribed standards.	RA11223: Sec. 4. Definition of Terms	2022-0081	Immediately
Contracting		a purchasing mechanism used to acquire a specified services, of a defined quantity and quality, at an agreedon-price, from a specific provider, for a specified period. Contracting is an ongoing relationship supported by a contractual agreement.		P.C. No.14 s-2015	06-15-2015
Contribution Database		the database of paid premium contribution s of all PhilHealth members and the basis eligibility to benefit availment of the PhilHealth Portal system.			
Contribution Payment Return Form		a non-accountable form to be accomplished by PhilHealth Members such as Self-Earning individuals and employed sector:		2022-0014	02-24-2022
		1. Annex A-1: M-5 for Formal Sector			
		2. Annex A-2: M-5 for Informal Sector			
		3. Annex A-3: M-5 for Formal Sector			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Convention		a formal meeting of members, representatives or delegates and professionals called by the professional organizations where the Corporation/ employee is a member, such as but not limited to medical specialty societies, the Integrated Bar of the Philippines (IBP), Philippine Institute of Certified Public Accountants (PICPA), Association of Government Accountants of the Philippines (AGAP), Philippine Association for Government Budget Administration (PAGBA), People Management Association of the Philippines (PMAP), Philippine Society for Training and Development (PSTD), Fund Managers Association of the Philippines (FMAP), Association for Government Internal Auditors, among others.	http://www.thefreedictionary.com/convention	2024-0028	01-01-2024
Co-Payment		a fixed rate that a member is required to pay for consultation, laboratory/diagnostic intervention and medicines at the time of visit.			
Co-Review Team		an office in the Information Management Sector (IMS) such as the Task Force Informatics (TFI) who shall conduct the final review and validation of the ISSP prior to its submission to the management.		2022-0023	04-20-2022
Corporate Antivirus		Antivirus being used by the Corporation.		2023-0017	Immediately
Corporate Forum		an event conducted by PhilHealth for officers and employees to discuss issues and strategies in relation to Corporation's core processes, not falling under training and seminar activity. It includes expenses such as payment to lecturers/resource speakers, hand-outs, supplies and materials, venue, meals, snacks and other related expenses.		2024-0006	Immediately
Corporate Giveaways		refers to items given out by PhilHealth to members and stakeholders as a means of promoting the PhilHealth Brand (e.g. umbrellas, bags, fans, pens).		C.O. No. 20210061	
Corporate Identity		the visual manifestation of the corporate image. It is generally communicated in logos, designs, a particular combination of colors, the letters of the company name written in a particular font, collaterals and other visual materials.		2023-0005	01-31-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Corporate Identity Manual	CI	a document where the main graphic elements of a brand are detailed. It contains the accepted use and prohibited applications of said graphic elements, the corporate color palette, and typographies, among others. It essentially defines how a company's brand and image are delivered to its key audiences.		2023-0005	01-31-2023
Corporate Image		the external public's perception of an organization's reality.		2023-0005	01-31-2023
Corporate Intranet Site		an online repository of data to share information within internal PhilHealth offices or users in a secured environment. Accessible via http://sharepoint.philhealth.gov.ph .		CO 2022-0059	
Corporate Operating Budget	COB	refers to the budget for administrative costs, capital outlays and benefit expenses.			
Corporate Operating Budget	COB	is the approved annual budget of the Corporation which includes Benefit. Payments, Administrative Costs and Capital Expenditures stated in terms of budget Classification codes, functional categories and cost accounts. It contains estimates of the total value of resources required for the performance of specific activities and projects.		2023-0012	04-01-2022
Corporate owned Mobile Devices		these are devices procured and owned by the Corporation were issued through an Acknowledgment Receipt of Equipment (ARE) to an eligible employee to be used in the performance of their duty.		2022-0024	04-20-2022
Corporate Signature		is a single corporate identity element made up of two parts: (1) a symbol which includes two geometricallyshaped individuals lending each other's hand in a perspective view; and (2) the logo type which is a unique letter form of the name "PhilHealth". Please see below:		C.O. No. 20210033	
Corporate Signature					
Corporate Signature		To reiterate the provisions of the Revised Corporate Identity Manual, the Corporate Signature is a designed element which has been carefully developed and should always be used as a complete unit. The symbol and logo type must not be separated. Neither the symbol nor the logo type may be used alone except in very special situations which must be approved by the Corporate Communication Department of PhilHealth.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Corporate Strategy Map	CSM	is a one-page visual representation of an organization's strategy towards the achievement of its vision. It is the concise version of the entire Strategic Plan document depicting the key strategic elements and the cause-and-effect between them. The map is an important tool in communicating the overall corporate strategy map in a convenient and easy-to-read format.		2022-0023	04-20-2022
Corporate Thrusts		are the Corporate's Planned Programs, Projects and Activities (PPAs) which are aligned with UHC Act and to be implemented for the year.			
Corporate Vehicles / Motor Vehicles		all transport facilities owned and maintained by the Corporation regardless of the mode of acquisition.		2024-0016	02-29-2024
Cost		is the amount of cash or cash equivalents paid or the fair value of the other consideration given to acquire an asset at the time of its acquisition or construction or, where applicable, the amount attributed to that asset when initially recognized in accordance with the specific requirements of other IFRSs.		2023-0018	01-01-2022
Cost Benefit Analysis		is the process of comparing the costs involved in doing something to the advantage or profit that it may bring.		2023-0012	04-01-2022
Cost Center		refers to an organizational unit such as an individual department/office in the Head Office and Regional Offices which is responsible for developing its own budget.			
Cost Center		is a distinctly identifiable department, division or unit of an organization who is responsible for all associated costs and for ensuring adherence to its budget.	PHILHEALTH-SOP-03-01-049: "Preparation of the Annual Corporate Operating Budget, Evaluation of Budget Proposal for Maintenance and Other Operating Expenses (MOOE) – Segment 3"	2022-0026	upon approval of COB
Cost Centers absorptive capacity / historical utilization rate for ICT		this pertains to the Cost Center's capacity to utilize their approved budget.		2022-0023	04-20-2022
Cost mode		is an accounting Policy to report carrying amount of PPEs in the Balance Sheet. It requires assets to be carried at cost, less any accumulated depreciation and any accumulated impairment losses.		2023-0018	01-01-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Cost-benefit Analysis		Refers to a tool used to aid decision-making by evaluating the benefits to be attained from an action against the costs for its implementation. For purposes of these Guidelines, the cost-benefit analysis should consider, among others, the costs for the transfer to, furnishing, and/or maintenance of the real estate, and Include a market analysis of prevailing lease rates within the vicinity of the selected location. (GPPB Resolution No. 019-2007)	PFRS 16	2022-0004	12-01-2021
Cote Systems		systems that provides primary services to the stakeholders of the corporation such as NCiaims, Membership, Collection, and Accreditation systems.		2022-0024	04-20-2022
Coverage		the entitlement of an individual, as a member, or as a qualified dependent, to the benefits of the National Health Insurance Program.		IRR of the NHI 2013 (Section 3)	06-19-2013
COVID-19 Alert Level System		<p>refers to the new Community Quarantine Classifications for dealing with COL4D-19 covering entire cities, municipalities, and/or regions; aimed to manage and minimize the risk of the disease though System Indicators, Triggers and Thresholds determined by the L4TF Sub-Technical Working Group on Data Analytics to specie the public health and social measures to be taken in relation to the CO VID-19 response, as may be updated based on new scientific knowledge, information about the effectiveness of control measures in the county and overseas, and its application.</p> <p>1. Alert Level 1 — case transmission is low and decreasing, total bed utilization rate, and intensive care unit utilization is low.</p> <p>2. Alert Level 2— case transmission is low and decreasing, healthcare utilization is low, or case counts are low but increasing, or case counts are low and decreasing but total bed utilization rate and intensive care unit utilization rate is increasing.</p> <p>3. Alert Level 3 — case counts are high and/ or immersing, with total bed utilization rate and intensive care unit utilization rate at increasing utilization.</p>	IATF Guidelines on the Nationwide Implementation of Alert Level System for COVID- 19 Response as of April 12, 2022	2023-0003	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
		4. Alert Level 4— case counts are high and/ or increasing, with total bed utilization rate and intensive care unit utilization rate at high utilization.			
		5. Alert Level 5— case counts are alarming, with total bed utilization rate and intensive care unit utilization rate at critical utilization.			
Creation of User Account		the process of providing a Registered-User with an account for him/her to access the application system. This should be initiated by the requesting party through a properly filled-out and signed Application Account Authorization Form (3AF) and forward to the IT Help Desk for verification and processing of the request, supported by a copy of PhilHealth ID.			
Creation of User Account		the process of providing a Registrant-User with an account for him/her to access the application system. This should be initiated by the requesting party through a properly filled-out and signed Application Account Authorization Form (3AF) and forward to the IT Help Desk for verification and processing of the request, supported by a copy of PhilHealth Company ID.		2024-0014	02-26-2024
Credit Loss		the difference between the contractual cash flows due to an entity in accordance with the contract and all of the cash flows that the entity expects to receive discounted at the original effective interest rate.		2023-0028	Immediately
Credit Rating		an unbiased, independent evaluation of the creditworthiness of a borrower. It is a grading system which provides an objective measure of credit quality, particularly the ability to pay the financial obligations upon maturity.		2023-0031	06-15-2023
Credit Rating and Investors Services Philippines, Inc.	CRISP	a domestic credit rating agency in the Philippines accredited by the Securities and Exchange Commission (SEC).		2023-0031	06-15-2023
Credit Risk		the risk that one party to a financial instrument will cause a party by failing to discharge an obligation.		2023-0028	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Creditor		person or an organization, private or government, that receives payment in exchange for goods and services. This can be employees, suppliers, manufacturers, distributors of goods & equipment, and those entities or clients contracted or to render services or use of their facilities.		2024-0002	01-03-2024
CRISP AA or Credit Rating and Investors Services Philippines, Inc. "AA"	CRISP AA	the rating assigned by CRISP for long-term debt issuances. It denotes that the obligor has a very strong capacity to repay debt obligations with low probability of default and a high recovery rate in worst case scenario		2023-0031	06-15-2023
CRISP AA or Credit Rating and Investors Services Philippines, Inc. "AA"	CRISP AA	the rating assigned by CRISP for long-term debt issuances. It denotes that the obligor has a very strong capacity to repay debt obligations with low probability of default and a high recovery rate in worst case scenario		2024-0018	03-14-2024
CRISP AAA or Credit Rating and Investors Services Philippines, Inc. "AAA"	CRISP AAA	the highest assigned rating by CRISP for long-term debt issuances. It denotes that the obligor possesses the strongest capacity to repay long term debt obligations.		2023-0031	06-15-2023
CRISP AI or Credit Rating and Investors Services Philippines, Inc. "AI"	CRISP AI	the highest assigned rating by CRISP for short-term debt issuances. It denotes that the obligor possesses the strongest capacity to repay short term debt obligations.		2023-0031	06-15-2023
Critical Data		with data elements which have a direct effect on the record of PhilHealth member like premium amount and date of payment.			
Culture and Arts Activity		Refer to a marketing strategy that aims to promote PhilHealth products and services by representing a particular culture or values or through displays of artistic expression such as performing arts, musicals, photography, festivals, exhibits, etc. usually organized for a particular theme.		2023-0065	12-05-2023
Current Market Value	CMV	is the price estimated which a property will bring if exposed for sale in the open market, allowing a reasonable time to find a buyer who buys with knowledge of the actual condition and utility of the property.		2022-0052	09-02-2022
Current Replacement Cost		is the cost the entity would incur to acquire the asset on the reporting date.	Chapter 10 Section number 22 of Government Accounting Manual Volume 1 7Par. 9, IPSAS 12- lwentories (2019 version)	2023-0018	01-01-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Current Year's Expenditures	CYE	the total outflows for the year that is equivalent to the total amount of expenses for maintenance and other operating expenses, personal services, benefit payments, including all accruals of expenses recorded for the applicable year.		O.O. No. 145 s-2012	09-27-2012
Current Year's Revenues	CYR	the total inflows from premium contributions, investment income and other income including all accruals of revenue recorded for the applicable year.		O.O. No. 145 s-2012	09-27-2012
Customer Care		refers to the process of providing support to clients through various contact center channels to ensure their satisfaction and delightful interaction with Phil-Health and its brand, its products and services. It is the process of addressing information needs or queries of clients and facilitating their transactions and overall participation in the National Health Insurance Program.		2022-0065	09-27-2022
Customer Relations Management	CRM	refers to the process of managing customer care for PhilHealth stakeholders and partners, with the goal of optimizing participation in the National Health Insurance Program and achieving customer trust and satisfaction.		2022-0065	09-27-2022
Customer Service Management System	CSM	refers to an information system for the management of customer care. It allows assessment of client records and other relevant information to address client queries and feedback, documentation of client transactions, tracking and coordination of action across units, and generation of client feedback reports and analytics.		2022-0065	09-27-2022
CYMK	CYMK	an acronym that stands for Cyan (aqua), Yellow, Magenta (pink) and Key (black). It is primarily a scheme for combining basic pigments that is used in the colored printing process.		2023-0005	01-31-2023
Data		factual values of qualitative and quantitative variables collected and reported that are viewed as the lowest level of abstraction from which information and knowledge are derived. Information in a numerical or coded form that can be digitally transmitted or processed for better usage.		2024-0026	03-25-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Data Amendment Request Form	DARF	a form used by the external and internal client to request for correction/adjustment of their payment details posted in the TDEM duly approved by the immediately next higher supervisor.			
Data Leakage		an unauthorized transaction of data from within an organization to an external or recipient.			
Data Leakage Identification System		a system that detects and registers data leakage.			
Data Sharing		the disclosure or transfer of personal information held by a personal information controller or personal information processor to a third party. In the latter situation, the disclosure or transfer must have been carried out as directed by the relevant personal information controller. The term does not include outsourcing, as well as the disclosure or transfer of personal data from a personal information controller to a personal information processor.		2024-0026	03-25-2024
Data Sharing Agreement	DSA	refers to a contract, joint issuances, or any similar document that contains the terms and conditions of a data sharing agreement between two or more parties.	https://www.privacy.gov.ph/memorandum-circulars/npc-circular- 16-02-data-sharing-agreements-involving-government agencies/	2022-0025	06-01-2022
Data Transmission Mode		depicts the direction of the data flow between the interconnected networks during data communication.	https://www.technicalcybersecurity.com/data-transmission-mode/	2022-0025	06-01-2022
Deactivation of an Existing Account		the process of disabling or restricting the user to access a particular application system. This is a process of changing the status of the Registered User of the system (owner of existing account) from "active" to "deactivated". It includes removing the user's ability to log in the application and revoking his/her access rights and privileges. Deactivation shall be performed for existing accounts whose owners no longer require access to application systems. This could be any of the following:		2024-0014	02-26-2024
		1. Automatic deactivation per defined instances/cases;			
		2. Deactivation as initiated/requested by Division Chief/ Immediate Superior per defined instances/cases; and			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
		3. Deactivation as initiated/requested by Division Chief/ Immediate Superior in his/her exercise of reasonable care and prudent judgment.			
Debt Securities and Corporate Bond Issuances		short-term negotiable financial instruments serving as evidences of debt obligations or IOUs, issued by private corporations and entities including financial institutions, with assigned ratings of PRS 1 and CRISP AI for short-term issues and PRS Aaa and CRISP AAA for long-term issues, respectively		2023-0031	06-15-2023
Debt Securities and Corporate Bond Issuances		short-term and long-term negotiable financial instruments serving as evidences of debt obligations or IOUs, issued by private corporations and entities including financial institutions, with assigned ratings of PRS 1 and CRISP AI for short-term issues and PRS Aaa and CRISP AAA for long-term issues, respectively		2024-0018	03-14-2024
Debt Securities and Corporate Bonds Issuances		short-term and long-term negotiable financial instruments serving as evidences of debt obligations or IOUs, issued by private corporations and entities including financial institutions, with assigned ratings of P RS 1 and CRISP AI for short-term issues and PRS Aa and CRISP AA at the minimum for long-term issues, respectively.		2023-0050	Immediately
Decision		an adjudication or settlement of claim or controversy by the authorized COA official/ s which shall embody the facts of the case, the issue/ s to be resolved, the ruling, and the law, regulations, or precedent on which the ruling is based.		2022-0031	Immediately
Deed of Absolute Sale		a document that states that one party (seller) is transferring his real estate property rights to another party (buyer).		2023-0034	06-29-2023
Deed of Donation		a document that transfers the ownership of a property from the owner (donor) to the to another person (done) by way of donation.		2023-0034	06-29-2023
Deferred Acquisition Cost	DAC	is an accounting method that is applicable in the insurance which allows a company to defer the sales costs that are associated with acquiring a new customer over the term of the insurance contract.		2022-0044	12-31-2020
Delinquency Rate		the percentage of non-remitting employers over the number of registered active employers for a specific period.		2023-0055	10-11-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Delinquent Employers		employers who have missed payment of their monthly contributions in behalf of all its employees for at least one (1) month within a period of six (6) months.		P.C. No. 003-2015	02-27-2015
Delivery Receipt		a document that confirms delivery of goods in compliance with the contract and in good condition.		2022-0055	09-13-2022
Demilitarized Zone	DMZ	refers to a perimeter network which acts as a secure and intermediate network or path between an organization's internal network and the external, or network. It serves as a front-line network that interacts directly with the external networks while logically separating it from the internal network. (techopedia.com)		2022-0029	05-16-2022
Demilitarized Zone	DMZ	is a physical or logical subnetwork that contains and exposes an organization's external-facing services to a usually larger and untrusted network, usually the Internet.		2023-0049	09-11-2023
Denied Claims		a claim that has been determined to be invalid and unworthy of payment/ reimbursement due to an absolute deficiency that cannot be remedied through RTH (Return to Hospital) or due to a finding of an unmet requirement's		2022-0091	01-16-2023
Department of Finance – Asset Liability Management Committee	DOF-ALCO	established through DOF-Department No. 005-2022 to implement risk management policies and mechanisms that will serve as framework for the investment activities of Government Financial Institutions (GFIs), wherein PhilHealth was classified as one of the GFIs, to monitor the GFIs' exposure across various asset classes in order to effectively assess, monitor, and evaluate their investment performance, exposures, and limits in private conglomerates, including their subsidiaries and affiliates, to avoid concentration risks.		2023-0031	06-15-2023
		<p>“the legal dependents of a member who are the:</p> <ol style="list-style-type: none"> 1. Legitimate spouse who is not a member; 2. Unmarried and unemployed legitimate, legitimated, acknowledged, illegitimate children and legally adopted or stepchildren below twenty-one (21) years of age; 			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Dependent		3. Children who are twenty-one (21) years old or above but suffering from congenital disability, either physical or mental, or any disability acquired that renders them totally dependent on the member for support, as determined by the Corporation;		IRR of the NHI 2013 (Section 3)	06-19-2013
		4. Foster child as defined in Republic Act 10165 otherwise known as the Foster Care Act of 2012 ;			
		5. Parents who are sixty (60) years old or above, not otherwise an enrolled member, whose monthly income is below an amount to be determined by the Corporation in accordance with the guiding principles set forth in the Act; and			
		6. Parents with permanent disability regardless of age as determined by the Corporation, that renders them totally dependent on the member for subsistence.”			
Depreciable amount		is the cost of an asset, or other amount substituted for cost, less its residual value.		2023-0018	01-01-2022
Depreciation		is the systematic allocation of the depreciable amount of an asset over its useful life.		2023-0018	01-01-2022
Derecognition		removal of a previously recognized financial asset or an entity's statement of financial position.		2023-0028	Immediately
Deregulated (or Level 2 under the PRIME-HRM)		refers to the status of an agency whose core HR systems are assessed at Maturity level 2 (Process-Defined HRM) or above. The agency has a set of defined and documented SOPs established through its needs improvement		2024-0011	01-01-2024
Development Environment		hardware, software, platform and tools for designers and developers.			
Development Partner	DP	The donor/ funding agency or country making a financial commitment to the project for the purpose of providing development support to PhilHealth in the implementation of its thrusts and priorities, particularly on health financing reforms		2022-0007	02-02-2022
Diagnosis Codes		alphanumeric codes that represent a disease or diagnosis of a patient. These are coded using the 10th edition of the International Classification of Diseases (ICD-10), taking into consideration the PhilHealth modifications introduced under DOH Department Circular number 2016-0363 entitled "2016 ICD-IO Updates".		2024-0030	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Diagnosis Related Groups	DRG	a patient classification system which utilizes an algorithm in assigning a case to a specific group by using a special backend system called a grouper. A DRG system classifies hospital cases into groups that are clinically similar and are expected to use similar amounts of hospital resources. When used for payment, the amount per episode of care is fixed for patients within a single DRG category (based on average cost), regardless of the actual cost of care for that individual episode, but varies across DRG.		2024-0030	Immediately
Diagnostic and Multi-Specialty Centers/Clinics and Other Facilities such as Hospitals		Diagnostic and Multi-Specialty Centers/Clinics and Other Facilities such as Hospitals — refer to facilities that are capable of assessing the current health status and condition of an individual. These facilities have the ability to cater and run diagnostic procedures (physical health examination) to further assess the health status of a patient.		2023-0011	01-01-2022
Diagnostic Procedures and Ancillaries		refer to the wide range of diagnostic and support services (physical examination) provided to help the doctors, nurses and health practitioners assess the current health status of an individual. Ancillary services are services that physicians may require to help in the and diagnosis of an illness or injury.		2023-0011	01-01-2022
Diagnostic Tests		refers to variety of procedures done by specialty doctors to screen, detect and monitor diseases and conditions.		2024-0008	02-07-2024
Dial-in Modem		A peripheral device that connects computers to each other for sending communications via the telephone lines.		2023-0017	Immediately
DICT-endorsed ISSP		refers to an Information Systems Strategic Plan (ISSP) that has been reviewed and endorsed by the Department of Information and Communications Technology (DICT) once it finds that such ISSP sufficiently identifies the critical information systems that will support and address an agency's goals and mandates.		2023-0024	04-24-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Digital Communication Media		refer to any digital media that allow access and transmission of content. These include but are not limited to websites, e-mail, Internet or intranet forums, discussion boards, chat or Instant Messaging applications, social networking sites, file transfer protocol CTP) and P phones.	Office Order No. 0128, s. 2012 Guidelines on the Acceptable Use of Information Technology Resources	2022-0038	06-27-2022
Digital Signature		<p>a secure type of electronic signature consisting of a transformation of an electronic document or an electronic data message using an asymmetric or public cryptosystem such that a person having the initial untransformed electronic document and the signer's public key can accurately determine:</p> <p>1. whether the transformation was created using the private key that corresponds to the signer's public key; and</p> <p>2. whether the initial electronic document had been altered after the transformation was made</p>		CO 2022-0059	
Digital Subscriber Line	DSL	A form of high-speed Internet access competing with cable modems.		2023-0017	Immediately
Digitization		the convention of paper documented information/vital records to digital form thru scanning.	C.O. No. 2021-0024 "Institutionalization of Digitization of Documented Information"	2023-0008	02-14-2023
Direct Contributors		refer to those who have the capacity to pay premiums, are gainfully employed and are bound by an employer-employee relationship, or are self-earning, professional practitioners, migrant workers, including their qualified dependents, and lifetime members.	Implementing Rules and Regulations of the Universal Health Care Act (Republic Act No. 11223)	2024-0023	03-14-2024
Direct Credit to Bank Accounts	DCBA	the authorized payee shall be paid through direct credit to their authorized bank accounts in lieu of check payment.		2022-0062	10-03-2022
Direct Method		is a method of presenting the statement of cash flows that uses actual cash inflows and outflows from the company's operations. Items that are typically included in the cash flow direct method are: cash collected from customers; Interest and dividends received; cash paid to employees; cash paid to suppliers; and Income taxes paid, among others.		2022-0044	12-31-2020

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Director		the head of Central Office Audit Cluster in the National, Local of Corporate Government Sector, or of a Regional Office, or of the Fraud Audit and Investigation Office or other Office authorized to conduct special audit, of the Commission.		2022-0031	Immediately
Disallowance		the disapproval in audit of a transaction, either in whole or in part. The term applies to the audit of disbursement as distinguished from "charge" which applies to audit of revenues/receipts.		2022-0031	Immediately
Disaster		a serious disruption of the functioning of a community or a society at any scale due to hazardous events interacting with conditions of exposure, vulnerability, and capacity, leading to one or more of the following: human, material, economic and environmental losses, and impacts.		2023-0068	Immediately
Disaster		a serious disruption of the Corporate operations involving provision of services or economic losses and impacts, which exceeds the ability of the Corporation to fulfill the mandate. Disasters are often described as a result of the combination of: the exposure to hazard; the conditions of vulnerability that are present; and insufficient capacity or measures to reduce or cope with potential negative consequences. Disaster impacts may include disruption of services, injury to PhilHealth employees, disease and other negative effects on their human, physical, mental and social well-being, together with damage to property, destruction of assets, loss of services, social disruption and environmental degradation.		2023-0041	07-21-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Disaster Preparedness		the knowledge and capabilities developed by the different departments/functional units of the Corporation, professional response and recovery to effectively anticipate, respond to, and recover from, the impacts of likely imminent or current hazard events or conditions. Preparedness is based on a sound analysis of disaster risk and good linkages with early warning systems, and includes such activities as contingency planning, stockpiling of equipment and supplies, the development of arrangements for coordination, evacuation and public information, and associated training and field exercises. These must be supported by formal Corporate, legal and budgetary capacities.		2023-0041	07-21-2023
Disbursement		the actual withdrawal of cash from the Treasury Department due to encashment of checks issued by the Corporation and payment of budgetary obligations.		2023-0064	12-11-2023
Disbursement Voucher	DV	a prescribed form by the Commission on Audit used as payment of claims to creditors, agencies, consultants in performing a service and other official expenses incurred as authorized by the head of the office or his duly authorized representative.		2024-0002	01-03-2024
Disbursement Voucher		A Disbursement Voucher is a form used to have a check made to pay an individual or an organization for merchandise sold or services rendered.		2024-0021	03-14-2024
Disbursement Vouchers	DV	a form used to pay an obligation to employees/individuals/agencies/ creditors for goods purchased or services rendered.	Corporate Order No. 2020-0019 Section IV Item I IV Mandatory Documentary Requirements for Processing of Financial Transactions	2023-0015	1/5/2023
Disbursements		constitute all cash paid out during a given period in currency (cash) or by check/Authority to Debit Account (ADA). It may also mean the settlement of government payables/obligations by cash, check or ADA. It shall be covered by Disbursement Voucher/Petty Cash Voucher (PCV)/Payroll.		2024-0021	03-14-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Disciplining Authority		refers to the President and Chief Executive Officer (PCEO) of PhilHealth as authorized by the Board of Directors to impose the penalty provided for by law or rules or the PhilHealth Board itself.		2022-0016	03-04-2022
Disclosure		refers to the finely release of all information about a company that may influence a stakeholder's (e.g. creditors, investors) decision. It reveals both positive and negative news, data, and operational details that impact its business which ensures that the readers and users of financial information are not mislead by any lack of information.		2022-0044	12-31-2020
Discrimination		Refers to a treatment or consideration of, or making a distinction in favor of or against, a person on the grounds of age, disability, ethnicity, origin, political belief, race, religion, sex and other factors, which are irrelevant to a person's competence or suitability		2024-0007	02-07-2024
Discrimination		<div>1. Direct Discrimination - a term that applies if you treat someone less favorably than someone -else has been treated (or-would be treated) because the person belongs to one of the protected groups.</div> <div>2. Indirect Discrimination - a term that describes situations which occur when an organization makes a decision, or puts in place a particular policy, practice or procedure which appears to treat everyone equally, but which in practice leads to people from a particular protected group being treated less favorably than others.</div> <div>3. Discrimination by Association - defined as unfair or unfavorable treatment of someone not because of their protected characteristics but because of their association with someone who has a protected Characteristic, usually a family member or a loved one.</div> <div>4. Discrimination by Perception - defined as unfair or unfavorable treatment of a person because they are thought to have a particular protected characteristic no matter if they have it or not.</div>			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Discrimination		5. Discrimination against Women refers to any distinction, exclusion or restriction made on the basis of sex and gender that has the effect or purpose of impairing or nullifying the recognition, enjoyment being exercised by women irrespective of their marital status, and on the basis of equality of men and women, of human rights and fundamental freedom in the political, economic, social, cultural, civil, or any other field.			
Disease Prevention		is a procedure through which individual, particularly those with risk factors for a disease, are treated in order to prevent disease from occurring. Treatment can include patient education, lifestyle modification, and drugs.		2024-0008	02-07-2024
Disinfection		Disinfection ¹² — the process of reducing the number of viable microorganisms on a surface to a less harmful level. It involves use of chemicals including but not limited to a bleach solution, and is more effective if done after cleaning.	IATF Guidelines on the Nationwide Implementation of Alert Level System for COVID- 19 Response as of April 12, 2022	2023-0003	Immediately
Dispositive Action		a decision point on the claims with an endpoint of either paid, or return-to-hospital, or denied, or approved for payment, or on checkpoint tagging, or archived claims.		2023-0058	11-16-2023
Disruptive Events		organizational wide emergencies and disasters which are not covered by routine measures.	(BCMpedia, n.d.)	2023-0068	Immediately
Distribution Accountability Form		form used by the end user of the property who shall identify to whom the property shall be assigned,		2022-0055	09-13-2022
Dividend Income		the account is credited to recognize cash dividends earned and/or actually collected on equities securities held.		2024-0027	04-02-2024
Document Tracking System		is a web-based intranet application which enables computer-assisted access and monitoring of a hard copy document in order to locate it or check its status.			
Documentary Stamp Tax	DST	a tax on documents, loans agreements, instruments, and papers evidencing the acceptance, assignment, sale, or transfer of an obligation, right, or property incident thereto.		2023-0034	06-29-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Documented Information	DI	information to be controlled and maintained by an organization and the medium on which it is contained. Can be used interchangeably with records which, as per NAP (National Archives of the Philippines), refers to special type of document that can be in any form of media such as hardcopy, soft copy or images.	C.O. No. 2021-0024 "Institutionalization of Digitization of Documented Information"	2023-0008	02-14-2023
DOH Assessment Tool for Licensure of Hospitals		the checklist which prescribes the minimum standards and requirements for hospital licensure. It is the tool used by regulatory officers of DOH to evaluate compliance of a hospital to DOH standards and technical requirements for safety. This is the survey tool for hospitals which integrated the fifty one (51) PhilHealth Benchbook Core Indicators into the licensing requirements of DOH.		P.C. No. 13 s-2012	04-11-2012
DOH Complete Treatment Pack program		a medicines access program designed to reach the poorest of the poor with complete treatment regimens for the top most common diseases in the country which contribute to increasing morbidity and mortality and high out-of-pocket spending for medicines and health services to majority of Filipinos.		P.C. No. 17 s-2014	07-23-2014
Domicile		refers to the permanent residence reflected in the latest Personal Data Sheet (PDS) on file with the Human Resource Department (HRD) where the reassigned officer actually resides prior to his/her reassignment. An officer shall have only one domicile on record with the HRD or HRU at any given time.		2023-0046	08-10-2023
Domiciliary Visits		conduct of patient/beneficiary interview by visiting the member's/patient's residence or place of being.		P.C. No. 2016 - 0026	08-12-2016
Donation		a mode of acquiring real property in RA 10752 wherein property owners dispose gratuitously of their real properties to government's Implementing Agency (IA) where the parties execute a notarized deed of donation.		2023-0034	06-29-2023
Dormant member data		refers to member data with no transaction such as premium payment, claims availment, or data amendment or updating for at least ten (10) years.		2024-0015	03-01-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Dual Homing		Having concurrent connectivity to more than one network from a computer network device. Examples include: Being logged into the Corporate network via a local Ethernet connection, and dialing into an ISP.		2023-0017	Immediately
Early Procurement Activity	EPA	is the conduct of procurement activities, from posting of the procurement opportunity, if required, until recommendation of the Bids and Awards Committee (BAC) to the head of Procuring Entity (HOPE) as to the award of the contract, for goods to be delivered, infrastructure projects to be implemented and consulting services to be rendered in the following fiscal year, pending approval of their respective funding sources. (3.1 GPPB Circular 09-2018).	GPPB Resolution No. 14-2019: Approving the Issuance of the Circular on the Implementation of Early Procurement Activities and Amending Sections 7-5, 7.6 And 20.1(C)(I) of the 2016 Revised Implementing Rules and Regulations of Republic Act No. 9184, the Affected Clauses in the Generic Procurement Manuals, and the Annual Procurement Plan and Procurement Monitoring Report Formats	2023-0012	04-01-2022
Echo Session		is an activity wherein the employee-participant shares or transfers the significant knowledge, skills, attitudes (KSAs) that he/she gained from the training program to his/her co-employees.		2024-0028	01-01-2024
E-claims System		an interconnected modular information system for claim reimbursement transactions beginning from the time a patient signifies the intention of using a PhilHealth benefit, and ends when the claim is paid.	PhilHealth Circular No. 2016-0016: Full Implementation of the Electronic Claims System, page 3 3 Section 4.15.a. of the IRR of RA 11223 rehabilitation, and palliation of individuals suffering from illness, disease, injury, disability, or deformity, or in need of obstetrical or other medical and nursing care.	2023-0058	11-16-2023
Editing/Updating User Account		the process of changing or modifying the user type or user role. Each type has specific access rights and privileges. The change or modification becomes possible if a certain user account needs to access the system in accordance with his/her role new user role. Editing/updating includes any changes in the user's profile and location (office/PRO/Branch/LHIO).			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Effective Interest Method		the method that is used in the calculation of a financial asset or a financial liability and in the recognition of the interest revenue or interest expense in profit or loss over the relevant period.		2023-0028	Immediately
Effective Interest Method		the method of calculating the amortized cost of a financial asset and of allocating the interest income or interest expense over the relevant period.		2023-0031	06-15-2023
Effective Interest Rate		the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial asset or financial liability to the gross carrying amount of a financial asset or to the amortized cost of a financial liability	International Financial Reporting Standards page A430	2023-0028	Immediately
Electronic (Online) scheme		a collection scheme that issues an electronic official receipt (e-receipt) using a customized online system as agreed upon by the Corporation and the Accredited Collecting Agent		2022-0067	10-13-2022
Electronic Business One Stop Shop	eBOSS	a free online platform that ensures end-to-end business registration for those who wish to put up their own businesses. It is an online portal Of website — including DICT's Integrated Business Processing and Licensing System (iBLPS), ARTA PLATFORM, and other online business permitting systems or platforms used by local government units (LGUs).		2022-0056	Immediately
Electronic Claim Status Verification	CSV	it enables an HCI to track a submitted claim, map it against its own information system, and verify the adjudication and payment status of a claim.		P.C. No. 2016 - 0016	05-16-2016
Electronic Claims Submission	ECS	this module consists of attributes specified in PhilHealth Claim Forms. It is designed in such away as to permit transmission to PhilHealth in the form of an Extensible Markup Language (XML).		P.C. No. 2016 - 0016	05-16-2016
Electronic Document		refers to information or the representation of information, data, figures, symbols, or other modes of written expression, described or however represented, by which a right is established or an obligation extinguished, or by which a fact may be proved and affirmed, which is received, recorded, transmitted, stored, processed, retrieved or produced electronically.	Electronic Commerce Act, RA 8792, Section 5(f)	CO 2022-0059	

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Electronic PhilHealth Acknowledgement Receipt	ePAR	a set of system-generated numbers which forms part of the validation data that serves as evidence of receipt of premium contribution.	PC No. 2022-0021: Payment Validation of Premium Contributions Received by Accredited Collecting Agents (ACAs) Using the Over-The-Counter Collection Scheme	2022-0001	01-03-2022
Electronic PhilHealth Acknowledgment Receipt	Epar	a sequentially numbered electronic receipt to be generated through the PhilHealth's system upon successful payment transaction made through the ACA's electronic (online) system by the paying member/payor.		2022-0067	10-04-2022
Electronic Premium Remittance System	EPRS	online platform that allows updating of employee list, premium remittance and reporting of employee contribution to PhilHealth.	PC No. 2023-0010: Payment of Premium Contributions Through the Online Payment Facility of the Electronic Premium Remittance System (EPRS) (Revision 1)	2022-0001	01-03-2022
Electronic Record		a record of information that is created, generated, sent, communicated, received, or stored by electronic means.		2022-0059	10-03-2022
Electronic Signature		refers to any distinctive mark, characteristic and/or sound in electronic form, representing the identity of a person and attached to or logically associated with the electronic data message or electronic document or any methodology or procedures employed or adopted by a person and executed or adopted by such person with the intention of authenticating or approving an electronic data message or electronic document.		CO 2022-0059	
Electronic Submission		refers to submission of documents using the internet, Institutional Health Care Provider (IHCP) portal, and other means as determined by the Corporation.		P.C. No.10 s.-2012	03-14-2012
Electronic Transaction		a transaction conducted or performed, in whole or in part, by electronic means or electronic records (e.g. e-mail).		CO 2022-0059	
Email account		an established access to the Corporate Email allowing the user to send and receive emails from internal and external clients. It also allows the use of other features of the Corporate Email software (i.e. Calendar, Tasks and Contacts Directory).		CO 2022-0060	

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Embedded Option and guarantees		An embedded option is a provision in a financial security (typically in bonds) that provides an issuer opt holder of the security a certain right but not an obligation to perform some actions at some point in the future. The embedded options exist only as a component of financial security such as bond or stock and cannot be separated from it.		2022-0044	12-31-2020
Emergency		an actual or impending situation that may cause injury, loss of life, destruction of property or cause the interference, loss, or disruption of an organization's normal business operations to such an extent that it poses a threat.	(BCMpedia, n.d.)	2023-0068	Immediately
Emergency Room Logbook		for patients who stayed in the emergency room whether or not subsequently admitted as an in-patient.		P.C. No. 25 s-2005	09-28-2005
Employed Member		refers to all government and private sector employees including household helpers and sea-based OFWs who are compulsory members of the NHIP. This also includes all the personnel of Armed Forces of the Philippines (AFP), Philippine National Police (PNP), Bureau of Jail		P.C. No.24 s-2003	07-11-2003
Employee		any person who performs services for an employer in which either or both mental and physical efforts are used and who receives compensation for such services, the performance of which is under employer-employee relationship.		IRR of the NHIA of 2013 (Section 3)	06-19-2013
Employer		refers to a natural or juridical person who employs the services of an employee.		2022-0070	09-20-2022
Employer Evaluation		a process in accounts management and monitoring which involves profiling of assigned accounts including, but not limited to, verification of remittance reports and data records of employer and employees.		2023-0009	02-07-2023
Employer Visitation		a process in accounts management and monitoring which involves the conduct of inspection of books and other pertinent records of employed thru on-site visit, employer engagement activities or consultations.		2023-0009	02-07-2023
Encoding		the process of entering data in the iPAS data fields		2024-0005	01-29-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
End of Project Report		Document that provides the details on the project design and implementation, the divergence between appraisal targets and actual accomplishments and reasons, thereof, lessons learned in implementation, and initial assessment upon project completion.		2022-0007	02-02-2022
End Stage Renal Disease	ESR-I	defined as either a filtration rate less than 15mL/min/1.73m2 or a need for dialysis or renal transplantation .	(Unruh & Sanders, 2011)	2022-0018	Immediately
End-user		refers to the Head of Office/ Department in the Head Office or Head of the Division/Section/LHIO in the PROs. They are the recommending authorities prior to approval of hiring by the Program Owner.		2024-0012	01-01-2024
End-user		refers to an office/unit responsible for the facilitation of pre procurement and/or implementation of Information and Communications Technology (ICT) resource/project.		2023-0024	04-24-2023
End-user		refers to the Head of Office/ Department in the Head Office or Head of the Division/Section/LHIO in the PROs. They are the recommending authorities prior to approval of hiring by the Appointing Authority.		2024-0011	01-01-2024
Engagement		is a modified/enhanced method of transaction between PhilHealth and an IHCP wishing to participate in the NHIP. It encompasses 2 processes: accreditation and participation.		P.C. No. 054, s-2012	10-25-2012
Engagement Agreement		Describes the scope, terms, and limitations of the undertaking or partnership with the development partner. This can be in the form of a Memorandum of Understanding (MOD, Memorandum of Agreement (MOA), Partnership Agreement, Grant Agreement, etc.		2022-0007	02-02-2022
Enrollment		the process to be determined by the Corporation in order to enlist individuals as members or dependents covered by the Program.		IRR of the NHIA of 2013 (Section 3)	06-19-2013
Enterprise Architecture	EA	refers to a conceptual blueprint that defines the structure and operation of an organization. The intent of the enterprise architecture is to determine how an organization can most effectively achieve its current and future objectives.		2023-0059	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Entitlement		a provision made for a parking slot for a specific office in accordance with these guidelines.		2024-0004	02-01-2024
Equal Employment Opportunity		refers to an employment practice where employers do not engage in employment activities that are prohibited by law.		2024-0007	02-07-2024
Equipment		refers to tangible properties that are used in the operations of a business whether classified as semiexpendable items or Property, Plant and Equipment (PPE).			
Equity Instrument		any contract that evidences a residual interest in the assets of an entity after deducting all of its liabilities.		2023-0028	Immediately
Escalation Rate		refers to change in percentage for the price level of goods and services associated with an asset.			
Estimated Useful Life	EUL	refers to the estimated period of time (years) for which a property is anticipated to be useful assuming normal utilization.			
Event		in a computing context, is an action or occurrence that can be identified by a program and has significance for system hardware or software. Events can be user generated, such as keystrokes and mouse clicks, or system-generated, such as program loading, running out of memory and errors. (Margaret Rouse, Whatls.com)		2022-0029	05-16-2022
Event Evaluation Form		The form distributed to Participants after the conduct of an event to enable them to give comments/feedback on how the event was conducted, that will help the organizers improve its conduct in the future.		2022-0083	01-01-2023
Event Materials		refers to materials used by the Corporation in ensuring the successful conduct/management of an event (e.g.		C.O. No. 20210061	
Event Materials		invitations, event programme, save the date cards, backdrop banner).			
Event Sponsorship Review		A document Prepared by the cowered PhilHealth office containing a brief profile of the proponent, details of the extremal event and sponsorship proposal, evaluation of the toms interposol and the recommendation this will be approved or not, based on said evaluation.		2022-0066	10-03-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Excused Absence		refers to the period when a government worker is not required to report for work due to required quarantine period, isolation, and/or treatment, and/or announcement of work suspension, but are entitled to pay.		2023-0039	07-31-2023
Executive Band		the most senior level with a function who is primarily involved in the development, evolution, and approval of long-term vision/strategy for the entire organization or a function of the organization.		2024-0020	03-14-2024
Executive Order No. 150		Malacañang issuance approving the GCS and Index of Occupational Services, Position Titles, and Job Grades for GOCCs (IOS-G) Framework, Repealing Executive Order No. 203 (s. 2016), and for other Purposes.		2022-0035	06-01-2022
Executive/ Managerial Positions		refer to positions in the second level with a broader scope and requirement that includes professional, technical and scientific position, the functions of which are managerial in character, exercising management over people, resource, and/or policy and exercising functions such as planning, organizing, directing, coordinating, controlling and overseeing the activities of the organization, a unit thereof or of a group, requiring some degree of professional, technical or scientific knowledge and experience, application of managerial skills required to carryout basic duties and responsibilities involving leadership, functional guidance and control. These positions require intensive and thorough knowledge of a specialized field.	CSCMC 13 s. 2011 Section 1 ©	2022-0080	11-10-2022
Ex-Gratia Beneficiary		an individual whose PhilHealth claims were initially denied but were reconsidered as meritorious from the standpoint of equitable and humanitarian consideration as approved through a resolution by authorized officers.		2024-0002	01-03-2024
Exigency of Public Service		refers to the situations wherein there will be disruption in the delivery of basic or vital services or emergency/ crisis situation or there is a need to respond to the demands of public service.	CSCMCNo. 24 s. 2017, as amended byCSCMCNo. 14, s. 2018, Rule IV Section 13 6.3)	2022-0080	11-10-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Exigency of service		refers to a situation where service is urgently needed and where any delay in its execution and delivery will adversely affect the outcome of the service to clients and its effective and efficient delivery.		2023-0035	07-01-2023
Expanded Modified Direct Payment Scheme	ExMDPS	the payment procedure whereby the authorized government servicing banks of the National Government Agencies (NGA) shall pay the creditor/ payee listed in the List of Due and Demandable Accounts Payable (LDDAP) - Authority to Debit Account (ADA) not later than 48 hours but not earlier than 24 hours upon receipt of the said document from the NGAs	DBM Circular Letter No.2013-16, "Implementation of the Expanded Modified Direct Payment Scheme (Exempts) For Accounts Payable due Creditors/Payees of All National Government Agencies (NGAs)"	2022-0073	10-24-2022
Expanded Primary Care Benefit Health Care Institution	EPCB HCI	refers to any accredited health facility providing services under the Expanded Primary Care Benefit Package.			
Expanded Primary Care System	eXPS	a web-based offline application which will be used by the EPCB HCI to capture assessment and consultation date. It generates XML file to be uploaded by the LHIO through the UPCM Uploader Utility. It has a utility where the list of assigned EPCB eligible beneficiaries can be viewed, accessed or uploaded.			
Expanded Withholding Tax		is a tax imposed and prescribed on the items of income payable to natural or juridical persons, residing in the Philippines, by a payor-corporation/ person which shall be credited against the income tax liability of the taxpayer for the taxable year.		2022-0008	Immediately
Ex-parte		refers to the act or manner of conducting a proceeding where only one party is present without representation from other parties despite notice.		2022-0016	03-04-2022
Expected Credit Loss	ECL	the weighted average of credit losses with the respective risks of a default occurring as the weights.		2023-0028	Immediately
Expendable Items		are supplies and materials which are normally consumed within one (1) year in connection with Government operations or used in pfojects.		2022-0054	09-13-2022
Expenditures Needing Clearance		expenses for PI)As subject of approval to release funds for the implementation of the specified PPAs from the Program Management Office and/or approval of the Management.		2022-0026	upon approval of COB

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Expense Class		refers to classification of expenditures under the following categories:		2022-0045	08-30-2022
		1. Capital Expenditures (Capex) (300) - expense class for acquisition and upgrading of assets such as land, building, furniture and fixtures & equipment, and other tangible and intangible properties with economic life of one (1) year as classified in the approved CC)B;			
		2. Maintenance and Other Operating Expenses (MOOE) (200) - expense class which are essential in the continuous and daily operation of the Corporation; and			
		3. Personal Services (PS) (001) - expense class for payment of salaries, allowances, other benefits and mandatory contributions of officers and employees.			
Exposure At Default	FAD	the amount of principal to which the calculated probability of default rate and the loss given default rate is applied.		2023-0028	Immediately
Extending Period of Confinement		“this is committed by any health care institution who, for the purpose of claiming payment from the Program, files a claim with extended period of confinement by:		P.C. No. 031-2014	11-21-2014
		a. Increasing the period of actual confinement of any patient;			
		b. Continuously charting entries in the Doctor’s Order, Nurse’s Notes and Observation despite actual discharge or absence of the patient; or,			
		c. Using such other machinations that would result in the unnecessary extension of confinement.”			
External Context		includes all of the external environmental parameters and factors that influence how the Corporation manages risks and achieves its objectives such as external stakeholders and their values, perceptions and relationships; key divers and trends that influence Corporate objectives; and social, cultural, political, legal, regulatory, financial, technological, economic and geographical environments.		2023-0007	07-02-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
External Event		refers to any activity, endeavor, program, or project that is organized by external parties including companies, organizations, or local government units, or other government agencies other than the Corporation.		C.O. No. 20170061	
External Event		Any in-Person or virtual activity, webinar, program, project or festivity/ celebration that is organized by any external event including private companies, organizations, or local government units, or other government agencies.		2022-0066	10-03-2022
External Parties / Partners		are government agencies or private companies that will be provided access or interface to PhilHealth systems or data.		2022-0025	06-01-2022
External Request		requests for record/data originating from offices/ individuals not affiliated with PhilHealth (e.g., NHIP stakeholders including NGAs, LGUs, GOCCs, GFIs, COA, Health Care Providers, consultants for the Programs supported by Foreign Assisted Offices and Local Assisted Projects, student-researchers and the		2024-0026	03-25-2024
External Services		refers to government services applied for or requested by the external citizens or clients or those who do not form part or belong to the government agency or office providing the service.	ARTA Memorandum Circular No. 2019-002-A series of 2019	2023-0010	Immediately
External Services		government services applied for Of requested by external citizens Of clients or those who do not form part or belong to the government agency to office providing the service.		2022-0056	Immediately
External Training		are local training activities/review training class/ initiated/organized/offered as public offerings (not exclusive to PhilHealth), where participants will earn training hours using methodologies with structured learning experiences/exercises/drills and the activity is conducted by training institutions/firms/professional organizations/associations/societies other than PhilHealth.		2024-0028	01-01-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Extraordinary and Miscellaneous Expenses	EME	an annual authorized expense for specified officials and those of equivalent rank occupying key positions in GOCCs in recognition of the need to grant some form of expense to enable them to meet various financial demands of their incumbency to their positions. An annual miscellaneous expense is also authorized for each of the offices under the specified officials and their equivalent ranks who are entitled to EME.		2024-0020	03-14-2024
Extraordinary Expenses	EE	expenses incurred by an officer which are caused by unusual circumstances that are not supported by the regular budget allocations.		2024-0020	03-14-2024
Extremely necessary		refers to a circumstance when a particular work or activity cannot be completed within the regular work hours and that noncompletion of the same will: a) cause financial loss to the government or its instrumentalities; b) embarrass the government due to its inability to meet its commitments; or c) negate the purposes for which the work or activity was conceived.	CSC and DBM Joint Circular No. 2, s. 2015 dated November 25, 2015 Policies and Guidelines on Overtime Services and Overtime Pay for Government Employees	2023-0035	07-01-2023
Fabrication or Possession of Fabricated Forms and Supporting Documents		any health care institution who is found preparing claims with misrepresentations or false entries, or to be in possession of claim forms and other documents with false entries .		P.C. No. 031-2014	11-21-2014
Facility visits		is a regular announced or unannounced monitoring activity to assess the compliance of health care institutions to their Performance Commitment and established standards of care.		P.C. No. 031-2014	11-21-2014
Fair Market Value		is the price that property would sell for on the open market and agreed on between a willing buyer and a willing seller.			
Fair Rental Value		refers to the fair market value of the property while rented out on lease.			
Fair value		is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.	PAS 32, page A1289	2023-0018	01-01-2022
Fair Value through Other Comprehensive Income	FVOCI	a classification and measurement category that applies to financial assets held within a business model -whose objective is achieved by both collecting contractual cash flows and selling financial assets and whose contractual cash flows are solely payments of principal and interest.		2023-0028	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Fair Value through Profit or Loss	FVPL	a classification and measurement category that applies to financial assets that are not held in one of the two business models (held to collect or held to collect and sell) and whose contractual cash flows are not solely payments of principal and interest. It applies to other financial assets that do not meet the conditions for amortized cost or FVOCI.		2023-0028	Immediately
Fair Wear and Tear		the condition of the corporate vehicle worn out or otherwise rendered unserviceable through use without apparent fault.		2024-0016	02-29-2024
Family		a group of persons usually living together and composed of the head and other persons related to the head by blood, marriage and adoption.		IRR of the NHIA as amended by RA 9241 (Section 3)	02-10-2004
Family confinement		<div>“hospital admission of the following persons for the same period regardless of the diagnosis:</div> <div>a. member and any of 3 qualified dependents</div> <div>b. any 4 of qualified dependents”</div>		P.C. No. 031-2014	11-21-2014
Feedback		refers to an opinion, comment, and expression of interest in a product or service, including its customer assistance and complaints-handling process (ISO 9000:2015). Under this Corporate Order, feedback may be in the form of complaint, commendation or suggestion.		2022-0065	09-27-2022
Feedback Management		refers to the process of addressing complaints, suggestions, and commendations of clients through various contact center channels, and utilizing these feedback as input to management review and process Improvement.		2022-0065	09-27-2022
Feedback Mechanism		“the process devised to inform both the Corporation and HCPs of the results of the performance monitoring and outcomes		P.C. No. 2016-0026	08-12-2016
Feedback Mechanism		assessment processes. Part of the process is securing justification or explanation from the HCP for performance monitoring results that are inconsistent with PhilHealth policies including compliance to acceptable standards of quality and questionable/unethical practices.”			
Feedback Mechanism		provide information on how to provide feedback based on the quality of service received and how such feedback is processed.	ARTA Memorandum Circular No. 2019-002 series of 2019	2023-0010	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Fee-for-service		a fee pre-determined by the Corporation for each service delivered by a health care provider based on the bill. The payment system shall be based on a pre-negotiated schedule promulgated by the Corporation.		IRR of NHIA of 2013 (Section 3)	06-19-2013
Field Validation		is the process of verifying the monitoring findings through facility and/or domiciliary visits whenever necessary.		P.C. No. 031-2014	11-21-2014
File Update		a type of transaction in the iPAS used to update the records of HCPs.		2024-0005	01-29-2024
Filing of Multiple Claims		any health care institution who files two or more claims for a patient for the same confinement or out-patient treatment or illness.		P.C. No. 031-2014	11-21-2014
Filipinos With Dual Citizenship		Filipinos who are also citizens of other countries.		IRR of NHIA of 2013 (Section 4)	06-19-2013
Finance Lease		is a lease that transfer substantially all the risk and rewards incidental to ownership of an underlying asset.	PFRS 16	2022-0004	12-01-2021
Financial - Risk Protection	(FRP)	refers to protection against impoverishment due to catastrophic medical expenditures.		2024-0003	01-01-2024
Financial Accounting and Reporting Utility	FARU	Financial Accounting and Reporting Utility (FARU) — an interim accounting system, with no linkages outside PhilHealth, developed to simplify the processing and recording of financial transactions as well as generation of reports.		2024-0002	01-03-2024
Financial Accounting and Reporting Utility	FARU	an interim system developed to capture and save the data to a database from the following sources like DV and BUR, General Journals, and Check Payment System. FARU was designed to monitor the status of DVs and generate reports such as voucher register.	Corporate Order No. 2020-0019 Section IV Item I IV Mandatory Documentary Requirements for Processing of Financial Transactions	2023-0015	1/5/2023
Financial Accounting Reporting Utility	FARU	is an interim accounting system develop to simplify the processing and recording of financial transactions as well as the generation of reports.		2022-0020	03-30-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Financial and Physical Performance		these are agencies performance measured based on agreed indicators, submitted to DBP and other oversight agencies through budget accountability Reports. The Physical Report of Operations presents the physical accomplishment (Actual vs Physical Target) and the utilization of funds relative to the attainment of the physical targets. The Financial performance indicator includes the utilization rates on the allotment vs appropriation, obligation vs allotment and disbursement rates.		2023-0064	12-11-2023
Financial Asset		<div>any asset that is:</div> <div>1. Cash;</div> <div>2. An equity instrument of another entity;</div> <div>3. A contractual right to receive cash or another financial asset from another entity; or to exchange financial assets or financial liabilities with another entity under conditions that are potentially favorable to the entity; or</div> <div>4. A contract that will or may be settled in the entity's own equity instruments and is a derivative or non-derivative with positive fair value or non-derivative.</div>	Ibid., pageA1288	2023-0028	Immediately
Financial Assets Designated at Fair Value Through Surplus/Profit or Deficit/Loss		the account is debited to recognize financial assets that, upon initial recognition, are designated by the entity as at fair value through surplus/profit or deficit/loss. This shall comprise of both debt and equity securities and shall be accounted for in the same manner as held for trading securities. This account is credited when the rights to the cash flow have expired or transferred to another party through resale or other disposition, and/or for adjustments.		2024-0027	04-02-2024
Financial Expense		this represents management supervision/trusteeship fees, interest expenses, guarantee fees, bank charges, commitment fees, collection fees and other financial charges.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Financial Information System		Bloomberg wire information system, a platform that has a complex data and system processes specializing on financial aspects which generates financial reports and news. It supplies wire data financial information in real-time used for analysis and decision making by market practitioners. This is where the buyer/seller of financial instruments such as government securities, corporate bonds and shares of stocks views real-time price quotations of Trading Participants and Stockbrokers via the Bloomberg Ticket.		2023-0050	Immediately
Financial Instruments		any contract that gives rise to a financial asset of one entity, and financial liability or equity instrument of another entity.	Ibid., pageA1288	2023-0028	Immediately
Financial Records		refers to records created and maintained by the agency about their financial transactions and obligations.			
Financial Records		refer to records created and maintained by the agency about their financial transactions and obligations.		2022-0052	09-02-2022
Financial Reports		set of documents prepared at the end of an accounting period It contains summary of accounting data for the period, with background notes, forms, and other information.		2022-0067	Immediately
Financial Risk Protection	FRP	protection of the population from high and unexpected cost of illness.		P.C. No. 031-2014	11-21-2014
Financial Transaction		an event which involves money or payment, such as the act of depositing money into a bank account, borrowing money from a lender, or buying or selling goods or property.		2022-0067	Immediately
Fire and Lightning Insurance Policy		a contract whereby one party (insurer), promises for a consideration (premium) to indemnify another (insured) for direct loss or damage as a consequence of fire or lightning and allied perils.		2023-0067	12-18-2023
Firewall		is a computer network security system that restricts internet traffic in to, out of, or within a private network. This software or dedicated hardware-software unit functions by selectively blocking or allowing data packets. It is typically intended to help prevent malicious activity and to prevent anyone—inside or outside a private network—from engaging in unauthorized web activities.		2023-0049	09-11-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
First Aid		refers to emergency care or treatment given to an ill or injured person before regular and/or advanced medical aid can be obtained.		2024-0008	02-07-2024
First case rate		case rate claimed by health care institutions (HCI) for PhilHealth reimbursement which represents/ covers the medical condition of the patient with the most resources used, not necessarily the main condition.		P.C. No. 35 s-2013	11-15-2013
First In First Out	FIFO	a valuation method in which the assets stored are to be retrieved/ released first.		2022-0054	09-13-2022
First Patient Encounter	FPE	initial episode of patient contact for the year whereby a primary care provider takes and/or updates the basic health data of an eligible beneficiary to identify their health risks. The FPE is not a medical consultation.		2023-0054	07-01-2023
First Time Adoption		sets out the procedures that an entity must follow when it adopts PFRS for the first time as the basis for preparing its general purpose financial statements.		2022-0044	12-31-2020
Fixed Allotment Area	FAA	refers to Standard office spaces needed in the operational function of the office, with their allocated space requirements.		2022-0061	09-22-2022
Fixed co-pay		a negotiated fixed amount for quality care (as defined) that may be charged by the contracted hospitals and approved by the Corporation.		P.C. No. 029, s-2012	06-14-2012
Fixed Income Investments a schedule by the counterparty bank or issuer.		short-term and long-term investments that provide a return in the form of straight return or fixed periodic payments including the eventual return of principal at maturity. The payments of fixed-income securities are known in advance and provided in		2023-0050	Immediately
Fixed Term Deposits		deposits held with AGDBs that have fixed term of interest and maturity. These are generally short-term with maturities ranging from one-day to one-year. When a term deposit is made, the money can only be withdrawn after the term has ended or by giving a predetermined number of days' notice.		2023-0050	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Flexiplace		refers to an output-oriented work arrangement that authorizes government officers or employees to render service at a location away from their office, either in the home/residence of the official or employee, agency satellite office (i.e.PRO/ Branch Office/LHIO/Express Office/Service Desk) or another fixed place, on a temporary basis duly approved by the head of agency.		2023-0039	07-31-2023
Flexitime		refers to a work arrangement where the Corporation is allowed to adopt flexible time for its officers and employees from 7:00AM to 6:00PM on a daily basis, provided that the required forty (40) hours workweek is complied with.		2023-0039	07-31-2023
Floater Insurance Policy		an insurance coverage designed to insure movable properties of the government which are commonly known as mobile equipment against direct physical loss or damage.		2023-0067	12-18-2023
Flyer		is also known as leaflet or handbill. Usually a piece of paper that contains event announcements, general product information, etc.		C.O. No. 20180008	
Forced Leave		refers to the mandatory annual five-day vacation leave of officials and employees with accumulated vacation leave of not less than 10 days that shall be forfeited if not taken during the year.		2023-0030	06-05-2023
Foreign-Assisted Projects	FAPs	Projects partly or wholly funded from foreign sources either through financial grants, loans or technical assistance or a combination thereof, on the basis of a Grant Agreement, Memorandum of Understanding or similar contacts/instruments, sometimes referred to as the Official Development Assistance (ODA).		2022-0007	02-02-2022
Formal Charge		is a document which contains a specification of charge, a brief statement of material or relevant facts, which may be accompanied by certified true copies of the documentary evidence, sworn statements covering the testimony of witnesses, a directive to answer the charge in writing, under oath in not less than three (3) days but not more than ten (10) calendar days from receipt thereof, an advice for the respondent to indicate in the answer whether or not a formal investigation is demanded, and a notice that respondent may opt to be assisted by a counsel.		2022-0016	03-04-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Fraudulent Act		refers to any act of misrepresentation or deception resulting In undue benefit or advantage on the part of the doer or any means that deviate from normal procedure and is undertaken for personal gain, resulting thereafter to damage and prejudice which may be capable of pecuniary estimation.	An Act Instituting Universal Health Care for All Filipinos, Prescribing Reforms in the Health Care System, And Appropriating Funds Therefor	2022-0065	09-27-2022
Free-Quarters		shall mean the free use of government-owned or leased place of lodging, which may include bed, telephone, water and electricity for basic needs.		2023-0046	08-10-2023
Free-Quarters		the free use of government-owned or leased place of lodging, which may include bed, telephone, water and electricity for basic needs.	CO No. 2023-0004.' "Provisions of Free-Quarters or Quarters Allocation and Grant of Family Visit Privilege to Reassigned Officers in the Corporation (Revision 1)"	2023-0033	06-21-2023
Full Master Logo		refers to the official logo of brand that shall be used in all external and internal communications, as well as in all of the brand's marketing collaterals.		C.O. No. 20210022	
Fully vaccinated for COVID-19		<p>Fully vaccinated for COVID-19 - an individual shall be considered as having been fully vaccinated for COVID- 19 if</p> <p>1. More than or equal to 2 weeks after having received the second dose in a 2-dose series; or</p> <p>2. More than or equal to 2 weeks after having received a single-dose vaccine.</p> <p>3. The vaccines administered to the individual are included in any of the following:</p> <p>A. Emergency Use Authorization (EUA) List or Compassionate Special Permit issued by the Philippine Food and Drug Administration; or</p> <p>B. Emergency Use Listing of the World Health Organization.</p>		2023-0003	Immediately
Fund Managers Association of the Philippines	FMAP	an organization composed of local equity and fixed income fund managers with primary mission of helping uplift the investing public economically through the practice of professional fund management that adheres to ethical standards and recognized practices globally.		2022-0090	Immediately
Funeral Assistance		a form of financial assistance given to the next-of-kin of employees/JOCs who died due to a calamity		2022-0074	10-26-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Gender and Development	GAD	refers to the development perspective and process that is participatory and empowering, equitable, sustainable, free from violence, respectful of human rights, supportive of self-determination and actualization of human potentials.			
Gender-based Online Sexual Harassment		Gender-based Online Sexual Harassment may be committed through an online conduct targeted at a particular person that causes or likely to cause another mental, emotional or psychological distress, and fear for personal safety, sexual harassment acts including unwanted sexual remarks and comments, threats, uploading or sharing of one's photo/s without consent, video and audio recordings, cyberstalking and online identity theft. Gender-based online sexual harassment includes acts that use information and communications technology in terrorizing and intimidating victims through physical, psychological, and emotional threats, unwanted sexual misogynistic, transphobic, homophobic and sexist remark and comments online whether publicly or through direct and private messages, invasion of victim's privacy through cyberstalking and incessant messaging, uploading and sharing without the consent of the victim, any form of media that contains photos, voice, or video with sexual content, any unauthorized recording and sharing of any of the victim's photos, videos, or any information online, impersonating identities of victims online or posting lies about victims to harm their reputation, or filing false abuse reports to online platforms to silence victims.		2022-0046	09-01-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
General Appropriations Act	GAA	a legitimate authorization that contains the new appropriations authorized by Congress in terms of specific amounts for salaries, wages and other personnel benefits; MOOE; and Capital Outlay (CO) authorized to be spent for implementation of programs, activities and projects (P/A/Ps) of all departments, bureaus and offices of government for a given year. Activities and Amending Sections 7-5, 7.6 And 20.1(C)(I) of the 2016 Revised Implementing Rules and Regulations of Republic Act No. 9184, the Affected Clauses in the Generic Procurement Manuals, and the Annual Procurement Plan and Procurement Monitoring Report Formats	Joint Circular No. 0001 s. 2022 re: Guidelines on the Operationalization of the Allocations/Appropriations for Republic Act No. 11223 Otherwise known as the "Universal Health Care Act"	2024-0025	03-22-2024
General Appropriations Act	GAA	one of the most important legislations that Congress annually passes. It defines the annual expenditure program of the national government and all of its instrumentalities. The expenditure program includes all programs and projects that are supposed to be funded out of government funds for the year.			
General contact		individuals who may have been exposed to a confirmed case (such as those who were in the same event, social gathering or venue as the confirmed case) but did not fulfill the case definition for a close contact	DOH DM No. 2020-0512	2023-0003	Immediately
General Payroll Report	GPR	shall refer to the regular payroll report processed and generated which composes the regular monthly basic salaries, PERA, Magna Carta for PHW benefits, authorized deductions and contributions of officials and employees of the Corporation.		2023-0015	1/5/2023
Global Budget		an approach in the purchase of medical services by which health care providers negotiate the cost of providing a specific package of medical benefits based solely on a pre-determined and fixed budget as determined by the Corporation.		IRR of the NHIA of 2013 (Section 3)	06-19-2013
Good claim		filed claims with complete documentary requirements that has been determined to be valid and worthy of payment.		2022-0020	03-30-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Good Payment Standing		refers to the status of an employer who deducts accurate contribution from all the employees' compensation and remits the complete employer's and employees' contributions on a monthly basis supported by an employer's Quarterly Remittance Reports (RF-1) submitted within the prescribed period by the Corporation. This status may also be conferred to employers/members who have settled their arrears.		O.O. No. 0092 s-2005	10-14-2005
Good Payment Standing		refers to the status of an employers' who qualifies based on the following criteria within one (1) fiscal year coverage:		2022-0070	09-20-2022
		1. Deducts accurate contribution from all its employees and remits and reports the same within the prescribed period by the Corporation;			
		2. Settled unpaid premium contributions including the corresponding interest within the applicable fiscal year.			
		3. No gaps in payment and/or underpayment and no unposted payments.			
Governance Commission for Government Owned or Controlled Corporations	GCG	is the central advisory, monitoring and oversight body authorized to formulate, implement, and coordinate policies for government owned and controlled corporations.	www.gcg.gov.ph	2022-0026	upon approval of COB
Governance Commission for Government Owned or Controlled Corporations	GCG	an efficient and effective central advisory, oversight, and monitoring body with authority to formulate and implement policies in the active exercise of State's ownership rights over GOCCs, thereby ensuring their economic viability and fiscal discipline through adherence to the highest standards of corporate governance.	gcg.gov.ph/charter	2023-0060	01-01-2023
Government Business Enterprises	GBEs	government corporations which have all the following characteristics as defined under the pertinent provisions of the International Public Sector Accounting Standards (IPSAS) as adopted under the Philippine Public Sector Accounting Standards (PPSAS):	Section number 22.5 of COA Circular No. 2015-003	2023-0028	Immediately
		1. Is an entity with the power to contract in its own name;			
		2. Has been assigned the financial and operational authority to carry on a business;			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Government Business Enterprises		3. Sells goods and services, in the normal course of its business, to other entities at a profit or full cost recovery;			
		4. Is not reliant on continuing government funding to be a going concern (other than purchases of outputs at arm's length); and			
		5. Is controlled by a public sector entity.			
Government Corporations		refer to government-owned or controlled corporations (GOCCs), government financial institutions (GFIs), and government instrumentalities with corporate powers (GICPs)/ government corporate entities (GCEs), including their subsidiaries, and water districts. The regional, branch and field offices are component units of the corporation.		2022-0044	12-31-2020
Government Corporations		refer to government-owned or controlled corporations (GOCCs), government financial institutions (GFIs), and government instrumentalities with corporate powers (GICPs)/ government corporate entities (GCEs), including their subsidiaries, and water districts. The regional, branch and field offices are component units of the Corporation.		2024-0019	03-14-2024
Government employed health care professional		“a health care professional either employed or detailed to provide service in a government-owned health care facility as supported by any of the following documents:		P.C. No.013 s-2012	04-11-2012
		1. Appointment			
		2. Detail order			
		3. Secondment”			
Government Employee		an employee of the government, whether regular, casual or contractual, who renders services in any of the government branches, military or police force, political subdivisions, agencies or instrumentalities, including government-owned and-controlled corporations, financial institutions with original charter, Constitutional Commissions, and is occupying either an elective or appointive position, regardless of status of appointment.		IRR of NHIA of 2013 (Section 5)	06-19-2013

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Government Financial Institutions	GFI	refer to financial institutions or corporations in which the government directly or indirectly owns majority of the capital stock and which are either: (1) registered with or indirectly supervised by the Bangko Sentral ng Pilipinas; or (2) collecting or transacting funds or contributions from the public and places them in financial instruments or assets such as deposits, loans, bonds and equity including, but not limited to, the Government Service Insurance System and Social Security System.		2022-0077	10-05-2021
Government Instrumentalities with Corporate Powers / Government Corporate Entities	GICPs/GCEs	refer to Instrumentalities or agencies of the government, which are neither corporations nor agencies integrated within the departmental frameworks but vested by law with special functions or jurisdiction, endowed with some if not all corporate powers, administering special funds, and enjoying operational autonomy usually through a charter.		2022-0077	10-05-2021
Government Internship Program		refers to the youth employment program of the Department of Labor and Employment (DOLE).		2022-0072	Immediately
Government Owned or Controlled Corporations	GOCC	refer to any agency organized as a stock or non-stock corporation, vested with functions relating to public needs whether governmental or proprietary in nature, and owned by the Government of the Republic of the Philippines. For purposes of the cpcs, the term "GOCC" shall include GIO/GIF and GFI.		2022-0077	10-05-2021
Government Procurement Policy Board	GPPB	an independent inter-agency body established by virtue of Republic Act (RA) No. 9184 that is impartial, transparent and effective, with private sector representation. (GPPB Website)	PFRS 16	2022-0004	12-01-2021

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Government Service		the process of transactions between applicants or requesting parties and government offices or agencies involving applications for any privilege, right, reward, license, clearance, permit, authorization, concession, or for any modification, renewal, or extension of the enumerated applications or requests that are acted upon in the ordinary course of business of the agency or office concerned. This includes frontline services enrolled in the existing Citizen's Charter (whether or not related to business), corresponding back-end/support services, and regulatory functions related to permitting, licensing, and issuance of a privilege, right, reward, clearance, authorization, or concession.	ARTA Memorandum Circular No. 2019-002 series of 2020	2023-0010	Immediately
Government Transactions		refer to any transaction where government funds are spent including external transactions like contracts and financial transactions with private entities and other government agencies. Furthermore, internal transactions include signing internal documents like policies, corporate orders, memoranda, etc.		CO 2022-0059	
Government-Lodged Transactions		pertain specifically to transactions lodged through, and endorsed by, government client feedback channels such as Presidential Complaint Center 8888 Civil Service Commission Contact Center ng Bayan, and which are required to be responded with concrete and specific action within seventy-two (72) hours from receipt as prescribed by Executive Order 6, s. 2016.		2022-0065	09-27-2022
Government-Owned or Controlled Corporation	GOCC	Government-Owned to Controlled Corporation (GOCC) – refers to any agency organized as a stock or nonstock corporation, vested with functions relating to public needs whether governmental or proprietary In nature, and owned by the Government of the Republic of the Philippines directly or through its instrumentalities either wholly or, where applicable as in the case of stock corporations, to the extent of at least a majority of its outstanding capital stock.		2022-0070	09-20-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Grant		A mode of financing in which the Philippines has no repayment obligations to donors. This could be in the form of a cash budget for activities, experts, consultancy services, equipment, commodities, and training.		2022-0007	02-02-2022
Gratuity Pay		A one-time grant at a uniform amount not exceeding Five Thousand Pesos (Php 5,000.00) for each Job Order (JO) workers in recognition of their hard work in implementing programs, projects and activities, and pivotal role in the delivery of government services amidst the ongoing COVID-19 pandemic and present socio-economic challenges.		2023-0006	Immediately
Gratuity Pay		A one-time grant at a uniform amount not exceeding Five Thousand Pesos (P 5,000.00) for each Job Order (JO) Contractors in recognition of their hard work in implementing programs, projects and activities, including those which are part of the emergency COVID-19 response efforts of the government.		2022-0005	Immediately
Gratuity Pay		A one-time grant at a uniform amount not exceeding Five Thousand Pesos (Php 5,000.00) for each Job Order (JO) workers in recognition of their hard work and valuable participation in the implementation of various P/A/ Ps of the government, and pivotal role in the delivery of government services amidst the present socio-economic challenges.		2023-0063	12-13-2023
Greyscale		Greyscale — a collection of gray shades from white to black, ranging from pure white on the lightest end to pure black on the opposite end of the spectrum.		2023-0005	01-31-2023
Group IHCPs		refers to IHCPs that have been engaged by PhilHealth as a group/corporation under one management (e.g. hospitals or other IHCPs with branches, extensions or franchises).		P.C. No. 54 s-2012	10-25-2012
Grouper		the back-end system that shall classify inpatient cases into payment groups based on diagnoses, procedures rendered, patient demographics, and patient disposition (i.e. recovered, improved, died, referred, home against medical advice). Each payment group will be identified by a DRG code, which shall be used to determine the corresponding payment.		2024-0030	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Harassment		means unwanted conduct that has the purpose or effect of creating an intimidating, hostile, degrading, humiliating or offensive environment for the complainant, or violating the complainant's dignity. (This applies to all the protected characteristics apart from pregnancy and maternity, and marriage and civil partnerships)		2024-0007	02-07-2024
Hard Copy Document		is the physical copy of a document.			
Hardening		providing various means of protection in a computer system. Protection is provided In various layers and is often referred to as defense in depth. Protecting In layers means to protect at the host level, the application level, the operating system level, the user level, the physical level and all the sublevels in between. Each level requires a unique method of security.	www.techopedia.com	2022-0030	Immediately
Hardening		is securing a computer systems software application, including operating system, firmware, network and other system elements, by means of patching and turning off non-essential services to reduce vulnerabilities and potential compromise of the entire system.		2023-0049	09-11-2023
Hazard		a process, phenomenon or human activity that may cause loss of life, injury or other health impacts, property damage, social and economic disruption, or environmental degradation. Hazards may be natural, anthropogenic or socionatural in origin:	(United Nations Office for Disaster Risk Reduction (UNDRR)) 12 (FEMA), 2010)	2023-0068	Immediately
		1. Natural hazards - are predominantly associated with natural processes and phenomena.			
		2. Anthropogenic hazards or human-induced hazards - are induced entirely or predominantly by human activities and choices. This term does not include the occurrence or risk of armed conflicts and other situations of social instability or tension which are subject to international humanitarian law and national legislation.			
		3. Socionatural hazards - are associated with a combination of natural and anthropogenic factors, including environmental degradation and climate change.			
HCI Portal		an electronic gateway among PhilHealth members and their dependents, health care providers and the Corporation.		2022-0018	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Head of Office		as used in this Corporate Order, refers to an Executive Managerial Officer (EMO)) exercising management over people in a particular office. For offices that are not headed by an EMO and are directly reporting to the Office of the President and CEO (e.g. SBAC, OCLC) or to the Regional Vice President, in case of regional offices, the Head of the Office shall refer to the rank and file employee designated to supervise the said office.		2024-0009	02-19-2024
Head Office Reach Out Team		a team currently lodged in Health Finance Policy Sector (HFPS).		2023-0021	03-30-2023
Head Office-PhilHealth Project Management Committee	HO-PPMC	a Committee created to provide continuity to the activities to be undertaken in the implementation of the construction of the PhilHealth Corporate Center project		2023-0034	06-29-2023
Heads of Offices		include the following for the purpose of entitlement to a parking slot		2024-0004	02-01-2024
Heads of Offices		1. All Executives and Managerial Employees (EMOs) heading a Sector, Group, Area, Office and/or Department including those designated as Officers-in-Charge (OICs) or in an Acting capacity;			
		2. Head or highest position occupying the Office of the Chairperson of the PhilHealth Board of Directors, Corporate Legal Counsel, UI-IC Surge Team;			
		3. Head or highest position in the Office of the COA Resident Auditor; and			
		4. President of SENA (Sole and Exclusive Negotiating Agent)			
		5. Job Grade 13 Positions			
Health Benefits Package	(HBP)	refers to all covered services of PhilHealth (diagnosis related groups (DRG), all case rates (ACR), standalone packages), regardless of provider payment mechanism.		2024-0003	01-01-2024
Health Care Facility	HCF	health facilities public or private, devoted primarily to the provision of services for health promotion, prevention, diagnosis, treatment, rehabilitation and palliation of individuals suffering from illness, disease, injury, disability, or deformity, or in need of obstetrical or other medical and nursing care.		2022-0020	03-30-2022
Health Care Institution		refers to health facilities that are accredited with PhilHealth which include, among others, hospitals,			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Health Care Institution		Ambulatory Surgical Clinics (ASC), Tuberculosis Directly		P.C. No. 031-2014	11-21-2014
		Observed Therapy Short course (TB-DOTS), Free-Standing Dialysis Clinics (FDC), Primary Care Benefit (PCB) and Maternity Care Package (MCP) providers.			
Health Care Professional		doctor of medicine, nurse, midwife, dentist, pharmacist or other health care professional or practitioner duly licensed to practice in the Philippines and accredited by the Corporation.		P.C. No. 031-2014	11-21-2014
Health Care Providers		“refers to:		IRR of the NHIA as amended by RA 9241 (Section 3)	02-10-2004
		1. a health care institution, which is duly licensed and accredited devoted primarily to the maintenance and operation of facilities for health promotion, prevention, diagnosis, treatment, and care of individuals suffering from illness, disease, injury, disability, or deformity, drug addiction or in need of obstetrical or other medical and nursing care. It shall also be construed as any institution, building, or place where there are installed beds, cribs, or bassinets for twenty-four hour use or longer by patients in the treatment of diseases, injuries, deformities, or abnormal physical and mental states, maternity cases or sanitarial care; or infirmaries, nurseries, dispensaries, rehabilitation centers and such other similar names by which they may be designated; or			
		2. a health care professional, who is any doctor of medicine, nurse, midwife, dentist, or other health care professional or practitioner duly licensed to practice in the Philippines and accredited by the Corporation; or			
		3. a health maintenance organization, which is entity that provides, offers, or arranges for coverage of designated health services needed by plan members for a fixed prepaid premium; or			
		4. a community-based health care organization, which is an association of indigenous members of the community organized for the purpose of improving the health status of that community through preventive, promotive and curative health services.”			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Health Care Providers	HCPs	refer to any of the following:		2023-0021	03-30-2023
		1. Health Care Professionals (HCPProf) who may be a doctor of medicine, nurse, midwife, dentist, Pharmacist or other allied professional or practitioner duly licensed to Practice in the Philippines. For the reporting, it shall be limited to currently PhilHealth accredited HCPProf:			
		2. Health Facility (HF) — which may be public or Private, devoted primarily to provision of services for health Promotion, prevention, diagnosis, treatment, rehabilitation and palliation of individuals suffering from illness, disease, injury, disability or deformity, or in need of obstetrical or other medical and nursing care.			
		3. Community-Based Health Care Organization - which is an association of members of the community organized for the purpose of improving the health status of that community; or			
		4. Pharmacies or Drug Outlets, Laboratories and Diagnostic Clinics			
Health Center and/or Rural Health Unit		refers to the health unit/s or health center/s owned, administered, managed and financed by the local government unit which is either attached to or directly supervised by the City/Municipal Health Office. Health centers and rural health units are used alternatively and interchangeably in this Guidelines.		P.C. No. 040 s-2000	12-07-2000
Health Facility	HF	may be a public or private, devoted primarily to the provision of services for health promotion, prevention, diagnosis, treatment,	Section 4.15.a. of the IRR of RA 11223	2023-0058	11-16-2023
Health Facility		health facilities public or private, devoted primarily to the provision of services for health promotion, prevention, diagnosis, treatment, rehabilitation and palliation of individuals suffering from illness, disease, injury, disability, or deformity, or in need of obstetrical or other medical and nursing care.		2024-0002	01-03-2024
Health Information Technology Provider	HITP	a third party information technology provider accredited by PhilHealth after having met the minimum requirements between HCIs and the Corporation.		P.C. No. 2016-0016	05-16-2016

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Health Maintenance Organization		an entity that provides, offers or arranges for coverage of designated health services needed by plan members for a fixed-pre-paid premium.		IRR of the NHIA as amended by RA 9241 (Section 3)	02-10-2004
Health Screening / Assessment		a procedure whereby the physician reviews a patient's medical history, examines the patient and makes recommendations as to care and treatment.			
Health System Provider		a group of institutional health care providers that operates as part of a health system such as, but not limited to, Provincial Health (Hospital) System or Inter-Local Health System (Zone).		P.C. No. 013 s-2012	04-11-2012
Heath Care Providers	HCPs	refer to health facilities whether government or private and/or professionals that provide health services.		2022-0008	Immediately
Heavy-Duty Furniture Sliders		small circular Pieces made of hard plastic, rubber, or steel attached to the legs of furniture which enables the furniture to be easily moved or repositioned.		2023-0025	04-19-2024
Hemodialysis	HD	blood is removed from the body and filtered through a man-made membrane called a dialyzer, or artificial kidney, and then the filtered blood is returned to the		2022-0018	Immediately
HEX		stands for hexadecimal color which is a code that represents a color In RGB (Red, Green and Blue) format expressed as a six-digit combination of numbers and letters. It is used to differentiate between colors and to guarantee color exactness especially when applied digitally.		2023-0005	01-31-2023
High Leverage Risks		are critical risk drivers which have been more than one (1) risk sources		2022-0019	03-11-2022
High Risk		is a risk with a likelihood of Likely/ Certain and an Impact of Moderate/Major and a risk score of6, 8, 9 or 12 based from the Risk Level Matrix.		2022-0019	03-11-2022
Highly Technical Application or Transaction		a transaction which requires the use of technical knowledge, specialized skills and/or training in the processing and/or evaluation thereof.		2024-0026	03-25-2024
Hold to Collect		a business model for managing financial assets held with the objective to collect contractual cash flows.	https://www.sec.gov/Archives/edgar/data/1159508/000119312518226042/R35.html	2023-0028	Immediately
Hold to Collect and Sell		a business model for managing financial assets held with the objective of both collecting contractual cash flows and selling financial assets.	https://www.sec.gov/Archives/edgar/data/1159508/000119312518226042/R35.html	2023-0028	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Hold-to-Collect		a type of business model in which an entity 's objective is to hold the financial asset to collect the contractual cash flows from the financial asset rather than with a view to selling the asset to realize a profit or loss.		2023-0031	06-15-2023
Hospital and Medical Benefits		<p>refer to services received either as in-patient or out patient;</p> <p>1. In-patient shall refer, but not limited to hospitalization/confinement, medicines, laboratory tests and physician's professional fees.</p> <p>2. Out-patient shall refer to the following:</p> <p>a. Consultation — refers to the services, including tele-consultation, rendered by a physician (outside Annual PhEx) prior to the confinement of the employee and Of that which resulted to the prescription of medicines and or therapy.</p> <p>b. Dental Care - refers to services including dental emergencies, extraction of unsavable tooth, restoration of savable tooth through temporary and permanent fillings, oral prophylaxis, denture/dental construction and such other dental procedure necessary to save a tooth (i.e., root canal).</p> <p>c. Maintenance Medicines — refer to drugs and medicines prescribed by the Attending Physician to be taken regularly. This also includes needed medication prescribed to be taken after hospital treatment, consultation/tele-consult, or after PhEx.</p> <p>d. Optical Care — refers to the routine eye examination/refraction and shall include eyeglasses frame and/or lenses.</p>		2023-0011	01-01-2022
Hospitalization and Medical Benefits Fund		Hospitalization and Medical Benefits Fund - refers to the allotted. budget requirements for this benefit to be sourced from the Maintenance and Other Operating Expenses (MOOE) under the Corporate Operating Budget (COB) based on the formula developed by the National Center for Health Facility Development (NCHFD) in determining the Morbidity Estimates based on Mortality Rate.		2023-0011	01-01-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Hospitals		refer to PhilHealth Accredited hospitals that provide services for all types of diseases, illness or injury, whether Public or Private including PhilHealth-Accredited specialty/special hospitals that provide specific clinical care and management such as but not limited to the Philippine Heart Center, the National Kidney Transplant Institute and all other hospitals/clinics with similar services.		2023-0011	01-01-2022
Human Resource Information System	HRIS	n application system purposely designed to support the information and business requirements of the Human Resources.		2024-0014	02-26-2024
Human Resource Information System i-CARES PhilHealth	HRIS i-CARES	is an application system purposely designed to support the information and business requirements of the Human Resources. (Customer Assistance, Relations and Empowerment Staff) Inquiry		O.O. No. 0138 s-2012	11-08-2012
Hybrid Event		An event that combine in-Person participants in a physical venue, as well as participants attending the same event virtually.		2022-0083	01-01-2023
ICT resource/s		refers to ICT goods, services or infrastructure.		2023-0024	04-24-2023
ICT Standard Specifications		a technical specifications document intended for commonly-used ICT equipment		2023-0044	08-14-2023
Identification		a natural or juridical person who pays or compensates for services rendered by one or more individuals.		IRR of the NHIA of 2013 (Section 3)	06-19-2013
i-Group Partner		a duly registered Organized Group (OG) that has signed a MOA with PhilHealth to enroll its members under the i-Group Program.		O.O. No. 0099 s-2012	
Immediate Family		refers to the spouse, children, parents, unmarried brothers and sisters and any relative living under the same roof or dependent upon the employee for support.		2023-0030	06-05-2023
Immediate members of the family		include spouse, children of legal age, whether legitimate or illegitimate, either parent, brother or sister of legal age.		2024-0002	01-03-2024
Immunocompromised		individuals with/ who are in an immunodeficiency state, HIV, active cancer or malignancy, transplant recipients, undergoing steroid treatment, patients with poor prognosis/ bedridden Patients, and other conditions of immunodeficiency as certified by physician	DOH DM No. 2022-0154 (Interim Operational Guidelines on the Administration of 2nd COVID- 19 Vaccine Booster Doses to Immunocompromised Population ages 18 years old and above)	2023-0003	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Impairment loss		is the amount by which the carrying amount of an asset exceeds its recoverable amount.	IAS 36 page A137	2023-0018	01-01-2022
Implementation-Ready		are activities/projects that can be executed within the budget year.		2022-0035	06-01-2022
Implementation-Ready		Activities/projects that can be executed within the budget year.		2023-0036	04-17-2023
Implementation-Ready		requisite documents are already in place (i.e., draft/ approved Terms of Reference (TOR)) for the procurement of the activities/projects that can be implemented within the budget year.		2024-0025	03-22-2024
Implementer		An office of department within PhilHealth that executes the approved project. A project may have one or more in such cases, a main shall be identified by concerned Sector/ Group Heads prior the start of the project.		2022-0007	02-02-2022
Implementing Agency		the agency to which the funds are transferred for the purpose of procuring/implementing the project.	GOVERNMENT ACCOUNTING MANUAL (GAM) for National Government Agencies Volume 1 Accounting Policies, Guidelines and Procedures and Illustrative Accounting Entries	2024-0022	03-20-2024
Improvement of Benefit Packages		an approach to refine, augment, or enhance benefit packages for greater financial risk protection, expansion of target beneficiaries or covered members, updates in standards of care, or adjustment of package rates, change in engagement of providers and increasing access to the packages.		2023-0064	12-11-2023
Incident Reviews		is an evaluation of incident response used to identify and correct weakness, as well as determine strengths and promulgate them.			
Incidental Expense		refers to expense incurred ancillary to the , costs of transportation, meals and lodging when an official Of employee is on official travel.		2022-0003	01-03-2022
In-Course of Settlement	ICS	these are the estimated outstanding claims balance from the time the claims are received by the Corporation (at the PRO) to the time a reimbursement check/payment is issued. These are claims already received by the Corporation but still in-process as of the end of the month/year.		2022-0032	05-11-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
In-Course of Settlement Benefit Claims	ICS	In-Course of Settlement (ICS) Benefit Claims - regular claims already received by the Corporation but still unpaid at the end of the given period.		2023-0058	11-16-2023
Incurred But Not yet Paid Claims Liabilities	IBNP	these are the estimated outstanding claims balance from the time a patient is admitted in a health care facility up to the time a reimbursement check/payment is issued. The IBNP is arrived at by getting the total number of In-Course of Settlement (10) and Incurred But Not yet Received (IBNR) benefit claims.		2022-0032	05-11-2022
Incurred But Not yet Received Claims Liabilities	IBNR	these are claims which are estimated to be in the possession of Has as of the end of the month/year and have yet to be submitted to PhilHealth within the allowable 60-day period after the date of discharge.		2022-0032	05-11-2022
Independent Property Appraiser	IPA	an independent person who is licensed and experienced to conduct appraisal of real property.		2023-0034	06-29-2023
Indicative Lease Rate		suggestive rental rate.		2023-0043	08-03-2023
Indicative/Baseline Budget		budgetary ceiling within which the cost centers shall have flexibility to allocate funds for specific items vis-a'-vis work plans, subject to established budget parameters.			
Indigent		a person who has no visible means of income, or whose income is insufficient for family subsistence, as identified by the DSWD based on specific criteria set for this purpose in accordance with the guiding principles set forth in Article I of the Act.		IRR of the NHIA of 2013 (Section 3)	06-19-2013
Individual-based Services		refer to services that can be accessed within a health facility or remotely that can be definitively traced back to one recipient, has a limited effect at a population level, and do not alter the underlying costs of illness, such as ambulatory and inpatient care, medicines, laboratory tests, and procedures.		2024-0003	01-01-2024
Informal Sector		to this sector belong, among others, street hawkers, market vendors, pedicab and tricycle drivers, small construction workers, and home-based industries and services.		IRR of the NHIA of 2013 (Section 5)	06-19-2013

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Information and Communications Technology	ICT-SEPP Library	Supplies and Equipment Procurement Plan Library () — refers to the reference list of all supplies and equipment needs of the Corporation, both common and non-common-use, and inclusive of ICT-related resources' standard item name, specifications, unit and cost during the preparation of Corporate Operating Budget (COB) for the ensuing year.		2023-0044	08-14-2023
Information Channel		any mechanism, facility or platform used to transmit information between data-processing terminals separated by large distances.		2024-0017	02-29-2024
Information Communication Technology Resource	ICTR	<p>This refers to any commercial off-the-shelf equipment or resource which is capable of performing one or more the functions, or fit any of the descriptions, as enumerated below:</p> <p>a. Capable of receiving input in the form of analogue or digital data, process the same digitally based on built-in or user-supplied instructions, and generate output for the same;</p> <p>b. capable of storing digital data for later retrieval and use, using built-in or removable media;</p> <p>c. capable of communicating digitally via wired or wireless networks, regardless of network or transmission protocol;</p> <p>d. Commercial or open-source software; and,</p> <p>e. Subscription-based data plans, whether wired or wireless, regardless of network or transmission protocol.</p> <p>2. Commercial off-the-shelf ICT resource shall refer to ICT resource which can be procured and deployed operationally with absolutely no customization. It essentially refers to a non-developmental item (NDI) of supply that is both commercial and sold in substantial quantities in the commercial marketplace, and that can be procured or utilized under government contract in the same precise form as available to the general public.</p>	CO No. 2021-0721: Rationalization of Corporate Procedures on Setting of Standard Specifications for ICT Resources, Assessment of Requests, and Creation of an ICT Resources Specification and Assessment Committee	2023-0019	03-27-2023
Information Materials		refers to materials that provide detailed information on a PhilHealth product/service/program (e.g. brochures, flyers, handbooks, audio-video materials). Essentially, these aim to increase the public's knowledge on a specific subject.		C.O. No. 20210061	

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Information Materials		Refer to materials that provide detailed information on a PhilHealth product/program/service. Essentially, these materials are aimed at increasing public knowledge on a specific subject.		2023-0065	12-05-2023
Information processing facilities		physical location or area where processing of system, services or infrastructure are located/housed (e.g. servers, application systems, internet service, data centers, etc.)			
Information Resource		Any information communication technology output, whether in hardcopy, visual display format, machine-readable form, and all other activities involving the use of any device capable of receiving and/or sending of information, including, but not limited to, email, documents in electronic format, browsing of websites, or otherwise capable of receiving, storing, managing, or transmitting electronic data including, but not limited to, servers, desktop computers, notebook computers, netbooks, thin clients, tablet computers, mobile phones, processing systems, telecommunication resources, network environments, telephones, fax machines, printers and service bureaus. Additionally, it is the procedures, equipment, facilities, software, and data that are designed, built, operated, and maintained to create, collect, record, process, store, retrieve, display, and transmit information.		2022-0024	04-20-2022
Information Security Incident Report	ISI	refers to a report of events that compromise the security, confidentiality, integrity, and availability of information. This may include unauthorized or accidental disclosure of classified or sensitive information; theft or loss of classified or sensitive information; unauthorized modification of classified or sensitive information; theft or loss of equipment that contains classified or sensitive information; unauthorized access to Corporate systems; virus, malware, denial of service attack; unauthorized access to areas containing IT equipment that stores classified or sensitive information, as applicable.		2022-0065	09-27-2022
Information Security Requirements		describes the functional and non-functional requirements that need to be satisfied in order to achieve the security attributes of an IT system.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Information System		is the collection of technical and human resources that provide the storage, computing, distribution and communication for the information required by all or some part of an enterprise.			
Information System Strategic Plan	ISSP	refers to an agency-wide plan that contains its overall strategy which involves medium term (3-5 year plan) planning for its ICT thrusts, strategies and programs for development. It is written expression of how an organization intends to use ICT to support its data processing its data processing and decision-making processes.			
Information Systems		are combinations of hardware, software, and telecommunications networks that people build and use to collect, create, and distribute useful data, typically in settings. (Prentice-Hall, Managing in the Digital world, 4th Edition, 2010)		2022-0029	05-16-2022
		<p>refers to any of the following resources owned, operated and/or maintained by PhilHealth:</p> <p>1. Confidential/ Sensitive Information - any information in any form including but not limited to digital files, database, software applications, and licensed software product keys which are classified as confidential or not allowed to be released in accordance with the existing policies of PhilHealth.</p> <p>2. Database — is an organized collection of data, (typically stored electronically in a computer system for appropriated access, management, and updating.</p> <p>3. Digital Communication Media - refers to any digital media that allow access and transmission of content. These include but are not limited to websites, e-mail, Internet or Intranet forums, discussion boards, chat, social networking sites, file transfer protocol (FTP) and IP phones.</p> <p>4. Digital files - all computer files of any file extension or type which are created or kept using PhilHealth IT resource.</p> <p>5. Hardware — includes all IT equipment, devices and their parts/accessories.</p>			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Information Technology Resource	IT	6.IT Documentation - refers to any documentation, either in digital or hard copy form, including but not limited to source codes or compilation of any application system, software, database, network infrastructure plan or IT plan.		2022-0028	Immediately
		7. IT Systems — software developed for PhilHealth, primarily used for storage, processing, viewing of information essential for satisfying information technology related needs of corporate business processes. This includes all hardware, software, and peripheral equipment.			
		8. Network Infrastructure - any communication channel (e.g. local area network, Internet, wide area network, wireless network) that connects authorized computer users and allows users to share resources with other users.			
		9. Removable Devices - any portable devices that can store and move data and/or can be used for connecting to the Internet. These include but are not limited to floppy disks, CD, DVD, external hard drives, magnetic tapes, USB broadband modems, solid state memory devices including USB memory sticks, pen drives, memory cards, MP3 players and recorders, mobile phones, digital cameras and Personal Digital Assistants (PDA).			
		10. Software — any computer program acquired and licensed to PhilHealth including operating systems and applications.			
Informed consent		refers to consent voluntarily given by the concerned employee to a plan for treatment, after a full disclosure communicated in a plain language by the attending mental health service provider, of the nature, consequences, benefits, and risks of the proposed treatment, as well as available alternatives;	Republic Act No. 11306 (Mental Health Act)	2022-0082	Immediately
In-house development		a process of development of application system performed within the Corporation by the development team of the Information Management Sector and/or other offices of the Corporation in coordination with the business process owner.		2023-0059	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Initial Accreditation		this shall be given to qualified health care providers that are applying for the first time. The accreditation shall take effect upon compliance of the requirements. If the facilities of a revoked institutional health care provider are transferred either by sale or lease or such other modes of transfer, such will be treated as an application for initial accreditation.		IRR of the NHIA of 2013 (Section 53)	06-19-2013
Initial Engagement		refers to the engagement of a health care provider with no previous accreditation/ engagement with the Corporation.		P.C. No. 054 s-2012	10-25-2012
Initiative		refers to key innovative action program required to achieve objective, may be program, project, or action plan.		2023-0040	06-01-2023
In-kind Sponsorships		Sponsorship where the sponsor agrees to provide goods and/ or services (value in kind) instead of cash as part of a sponsorship agreement.		2022-0066	10-03-2022
Innovation Site		any site identified by the Corporation where the PCB2 Package will be initially implemented.		P.C. No. 017 s-2014	07-23-2014
In-person Event		An event wherein participants are gathered in a physical location where they can interact face-to-face.		2022-0066	10-03-2022
Inspection		is conducted to observe the physical condition of the property to be disposed. An ocular inspection is a COA requirement to have a first-hand observation of the conditions of the property.			
Inspection and Acceptance Report		a report submitted by the Inspection Committee, end-user and the Head of the Property Unit on the inspection and acceptance, respectively, of the purchased supplies/goods/ equipment/ property.	COA Training Handbook on Properly and Supply Management System	2022-0055	09-13-2022
Inspection Committee	IC	is the committee created to facilitate inspection and acceptance of goods delivered, works Of services rendered, pre-repair and post-repair Inspection of defective/ damaged equipment, furniture and fixtures and motor vehicles of the corporation,		2022-0055	09-13-2022
Instant Messaging	IM	is a form of text-based communication in which two or more persons participate in a single conversation over their computers or mobile devices within Internet-based chatroom/apps.		2022-0038	06-27-2022
Instant Messaging Software/Services		are software Programs or applications enabling to perform; IM communications such as Messenger, Viber, WhatsApp, WeChat, Line, Microsoft Teams, Zoom, and the like.		2022-0038	06-27-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Instant Messaging Users		refer to any PhilHealth employees who uses IM software/services in PhilHealth's ICT Resources.		2022-0038	06-27-2022
Insurance Contract		a contract under which one party (the insurer) accepts significant insurance risk from another party (the policy holder) by agreeing to compensate the policy holder if a specified uncertain future event (the insured event) adversely affects the policy holder.		2022-0044	12-31-2020
Insurance Contract		a contract under which one party (PhilHealth) accepts significant insurance risk from another party (member) by agreeing to compensate the member if a specified uncertain future event (the insured event) adversely affects the member.		2024-0019	03-14-2024
Insurance Liability		is the PhilHealth's net contractual obligations under an insurance contract.		2024-0019	03-14-2024
Insurance Liability		an insurer's net contractual obligations under an insurance contract.		2022-0044	12-31-2020
Insurance Risk		a risk, other than financial risk, transferred from the holder of a contract to the issuer.		2022-0044	12-31-2020
Insured Event		An uncertain future event that is covered by an insurance contract and creates Insurance risk.		2022-0044	12-31-2020
Insurer		The party that has an obligation under an insurance contract to compensate a policy holder if an insured event occurs.		2022-0044	12-31-2020
Insurer		the party that has an obligation under an insurance contract to compensate a PhilHealth Member (policy holder) if an insured event occurs.		2024-0019	03-14-2024
Intangible Asset		an identifiable non-monetary asset without physical substance.	CO No. 2021-0068: "Accounting for Impairment of Intangible Assets Particularly Computer Software with Indefinite Useful life"	2023-0033	06-21-2023
Integrated Longevity Pay	ILP	longevity pay that is incorporated in the monthly basic salary pursuant to Office Order (OO) No. 0053, s. 2011 which took effect on January 1, 2011.		2024-0024	Immediately
Integrated PhilHealth Accreditation System	iPAS	a database management system that is used to store all accreditation records of HCPs.		2024-0005	01-29-2024
Integrated PhilHealth Accreditation System	IPAS	a system used to check the accreditation status of Health Care Providers.		2023-0021	03-30-2023
Integrated Services Digital Network	ISDN	A set of communication standards for digital telephone connection and the transmission of voice and data over a digital line.		2023-0017	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Interest		a consideration for the time value of money, for the credit risk associated with the principal amount outstanding during a particular period of time and for other basic lending risks.		2023-0028	Immediately
Interest Receivable		this account is debited to recognize the amount of accrued interests on advances, investments, and loans and receivables. This account is credited upon receipt of interests, transfers, write-off, and/or adjustments.	PhilHealth Standard Chart of Accounts	2024-0023	03-14-2024
Interim Reimbursement Mechanism	IRM	a special privilege for the provision of substantial aid to an eligible Health Care Institution directly hit by fortuitous event with clear and apparent intent to continuously operate and/or rebuild the HCI in order to provide continuous health care services to adversely affected Filipinos.		2022-0020	03-30-2022
Interlocal Health Zone	ILHZ	refers to “any form of organized arrangement for coordinating the operations of an array and hierarchy of health providers and facilities serving a common population within a local geographic area under the jurisdictions of more than one local government unit”, as defined by DOH Administrative Order No. 174 series of 2004.		P.C. No. 054 s-2012	10-25-2012
Internal Context		includes the internal environmental factors that influence how the Corporation manages risks and achieves its objectives such as internal stakeholders, approach to governance (organizational structure, policies, objectives, roles, accountabilities and decision-making process); contractual relationships, capabilities (knowledge and human, technological, capital and systemic resources) culture, and standards.		2023-0007	07-02-2023
Internal Request		requests for records/data originating from a Department/ Office within the Corporation for use of the Corporation.		2024-0026	03-25-2024
Internal Service		refer to government services applied for or requested by citizens or clients who are within the respective government agency or office, such as, but not limited to, its personnel or employees, whether regular or contractual. Internal services include services such as, but not limited to, back-end/ support services and regulatory functions related to permitting, licensing, and issuance of a privilege, right, clearance, authorization, or concession.		2023-0010	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Internal Services		government services applied for or requested by citizens or clients who are within the respective government agency or office, such as, but not limited to, its personnel or employees, whether regular or contractual. Internal services include services such as, but not limited to, back-end/ support services and regulatory functions related to permitting, licensing and issuance of privilege, right, reward, clearance, authorization or concession.		2022-0056	Immediately
Internal Training		those training activities that are initiated, organized and conducted exclusively for PhilHealth employees utilizing internal (within PhilHealth) or external expert/s in the field as trainers/facilitator/speakers. These may be classified as either Head Office (HO) or PhilHealth Regional Office (PRO) initiated.		2024-0006	Immediately
Internal/In-House Training		are training activities that are initiated, organized and conducted exclusively for PhilHealth employees utilizing internal (within PhilHealth) or external expert/s in the field as trainers/facilitators/speakers. This learning intervention uses various approaches and methodologies that follows Kolb's Experiential Learning Theories. These may be classified as either Head Office (HO) Initiated or PhilHealth Regional Office (PRO) Initiated:		2024-0028	01-01-2024
International Accounting Standards 1	IAS 1	Lets out the overall requirements for financial statements, including how they should be structured, the minimum requirements for their content and overriding concepts such as going concern, the accrual basis of accounting and the current/noncurrent distinction. The standard requires a complete set of financial statements to comprise a statement of financial position, a statement of profit or loss and other comprehensive income, a statement of changes In equity and a statement of cash flows. IAS 1 was reissued in September 2007 and applies to annual periods beginning on or after 1 January 2009.		2022-0032	05-11-2022
International Accrediting Organizations	IAOs	international accrediting bodies on health that are accredited by the International Society for Quality in Health Care (ISQua) for standards and organization.		P.C. No. 013 s-2012	04-11-2012

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
International Commitment		an agreement acknowledged by a country or obligations arising from bilateral or multilateral agreements, treaties with foreign governments or internationally recognized and duly accredited foreign institutions and their entities, where the Philippines is an active member or a recognized observer or has applied for a membership status		2022-0021	03-24-2022
International Event/Activity		refers to any activity organized by development partners/foreign institution/s such as, but not limited to, consultative workshops/write shops, fora, summit, discussion meetings, symposium, presentation of best practices for benchmarking on policies/processes/standards		2022-0021	03-24-2022
International Financial Reporting Standard 17	IFRS 17	is a standard establishing principles for the recognition, measurement, presentation and disclosure of insurance contracts. This replaces PFRS 4 in January 1, 2023.		2022-0044	12-31-2020
International Mobile Equipment Identity	IMEI	is a unique 15-digit code that precisely identifies the device with the SIM card input. The first 14 digits are defined by GSM Association organization.		2022-0024	04-20-2022
Internet account		an established access to the global wide area network that connects computer systems across the world. This type of account is only for Internet access through PhilHealth's network.		CO 2022-0060	
Internet Protocol address	IP	is a numeric address assigned to every unique instance that is connected to any computer communication network using the Transmission Control Protocol (TCP)/IP communication protocols.		2022-0024	04-20-2022
Internet Protocol address		a logical numeric address that is assigned to every single computer, printer, switch, router or any other device that is a pair of a Transmission Control (TCP)/IP-based network		2022-0028	Immediately
Intrusion Detection System		is a type of security software designed to automatically alert administrators when someone or something is trying to compromise information system through malicious activities or through security policy violations. (techopedia.com)		2022-0029	05-16-2022
Intrusion Detection System	IDS	is a network security technology built for detecting vulnerability exploits against a target application or computer.		2023-0049	09-11-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Invalid Year of Births		refers to the members' birth dates that are futuristic like year 2034, 2045 and the like and year of birth which are 1899 and below.		O.O. No. 0082 s-2011	12-01-2011
Inventory Custodian Slip	ICS	is the form use in documenting the issuance of semi expendable item/ T to the accountable employee to be Presented to COA and Internal Audit Group (IAG) representatives in the course q/ their audit.		2022-0054	09-13-2022
Inventory Inspection Report of Unserviceable Property	IIRUP	a report prepared by the Property and Supply Management Division (PSMD)-Disposal Unit as basis to record dropping from the books of the unserviceable properties carried in the PPE.		2022-0055	09-13-2022
Investment Account		is a type of financial account that contains a deposit of funds and/or securities that is held at a financial institution.		2023-0051	09-29-2023
Investment Signing Authorities		new set of PhilHealth authorized signatories on investments and other related treasury matters as mentioned and detailed in the dispositive portion of PhilHealth Board Resolution No. 1959, s. 2015 and Office Order No. 0067-2015.		2023-0050	Immediately
Invoice Receipt of Property	IRI	is a form used to document the transfer of accountability of the PPE from Head Office to PRO or vice versa.		2022-0055	09-13-2022
Invoice Receipt of Property	IRP	a COA required form, to be used to document disposal or transfer of PPE to another area.		2023-0067	12-18-2023
Isolation 15		the separation of ill or infected persons from others to prevent the spread of infection or contamination	DBM & DILG Joint Administrative Order No. 2020-0001	2023-0003	Immediately
Issuance		is the act of transferring the custodianship of supplies & materials from one person to another.		2022-0054	09-13-2022
IT Incident Report	ITIR	refers to a report from the public on unplanned interruptions to an IT service or reduction in the quality of an IT service. This may include concerns of external clients for password reset, deletion of account, error message when trying to launch or access an application, among others.		2022-0065	09-27-2022
IT Outsourcing		the use of external service providers to effectively deliver IT-enabled business process, application and service and infrastructure solutions for business outcomes.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
IT Service Management System	ITSM	a system for the users to get the needed assistance on IT troubleshooting from the concerned IT staff, receive an Immediate response to IT inquiries, address commonly known IT problems, receive Incident reports concerning IT issues/interruptions, and request data/information from the dashboards.		2022-0030	Immediately
IT Works		<p>IT Works — refer to activities related to the conceptualization, management, development, procurement, and implementation of IT programs and projects in the head office and regional offices. This includes the following:</p> <ol style="list-style-type: none"> 1. Application Maintenance — debugging, correcting or enhancing features or functionalities, optimizing codes, redesign of systems and processes and other related improvements using information technology as an enabler to achieve improvements in cost, time, service and quality. 2. Hardware, Database, Network, Connectivity Communication Solutions Assistance - Provision of technical support, diagnosis, troubleshooting, administration, design, installation, implementation and other related tasks. Uploading of data/record for mapping, reques for autorenewal and other related tasks. 3. New Application Development - development of a computerized system called software to address specific requirements. 4. New IT Project Proposal — assistance in the formulation of a document to describe the proposal for possible funding or implementation. 5. Systems Training/Retooling - educating and training Business Process Owners (BPOs) about the application. It includes everything from theoretical knowledge to hands-on experience of the application used 6. Terms of Reference (TOR) / Technical Specifications (Tech Specs) Review - checks the compliance of the document format against the requirements of the existing corporate policy and/or standard on the development of TOR/Tech Specs. 		2023-0059	Immediately
Item		refers to an ICT resource.		2023-0044	08-14-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Item Name		generic name of an ICT resource (e.g. Portable Computing Device, Desktop Computer, Printer and the likes) in the ICT-SEPP Library.		2023-0044	08-14-2023
Item Specification		name of the sub-classification of an Item, a general description, and/or minimum specification(s) of an ICT resource (e.g. Specialized Desktop Computer, Tablet Computer, Dot Matrix, Laser Network Printer and the likes).		2023-0044	08-14-2023
Item Unit		unit of measurement applicable to the ICT resource (e.g. piece, box, unit, cartridge, drum, and the likes).		2023-0044	08-14-2023
IT-related Big Ticket Projects		refer to any IT projects that require approval from the Head of Procuring Entity (HOPE).		2023-0024	04-24-2023
Job Grade	JG	refers to the numerical representation of the relative internal values of jobs in a GOCCs plantilla. The job grade will dictate the monthly basic salary on the salary structure.		2022-0077	10-05-2021
Job Order	JO	a form of contract to be used for formalizing service agreements with suppliers.		2022-0026	upon approval of COB
Job Order	JO	shall refer to the individual hired through the issuance of an individual contract to undertake a specific task/job. It is synonymous to both JO workers and JO contractors.	Section IV. B. of Corporate Order No. CO 2023-0042 Hiring of Job Orders for CY 2023 (Revision 1)	2022-0091	01-16-2023
Job Order	JO	shall refer to the individual hired through the issuance of an individual contract to undertake a specific task/job.		2022-0005	Immediately
Job Order Contract	JOC	refers to the agreement entered into by and between PhilHealth and JO.		2024-0012	01-01-2024
Journal Entry Voucher		the recording and adjusting of accounting entries pertaining to business transactions in a journal voucher.		2022-0067	Immediately
Judge		is a PhilHealth Officer or Employee who will confirm if the answers given by the contestants are correct or can be considered.		C.O. No. 20190063	
Junk/ Scrap Value		the price of scrap, junk metal or lumber prevailing in the local market.			
Kirkpatrick's Model		is the standard for leveraging and validating talent investments. The four levels of evaluation — Reaction, Learning, Behavior, and Results —form the time-tested and most trusted method of designing, implementing, and evaluating training that produces bottom line value and organizational mission accomplishment.	https://www.kirkpatrickpartners.com/	2024-0028	01-01-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Kolb's Experiential Learning Theories		is defined as "the process whereby knowledge is created through the transformation of experience'. This learning experience consists of four stages: Concrete Experience (CE): feeling, Reflective Observation (RO): watching, Abstract Conceptualization (AC): thinking, Active Experimentation (AE): doing. These four stages of learning typically move through a cycle that begins with a student having a concrete experience and ends with them actively experimenting with the knowledge they gained.	https://citt.ufl.edu/resources/the-learning-process/types-of-learners/kolbs-four-stages-of-learning/	2024-0028	01-01-2024
Konsulta Package Provider	KPP	PhilHealth's primary care program provider that makes consultation, laboratory tests, and medicines available to the agency's member. Konsultasyong Sulit at Tama (Konsulta) — primary care benefit package of PhilHealth. It is paid per capita and covers a defined set of primary care health services based on their life-stage, health risks, and need for which all Filipinos are entitled to. It covers individual-based health services including initial and follow up primary care consultations, health screening and assessment, and access to selected diagnostic services, and medicines for a variety of conditions including communicable disease, non-communicable disease and sexual reproductive health among others.		2023-0054	07-01-2023
Labor Management Consultative Council	LMCC	refers to the operating mechanism of the labor-management cooperation program in the Corporation.		2022-0088	Immediately
Laboratory Test		tests to check the sample of your blood, urine, saliva, stool and other body tissues.		2024-0008	02-07-2024
Laminate Board		thin layers of wood bonded together thm a process that uses heat and high Pressure to fuse the materials;		2023-0025	04-19-2024
Large Account		employers with 101 and above employees.		2023-0055	10-11-2023
Late Payment		premium payments made beyond the deadline established by the Corporation.		O.O. No. 48 s-2008	07-08-2008
Late Remittance		PhilHealth premium contribution remitted after the prescribed period as determined by the Corporation.		IRR of the NHIA of 2013 (Section 3)	06-19-2013

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Learning and Development Management System	LDMS	Learning and Development Management System (LDMS) – all training-related and non-classroom type of learning policies and procedures in pursuance of the thrust of developing competencies of all employees whether Regular, Contractual, or Casual.		2024-0028	01-01-2024
Lease		refers to a contract arrangement that covers the renting of PhilHealth-owned real property for a fixed term.			
Lease		is a contract, or part of the contract, that conveys the right to control the use of an asset for a period of time in exchange for consideration.	PFRS 16	2022-0004	12-01-2021
Lease of Real Property		is a lease of privately owned real property and venue for official use, subject to the Implementing Guidelines for Lease of Privately-Owned Real Estate as per Resolution No. 019-2007 issued by the GPPB and the absolute owner of a building. (Section 53.10 of IRR of RA 9184)	PFRS 16	2022-0004	12-01-2021
Leave of Absence		refers to a right granted to officers and employees not to report for work with or without pay as may be provided by law and as the rules prescribe in Rule XVI of EO 292 as amended.		2023-0030	06-05-2023
Legacy Systems		are old application systems that were locally developed and still being used to fulfill the current corporate business needs.			
Lessee		refers to a private/government entity that upholds the specific obligations as stipulated in the lease agreement and by law. Lessee also refers to a tenant.			
Lessee		is the party who rents the building/ space. The lessee may be a private individual, a corporation or a government agency. If a private individual, he may personally enter into a contract or authorize somebody, thru a special power of attorney, to represent him. If a corporation, the representative should be duly authorized by a resolution of the governing board. If a government agency, the head of the agency shall be represented by the official having control of the appropriation against which the contract shall create a charge, and the contract shall be subject to approval by the head of the agency concerned. (COA Circular No. 88-282A)	PFRS 16	2022-0004	12-01-2021

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Lessor		is the absolute owner of the building/place to be leased. The lessor may be a private individual, a corporation, or government agency. If a private individual, he may personally enter into contract or authorize somebody, thru a special power of attorney, to represent him. If a corporation, the representative should be duly authorized by a resolution of the governing board. If a government agency, it shall be represented by the official having custody and administration of the building/ space, who is duly authorized by law to enter into this contract, and the lease contract shall be subject to approval by the official concerned. (COA Circular No. 88-282A)	PFRS 16	2022-0004	12-01-2021
Letter of Intent for TPAs	LoITPA	a templated letter that documents the intent of an applicant organization to be recognized as one of the Corporation's partner TPA.		2024-0029	05-10-2024
Letterhead		the heading on the topmost part of a stationery or business paper containing the logo, name, address and contact details of a company or an organization. It is intended to be used for all the documents and letters created and sent out by the company.		2023-0005	01-31-2023
Levels of Transaction/ Resolution	LTR	<u>Levels of Transaction/ Resolution</u>		2022-0065	09-27-2022
		1. Level 1 refers to transactions requiring action/ s that are within the function, jurisdiction, authority and capability of the receiving office and not requiring endorsement to another office.		2022-0065	09-27-2022
		2. Level 2 refers to transactions requiring action/s that are not within the function, jurisdiction, authority and capability of the receiving office and need endorsement to another office for resolution.		2022-0065	09-27-2022
LHIO Encoder		an iPAS user authorized to receive HCP applications and encode in the Receiving Module of iPAS the basic information of HCPs.		2024-0005	01-29-2024
Liability		a personal obligation arising from an audit disallowance or charge which may be satisfied through payment or as determined by competent authority or by other modes or extinguishment of obligation as provided by law.		2022-0031	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Liability		refers to the obligation that arises as a consequence of an illegal Of Improper act o.t• the non-performance of what one is mandated to do. Such obligation generally comes in the nature of penalty but it could be in the form of a fine, administrative punishment, imprisonment or a combination of these.		2022-0054	09-13-2022
Liability Adequacy Test	LAT	an assessment of whether the carrying amount of an insurance liability needs to be increased (or the carrying amount of related deferred acquisition cost or related intangible assets decreased), based on a review of future cash flows.		2022-0044	12-31-2020
Lifetime ECL		expected credit losses that result from all possible default events over the expected life of a financial instrument.		2023-0028	Immediately
Lifetime Member		<p>“a member who has reached the age of retirement under the law and has paid at least one hundred twenty (120) monthly premium contributions. Lifetime members shall include but not limited to the following:</p> <ol style="list-style-type: none"> 1. Retirees/ Pensioners from the Government Sector <ol style="list-style-type: none"> i. Old-age retirees and pensioners of the GSIS, including non-uniformed personnel of the AFP, PNP, BJMP and BFP who have reached the compulsory age of retirement before June 24, 1997, and retirees under Presidential Decree 408. ii. GSIS Disability Pensioners prior to March 4, 1995.iii. GSIS Retirees who have reached the age of retirement on or after March 4, 1995 and have at least 120 months PhilHealth premium contributions. iv. Retirees and Pensioners who are members of the Judiciary who have reached the age of retirement and have at least 120 months PhilHealth contributions. v. Retirees who are members of Constitutional Commissions and other Constitutional Offices who have reached the age of retirement and have at least 120 months PhilHealth contributions. 2. Retirees/ Pensioners from the Private Sector <ol style="list-style-type: none"> i. SSS Pensioners prior to March 4, 1995. ii. SSS Permanent Total Disability Pensioners prior to March 4, 1995. 		IRR of the NHIA of 2013 (Section 5)	06-19-2013

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
		<p>iii. SSS Death/ Survivorship Pensioners prior to March 4, 1995. iv. SSS Old-age Retirees who have reached the age of retirement on or after March 4, 1995 and have at least 120 months PhilHealth premium contributions.</p> <p>3. Uniformed Members of the AFP, PNP, BJMP and BFP</p> <p>i. Uniformed personnel of the AFP, PNP, BJMP and BFP who have reached the compulsory age of retirement before June 24, 1997, and retirees under Presidential Decree 408.</p> <p>ii. Uniformed members of the AFP, PNP, BJMP and BFP who have reached the compulsory age of retirement on or after June 24, 1997, being the effectivity date of RA 8291 which excluded them in the compulsory membership of the GSIS and have at least 120 months PhilHealth premium contributions.</p> <p>4. Members of PhilHealth who have reached the age of retirement as provided by law and have met the required premium contributions of at least 120 months, regardless of their employer/s' or sponsor's arrears in contributions and is not included in the Sponsored program nor declared as dependent by their spouse or children</p>			
Liquidation		means the recording of the liquidation documents in the books of accounts by the accountant as a credit to the cash advance account after verifying the same, although not yet audited by the auditor.		2023-0026	05-04-2024
List of Due and Demandable Accounts Payable	LDDAP	refers to an accountable form reflecting the names of creditors/payees to be paid by the NGA/OU and the corresponding amount of their unpaid claims, duly certified and approved by the heads of the accounting unit and the agency or authorized officials.			
In-process claims		claims received for processing without final decision as to denied, ret-unto-hospital (RTH), or paid.		2022-0020	03-30-2022
Local Engagement		Any partnership with a local external Partner that supports the TA Needs of PhilHealth and covered by an engagement agreement.		2022-0039	06-20-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Local Fund Managers		institutions with valid trust license issued by the Bangko Sentral Ng Pilipinas. They are authorized by the BSP to engage in trust and other fiduciary business under Section 79 of R.A. No. 8791 (The General Banking Law of 2000) or to perform investment management services under Section 53 of R.A. No. 8791.		2023-0050	Immediately
Local Health Insurance Office	LHIO	Local Health Insurance Office — an office established by PhilHealth in every province or city in order to bring its services closer to the members of the Program.		2023-0033	06-21-2023
Local Isolation and General Treatment Areas for COVID-19 cases Center	LIGTAS COVID	a community-managed facility within a barangay, municipality, city or province, where contact, suspect, probable and confirmed cases of COVID-19 with mild symptoms, whose home environment cannot support physical distancing can be temporarily housed for quarantine or isolation, which is linked to a health care institution for referral purposes.	DBM & DILG Joint Administrative Order No. 2020-0001	2023-0003	Immediately
Local Partner		An external partner institution, either from the public or private sector, who takes part in an undertaking or agreement in a project.		2022-0039	06-20-2022
Log/Log File		is a file that records either events that occur in an operating system or other software runs, or messages between different users of communication software. (DeLaRosa, Alexander, "Log Monitoring: not the ugly sister", Pandora FMS, February 8, 2018)		2022-0029	05-16-2022
Long Term Fixed Income Investments		investments in securities with a term of more than one (1) year.		2023-0050	Immediately
Longevity Pay	LP	a monthly longevity pay equivalent to five percent (5%) of the present monthly basic pay to be paid to public health workers for every five (5) years of continuous, efficient and meritorious services rendered as certified by the Head of Agency.		2024-0024	Immediately
Loss Given Default	LGD	an adjustment to the ECL calculation for post default recoveries.		2023-0028	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Lost Check		a check is considered lost when it is misplaced, inadvertently/negligently by the payee or holder in due course, or the custodian/carrier thereof, and after diligent search cannot be found or located. A check can also be considered lost due to fortuitous event such as fire, perils of travel, flood or typhoon or other causes due to force majeure and after diligent search cannot be found or recovered. Also, when it is lost by theft or robbery.		2024-0002	01-03-2024
Low Risk		is a risk with a Likelihood of Rare/Likely and an Impact of Low/Minor and a risk score of either 1 or 2 based from the Risk Level Matrix.		2022-0019	03-11-2022
Magna Carta		refers to a document constituting a fundamental guarantee of rights and privileges.		2023-0048	08-22-2023
Maintenance		the action taken to retain the corporate vehicle in serviceable condition or restore its serviceability when it is economically repairable.		2024-0016	02-29-2024
Maintenance and Other Operating Expense	MOOE	class of expenses which are essential to support the daily operation of the Corporation.			
Major or Extraordinary Repair		the alteration, addition or installation, general reconditioning, overhauling and the like, which materially increase the value or extend the useful life of the corporate vehicle.		2024-0016	02-29-2024
Malasakit Center		an area in which various payors (e.g. PCSO and DOH MAIP desks) will be housed to streamline the process for patients in availing financial assistance.	CO No. 2020-0040: "Engaging the Services of Job Order Contractors to Provide PhilHealth Services in Malasakit Centers	2023-0033	06-21-2023
Management		headed by the President and CEO and comprises the other executive and managerial officers of PhilHealth.		2023-0031	06-15-2023
Mandatory services		essential services that contracted hospitals are obliged to provide based on clinical evidence and /or expert consensus as approved by the Corporation.		P.C. No. 029 s-2012	06-14-2012
Marine Cargo Insurance		insures all government cargoes in transit either by land (including dock storage), sea and air against loss or damage resulting from heavy weather, fire, lightning, explosion, grounding, stranding, collision, machinery damage, ranging, piracy, barratry, sue and labor.	General Insurance Products-GSIS (n.d.) https://vwww.gsis.gov.ph/general-insurance/products	2023-0067	12-18-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Market Research		the process of gathering and analyzing information about a market, product, or service in order to gain insight into customers, competitors, and the market itself.		2023-0044	08-14-2023
Marketing Collaterals		a collection of information, promotional and media materials that are used to promote our products and services to the public. These may be in the form of traditional media such as print, radio and TV; new media such as digital or online media; and non-traditional media such as guerilla marketing and text message marketing.		C.O. No. 20210021	
Maternity Care Package	MCP	is a PhilHealth benefit that covers the complete essential health care services for women about to give birth throughout their pregnancy and normal delivery (during antenatal, intrapartum and immediate postpartum periods) regardless of the type of health care institution where the services are rendered. The services shall include antenatal care, intrapartum monitoring, assist in normal delivery and post-partum care within 72 hours and 7 days after delivery.		P.C. No. 022-2014	10-09-2014
Means Test		the protocol administered at the barangay level to determine the ability of individuals and households to pay varying levels of contributions to the NHIP, ranging from those whose contributions should be totally subsidized by the government, to those who can afford to subsidize part but not all of the required contributions, and to those who can afford to pay.		IRR of the NHIA as amended by RA 9241 (Section 3)	02-10-2004
Measure		refers to how success in achieving the strategy will be measured and tracked. This quantifiably defines and substantiates the objectives and tells whether the strategy's goals have been attained. Other terms for measure: success measure, metric, indicator or key performance indicator.		2023-0040	06-01-2023
Mechanism for Feedback		the processes devised to inform both the Corporation and health care providers of the data and results of the performance monitoring and outcomes assessment processes.		IRR of the NHIA (Section 3)	06-19-2013
Media Access Control Address	MAC	A unique identifier assigned to a network interface controller (NIC) for use as a network address in communications within a network segment.		2023-0017	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Media Values		are communication tools available in the sponsorship package, such as radio program or print advertisements, that may determine the reach or may influence a large number of people.		C.O. No. 20170061	
Media Values		Return-of-investment activities, whether print, radio, digital or non-traditional marketing or advertising that the Corporation obtains in exchange for the sponsorship. These also translate to the amount of brand exposure obtained by PhilHealth and the size of audience reached through the activities executed by the proponent as part of the sponsorship proposal.		2022-0066	10-03-2022
Medical Audit		a mechanism to review the claims vis-à-vis the established standard of practice and the applicable provisions in the performance commitment.		P.C. No. 031-2014	11-21-2014
Medical case rate		Case rate category that covers groups of medical conditions reimbursed by the Corporation. These are based on International Statistical Classification of Diseases and Related Health Problems, 10th Revision (ICD 10).		P.C. No. 0035 s-2013	11-15-2013
Medical Consultation		a procedure whereby the physician reviews a patient's medical history, examines the patient and makes recommendations as to care and treatment.			
Medical Outpatient Clinic		an institution or facility providing medical outpatient health services such as diagnostic examination, treatment and health counseling.		P.C. No. 025-2014	10-28-2014
Medical Validation		through documentary and /or clinical chart review a process of examining a medical record or any health facility document to determine the patient's information related, but not limited, to diagnosis, medical management, ICD-10 codes, etc.		P.C. 2016-0026	08-12-2016
Meeting Expenses		expenses relative to the conduct of meeting. It can be Institutional Meeting Expenses (IMF,) or a Committee Meeting Expenses (CME).		2024-0006	Immediately
Mega Manila		is divided into the National Capital Region (Metro Manila) and the suburbs of Regions 3 (Central Luzon) and 4 (CALABARZON and MIMAROPA).	Philippine Information Agency	2024-0016	02-29-2024
Member		any person whose premium contributions have been regularly paid to the Program who may be a paying member, an indigent member, a sponsored member or a lifetime member or otherwise known as covered member.		IRR of the NHIA of 2013 (Section 3)	06-19-2013

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Member Information		refers to information from the databases of the Corporation which is made accessible to the members without violating any laws or instruments issued by the Government and the Corporation, and without endangering the security of the databases of the Corporation.		P.C. No. 10 s-2010	02-22-2010
Members Declared as Dependent		refers to the members who are also declared as dependent of another member in the database.		O.O. No. 0082 s-2011	12-01-2011
Membership Empowerment Form	ME	it is a document that ensures that the patient is informed of their case type Z benefits, the treatment choices and options, treatment schedule and follow-ups, member roles and responsibilities, member education and counseling and other pertinent courses of actions which is jointly signed by the beneficiary or his/her duly authorized guardian or representative and the attending health care provider in-charge upon diagnosis.		P.C. No. 029 s-2012	06-14-2012
Mental Health		refers to a state of well-being in which an individual realizes one's own abilities and potentials, copes adequately with the normal stresses of life, displays resilience in the face of extreme life events, works productively and fruitfully, and is able to make a positive contribution to the community;	Republic Act No. 11306 (Mental Health Act)	2022-0082	Immediately
Mental Health Condition		refers to a neurologic or psychiatric condition characterized by the existence of a recognizable, clinically-significant disturbance in an individual's cognition, emotional regulation, or behavioral that reflects a genetic or acquired dysfunction in the neurobiological, psychosocial, or developmental process underlying mental functioning. The determination of neurologic and psychiatric conditions shall be based on scientifically-accepted medical nomenclature and best available scientific and medical evidence;	Republic Act No. 11306 (Mental Health Act)	2022-0082	Immediately
Mental Health Professional		refers to a medical doctor, psychologist, nurse, social worker, guidance counselor or any other appropriately-trained and qualified person with specific skills relevant to the provision of mental health services;	Republic Act No. 11306 (Mental Health Act)	2022-0082	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Mental Health Service Provider		refers to an entity or individual providing mental health services as defined in this Corporate Order, whether public or private, including but not limited to mental health professionals and workers, social workers and counselors, peer counselors, informal community caregivers, mental health advocates and their organization, personal ombudsmen, and persons or entities offering nonmedical alternative therapies; and	Republic Act No. 11306 (Mental Health Act)	2022-0082	Immediately
Mental Health Services		refer to psychosocial, psychiatric or neurologic activities and programs along the whole range of the mental health support services including promotion, prevention, treatment, and aftercare, which are provided by mental health facilities and mental health professionals.		2022-0082	Immediately
Mentoring		these interventions refer to constructed development programs for the benefit of identified employees. It helps employees focus on both short and long-term professional/personal goals. A mentor is often a person who is at least one level higher in the organization than the targeted employee.		2024-0028	01-01-2024
Messaging Software		applications that allow people to instantly chat with each other using text or media.		2024-0017	02-29-2024
Micro Account		employers with ten (10) and below employees.		2023-0055	10-11-2023
Mictoservice		a service-oriented architecture pattern wherein applications are built as a collections of various smallest independent service units.	https://www.guru99.com/microservices-tutorial.html/	2022-0025	06-01-2022
Mid-Year Bonus	MYB	refers to the bonus equivalent to one (1) month basic pay.		2022-0071	05-10-2022
Migrant workers		documented or undocumented Filipinos who are engaged in a remunerated activity in another country of which they are not citizens.		IRR of the NHIA of 2013 (Section 5)	06-19-2013
Minor		refers to a child below eighteen (18) years old who is under certain circumstances does not qualify him/her as a legal dependent and is under the custody of a mature person who acts as his/her guardian.		O.O. No. 0032 s-2005	03-16-2005
Minor or Ordinary Repair		merely keeps the corporate vehicle in fit condition for use without increasing its capacity or otherwise adding to its normal value as assets.		2024-0016	02-29-2024
Miscellaneous Expenses	ME	expenses that do not fall in any other category but is essential in the performance of official functions and duties.		2024-0020	03-14-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Mission Essential Functions	MEF	the limited set or organization level government functions that must be continued throughout, or resumed rapidly after, a disruption of normal activities.	FEMA 2010	2023-0068	Immediately
Mitigating Circumstances		Circumstances which, if present in the commission of the crime, do not entirely free the actor from criminal liability, but serve only to reduce the penalty.		2022-0046	09-01-2022
Mixed Virtual Interactive Learning Platform	MVILP	this learning type of platform utilizes both the Virtual Interactive Learning Platform and Virtual Interactive Distance Learning Platform format, where the design of the learning course allocates live virtual session/s and other modules through distance learning format. The same Mixed Virtual Interactive Learning Platform, this platform allows the participants to complete the course at their own pace for the distance learning part, within the maximum period provided.		2024-0028	01-01-2024
Mobile Device		these include laptop or notebook computers, tablet computers, and smart-phones that are capable of operating, executing and providing services and applications like a typical desktop computer or computing device.		2022-0024	04-20-2022
Moderate Risk		is a risk with a likelihood of Likely/ Certain and an Impact of Moderate/Major and a risk score of 3 or 4 based from the Risk Level Matrix.		2022-0019	03-11-2022
Modification		refers to variation, change or alteration of the original description of the items and/or budget or project under the approved COB as a result of prioritization or management directives.			
Module		a database object that is a collection of other database objects interconnected to perform a transaction for a specific HCP. iPAS primarily has three modules:		2024-0005	01-29-2024
Module		1. ACPS Module — a module used for implementing ACPS-related transactions for HFs.			
Module		2. Institutional Module a module used for implementing iPAS transactions involving HFs. This shall be renamed as Health Facilities Module in line with the updated terminologies of the UHC Act.			
Module		3. Professional Module a module used for implementing iPAS transactions involving HCProfs.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Monetization		refers to payment of the money value of accumulated vacation and/or sick leave credits without actually going on leave of absence.		2023-0030	06-05-2023
Money Market Association of the Philippines	MART	a non-stock, non-profit corporation organized to provide an institutional medium by and through which the membership can collectively assist and cooperate with one another, the National Government and its appropriate agencies and instrumentalities in the promotion, development, expansion and regulation of a free and open market debt, debt-securities and debt related instruments and products.		2022-0090	Immediately
Monochromatic Logo Versions		refers to the use of only one color for the logo design.		C.O. No. 20210022	
Monthly Basic Pay		refers to the monthly salary for civilian, including contractual personnel; the total daily wages for the twenty-two (22) working days a month for casual personnel (equal to monthly salary of regular personnel).		2022-0064	10-10-2022
Monthly Basic Salary		the fixed basic rate of an employee which shall not include sales commission, overtime pay, allowances, thirteenth month pay, bonuses or other gratuity payments. Further to this, those deductions to the employee's pay occasioned by his/her under time, tardiness, leave(s) without pay, absences, or other similar circumstances shall also be excluded in this computation. For the monthly-paid and daily-paid employees, the N"IBS shall be computed based on the estimated Equivalent Monthly Rate (EAR) consistent with the latest edition of the Department of Labor and Employment-Bureau of Working Condition's Handbook on Worker's Statutory Monetary Benefits.		2023-0009	02-07-2023
Monthly Basic Salary	MBS	refers to the amount actually received per month by an officer or employee and determined in accordance with the applicable salary structure, policies and guidelines of the CPCS.		2022-0077	10-05-2021

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Monthly Cash Position Report	MCPR	A report Prepared by PhilHealth Regional Offices (PROS) as reference in transferring funds for MOOE, CAPEX and PS. This report presents the cash inflows such as fund transfers from PhilHealth Head Office, receipts from refund on cash advances, reversion of issued checks, interest income earned and other cash receipts affecting the PhilHealth maintained MOOE, CAPEX and PS accounts. It also presents the cash outflows in the disbursement of funds through checks, Authority to Debit Account (ADA) and electronic bank transfers in settlement of the statutory obligations.		2022-0047	09-01-2022
Monthly Report of Fund Transfer	MRFI	A report prepared by the Cash Division showing all fund transfer transactions for the month for submission to Comptrollership Department and the Commission on Audit		2022-0047	09-01-2022
Motion for Reconsideration	MR	a request from a health care provider on reversal of the decision addressed to the same committee that it.		2022-0081	Immediately
Motion for Reconsideration		pleading filed by a party adversely affected by the Decision or Resolution of the BAS (Benefit Administration Section).		2022-0091	01-16-2023
Motu proprio		refers to an action taken by the disciplining authority on its own initiative.		2022-0016	03-04-2022
Multi-Platform Event		An event wherein the production team is in a physical location while attendees participate in the event virtually.		2022-0083	01-01-2023
Multiple Assignment of PIN/ PEN		refers to cases where a member/employer is issued more than one PhilHealth Identification Number (PIN) or an employer with more than one PhilHealth Employer Number (PEN).		O.O. No. 0082 s-2011	12-01-2011
Multiple Declaration of Dependents		refers to cases wherein children are declared as dependents by both parents or parents who are 60 years old and above were declared as dependents by their Member children.		O.O. No. 0082, s-2011	12-01-2011
Multi-year Contracting Authority	MYCA	authority issued by the Head of Agency or authorized representative covering the full contract cost prior to the conduct of procurement of multi-year projects. This shall be used as a basis of the approved budget for the contract.		2022-0026	upon approval of COB
Multi-Year Obligation Authority	MYOA	refers to an authority issued to an office to enter into multi-year contract for local projects.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Multi-year Obligation Authority	MYOA	is a document approved by the President and GO and/or PhilHealth Board of Directors through the Management Executive Committee (Execom) authorizing cost to enter into Multi-year Projects for the full cost. By way of a footnote, the Budget of Expenditures and Sources of Financing (BESF) document for FY 2021 provides that "Starting May 1, 2019. MYOA was replaced by MYCA".		2023-0012	04-01-2022
Multi-Year Project	MYP	program or project which will take more than 12 months to complete and requires multi-year appropriations.		2022-0026	upon approval of COB
Multi-year Project	MYP	is a budgetary program/project/ activity which will take more than one (1) year to complete. This maybe classified into:		2023-0012	04-01-2022
		a. MYP with appropriations available in full during the first year of implementation;			
		b. MYP which require multi-year appropriations; and			
		c. Annual Recurring Project/Activity which require multi-year appropriations.			
National Archives of the Philippines	NAP	a government agency tasked to provide assistance in records management.		2023-0008	02-14-2023
National Expenditure Program	NEP	contains the details of the government's proposed programs and is submitted by DBM to assist Congress in the review and deliberation of the proposed national budget for the legislation of the annual appropriations measures for the next fiscal year.			
National Health Insurance Program	NHIP	the compulsory health insurance program of the government as established in the Act, which shall provide universal health insurance coverage and ensure affordable, acceptable, available and accessible health care services for all citizens of the Philippines.		IRR of the NHIA 2013 (Section 3)	06-19-2013
National Household Targeting System for Poverty Reduction	NHTS-PR	a system of the Department of Social Welfare and Development (DSWD) which identifies the poor families to be subsidized by the national government for enrolment as Indigent Members to the National Health Insurance Program (NHIP).			
National Objectives for Health	(NOH)	refers to the medium-term roadmap of the Philippines to accelerate the achievement of UHC and to further build on the health system's resilience against future pandemics and health emergencies.	Department of Health (2022) Health Sector Strategy for 2023-2028 (Administrative Order No. 2022-0038	2024-0003	01-01-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Natural Disasters		Natural Disasters catastrophic events with atmospheric geological, and hydrological origins.	C.O. No. 2021-0001 "PhilHealth Business Continuity Plan (BCP) (Revision 1)"	2023-0008	02-14-2023
Naturalized Filipino Citizens		those who have become Filipino citizens through naturalization as governed by Commonwealth Act No. 473 or the Revised Naturalization Law.		IRR of the NHIA 2013 (Section 5)	06-19-2013
N-Claims		system used for processing manually encoded claims submitted directly by HCIs.		2024-0002	01-03-2024
N-Claims System		the application system of processing manually encoded claims and electronically submitted directly by I-IFS.		2023-0058	11-16-2023
Negative List		list of investments that are considered not ethically and socially responsible by PhilHealth such as debt securities of companies with direct exposures in sin products like liquor, alcohol and tobacco.		2023-0031	06-15-2023
Negotiated Sale		a mode of acquiring real property in RA 10752 by offering the property owner concerned, as compensation price, the sum of (1) The current market value of the land, (2) The replacement cost of structures and improvements therein; and (3) The current market value of crops and trees therein.		2023-0034	06-29-2023
Network account		an established access to the local area network that connects computers within the Corporation.		CO 2022-0060	
Network Address		is an identifying number for network hardware connected to a network. Having an IP address allows a device to communicate with other devices over an IP-based network like the internet. (Tim Fisher, lifewire.com)		2022-0029	05-16-2022
Network Administrator		Responsible for installing, configuring and supporting PhilHealth's Local Area Network (LAN), Wide Area Network (WAN), Internet systems, Of a segment of a network system including overseeing network switches, a Virtual Private Network (VPN) and routing.		2023-0017	Immediately
New Enrollee		refers to an individual who has never been enrolled to PhilHealth or who has never been assigned a PhilHealth number.		O.O. No. 0091 s-2005	09-28-2005
No Balance Billing Policy	NBB	shall mean no other fees or expenses shall be charged to or paid for by the patient-member above and beyond the packaged rates.		P.C. No. 029 s-2012	06-14-2012

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Nominee		an employee recommended by the Sector Head to represent the Corporation to an international activity in which PhilHealth is invited to send a representative. The said nominee is subject to screening/evaluation initially by ILED and further by the sponsor and/or inviting organization, if selected.		2022-0021	03-24-2022
Non-Career Employees		are positions expressly declared by law to be in the non-career service; or those who entrance in the service characterized by: (1) entrance on bases other than those of the usual tests of merit and fitness utilized for the career service; and (2) tenure which is limited to a period specified by law, or which is coterminous with that of the appointing authority or subject to his pleasure, or which is limited to the duration of a particular project for which purpose employment was made. (e.g. co-terminus, casual positions) Non-Career positions in the Corporation are items with employment status of coterminous ⁹ and casuals ¹⁰ . Those that are hired as Job Order Contracts are not covered by the Civil Service laws and rules thus, not creditable as government service.	<p>1. Section 9 – Administrative Code of 1987 https://lawphil.net/executive/executor/eo1987/eo_292_1987.html</p> <p>2. CSC MC 14, s. 2018 – 2017 Omnibus Rules on Appointments and other Human Resource Actions, Revised July 2018, Rule IV, Section 9 d</p> <p>3. CSC MC 14, s. 2018 – 2017 Omnibus Rules on Appointments and other Human Resource Actions, Revised July 2018, Rule IV, Section 9.g</p> <p>4. CSC, COA and DBM Joint Circular No. 1 s. 2017 Section 7 (4)</p>	2024-0028	01-01-2024
Non-Career Positions		<p>shall be characterized by</p> <p>(a) entrance on bases other than those of the usual tests of merit and fitness utilized for the career service; and</p> <p>(b) tenure which is limited to a period specified by law, or which is coterminous with that of the appointing authority subject to his/her pleasure, or which is limited to the duration of a particular project for which purpose of employment was made. Non-career positions in the Corporation are items with employment status of coterminous and casuals. Those that are hired with Job Order contracts are not covered by the Civil Service laws and rules and not creditable as government service.</p>		2024-0011	01-01-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Non-Common Supplies and Equipment		Non-Common Supplies and Equipment— refer to goods, materials and equipment that are not CSEs, and may include goods, materials and equipment that are required by an Agency for a specific project only.2	The 2016 Revised Implementing Rules and Regulations of Republic Act No.9184, Appendix 30, Item 3.12	2023-0044	08-14-2023
Non-compensable drugs		are drugs that shall not be paid for by the Corporation. However, the drug outlet may still dispense drugs that are non-compensable but these shall be paid for by the patient.		P.C. No.002-2015	02-17-2015
Non-critical data		with data elements which may not have a direct effect on the record of PhilHealth members.			
Non-Disclosure Agreement		an agreement between the supplier and the customer, in which they recognize that their cooperation requires them to divulge some of their propriety information to each other, and in which each, agrees not to disclose any of the other's propriety information to anyone.			
Non-health professional		are workers not directly engaged in patient care such as but not limited to administrative, security, sanitation and maintenance, dietary or food, and among others.		P.C. No. 010 s-2012	03-14-2012
Non-Station Specific Positions		refer to permanent positions within the organizational structure of the Corporation which by nature, pertains to predominantly operational and overall management functions including administrative functions involving positions and assignments mostly common and recurrent within the organizational structure and may be performed by technical or non-technical officer requiring no specific highly technical skills and/or degrees in order to occupy or be assigned and satisfactorily perform such position or function. Non-Station specific positions are positions with corresponding functions that may, at any given time, in the exigency of service, be re-assigned, transferred and/or moved from one operational area, region, office, unit or workstation such as such as Regional Vice-Presidents, Senior/ Branch Managers and LHIO Heads.		2023-0046	08-10-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Non-Station Specific Positions		refer to permanent positions within the organizational structure of the Corporation which by nature, pertains to predominantly operational and overall management functions including administrative functions involving positions and assignments mostly common and recurrent within the organizational structure and may be performed by technical or non-technical employees requiring no specific highly technical skills and/or degrees in order to occupy or be assigned and satisfactorily perform such position or function. Non-station specific positions are positions with corresponding functions that may, at any given time, in the exigency of service, be reassigned, transferred and/or moved from one operational area, region, office, unit or workstation such as Regional Vice Presidents, Branch Managers and Area Vice Presidents.		2022-0080	11-10-2022
Normal Spontaneous Delivery Package	NSD	is a PhilHealth benefit that covers only health services during intrapartum and immediate post-partum period for normal delivery regardless of the type of health care institution. The services shall include monitoring and management of labor, assist in normal delivery and postpartum care within 72 hours and 7 days after delivery.		P.C. No. 022-2014	10-09-2014
Notice for Compliance		a written information to act or be in accordance with wishes, requests, demands, requirements, conditions.		2023-0026	05-04-2024
Notice of Award	NOA	a written notice issued by the Head of the Procuring Entity (HOPE) or his duly authorized representative to the winning bidder with the Lowest Calculated Responsive Bid or Highest Rated Responsive Bid (as applicable) intimating the acceptance of winning bidder's proposal for the award of Contract.		2022-0026	upon approval of COB
Notice of Cash Allocation (NCA)	NCA	a cash authority issued by the Department of Budget and Management (DBM) to the account of agencies/operating units through the authorized Modified Disbursement System-Government Servicing Banks (MDS-GSBs), to cover the cash requirements of the agencies.		2023-0064	12-11-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Notice of Charge	NC	is the written form notifying the agency head, accountant; persons liable for amount of difference when the (1) Assessed/ appraised amount is less than what is due the Government; (2) Amount billed is less than the amount due the government; and (3) Amount collected is less than what is due the government.		2022-0031	Immediately
Notice of Charge		is a document which contains the charge against the respondent with a statement that a prima facie case exists, a directive to answer the charge in writing, under oath in not less than three (3) days but not more than ten (10) days from receipt thereof, and a notice that he/ she may opt to be assisted by a counsel of his/ her choice and may elect to have a formal investigation.		2022-0016	03-04-2022
Notice of Disallowance	ND	is the written form notifying the agency head, accountant, persons liable for transactions which are irregular/unnecessary/excessive and extravagant as defined in COA Circular 2012-003 as well as other issuances, and those which are illegal and unconscionable.		2022-0031	Immediately
Notice of Finality of Decision	NFD	a written notification that a decision of the COA has become final and executory. This shall be the basis for recording the disallowance/charge in the books of accounts.		2022-0031	Immediately
Notice of Settlement of Suspension/Disallowance/ Charge	NSSDC	a written notification that an audit suspension/ disallowance/charge has been settled. This serves as the basis for dropping the recorded disallowance/charge from the book of accounts.		2022-0031	Immediately
Notice of Suspension	NS	is the written form notifying the agency head and the accountant, the persons responsible for transaction of doubtful legality/propriety /regularity which may result in pecuniary loss of the government, and which will be disallowed in audit if not satisfactorily explained Of validly justified by the parties concerned.		2022-0031	Immediately
Notice of Warning		a document which serves to inform an HCP of an apparent commission of an adverse monitoring finding of the NHIP.		P.C. No. 2016-0026	08-12-2016
Notice of Withholding of Salary		a written document informing the holding of salary due to violation or non-compliance to certain rules and regulations.		2023-0026	05-04-2024
Object of Expenditures		refers to types of expenses itemized in the COB of PS, MOOE and capEx.		2022-0045	08-30-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Objective		is the statement of what strategy must achieve and what is critical to its success. This is also the strategic element of the scorecard.		2023-0040	06-01-2023
Objective		1. Strategic Objectives — are strategic priorities that PhilHealth must undertake within the key facets of operations to achieve the Vision. The strategic objectives are mutually reinforcing and linked leading to the Vision. These are action statements that will clarify how we will implement the strategy and govern the direction of the Corporation. Strategy is defined through the objectives. An objective is not a project; rather, it is a principle. These are not immediate outputs.		2023-0040	06-01-2023
Objective		2. Office Level Objectives — strategies of an office or a department needed to be performed as part of the Corporation. These include the functional statements, which are specific and unique for an office or a department.			
Obligated service		refers to a service that must be rendered to target clients because it is medically necessary and for the purpose of determining outcome performance as basis for payment.		P.C. No. 010 s-2012	03-14-2012
Obligations		liabilities legally incurred and committed to be paid by the Corporation through an approved APR, BUReq, JO, PO, NOA and/or ROF/CAF, or Perfected Contract.		2023-0060	01-01-2023
Obligations		liabilities legally incurred and committed to be paid for by the Corporation either immediately or in the future.		2023-0064	12-11-2023
Offense		any confirmed violation after due process as reflected in the revised IRR of RA 7875 amended by RA 10606.		P.C. No. 2016-0026	08-12-2016
		Offenses of Health Care Providers	https://www.philhealth.gov.ph/about-us/Annex-PBRNo2571-PROACpdf		
		1. Abuse of Authority — refers to an act of a person performing a duty or function that goes beyond what is authorized by this Act and RA No. 7875, as amended, or their IRR, and is inimical to the public.	RA 10606 or the National Health Insurance Act of 2013: Section 53.b		

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Offenses of Health Care Providers		2. Fraudulent Act — refers to any act of misrepresentation or deception resulting in undue benefit or advantage on the part of the doer or any means that deviate from normal procedure and is undertaken for personal gain, resulting thereafter to damage and prejudice which may be capable of pecuniary estimation.	RA 10606 or the National Health Insurance Act of 2013: Section 53.b	2022-0081	Immediately
		3. Unethical Act — refers to any action, scheme or ploy against the NHIP, such as overbilling, up casing, harboring of ghost patients or recruitment practice, or any act contrary to the Code of Ethics of the response)le person's profession or practice, or other similar, analogous acts that put or tend to put in disrepute the integrity and effective implementation of NHIP.	RA 10606 or the National Health Insurance Act of 2013: Section 53.b		
Officer		a person whose duties, not being of a clerical or manual in nature, involves the exercise of discretion in the performance of the functions of the government. When used with reference to a person having authority to do a particular act or perform a particular function in the exercise of governmental power, "officer" includes any government employee, agent or body having authority to do the act or exercise that function.		2024-0020	03-14-2024
Officer		refers to head of office, employee holding position of authority, namely: Senior Vice President, Vice President, Regional Vice President, Senior Manager, and Branch Manager.	Corporate Order No. 2021-0031 Provision of Free-Quarters or Quarters Allocation and Grant of Family Visit Privilege to Reassigned Officials in the Corporation	2022-0080	11-10-2022
Official Records		information produced or received by a public officer or employee, or by a government office in an official capacity or pursuant to a public function or duty [e.g., records, documents, transmittals from other Government Agencies such as the Department of Health (DOH), National Economic Development Authority (NEDA), Philippine Statistics Authority (PSA), etc.].		2024-0026	03-25-2024
Official Travel		refers to the travel of an official or employee in behalf of the Corporation which is essential to the effective performance of their mandates or functions and is required to meet the needs of the office.		2022-0003	01-03-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Offsetting		refers to the completion of the work hours required in a week for incurred undertime, provided that days in a week belong to the same month.		2023-0039	07-31-2023
Onboarding		the process of acclimating and welcoming new employees into an organization by providing them with the tools, resources, and knowledge to become successful and productive. This is a broader, more long-term process than Orientation in terms of helping new employees acclimate smoothly, so that they can become an engaged part of the team.		2024-0028	01-01-2024
One Fund Disbursement Account	OFDA	The single and centralized settlement account for benefit expense transactions charged to PROs' virtual accounts.		2022-0047	09-01-2022
One Way Depository Account	OWDA	PhilHealth authorized interest-bearing account where all over-the-counter collections of PROs are deposited including accounts for Expanded Modified Direct Payment Scheme (Exempts). The accounts, being one-way, are used only as depository account of PROS and Local Health Insurance Offices and fund transfers from this account are initiated by PhilHealth Head Office authorized signatories.		2022-0073	10-24-2022
One Way Depository Account	OWDA	the sources maintained by PhilHealth Regional Offices labeled as originating account, to which over-the-counter collections are deposited on a daily basis.		2022-0067	10-04-2022
One Way Depository Account	OWDA	all collections made are recorded with vital information to facilitate easier management and reconciliation.		2024-0023	03-14-2024
One-Time Password	OTP	a password given to the user for one login session only must be used within a certain amount of time.	https://www.pcmag.com/encyclopedia/term/one-time-password	2022-0085	11-25-2022
Open Data		an open, machine-readable format such as comma separated values (*.csv) file format which supports broad use of data making it more accessible to users.		2024-0026	03-25-2024
Open Source		a means of developing and distributing software that ensures software is available for use, modification and redistribution by anyone.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Operating Lease		is a lease that does not transfer that transfer substantially all the risk and rewards Incidental to ownership of an underlying asset.	PFRS 16	2022-0004	12-01-2021
Operating System and Version Number		Software that allows a user to run applications on a computing device. Examples are Microsoft Windows version 10, RedHat Linux version 7, Apple MAC OS version X, others. Minimum of at least Windows 10 with latest security patch.		2023-0017	Immediately
Operational Plan		considered as short-term plan which focuses on effective management of resources within a shorter time framework converting objectives into targets and activities, and arrangements for monitoring implementation and resource usage. An operational plan is a translation of a strategic plan into more exhaustive/ detailed initiatives (i.e. programs, projects and activities).		2023-0007	07-02-2023
Operational Users		users of CORE application systems that were locally developed and are still being used to fulfill the current business needs.			
Organic Personnel		A regular or casual employee of PhilHealth.		2023-0017	Immediately
Organizational Adjustment Fund	OAF	an allocation for adjustments which is bound by the issuance of specific law where implementation is imminent subject to appurtenant necessary activities for the purpose impending implementation during the calendar year.		2022-0035	06-01-2022
Organizational Unit		refers to office/ department, regional office or branch within the regional office.		2022-0080	11-10-2022
Organized group		is any legally registered organization of the informal sector with an authorized government regulatory body with the aim of providing social protection or social health insurance to its informal sector members such as a microfinance institution, cooperative, non-government organization, and credit union, among others.		P.C. No. 010 s-2012	03-14-2012
Original Appointment		refers to the initial entry into the career or noncareer service.		2024-0011	01-01-2024
Original Place of Assignment		refers to office or station assignment of employee's position or plantilla.		2022-0080	11-10-2022
Originator		a person by whom, or on whose behalf, the electronic document purports to have been created, generated, and/ or sent. The term does not include a person acting as an intermediary for that electronic document.		CO 2022-0059	

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Other Comprehensive Income	OCI	any items of income and expense that are not recognized in profit or loss in accordance with IFRS Standards.		2023-0028	Immediately
Other Health Facilities		refer to but, not limited to Birthing Homes, Optical Clinics, Dental Clinics and Psychiatric Care Facilities.		2023-0011	01-01-2022
Other Self-Earning Individuals		individuals who render services or sell goods as a means of livelihood outside of an employer-employee relationship or as a career, but do not belong to the informal sector. These include businessmen, entrepreneurs, actors, actresses and other performers, news correspondents, professional athletes, coaches, trainers, and other individuals as recognized by the Department of Labor and Employment (DOLE) and/or the Bureau of Internal Revenue (BIR). (RA10606).		IRR of National Health Act 2013 Section 53	06-19-2013
Other Services		additional services that may be necessary to provide quality care based on clinical protocols/guidelines/ pathways accepted by the Corporation.		P.C. No. 029 s-2012	06-14-2012
Outcomes		end-of-project results or consequences of a set of outputs.		2023-0040	06-01-2023
Outcomes		are intermediate outcomes that the Corporation hopes to achieve at the end-of-plan period.		2022-0051	08-01-2022
Outcomes Assessment		the process of monitoring and reviewing of outcomes resulting from the health care services rendered by accredited providers. Information that can result from an outcome assessment includes knowledge and attitude changes, short-term or intermediate behavior shifts, reduction of morbidity and mortality, satisfaction of patients with care and cost, among others.		IRR of the NHIA 2013 (Section 3)	06-19-2013
Outpatient Clinic		an institution or facility with a basic team providing health services such as diagnostic consultation, examination, treatment, surgery and rehabilitation on an out-patient basis.		IRR of the NHIA as amended by R.A. 9241 (Section 3)	02-10-2004
Output		are immediate results or are the consequences of completed activities.		2022-0052	08-01-2023
Outside Longevity Pay	OLP	longevity pay granted as a separate benefits and that is no longer incorporated in the monthly basic salary pursuant to Office Order (OO) No. 0032, s. 2013 which took effect on January 1, 2013.		2024-0024	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Outsourced Services		refer to business practice in which services or job functions are hired out to a third party on a contract to perform tasks, handle operations or provide services for the Corporation.		2023-0059	Immediately
Overlapping payment		refers to payments made by the members as a result of shifting in membership category.		O.O. No. 48 s-2008	07-08-2008
Overnight Parking Permit Form		prescribed form to be used in availing overnight parking subject to the conditions provided in these guidelines,		2024-0004	02-01-2024
Overpayment		the payment of premium is more than the prescribed premium contribution established by the Corporation.		O.O. No. 48 s-2008	07-08-2008
Overseas Filipino Worker	OFW	refers to a person who is to be engaged, or is engaged or has been engaged in a remunerated activity in a state of which the worker is not a legal resident. The term is to be used interchangeably with Migrant Worker.		P.C. No. 24 s-2003	07-11-2003
Over-the-Counted (OTC)	OTC	a collection scheme that issues a prescribe proof of payment like PhilHealth Agents Receipt (PAR) to be validated at the front end of the Accredited Collecting Agent.		2022-0067	10-04-2022
Over-the-Counter Collection System	OTCCS	an application system developed and designed to provide collecting officers in PhilHealth Offices a “point-of-sales” terminal for acknowledge and accepting Philhealth premium and other payments using PhilHealth Official Receipt (POR).			
Over-The-Counter Collection System	OTCCS	an internally developed system with no linkages outside PhilHealth, designed to supports and monitor the collections of PhilHealth offices that Perform over-the-counter collection functions, Providing a "Point-of-sale" terminal for accepting NHIP Premium and other payments due to PhilHealth.		2022-0067	10-04-2022
Over-the-Counter Collection System	OTCCS	System designed to support and monitor the collections of PhilHealth offices that perform collection function, providing a "point-of-sale" terminal for accepting NHIP premium contributions, and other receipts due to PhilHealth, storing of data and providing required reports.		2022-0073	10-24-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Over-The-Counter Collection System ePAR Version 3.1.2	OTTCS	enhanced feature of OTCCS that allows processing of premium payments from PhilHealth Members with valid SPA/ Billing Reference Number which automatically generates ePAR number and other validation payment details.		2022-0001	01-03-2022
Over-the-Counter scheme	OTC	a collection scheme that issues a prescribed proof of payment like PhilHealth Agents Receipt (PAR) to be validated at the front end of the Accredited Collecting Agent.		2022-0067	10-13-2022
Overtime		a duly authorized work rendered beyond the regularly scheduled normal hours of work, such as work during the day beyond the eight (8) hours of work required from daily paid workers or work during the week beyond the forty (40) hours of work required from monthly paid workers.	Revised IRR on Magna Carta of Public Health Workers or RA 7305	2023-0035	07-01-2023
Overtime Pay		refers to cash payment for work performed by an employee beyond the regular working hours in a day, and those performed on rest days, holidays and non-working days	Congress Joint Resolution No. 4 Modify the Compensation and Classification System of Civilian Personnel and the Base Pay Schedule of Military and Uniformed Personnel in the Government and other purposes	2023-0035	07-01-2023
Overwritten Data		refers to the case where the data of original member is replaced by editing the name and other pertinent data resulting to a PIN being issued to two (2) different members.		O.O. No. 0082 s-2011	12-01-2011
Ovet-The-Counter Collection System	OTTCS	system designed to support and monitor the collections of PhilHealth Offices that perform collection function, providing a "point-of-sale" terminal for accepting NHIP premium and other due to Phil-Health.		2022-0001	01-03-2022
Paid Claims		claims that have been settled through a generated check or bank crediting. Also covers refiled claims, appeal-granted claims, and payment adjustments.		2023-0058	11-16-2023
Pantone		a system that provides a universal language of color that enables businesses/companies/organizations to make color-critical decisions in the execution of their work.		2023-0005	01-31-2023
Parking Slot Lay-out		computer-aided design graphics for parking assignments.		2024-0004	02-01-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Participant		an officer or employee or selected to represent PhilHealth to take part in a particular international activity to which PhilHealth is invited		2022-0021	03-24-2022
Participation		process where HCPs enter into an agreement with PhilHealth to deliver the National Health Insurance Program by providing health care services to NHIP beneficiaries for reimbursement by PhilHealth.		P.C. No. 013 s-2012	04-11-2012
Partnership Engagement Guidelines		which the specific processes and procedures to be undertaken and carried out by all involved parties once the project is implemented. "These guidelines are applied in the administration of individual roles and responsibilities relevant to the approved project		2022-0039	06-20-2022
Password Resetting		the process of setting again the password of the Registered User. Resetting of password is required especially in a situation wherein user either forgets his/ her password or he/she experiences or suspects a security breach that may have compromised the security of the password.			
Password Resetting		the process of setting again the password of the Registered User. Resetting of password is required especially in a situation wherein user either forgets his/her password or he/she experiences or suspects a security breach that may have compromised the security of the password. This will be done through the prescribed resetting facility herein.		2024-0014	02-26-2024
Past Due		when a counter party has failed to make a payment when that payment was contractually due.		2023-0028	Immediately
Patch Level		Update of the OS version to enhance or fix a specific issue in the OS.		2023-0017	Immediately
PAyapa at MAsaganang PamayaNan	PAMANA	is the national government's convergence program that extends development interventions to isolated, hard-toreach and conflict-affected communities, ensuring that they are not left behind.			
Payee		a person, natural or juridical, in which the check is issued.		2024-0002	01-03-2024
Paying Agent		the party which shall receive the funds from the Issuer for payment of principal, interest and other amounts due on the Bonds and remit the same to the Bondholders based on the records shown in the Register of Bondholders.		2023-0031	06-15-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Paying Agent		the party which shall receive the funds from the Issuer for payment of principal, dividends, and other amounts due on the preferred shares of stocks and remit the same to the preferred shareholders based on the records shown in the Registry of Shareholders.		2024-0027	04-02-2024
Payroll Variance Report		report of comparison of data of the current monthly payroll versus the previous payroll that highlights the modification on the total number of employees included in the payroll, list of included/ excluded its corresponding reason.		2023-0015	1/5/2023
Payroll Verification		Payroll Verification - a process in accounts management and monitoring which involves the validation of information in a payroll with regards to the declared salary and the count and details of the employees against the submitted remittance reports.		2023-0009	02-07-2023
PCB Provider		refers to any health facility providing services under primary care benefit (PCB).		P.C. No. 010 s-2012	03-14-2012
PCB2 client		member/dependent selected by the PCB1 provider to avail the PCB2 Package among the eligible members and dependents as agreed upon by the patient and PCB1 physician.		P.C. No. 17 s-2014	07-23-2014
PCB2 identifier		a facility that is accredited by the Corporation as a PCB1 provider to screen and identify PCB2-eligible patients.		P.C. No. 017 s-2014	07-23-2014
PCB2 provider		any company that has the capacity to provide the medicines needed to deliver the PCB2 package.		P.C. No. 017 s-2014	07-23-2014
PCF for Recurring		cash advance granted for small payments sufficient for one (1) month activity of each Department/ Office.		2023-0026	05-04-2024
PD Passport		record of patients availing of the PD First Z Benefit Package that serves as source of data on the number of PD exchanges per day prescribed to the patient, date of dispensing of PD bags, inclusive dates, and date of next claims, among others. This shall serve as source of data during patient transfer and monitoring.		2022-0018	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Peer Review		a process by which the quality of health care provided to Program members or the performance of a health care professional is reviewed by professional colleagues of comparable training and experience either within the professional organization or hospital or within the corporation itself when commissioned by the corporation to undertake the same. The results of the said review can be utilized as basis for quality interventions and/or payment or non-payment of claims.		IRR of the NHIA 2013 (Section 3)	06-19-2013
Pension		retirement benefit received monthly by AFP pensioners and from which PhilHealth premium shall be deducted.		P.C. No. 009 s-2012	03-06-2012
Per Family Payment	PFP	computed reimbursement for PCB providers based on enlisted/assigned and profiled/health assessed and screened members and dependents.			
Perfected Contract		approved contract.		2023-0060	01-01-2023
Performance Commitment		a document signed by IHCPs who intend to participate in the NHIP, which stipulate their undertakings to provide complete and quality health services to PhilHealth members and their dependents, and their willingness to comply with PhilHealth policies on benefits payment, information technology, data management and reporting and referral, among others.		P.C. No. 054 s-2012	10-25-2012
Performance Monitoring		an ongoing measurement of a variety of indicators of health care quality in the health field to identify opportunities for improvement in health care delivery.		IRR of the NHIA 2013 (Section 3)	06-19-2013
Performance Monitoring Process		a systematic sequence of steps to evaluate accredited HCPs using the outcome indicators described in Annex A of this circular as guide to identify opportunities for improvement in health care delivery.		P.C. No. 2016-0026	08-12-2016
Performance Results Matrix		<p>presents the set of monitoring indicators for each of the strategic objective and the targets representing the desired value and the direction of intended process within the defined period.</p> <p>1. Population-level are results/ outcomes that have direct effect/impact to the Filipino people.</p> <p>2. Organization-level are results/ outputs that the Organization must achieve/ complete to achieve the necessary outcomes.</p>		2022-0051	08-01-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Performance Scorecard		translates the strategic objectives into critical success indicators. This contains a set of metrics and performance indicators that will measure the progress and guide the decision-making of the Corporation towards the attainment of its Vision. The Scorecard has different levels: Corporate, Business Process Area, Office/ Department and Individual.		2023-0040	06-01-2023
Peritoneal Dialysis	PD	first line modality treatment for ESRD patients on chronic continuous ambulatory peritoneal dialysis (CAPD), both adult and pediatric		2022-0018	Immediately
Permanent Official Station		the office or regular place of work of the officer or employee concerned within a distance of 50km radius where the employee/personnel regularly renders or performs assigned tasks.		2024-0020	03-14-2024
Personal Economic Relief Allowance	PERA	refers to the PERA that shall be granted monthly to augment the compensation of government personnel against the rising cost of living based on rates, guidelines and regulations.		2022-0050	10-05-2021
Personal Information	PI	any information whether recorded in a material form or not, from which the identity of an individual is apparent or can be reasonably and directly ascertained by the entity holding the information or when put together with other information would directly and certainly identify an individual.		2024-0026	03-25-2024
Personally Identifiable Information	PII	any information that (1) can be used to identify the PII principal to whom such information relates, or (2) is or might be directly or indirectly linked to a PII principal.		2024-0026	03-25-2024
Personally Identifiable Information	PII	any piece of data that can be used on its own or in conjunction with another piece of information to identify a physical person.			
Personnel Services		expense class for payment of salaries, allowances, other benefits and mandatory contributions.		2022-0035	06-01-2022
Persons Liable		the persons determined to be answerable for an audit disallowance, charge or decision as provided in the 2009 rules and regulations on the settlement of accounts per COA Circular No. 2009-006.		2022-0031	Immediately
Persons Responsible		the persons determined to be answerable for compliance with the audit requirements as called for in the Notice of Suspension.		2022-0031	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Perspectives or Strategic Blocks		are dimensions or framework of organizational performance:		2022-0051	08-01-2022
		1. Sustainable Financing — The top-level block is comprised of the core strategies focusing on efficiency areas of collection and strategic purchasing.			
		2. Innovation And Growth — The mid-level block is referred to as enabling strategies that focuses on information system, organizational structure, human resource, and business processes which are the innovation and growth drivers of the core strategies.			
		3. Strong Corporate Governance — The base-level block contains the cross-cutting strategies consisting of leadership and accountability, policy enforcement and decision making, and strategic communication which acts as the supporting governance drivers.			
Petty Cash Fund	PCF	pertains to the cash advance granted for petty operating expenses consisting of small payments for maintenance and operating expenses which cannot be paid conveniently by check or are required to be paid immediately. (Sec.173 Volume I, GAAM)		2023-0026	05-04-2024
Petty Cash Fund	PCF	the cash advance granted for Petty operating expenses consisting of small Payments for maintenance and operating expenses which cannot be paid conveniently by check or are required to be paid immediately. (Sec. 173 Volume I, Government Accounting and Auditing Manual)		2022-0062	10-03-2022
Petty Cash Voucher	PCV	usually a small form that is used to document a disbursement (payment) from a petty cash fund.		2023-0026	05-04-2024
PhilHealth Accounts Information Management Specialist	PAIMS	a designated Accounts Officer assigned to manage and monitor a specified number of employer accounts and tasked to coordinate with the employers as the Corporation's conduit. The PAIMS shall also ensure employer compliance to PhilHealth membership, registration, premium remittance and reportorial requirements.		2023-0009	02-07-2023
PhilHealth Domain Username		Network account assigned to a specific user created in the authentication server named PhilHealth.		2023-0017	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
PhilHealth Generic Risk Universe		refers to the list of potential risk areas that may affect the Corporation		2023-0007	07-02-2023
PhilHealth Premium Payment Slip	PPPS	form to be accomplished by PhilHealth member and employer in the Payment of Premium contribution through over the counters of PhilHealth offices (Annex A).		2022-0073	10-24-2022
PhilHealth Accounts Information Management Specialist (PAIMS)	PAIMS	a designated Accounts Officer assigned to manage and monitor a specified number of employer accounts and tasked to coordinate with the employers as the Corporation's conduit. The PAIMS shall also ensure employer compliance to PhilHealth membership, registration, premium remittance and reportorial requirements. Under this Corporate Order, the official position title of the PAIMS shall be Social Insurance Assistant I (SIA I).		2023-0055	10-11-2023
PhilHealth Accounts Management and Monitoring Strategy	PA-MMS	an intensified systematic approach to employer identification, management, monitoring and focused provision of support services to achieve collection efficiency. The approach involves an assignment of an account officer to particular employer account/s with support from all concerned units in the organization to reach a "partnership" relationship through employer engagement activities with employers.		2023-0055	10-11-2023
PhilHealth Agents Receipt	PAR	a sequentially-numbered accountable form/ receipt of issuance by the ACA upon acceptance of payment for premium contribution made over-the-counter (OTC) by the paying member/payor.		2022-0067	10-13-2022
PhilHealth Agents Receipt Form	PAR	is an accountable form receipt issued to a member upon payment of premium contribution through any Accredited Collecting Agent (ACA).		O.O. No. 87 s-2009	09-02-2009
PhilHealth AIMS	P-AIMS	a PhilHealth Account Information Management Specialist is an Account Officer assigned to manage a number of employer accounts. The P-AIMS is tasked to build strong, lasting and meaningful relationship with the employers. The P-AIMS shall also ensure employer compliance to PhilHealth membership registration, premium remittance and reportorial requirements.		O.O. No. 132 s-2012	10-31-2012
PhilHealth Bank Receipt	PBR	previously used as PhilHealth Official Receipt issued to members paying premium contribution. PBR is issued after presenting the non-accountable form M-5 (Annex A-5).		2022-0014	02-24-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
PhilHealth Benefit Eligibility Form	PBEF	a document produced through PhilHealth Enhanced Health Care Institution Portal that contains the information whether the member or dependent is eligible to avail of PhilHealth benefits in terms of the following: 1) status of membership/ dependency; 2) premium contributions; and 3) compliance to 45 days benefit limit.		2022-0018	Immediately
PhilHealth Board		refers to the Board of Directors created under Republic Act No. 11223 which amended R.A. R.A. 7875 as amended by R.A. 9481 and R.A. 10606.			
PhilHealth Board		the Board of Directors created under Republic Act No. 11223 which amended R.A. 7875 as amended by R.A. 9241 and R.A. 10606		2023-0043	08-03-2023
PhilHealth Brand		refers to the visual elements of its corporate identity, specifically the PhilHealth Corporate Signature which consists of a symbol, the logo type, and the tagline. It is also represented by its corporate colors which are pantone 368C and pantone 102C. In a deeper perspective, the PhilHealth brand aims to communicate that having PhilHealth coverage is essentially about being able to live life with peace of mind, because PhilHealth is there to secure, cover and protect the whole family when health concerns arise.		C.O. No. 20210033	
PhilHealth Budget System	PBS	refers to an internal application system with no linkages outside PhilHealth designed as a fiscal tool that will provide a		2023-0044	08-14-2023
		1. The 2016 Revised Implementing Rules and Regulations of Republic Act No.9184, Section 5, Letter g.			
		2. The 2016 Revised Implementing Rules and Regulations of Republic Act No.9184, Appendix 30, Item 3.12 real time and systematic expenditure programming involving the preparation and evaluation of budget proposals.			
PhilHealth CARES Form 1	PCF1	a multi-purpose tool use in lieu of the Member Data Record (MDR) and validate the member's eligibility and dependent status as well as those with discrepancy in data based on the PhilHealth Inquiry System (i-CARES).		O.O. No. 138 s-2012	11-08-2012

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
PhilHealth Claim Form	CF	it is a document submitted to PhilHealth during the claims application that provides information about the member and patient to ascertain the identity of the member/patient/dependent for eligibility to PhilHealth benefits, as well as the basic information about the employer as applicable.		2022-0018	Immediately
PhilHealth Corporate Dashboard	PCI	an information management solution utilized for tracking key performance indicators (KPIs), metrics and other key data points relevant to the Corporation as whole or particular offices.		2024-0026	03-25-2024
PhilHealth Data Services	PDS	are services that will be made accessible to stakeholders and external partners used for purposes of reporting, data processing and data sharing.		2022-0025	06-01-2022
PhilHealth eClaims System		the IT system which PhilHealth uses to collect and process claims submitted by accredited I-IFS.		2024-0030	Immediately
PhilHealth Employer Number	PEN	the permanent and unique number issued by the Corporation to registered employers, who may either be juridical or natural persons.		IRR of the NHIA 2013 (Section 3)	06-19-2013
PhilHealth Employers Engagement Representative		a PEER is the employer's authorized officer/personnel assigned to handle the updating of membership registration and enrollment, premium remittance and reporting and facilitate the empowerment of the employee-members on its rights and benefits as PhilHealth members.		O.O. No. 0132 s-2012	10-31-2012
PhilHealth Employers Engagement Representative	PEER	the employer's authorized officer/ representative assigned to access the Electronic Premium Remittance System (EPRS) to handle the updating of membership registration and enrollment, premium remittance and reporting and facilitate the empowerment of the employee members on its rights and benefits as PhilHealth members.		2023-0009	02-07-2023
PhilHealth Enterprise Architecture / IT Roadmap	PEA	is a blueprint of how PhilHealth can achieve its strategic objectives in a systematic manner. Its goal is to align the IT infrastructure and enterprise information systems (a.k.a. enterprise applications) with key PhilHealth business processes, that is, customer impacting processes.		2022-0023	04-20-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
PhilHealth Express Office	PEO	a PhilHealth extension office that offers frontline services limited only to membership registration, inquiry, updating of data and receiving of contribution reports (RFI). The PEO is usually located in Malls, Local Government Units (Municipalities/Cities), Public Transports/Terminals and other high traffic locations.	PHILHEALTH-SOP-01-001: "Omnibus Guidelines for PhilHealth Express Offices (PEOs) Operations"	2023-0033	06-21-2023
PhilHealth Financial Management and Reporting Enhancement Program	PFinMaREP	a program to implement the digital financial management and reporting system focusing on reengineering/streamlining financial processes to enable the generation of more reliable, accurate, and fairly presented financial statements which will be used by Management in making relevant decisions to achieve its mission and vision.		2023-0051	09-29-2023
PhilHealth Forward		A periodic event conceptualized and standardized by the Corporate Marketing Department to introduce/ launch/highlight new or enhanced products and services of the Corporation, to Partners, stakeholders or the general public. In essence, this event aims to Promote our products and services to target audiences to encourage them to support or utilize these. Ideally, a Press Conference is held after the event to further clarify other queries and concerns from media Partners regarding the benefits/services introduced. The PhilHealth Forward shall be spearheaded by CorMar or the PAU in their respective PhilHealth Regional Offices.		2022-0083	01-01-2023
PhilHealth ICT Resources		refer to any PhilHealth owned, operated, and/or maintained desktop and laptop computers, mobile phones, tablets, and infrastructure.		2022-0038	06-27-2022
PhilHealth Identification Card		is the health insurance identification card issued by the Corporation to members and their dependents.		IRR of the NHIA 2013 (Section 3)	06-19-2013
PhilHealth Identification Number	PIN	the permanent and unique number issued by the Corporation to individual members and to each and every dependent.		IRR of the NHIA 2013 (Section 3)	06-19-2013
PhilHealth Integrated Payroll System	PIPS	a system developed by the ITA/ID used for processing of payroll of salary of employees		2023-0015	1/5/2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
PhilHealth Konsulta		refers to the primary care benefit package of PhilHealth. It is paid per capita and covers a defined set of primary care health services based on their life stage, health risks, and needs for which all Filipinos are entitle to.		2022-0008	Immediately
PhilHealth Konsulta Providers		refers to primary care facilities and/ or health care professionals accredited by PhilHealth to provide the Konsulta package.		2022-0008	Immediately
PhilHealth Malasakit Center Personnel		human resource personnel to be assigned in the Malasakit Centers to assist the availment of benefits and address other PhilHealth related concerns of patients.	CO No. 2020-0040	2023-0033	06-21-2023
PhilHealth Member Portal		is a software tool that provides exclusive online access on membership and services for individuals.		2022-0001	01-03-2022
PhilHealth Members Accounts Information System	PMAIS	a system used for inquiry on posted and unposted Premium payments.		2022-0067	10-04-2022
PhilHealth Office		the head office and other offices established by the Corporation in every province and chartered city, or wherever it is deemed practicable.		IRR of the NHIA 2013 (Section 3)	06-19-2013
PhilHealth Official Receipt	POR	an accountable form exclusively used to acknowledge PhilHealth premium and other receipts due to PhilHealth.			
PhilHealth Official Receipt	POR	pre-numbered official receipt specifically designed for collection of Phil-Health premium and other receipts due to PhilHealth.		2022-0001	01-03-2022
PhilHealth Official Receipt	POR	an accountable form/receipt for issuance by the PhilHealth Cashier upon acceptance of payment for premium contribution made over-the-counter (OTC) by the paying member/payor.		2022-0067	10-13-2022
PhilHealth Official Receipt Form	POR	is an accountable form. It shall be issued by the cashier/ designated collecting officer/agent to acknowledge receipt of premiums, donation, settlement of disallowances, refund of unexpended cash advance, accreditation fees, and other receipts due to the Corporation.		O.O. No. 111 s-2003	10-13-2003

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
PhilHealth Online Access Form	POAF	is the application form that is manually filled out, and then submitted to PhilHealth, by an employer for the purpose of being given online access to the EPRS. It contains, among others, the employer's name, PhilHealth Employer's Number (PEN), business address: name, position, signature, and e-mail address of the head of office, as well as the user's name, position, email address and mobile number.		O.O. No. 132 s-2012	10-31-2012
PhilHealth Premium Payment Slip	PPPS	refers to a non-accountable form that is filled out by the paying members/representative to provide the Accredited Collecting Agents' personnel with payment information (Annex A-6).		2022-0014	02-24-2022
PhilHealth Premium Payment Slip	PPPS	is a non-accountable form which shall be accomplished by the paying member by indicating therein the name, address, PhilHealth Employer Number (PEN) or PhilHealth Identification Number (PIN), applicable period of premium contribution and the amount to be paid. This form shall be available in all the counters of the ACAs for paying members.		O.O. No. 87 s-2009	09-02-2009
Phil-Health Premium Payment Slip	PPPS	a form to be accomplished by PhilHealth member in the payment of premium contribution through over the counters of PhilHealth Offices (Annex C).		2022-0001	01-03-2022
PhilHealth Reach Out Program		PhilHealth Reach Out Program — an institutionalized program to regularly orient, inform and educate health care providers on (NHIP) policies. This includes formal lectures or online courses with corresponding Continuing Education (CE) unfits; oral and poster presentations during conferences and dissemination of IEC materials; and, updating sessions with accredited health care providers.		2023-0021	03-30-2023
PhilHealth ReachOut Activities		<p>these are formal and education activities on NHIP policies conducted by the PRO ReachOut team. These include:</p> <ol style="list-style-type: none"> 1. Association Reach Out Sessions — organized by medical and affiliated association, in coordination with the PRO Reach Out Team. The session may include updates on PhilHealth policies to be discussed during annual, midyear and regional conferences. The PRO Reach Out team may initiate or co-organize the sessions, together with following affiliated association: 			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
PhilHealth ReachOut Activities		a. Medical Associations (e.g., Philippine Medical Association);		2023-0021	03-30-2023
		b. Allied health professionals (e.g., Philippine Nurses Association, Philippine League of government and Private Midwives Inc.),			
		c. Other provider groups (e.g., Philippine Hospital Association);			
		d. Department of Health (DOO attended by DOH retained hospitals; and			
		e. Other sessions organized by local government units or non-governmental organizations (e.g., LIKHAAN) for accredited health care providers.			
		2. Facility Reach Out Fora — these are seminars and updating sessions organized by accredited health facilities with PhilHealth Reach Out team and employees as speakers or resource person.			
		3. Online Reach Out - an electronic module on social health insurance for accredited health care professionals used as an alternative to PhilHealth Reach Out orientation. This will be developed by the Corporate Affairs Group (SHIA and Creative Arts and Design Team), Information Technology and Management Department, Member Management Group, Quality Assurance Group and other I-IFPS offices (Standards and Monitoring Department, Accreditation Department, and Benefits Development and Research Department).			
		4. PhilHealth Reach Out Fora - these are orientations or educational activities that will be organized and facilitated by PhilHealth Reach Out Team to increase the knowledge of individual health care professionals or health facility managers, administrators, directors, among others. These activities are conducted regularly and made possible through amid coordination of the team with the accredited health care institutions. This includes any of the following:			
		a. Lectures, symposia, or seminars on Universal Health Care (UHC) and PhilHealth policies on membership, premium payment, accreditation, benefits, claims availment and the NBB policy; and			
		b. Formal courses with CE that shall be developed by the Corporation.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
PhilHealth ReachOut Activities		5 Round Table Discussions (RTD) or dialogues — pre-scheduled small group meetings or dialogues with one or more health care providers organized and facilitated to discuss issues, concerns and clarification in return-to-hospital (RTH) or denied claims, NBB, no co-payment and other policies that are Previously discoursed during the orientation or forum. It includes initial orientation and/or re-orientation on the policies and circulars of the corporation for the accredited health care institutions and health care professionals.			
PhilHealth ReachOut Booth		a small temporary structure during Reach Out activities for the purpose of providing information materials, answering queries on PhilHealth policies, releasing of IDs, and issuance of application forms for engagement and other PhilHealth forms.		2023-0021	03-30-2023
PhilHealth Sports, Cultural and Arts Marketing Program	PSCAMP	is a form of marketing/promotional effort done through sports, cultural, and arts activities and events targeted at external members and stakeholders to promote PhilHealth and strengthen our overall brand and presence as initiated by the Corporate Marketing Deparfinent or the Public affairs Units in the PROs.		2023-0065	12-05-2023
PhilHealth Stakeholders		ate organizations or individuals who are directly engag.ng with Phil-Health such as accredited health care institutions, registered employers, registered members, accredited collecting agents and HIS/EMR service providers.		2022-0025	06-01-2022
Philippine Accounting Standard 1	PAS 1	is the standard that describes the basis for the presentation of general-purpose financial statements to ensure comparability both with the entity's financial statements of previous periods and with the financial statements of other entities. It sets out overall requirements for the presentation of financial statements, guidelines for their structure, and minimum requirements for their content.		2023-0051	09-29-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Philippine Accounting Standards	PAS	the new set of Generally Accepted Accounting Principles (GMP) issued by the Accounting Standards Council (ASC) to govern the preparation of financial statements. These standards are patterned after the revised International Financial Reporting Standards (IFRS) and International Accounting Standards (IAS) issued by the International Accounting Standards Board (IASB).		2024-0023	03-14-2024
Philippine Accounting Standards	PAS	prescribes the accounting treatment for property, plant and equipment so that users of the financial statements can discern information about an entity's investment in its property, plant and equipment and the changes in such investment.		2023-0018	01-01-2022
Philippine Accounting Standards	PAS	the standard that prescribes the basis for presentation of general purpose financial statements to ensure comparability both with the entity's financial statements of previous periods and with the financial statements of other entities. It sets out overall requirements for the presentation of financial statements, guidelines for their structure and minimum requirements for their content.		2024-0023	03-14-2024
Philippine Accounting Standards 16	PAS 16	This Standard is to prescribe the accounting treatment for property, plant and equipment so that users of the financial statements can discern information about an entity's investment in its property, plant and equipment and the changes in such investment.	PFRS 16	2022-0004	12-01-2021
Philippine Accounting Standards 36	PAS 36	This standard prescribes the procedures that an entity applies to ensure that its assets are carried at no more than their recoverable amount. An asset is carried at more than its recoverable amount if its carrying amount exceeds the amount to be recovered through use or sale of the asset. If this is the case, the asset is described as impaired and the Standard requires the entity to recognize an Impairment loss. The Standard also specifies when an entity should reverse an impairment loss and prescribes disclosures.	PFRS 16	2022-0004	12-01-2021
Philippine Accounting Standards 17	PAS 17	This Standard sets out the principles for the recognition, measurement, presentation and disclosure of leases.	PFRS 16	2022-0004	12-01-2021

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Philippine Accounting Standards 37	PAS 37	a standard to ensure that appropriate recognition criteria and measurement are applied to provisions, contingent liabilities and contingent assets and that sufficient information is disclosed in the notes to enable the users to understand their nature, timing and amount.		2022-0044	12-31-2020
Philippine Accounting Standards 8	PAS 8	a that prescribed the criteria for selecting and changing accounting policies, together with the accounting treatment and disclosure of changes in accounting policies, changes in accounting estimates and correction of errors.		2024-0019	03-14-2024
Philippine Business Regulation Information System	PBRIS	a web-based platform providing real-time access to the regulatory management system and regulations relevant to the public which will facilitate all features of the Regulatory Management System.		2022-0056	Immediately
Philippine Central Depository Inc.	PCD	a private institution now known as Philippine Depository & Trust Corporation (PDTC), established to improve operations in securities transactions. It seeks to provide a fast, safe and highly efficient system for securities settlement.		2024-0027	04-02-2024
Philippine Development Plan	(PDP)	refers to the development plan of the country that is framed by the administrations to address both short-term issues and medium-term constraints to growth and inclusion.	National Economic and Development Authority (2023) Philippine Development Plan 2023-2028 https://pdp.neda.gov.ph	2024-0003	01-01-2024
Philippine Financial Reporting Standard 17	PFRS 17	is an accounting standard that provides guidance on accounting for insurance contracts.		2023-0051	09-29-2023
Philippine Financial Reporting Standards	PFRS	are rules that the Philippines has adopted from the International Financial Reporting Standards (IFRS) as Philippine Financial Reporting Standards (PFRSs), except on the aspect of revenue recognition under IFRS 15 for real estate companies that avail of the relief granted by the SEC.		2022-0008	Immediately
Philippine Financial Reporting Standards	PFRS	a standard establishing principles for the financial reporting of financial assets and financial liabilities that will present relevant and useful information to users of financial statements for their assessment of the amounts, timing and uncertainty of an entity's future cash flows.		2023-0028	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Philippine Financial Reporting Standards	PFRS	designed to provide a global framework so that financial statements can be consistent, transparent and comparable around the world. These are the new set of Generally Accepted Accounting Principles issued by the Accounting Standards Council to govern the preparation of financial statements.		2024-0023	03-14-2024
Philippine Financial Reporting Standards /Philippine Accounting Standard	PFRS/PAS	are the new set of Generally Accepted Accounting Principles (GMP) issued by the Accounting Standards Council (ASC) to govern the preparation of financial statements. These standards are patterned after the revised International Financial Reporting Standards (IFRS) and International Accounting Standards (IAS) issued by the International Accounting Standards Board (IASB).		2022-0044	12-31-2020
Philippine Financial Reporting Standards 4 or International Financial Reporting Standards 4	PFRS 4/IFRS 4	is the standard to specify the financial reporting for insurance contracts by any entity that issues such contracts as an insurer until the effectivity of the PFRS 17 in January 1, 2023.		2022-0044	12-31-2020
Philippine Health Agenda 1	PHA	The Philippine Health Agenda 2016—2022, launched by the Secretary of Health in September 2016, provides the strategic framework for achieving these targets. Under the motto All for Health towards Health for All, universal health coverage is the platform for health and development in the Philippines — driven by action within and outside the health sector.	https://apps.who.int/iris/rest/bitstreams/1096340	2022-0023	04-20-2022
Philippine Health Insurance Corporation		a government owned and controlled corporation duly organized and existing by virtue of Republic Act No. 7875 (as amended by Republic Act No. 9241), otherwise known as the National Health Insurance Act of 1995, may be referred to as “PHILHEALTH” or the “Corporation”.		P.C. No. 10 s-2012	03-14-2012
Philippine National Drug Formulary	PNDF	refers to the essential drugs list for the Philippines which is prepared by the National Drug Committee of the Department of Health (DOH) in consultation with experts and specialists from organized professional medical societies, the academe and the pharmaceutical industry, and which is updated every year.		P.C. No.040 s-2000	12-07-2000

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Philippine Rating Services	PRS 1	the highest assigned rating by PhilRatings for short-term debt issuances. It denotes that the obligor possesses the strongest capability for timely payment of debt instrument issue on both interest and principal.		2023-0031	06-15-2023
Philippine Rating Services "Triple A"	PRS Aaa	the highest assigned rating by PhilRatings for long-term debt issuances with minimal credit risk. It denotes that the obligor's capacity to meet its financial commitment on the obligation is extremely strong.		2023-0031	06-15-2023
Philippine Rating Services "Triple A" (PRS Aaa)	PRS Aaa	the highest assigned rating by PhilRatings for long-term debt issuances with minimal credit risk. It denotes that the obligor's capacity to meet its financial commitment on the obligation is extremely strong.		2024-0018	03-14-2024
Philippine Rating Services 1	PRS 1	the highest assigned rating by PhilRatings for short-term debt issuances. It denotes that the obligor possesses the strongest capability for timely payment of debt instrument issue on both interest and principal.		2024-0018	03-14-2024
Philippine Rating Services Corporation	PhilRatings	a domestic credit rating agency in the Philippines accredited by both the Bangko Sentral ng Pilipinas (BSP) and the Securities Exchange Commission (SEC).	www.philratings.com; www.pds.com.ph	2023-0031	06-15-2023
PHL-DRG Seeker		a standalone system of the DRG Grouper that can be made available to all HFs to be used as a viewable reference for DRG groupings for their inpatient cases.		2024-0030	Immediately
Physical Resources		include all the tangible resources owned and used by a company such as land, manufacturing equipment, office equipment, IT equipment/ hardware, communication equipment, furniture and fixtures, library books and motor vehicles.			
Physical Resources and Infrastructure Department - Task Force on Corporate Center and Offices	PRID-TFCCO	the office created to provide technical expertise in the planning, implementation, monitoring, and evaluation of projects pertaining to the acquisition of real properties that may include acquisition of lot only or lot and building, construction of building in PhilHealth-owned lot, and renovation of PhilHealth-acquired building.		2023-0034	06-29-2023
Pick-up / Drop off Points		refer to the pre-identified areas along a route where PhilHealth human resources availing of the shuttle service can wait prior to the arrival of the shuttle service.		2022-0084	12-01-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Planning and Budget Committee	PBC	created by virtue of Corporate Personnel Order to ensure that the preparation of budget proposals, recommendations and approval thereof are in accordance with the budget preparation guidelines, applicable laws, rules and regulations.		2022-0035	06-01-2022
Planning and Budget Linkage		is the alignment of budget to the Corporate's strategies, plans and goals. This is to optimize the utilization of limited resources. It sets a common direction in the implementation and achievement of goals and objectives of the Corporation. Therefore, no budget shall be provided unless it is in harmonization of the plans, goals and strategies.			
Planning and Budget Steering Committee	PBSC	committee created by virtue of Corporate Personnel Order to ensure that the preparation of budget proposals, recommendations and approval thereof are in accordance with the budget preparation guidelines, applicable laws, rules and regulations.		2024-0025	03-22-2024
Platforms of Engagement		refers to channels or touchpoints through which an organization is able to engage or interact with its clients (i.e. members and partners) to achieve a set of objectives. Examples of these platforms are social media and online meeting/event platforms (i.e. MS Teams, Zoom) and actual physical corporate events.		C.O. No. 20210061	
PMAIS Look Up		PhilHealth Members Account Information Systems (PMAIS) Inquiry.		O.O. No. 0138 s.2012	11-08-2012
PMT-CARES		Project Management Team for CARES.		O.O. No. 0138 s.2012	11-08-2012
Point of Service	POS	refers to the program provided for by the GAA 2017 to cover all Filipinos, whether unregistered or inactive, registered members especially those who are financially incapable.			
Point-to-Point Encryption		a special case of application-level encryption, where encryption is applied selectively within a business application.	www.thelesecurity.com	2022-0030	Immediately
Policy Holder		a party that has a right to compensation under an insurance contract if an insured event occurs. In PhilHealth, the member is presumed as the policy holder.		2024-0019	03-14-2024
Policy Proponent		office/s or department/s that holds the primary responsibility of crafting, revising, amending and/or repealing any and all issuances they have crafted.		2022-0019	03-11-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Policy Proposal		is a written, formal policy development plan put forward for consideration or discussion by others.		2022-0019	03-11-2022
Policyholder		A party that has a right to compensation under an insurance contract if an insured event occurs.		2022-0044	12-31-2020
Poor families/individuals		are those whose income fall below the poverty threshold.		P.C. No. 21 s-2001	06-21-2001
Portfolio		a group of securities held or owned for investment purposes by the Corporation which may comprise fixed income securities and preferred shares fixed dividend rate, cash, and other cash equivalent.		2024-0027	04-02-2024
Position		refers to the title of the officer appearing on his/her appointment (CSC Form No. 33-B).	CSC MC 13 s. 2011 Section 1 (c)	2022-0080	11-10-2022
Positive monitoring findings		performance of health care providers that may either show 100% compliance to all PhilHealth policies and treatment protocols and/or conduct of other mechanisms and innovations to promote the National Health Insurance Program (NHIP) and/or protect it from abuse.		P.C. No. 2016-0026	08-12-2016
Post Exposure Prophylaxis		refers to anti-rabies treatment administered after an exposure (such as bite, scratch, lick, etc.) to potentially rabied animal.		P.C. No.015 s-2012	04-17-2012
Post Graduate Studies		involves learning and studying for academic or professional degrees for which a first or bachelor's degree generally is required, and it is normally considered to be part of higher education. This shall herein refer to completion of a masteral degree or doctoral degree or their equivalent and must be related to the performance of his/her duties and responsibilities. The completion of a Bachelor of Laws (LL.B.), Juris Doctor (JD), Doctor of Medicine (MD), all of which are professional degree programs, shall be considered as having the equivalent of a Post Graduate Degree. Further, LL.B and JD shall be considered as Doctoral Degree pursuant to Legal Education Board (LEB) Resolution No. 2019406. Requirement of Board Eligibility shall only apply to appointment which requires practice of profession and not to the grant herein.		2023-0016	10-05-2023
Poster		is a large, usually printed placard, bill, or announcement, often illustrated, that is posted to advertise or publicize something.		C.O. No. 20180008	
Posting		the process of executing HCP accreditation decisions and information updates.		2024-0005	01-29-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Poverty incidence		is the proportion of families/population whose annual per capita income falls below the annual per capita poverty threshold to the total number of families/population in a given area.		P.C. No. 21 s-2001	06-21-2001
Poverty threshold		is the annual per capita income required or the amount to be spent to satisfy nutritional requirements (2kcal) and other basic needs such as clothing and footwear, fuel, light and water, rental or occupied dwelling units; medical care; education; transportation and communications; nondurable furnishings; household operations and personal care and effects.		P.C. 21 s-2001	06-21-2001
Power Plant and Equipment	PPE	refers to asset that meets the capitalization threshold of Php50,000.00 and above.	GAA Circular No. 2022-004, May 31, 2022: Guidelines on the Implementation of Section 23 of the General Provisions of Republic Act (RA) No. 11639 also known as the General Appropriations Act (GAA) for Fiscal Year CZY) 2022 relative to the increase in the capitalization threshold from Php15,000.00 to	2022-0052	09-02-2022
PPE controlled but not owned by the Corporation		are items of existing PPE which were not previously recognized due to absence of ownership/title based on contracts, memoranda of agreement and other reasons.	Section 6.3.e.2.a of COA Circular No. 2017-004	2023-0018	01-01-2022
Pre-accreditation Survey	PAS	is a process of assessing health care institutions that are not automatically accredited as defined by the Corporation as well as those applying for advanced participation. This includes among others, on-site observation, evaluation of pertinent documents and interview of personnel and patients.		IRR of National Health Act 2013 Section-3	06-19-2013
Pre-Assigned PINs		refers to the PINs generated using the remittance report of employers from private sectors wherein only the full name, SSS number and address of employer were captured as data of the member.		O.O. No. 0082 s-2011	12-01-2011
Pre-authorization		an approval process from PhilHealth that gives the contracted hospital the information that the member has passed the eligibility and minimum clinical selections criteria required for availment of the case type Z benefit.		P.C. No.29 s-2012	06-14-2012

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Pre-authorization Checklist and Request		A form accomplished by contracted health care providers that establishes the validity of a patient to avail of the Z Benefits based on identified clinical or selection criteria that is submitted to PhilHealth for approval prior to provision of the services under the Z Benefits.		2022-0018	Immediately
Pre-benefit availment		is the process of assignment and generation of authorization transaction code prior to benefit availment.			
Pre-Contracting survey		is a process of assessing and evaluating the compliance of health care institution with standards set by the Corporation in providing specialized care services (Z Benefit Packages) to NHIP members and their dependents.		P.C. No.14 s-2015	06-15-2015
Pre-emptive transplant		A transplant that takes place for a kidney patient, before starting dialysis. It usually takes place before your kidney function deteriorates to the point where you need dialysis ⁴ .		2022-0018	Immediately
Preferred Institutional Health Care Provider		is a recognition conferred to a health facility granted Advanced Participation for beyond compliance with PhilHealth policies, demonstrated higher financial risk protection, excellent quality of care and better service satisfaction to its clients/patients.		P.C. No.054 s-2012	10-25-2012
Preferred Shares		stocks in a corporation that have higher claim on its assets and earnings than common stock. Preferred shares generally have a dividend that must be paid out before dividends to common shareholders, and the shares usually do not carry voting rights. Preferred stock combines features of debt, in that it pays fixed dividends, and equity, in that it has the potential to appreciate in price.		2023-0050	Immediately
Preferred Shares of Stocks		refer to cumulative redeemable perpetual preferred shares which will give PhilHealth preference over common stockholders in terms of having a fixed dividend rate and priority claim over earnings and assets in the event of a company's liquidation and even on unpaid accumulated dividend. However, their potential for price appreciation is lesser and has no voting rights, unless indicated by the company.		2024-0027	04-02-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Premium Collection		shall refer to ACAs' and PhilHealth Offices' collection of NHIP premium contributions.	Corporate Order (CO) No. 2017-0015: Guidelines in the Recording and Reporting of Premium Collections and Remittances from All Membership Categories	2024-0023	03-14-2024
Premium Contribution		the amount paid to NHIP by or in behalf of a member, based on salaries or wages, on household earnings and assets, or on scheduled level of premium subsidy.		2023-0051	09-29-2023
Premium Contribution		the amount paid by or in behalf of a member to the Program for coverage, based on salaries or wages in the case of formal sector employees, and on household earnings, in the case of the self-employed, or on other criteria as may be defined by the Corporation in accordance with the guiding principles set forth in the NHIP Revised Implementing Rules and Regulations.	Corporate Order (CO) No. 2017-0015: Guidelines in the Recording and Reporting of Premium Collections and Remittances from All Membership Categories	2024-0023	03-14-2024
Premium Contribution or Premium Payment		The amount paid to NHIP by or in behalf of a member, based on salaries or wages, on household earnings and assets, or on scheduled level of premium subsidy.		IRR of the NHIA (Section 3)	02-10-2004
Premium Receivable		sum of collectible premiums expected to be paid by employers.		2024-0023	03-14-2024
Premium Remittance		shall refer to the ACAs' transfer of funds to PhilHealth as a result of their Premium Collections in behalf of the Corporation.	Corporate Order (CO) No. 2017-0015: Guidelines in the Recording and Reporting of Premium Collections and Remittances from All Membership Categories	2024-0023	03-14-2024
Press Conference		An event that is organized to officially disseminate information and answer questions or clarifications from members of the media.		2022-0083	01-01-2023
Preventive Medical Benefits		Preventive Medical Benefits — refer to preventive medical procedures/medicines which may include but, not limited to vaccines, antigen test and/or other medicines intended to prevent and minimize potential exposure to illnesses.		2023-0011	01-01-2022
Prima Facie Case		refers to the evidence which, if unexplained or uncontradicted, is sufficient to sustain a judgment in favor of the issue it supports, but which may be contradicted by other evidence.		2022-0016	03-04-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Primary Care Benefit 1 Package	PCB1	stands for primary care benefits 1 package which includes the following 3 main provisions: primary preventive services, diagnostic examinations and drugs and medicines.		P.C. No. 10 s-2012	03-14-2012
Primary Care Facility		a first-contact healthcare facility that offers basic services including emergency service and provision for normal deliveries. It is subdivided into: a. With in-patient beds - a short stay facility where patients can be admitted for a short period of 1 to 3 days. Examples are infirmary, dispensary and birthing home. b. Without beds - a facility where medical and/ or dental examination and treatment and minor surgical procedures are rendered without confining the patient. Examples are Medical Outpatient Clinic, OFW Clinics, and Dental Clinics.		P.C. No.025 s-2014	10-28-2014
Primary Care Provider Network	PCPN	a group of Konsulta Providers, whether public, private, or mixed public-led and private-led networks, with established interoperable system for efficient provision of indicated under the Konsulta benefit package.		2023-0047	06-19-2023
Primary Care Provider Network	PCPN	a group of Konsulta Providers, whether public, private, or mixed public-led networks, with established interoperable system for efficient provision of services indicated under the Konsulta benefit package.		2023-0054	07-01-2023
Primary Health Care		refers to whole-of-society approach that includes health promotion, disease prevention, treatment, rehabilitation and palliative care. It addresses the majority of a person's health needs which includes physical, mental and social well-being. It is people centered rather than disease centered.	Omnibus Rules Implementing the Labor Code, Book four "Healthy, Safety and Welfare Benefits" Rule 1. Medical and Dental Benefits, Sec. 2 Definitions	2024-0008	02-07-2024
Primary Review Team		an office in the IMS such as the Project Management Office — PhilHealth Identity Management System (PMO-PIMS) who shall conduct the initial review and validation of the contents of the ISSP.		2022-0023	04-20-2022
Principal		the fair value of the financial asset at initial recognition.		2023-0028	Immediately
Priority List of Records		a list of records with the highest level of significance such as vitaVpermanent, important, and non-important records defined as follows:			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Priority List of Records		1. Vital Records - these are records which are irreplaceable and need to be retrieved for continuity of operations. These are also permanent records, e.g., Policies, PhilHealth Agent Receipts (PAR), Land Title, Car Registration, among others.		2023-0008	02-14-2023
		2. Important Records — per RDS (Records disposition Schedule), these are records which are replaceable but at great expense, time, and labor.			
		3. Non-important Records — as per Records Disposition Schedule (RDS) these are records that are photocopied. In case of loss or damage, present no obstacle in replacement, except documents under investigation or for audit purposes.			
Private Employee		an employee who renders services in any of the following:		IRR of National Health Act 2013 Section 5	06-19-2013
		i. Corporations, partnerships, or single proprietorships, NGOs, cooperatives, non-profit organizations, social, civic, or professional or charitable institutions, organized and based in the Philippines including those foreign owned;			
		ii. Foreign governments or international organizations with quasi-state status based in the Philippines which entered into an agreement with the Corporation to cover their Filipino employees in PhilHealth;			
		iii. Foreign business organizations based abroad with agreement with the Corporation to cover their Filipino employees in PhilHealth.			
PRO AQAS Posting		user role of the PRO AQAS staff authorized to post in the		2024-0005	01-29-2024
PRO Data Encoder		user role of the PRO AQAS staff authorized to receive HCP applications and encode in the Receiving Module and in the Data Entry Module of the		2024-0005	01-29-2024
PRO Reach Out Team		a group composed of Reach Out Supervisor and Reach Out staff in Regional Offices to improve the communication with accredited Providers.		2023-0021	03-30-2023
Probability of Default	PD	an estimate of the likelihood of default over a given period.		2023-0028	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Probable case		a patient who meets the clinical criteria of a suspect case and is a contact of a probable or confirmed case; a suspect case with chest imaging showing findings suggestive of COVID-19 disease; a peBo11 with recent onset of loss of smell or loss of taste in the absence of any other identified cause.	DOH Department Memorandum No. 2020-0512	2023-0003	Immediately
Procedure Case Rate		case rate category that covers procedures or surgical interventions reimbursed by the Corporation, which are based on the Relative Value Scale (RVS).		P.C. No.0035 s-2013	11-15-2013
Procedure Codes		a numeric code which represents interventions done on a patient during the course of admission, whether surgical or medical. These are coded using the current relative value scale (RVS) for both ACR and Shadow Billing.		2024-0030	Immediately
Procurement		refers to the acquisition of Goods, Consulting Services, and the contracting for Infrastructure Projects by the Procuring Entity. It shall also include the lease of goods and real estate.		2024-0021	03-14-2024
Productivity Enhancement Incentive	PEI	refers to the amount equivalent to P 5,000.00 given for the purpose of improving the government employees' productivity. The grant of this incentive shall be based on the rates and Guidelines under CPCS Circular No. 2021-008.		2022-0048	Immediately
Profiling		refers to the act of doing/updating the individual health profile of entitled members and dependents.		P.C. No.002 s-2015	02-17-2015
Program		Refers to an on-going investment or a collection of projects built up from several project compliments and is handled by concerned offices.		2022-0007	02-02-2022
Program Management Office		refers to identified cost centers in the Head Office where Programs Projects and Activities (P/P/As) are based are based on the Corporate Balance Scorecard and Office Level Scorecard such that plans and budgets for the ensuing year are to be cascaded to PROs.			
Program Management Offices	PMOs	cost centers in the Head Office tasked to implement and monitor specific programs or projects in the Corporation.		2022-0026	upon approval of COB
Program Owners		refer to the Sector Head, PRO Head or the highest ranking officer of a concerned Office who are identified as the proponents of programs/projects that entails the hiring of JO contractors. They are the approving officers of the Job Order Contracts.		2024-0012	01-01-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Programs/Projects/Activities	PPAs	the goals and targets of the Corporation's direction, and determining the specific tasks and activities.		2022-0026	upon approval of COB
Project		is a planned work or activities that is completed over a period of time and intended to achieve a particular purpose.		2022-0019	03-11-2022
Project		procurement of a piece of planned work or an activity which is done over a period of time and intended to achieve a particular purpose.		2023-0019	03-27-2023
Project		Refers to a discrete package of investment inputs and activities designed to remove Of alleviate various development constraints to achieve one or more outputs/benefits in terms of increasing productivity and improving the quality of life of the target group or target beneficiaries over a given period. This refers to those that are financed by foreign partners commonly known as development partners.		2022-0007	02-02-2022
Project Life Implementation Plan	PLIP	A planned set of strategies and activities that will be undertaken for the duration of project implementation. The development of the PI-IP shall be led by the implementer or main implementer. This is different from the Work and Financial Plan which will only be prepared if the local partner makes a financial commitment to the project.		2022-0039	06-20-2022
Project Management		Actions taken to implement the project, including planning, preparing plans and designs, directing and coordinating the work of the project participants and outside parties, and project monitoring and reporting.		2022-0007	02-02-2022
Project Management Team	PMT	A team whose members usually belong to different groups, functions and are assigned to activities for the same project and can be divided into sub-teams according to need. Usually, project teams are only used for a defined period of time and disbanded after the project is deemed complete.		2022-0007	02-02-2022
Project Monitoring		Refers to the routine gathering and reporting of project accomplishments against measures of expected performance. The analysis of these data may lead to administrative action, re-planning of the activity, or re-orienting it towards the achievement of its targeted outputs.		2022-0007	02-02-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Project Procurement Management Plan	PPM	refers to the procurement plan of a specific PPA of the Corporation. This shall include information on whether the PPA will be contracted out, implemented by administration or consigned; the type and objectives of contract to be employed, the extent/size of contract scopes/packages, the procurement methods to be adopted, tune schedule for each procurement activity and contract implementation, and estimated budget for the general components of the contract.2	DBM Circular Letter No. 2010-9, dated Dec. 30, 2010 re: Guidelines Directing Agencies to Expedite the Implementation of their Procurement Activities	2022-0045	08-30-2022
Project Review		Systematic and objective assessment of an ongoing or completed project, program, or policy, including its design, implementation, and results. This may include periodic tracking inputs, activities, and outputs of projects which involve both field and desk work, and assessment of achievement of outcomes midway during project implementation and immediately after project completion.		2022-0039	06-20-2022
Project Review/Supervision Mission		Generally conducted by development partners, which aims to improve the quality of project implementation and achieve better results on the ground. Outputs of the mission include project status, rating of the project performance for the period of review, diagnosis of implementation and issues, and proposed action items, among others		2022-0007	02-02-2022
Promotional Items		refers to items that are generally used by PhilHealth employees to promote the PhilHealth brand (e.g. standard corporate shirt; vests, gift wrappers, greeting cards).		C.O. No. 20210061	
Promotional Materials		refers to materials, such as but not limited to AVPs and printed materials that are developed essentially to promote the corporate identity (e.g. PhilHealth Hymn AVP; corporate profile folder).		C.O. No. 20210061	
Property Accountable Officer	PAO	is any officer or employee of the government who by reason of their office Of duties is required Of is permitted to have custody of public funds or property.		2022-0055	09-13-2022
Property Acknowledgement Receipt	PAR	a document to be issued to establish and support the accountability of the End-user/Property Accountable Officer (PAO) over the property.		2023-0067	12-18-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Property Action Request Form	PARF	A form used for any action Of movement of property such as transfer of location, transfer of accountability, repair of equipment, disposal and other similar property actions.		2022-0055	09-13-2022
Property and Supplies Management System	PSMS	refers to the system used to facilitate capturing of information of property and supplies from the delivery to the Physical Resources and Infrastructure Department up to the movement, inventory and disposal.		2023-0044	08-14-2023
Property Card	PC	a record maintained by the Property Unit for each class of PPE, The property staff shall record promptly the acquisition (based on the IAR and other supporting documents), issue/ transfer/ disposal and the description/information about the asset. It shall be maintained by fund cluster	COA Training Handbook on Property and Supply Management System	2022-0055	09-13-2022
Property Custodianship		refers to the guardianship of government property by the person accountable. This includes the receipt of supplies, materials and equipment, the gatekeeper, issuance repair and maintenance. 5	COA Training Handbook on Property and Supply Management System	2022-0055	09-13-2022
Property Movement		movement of PPE within or outside the Head Office reported locations and PhilHealth Regional Offices, vice-versa.		2023-0067	12-18-2023
		1. the cost of each item is Php5,000.00 or less; and			
		2. High-valued items — the cost of each item is more than Php5,000.00 but less than Php50,000.00			
Property Officer Designate	POD	Property Officer Designate (POD) — is the point person in coordinating with the PRID/GSU concerning PPE and is responsible to oversee any actions/ movement of property in their respective offices.		2022-0055	09-13-2022
Property Plant and Equipment	PPE	asset that meets the capitalization threshold of Php50,000.00 and above.	COA Circular No. 2022-004, May 31, 2022: Guidelines on the Implementation of Section 23 of the General Provisions of Republic Act (RA) No. 11639 also known as the General Appropriations Act (GAA) for Fiscal Year (FY) 2022 relative to the increase in the capitalization threshold from Php15,000.OO to P 50,000.00	2023-0019	03-27-2023
		1. Low-valued items - cost of each item is Php5,000.00 or less; and			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Property Plant and Equipment		2. High-valued items — cost of each item is more than Php5,000.00 but less than Php50,000.00			
Property, Plant and Equipment		assets that: (1) are held by an enterprise for use in the production of supply, goods and services, for rental to others, or for administrative put-poses; (2) ate expected to be used during mote than one period; and (3) items with capitalization threshold of Php 50,000 and above.		2022-0055	09-13-2022
Property, Plant and Equipment	PPE	are tangible items that (a) are held for use in the production or supply of goods or services, for rental for others, or for administrative purposes; and (b) are expected to be used during more than one period.		2023-0018	01-01-2022
Property, Plant and Equipment Ledger Card	PPPELC	a record kept in the Accounting Division/ Section for each class of PPE. The Accounting staff in charge of maintaining the PP ELC shall record promptly the acquisition, description, custody, estimated life, depreciation, improvement, Issue/ transfer/ disposal, repair history and other information about the property. It shall be maintained by fund cluster.		2022-0055	09-13-2022
Property, Plant and Equipment Ledger Card	PPELC	is a ledger card maintained to record promptly the acquisition, description, custody, estimated life, depreciation, impairment, issue/transfers/ disposal, repair history and other information about the property.	Appendix 70 of Government Accounting Manual Volume II	2023-0018	01-01-2022
Proponent		this can be an external entity, organization, company, or individual form which the sponsorship proposal originated from.		C.O. No. 20170061	
Proponent		An office or department within PhilHealth where the project concept or project proposal originated or advocates/supports a project concept of a potential foreign partner; the proponent may also be the one of the implementers or the main implementer.		2022-0007	02-02-2022
Proponent Office		refers to an organizational unit such as individual department or office in the Head Office which the program or project proposal originated from.		2022-0025	06-01-2022
Proposal		A detailed description of a series of activities aimed at solving a certain problem. It includes the outputs, outcomes, costs, stakeholders, major risks, and an estimate of the time and resources required. It is classified as either solicited or unsolicited.		2022-0007	02-02-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Prospective adjustment		refers to the application of premium payment to the succeeding missed period (quarter)		O.O. No. 48 s-2008	07-08-2008
Protected Characteristics		refers to a person's characteristics or attributes that if used to discriminate against a person would mean a violation of the EEOP policy under the law, such as			
		1. Age - a person belonging to a particular age group (for example: 32 year olds) or range of ages (for example: 18 to 30 year olds)			
		2. Belief - refers to any religious or philosophical belief and includes a lack of belief. Generally, a belief should affect your life choices or the way you live for it to be included in the definition.			
		3. Disability - a person has a disability if he or she has a physical or mental impairment which has a substantial and long-term adverse effect on that person's ability to carry out normal day-to-day activities.			
		4. Gender Orientation - refers to the gender identity of a person			
		5. Gender Reassignment - the process of transitioning from one gender to another			
		6. Marriage - is a special contract of a permanent union between a man and a woman entered into in accordance with law for the establishment of conjugal and family life. It is the foundation of the family and an inviolable social institution, whose nature, consequences, and incidents are governed by law and not subject to stipulations, except that marriage settlements may fix the property relations during the marriage within the limits provided by Article I of the Family Code of the Philippines.			
		7. Maternity - the state of being a mother or related to pregnancy and birth. It is linked to maternity leave in the employment context. Related to this is breastfeeding for nursing mothers.			
		8. Pregnancy - the state of being pregnant; the period from conception to birth when a woman carries a developing fetus in her uterus.			
		9. Race - refers to a group of people defined by their race, color, and nationality (including citizenship) ethnic or national origins.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Protected Characteristics		10. Religion - refers to any religion, including a lack of religion.		2024-0007	02-07-2024
		11. Sex - the sum of peculiarities of structure and function that distinguish a male from a female or the distinction between Male and female.			
		12. Sexual Orientation - whether a person 's sexual attraction is towards their own sex, the opposite sex, or to both sexes.			
		13. Sex Reassignment - a surgical procedure by which a transgender person's physical appearance and function of their existing sexual characteristics are altered to resemble that socially associated with their identified gender.			
		14. Sexual Harassment - includes unwelcome sexual advancements, requests for sexual favors and other verbal or physical conduct sexual in nature.			
		15. Special Needs Group - refers to those who needs special attention or consideration from the employees of the corporation such as but not limited to: a. Pregnant women b. Solo parent c. Senior Citizen d. Persons with Disability / PWDs (e.g. physically challenged or persons with hearing or visual impairment eg. Indigenous people			
		16. Victimization - the act of singling someone out of cruel or unjust treatment			
		17. Vilification - the act of saying or writing unpleasant things about someone or something, in order to cause other people to have a bad opinion of them.			
		18. Workplace Bullying - refers to a persistent pattern of mistreatment from others in the workplace that causes either physical or emotional harm. It can include such tactics as to verbal, non-verbal, psychological, physical abuse and humiliation: This-type of workplace-aggression is particularly difficult-because, unlike the typical school bully, workplace bullies often operate within the established rules and policies of their organization and their society. In majority of cases, bullying in the workplace is reported as having been committed by someone who has authority over the victim.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Protocol		a set of rules or procedures for transmitting data between electronic devices such as computers. (Elic Gregersen, Senior Editor, Encyclopedia Britanica)		2022-0029	05-16-2022
Provider Data Record		a form accomplished, whether manually or electronically, by an HCP upon registration containing basic data in relation to its demographical information and service capability.		P.C. No.013 s-2012	04-22-2012
Provisional Accreditation		accreditation granted by the Corporation, through the RAC and AARC for a specified period of time (full or partial accreditation validity) to a health care provider, health facility or professional, for conditions as stated in this policy.		2022-0081	Immediately
Prudence		the exercise of caution when making judgments under conditions of uncertainty. The exercise of prudence means that assets and income are not overstated and liabilities and expenses are not understated. Equally, the exercise of prudence does not allow for the understatement of assets or income or the overstatement of liabilities or expenses.		2024-0019	03-14-2024
Public Health Emergency		an occurrence or imminent threat of an illness or health condition, caused by bioterrorism, epidemic or pandemic disease, or novel and highly fatal infectious agent or biological toxin, that poses a substantial risk of a significant number of human facilities or incidents or permanent or long-term disability.	WHO/DCD. 2001. Available at https://www.who.int/hac/about/definitions/en/	2023-0068	Immediately
Public Health Worker	PHW	persons engaged in health and health-related works. These cover employees in offices attached to agencies whose primary functions, according to their legal mandate, involves provision, financing or regulation of health services.		2023-0016	10-05-2023
Public Health Worker	PHW	refer to persons engaged in health and health-related works as defined under RA No. 7305 and its Implementing Rules and Regulations (IRR).		2023-0048	08-22-2023
Public information		refers to information available to the public.		P.C. No. 10 s-2010	02-22-2010
Public Networks		a type of network wherein anyone, namely the general public has the access and through it can connect to other networks or to the internet.			
Public Networks		a type of network wherein anyone, namely the general public, has access and can connect to other networks or the internet through it.	https://www.techopedia.com/definition/26424/public-network	2022-0085	11-25-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Public Records		records or classes of record, in any form, in whole or in part, created or received by the Corporation in the conduct of its affairs, and have been retained by the Corporation either as evidence or because of the information contained therein. This shall include information required by laws, executive orders, rules, or regulations to be entered, kept and made publicly available.		2024-0026	03-25-2024
Public Service Continuity Plan		refers to the business continuity plan for the public sector; refers to the documented procedures that guide organizations to respond, recover, resume, and restore to a pre-defined level of operation following disruption (ISO 22301).		2023-0068	Immediately
Public-Private Partnership		is broadly defined as a cooperative venture between the public and private sectors built on the expertise of each partner, that best meets clearly defined public needs through the appropriate allocation of resources, risks and rewards. This partnership may range from health care provision to logistics management, from information and communication technology to capacity building of health providers.		O.O. No. 46, s.2012	04-17-2012
Purchase Order		a document sent to a seller to supply certain goods indicating types, quantities, agreed prices and other stated conditions for products or services.		2022-0055	09-13-2022
Purchase Order	PO	a form of contract to be used for simple purchase of goods such as supplies, materials and other items, usually for one-time deliveries which may be needed in the daily transaction of PhilHealth.		2022-0026	upon approval of COB
Purchase Request	PR	is a form used by the Supply Officer, concerned Budget Officer and/or Procurement Officer designate for the purchasing of goods/ supplies/property.		2023-0012	04-01-2022
Purchase Request		a document requesting for purchasing a specific item or service containing the full detailed description of the product.		2022-0055	09-13-2022
Put Option		an option giving the owner of the bonds the right, but not the obligation, to sell a specified amount of the bond at a specified price within a specified time to the Bond Issuer.		2023-0031	06-15-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Qualification Standards		refers to the education, training, experience and eligibility required in order to qualify for a vacant position. The qualification standards are either determined by the Civil Service Commission as the minimum requirements or as identified by the Corporation, which the Civil Service Commission approved. It also includes the required certifications/memberships to recognized professional societies/association or similar entities.		2024-0028	01-01-2024
Qualification Standards	QS	are the minimum and basic requirements for positions in government in terms of education, experience, training, physical fitness and other qualities required for successful performance of the duties of the position.	CSC MC No. 14 s. 2018 Rule VIII, Section 31	2023-0001	01-01-2022
Qualified Investor Buyer		shall mean banks, registered investment house, insurance company, pension fund or retirement plan maintained by the Government of the Philippines or any political subdivision thereof or managed by a bank or other persons authorized by the Bangko Sentral ng Pilipinas to engage in trust functions, investment company, or such other persons, whether natural or juridical, as the Securities and Exchange Commission may by rule determine as qualified buyer, on the basis of such factors as financial sophistication, net worth, knowledge and experience in financial and business matters, or amount of assets under management, unless and until it is modified by changes specified by the Securities and Exchange Commission.		2024-0027	04-02-2024
Qualified OG Members		<p>refer to the members of the organized group who may be enrolled under the Individually-Paying Program (IPP).</p> <p>These are the following:</p> <p>1) Inactive PhilHealth members;</p> <p>2) OG members who used to be employed but shifted to the informal sector due to resignation or unemployment;</p> <p>3) OG members who are actively enrolled under IPP and would like to sustain their premium payment through the Group;</p> <p>4) Qualified dependents who opted to be covered separately under IPP through the OG; or</p>		O.O. No. 0091 s-2005	09-28-2005

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Qualified OG Members		5) Have never been under any of the component of the National Health Insurance Program (NHIP), including indigents not sponsored by the LGU under the Sponsored Program but are willing to pay premium;			
		6) OG members who have at least 6 months residency with the group prior to effectivity of coverage.			
Quality Assurance		a formal set of activities to review and ensure the quality of services provided. It includes quality assessment and corrective actions to remedy any deficiency identified in the quality of patient care, administrative and support services.		IRR of National Health Act 2013 Section 3	06-19-2013
Quality care		a true multidisciplinary-interdisciplinary team approach to patient care, with each discipline respecting the role and expertise of the other, in the delivery of complete managed care and course of treatment which comprises all mandatory and other services required to produce the desired health outcome.		P.C. No.029 s-2012	06-14-2012
Quality Management System	QMS	are activities by which the organization identifies its objectives and determines the processes and resources required to achieve the desired results. It is the management of the interacting processes and resources required to provide value and realize results for relevant interested parties. (Development Academy of the Philippines)		2023-0040	06-01-2023
Quarantine		the restriction of movement or separation from the rest of the population, of healthy persons who may have been exposed to the virus, with the objective of monitoring their symptoms and ensuring early detection of case	DOH Department Memorandum No. 2020-0512	2023-0003	Immediately
Quarterly		one (1) quarter group premium contribution of all enrollees to be paid on or before the last working day of the quarter prior to the start of the applicable period.		P.C. No. 44 s-2012	08-29-2012
Quarters		refers to living accommodations or lodgings.		2023-0046	08-10-2023
Quarters Privileges		refers to the benefit for officers and employees assigned or transferred to a place other than that of their domicile and do not own houses or rooms therein, by virtue of agency policies on reassignment or rotation. This is in the form of providing free quarters to officers.		2023-0046	08-10-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Quarters Privileges		when there is not enough space in government premises to be used as quarters, the agency concerned may rent houses or rooms which shall serve as quarters at reasonable rates based on the prevailing cost of rental in the area or locality, but not to exceed the rates prescribed by the authorized agency. It is a benefit for GOCC officers and employees assigned or transferred to a place other than that of their domicile and do not own houses or rooms therein, by virtue of agency policies on reshuffling or rotation.	Corporate Order No. 2021-0031 Provision of Free- Quarters or Quarters Allocation and Grant of Family Visit Privilege to Reassigned Officials in the Corporation and OCS Circular No. 2021-012	2022-0080	11-10-2022
Query		refers to a question, often expressing doubt about something or looking for an answer from an authority.		2022-0065	09-27-2022
Questionable practice		practice patterns/behavior of healthcare professionals that are found to be inconsistent with acceptable standards of quality and are not in accordance to the code of ethics set by a recognized healthcare professional body and/or by the Professional Regulations Commission (PRC).		P.C. No. 2016-0026	08-12-2016
Quick Response Financial Assistance		a form of financial assistance given to cover urgent clean-up of houses damaged by disaster/ calamity and payment for laundry expenses		2022-0074	10-26-2022
Quiz Bee		a competition that tests the knowledge of the contestants on a particular subject.		C.O. No. 20190063	
Quizmaster		refers to the person who will read the contest questions and facilitate the flow of the competition.		C.O. No. 20190063	
Rank		refers to the relative standing of an official in the organizational hierarchy.	CSCMC 13 s. 2011 Section 1 ©	2022-0080	11-10-2022
Rapid Antigen Test		test that detect the presence of viral proteins (antigens) expressed by the COVID-19 virus in a sample from the respiratory tract of a person.	DOH Department Memorandum No. 2020-0512	2023-0003	Immediately
Rapport		refers to a relationship characterized by agreement, mutual understanding, or empathy that makes communication possible or easy.		2022-0065	09-27-2022
Re-Accreditation		the accreditation that shall be given to health care providers under any of the following conditions, or any other conditions as determined by the Corporation:			
		1. Health care institutions whose previous accreditation has lapsed or whose subsequent application was denied;			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Re-Accreditation		<p>2. Health care institutions that failed to submit the requirements for continuous participation within the prescribed period;</p> <p>3. Acquisition of additional service capability that would require change in license/certificate, as applicable, issued by the relevant authority;</p> <p>4. Transfer of location. The health care institution must first secure a license to operate from the DOH for the new facility prior to the date of transfer and apply for re-accreditation within ninety (90) calendar days from the date of transfer. Beyond this period, the accreditation shall automatically lapse and all claims filed with the Corporation shall not be paid. The health care institution must inform the Corporation of the planned transfer indicating the exact date of transfer and address of the new site. The ninety (90) day grace period shall not apply to the new site if it is not licensed;</p> <p>5. Upgrading of facility level or category;</p> <p>6. Change in the classification of health care institution;</p> <p>7. Change in ownership. The health care institution in good standing must apply within the ninety (90) calendar days from actual change of ownership;</p> <p>8. Resumption of operation after closure/cessation of operation.</p>		IRR of National Health Act 2013 Section 53	06-19-2013
Reach Out Supervisor		the HCDMD Chief supervising the Reach Out activities and Performance. For PROs with branches, the Branch Manager may be designated as the Reach Out Supervisor subject to coordination with HCDMD Chief and approval of the RVP.		2023-0021	03-30-2023
Real Property		refers to the land and all those items attached to the land.		2023-0034	06-29-2023
Real Property Tax		a tax on the value of the real property paid by the property owner,		2023-0034	06-29-2023
Real Time Gross Settlement	RTGS	a fund transfer where the transfer of money takes place from one bank to any other bank on a “real time” and on a “gross” basis. Settlement in “real time” means a payment transaction is not subjected to any waiting period, with transactions being settled as they are processed.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Realignment		is a process of reallocation of amount /s within the COB to meet actual funding requirements as a result of unforeseen/significant developments or changes in the execution of corporate activities and other factors during the budget implementation.			
Real-time Reverse Transcription Polymerase Chain Reaction Test	rRT-PCR	uses actual swabs from patients taken from the nose or throat. This test determines the actual presence of the coronavirus and if a person is currently infected.		2023-0003	Immediately
Reappointment		<p>the issuance of an appointment as a result of reorganization, devolution, salary standardization, re-nationalization, re-categorization, rationalization or similar system including the following:</p> <p>1. The issuance of appointment from temporary to permanent, career to non-career or vice versa, non-career to another non-career, all of which entails no gap in the service.</p> <p>2. The renewal of temporary, contractual and casual appointment upon the expiration of the appointment, which entails no gap in the service.</p> <p>3. Personal or coterminous staff of elective officials, who shall continue to serve in a coterminous capacity upon reelection of the said elective officials, shall be issued new appointment.</p>		2024-0011	01-01-2024
Reassignment		refers to the movement of an employee across the organizational structure within the same department or agency, which does not involve a reduction in rank, status or salary .	CSC MC No.24 s. 2017, as amended by CSC MC No.14, s. 2018, Rule IV Section 13 (a)	2022-0080	11-10-2022
Receipts		a piece of paper or an electronic document that shows that goods or services have been paid for.		2023-0026	05-04-2024
Receipts/ Invoices		written accounts evidencing the sale of goods and/or services issued to customers in an ordinary course of business.		2024-0020	03-14-2024
Received Claims		all claims manually and electronically received by the Corporation. These include refiled claims.		2022-0020	03-30-2022
Received Claims		claims received by PhilHealth from HFs through electronic or manual submission.		2023-0058	11-16-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Receiving and Verification of Request		the procedure of receiving the Application Account Authorization Form (3AF), checking the same if entries are complete and thorough verification on the identity/ signature of the concerned personnel, per attached PhilHealth Company ID. This shall also include examination of dates indicated in the form further establish veracity of the request.			
Recidivist		refers to one who, at that time of hearing for an offense, shall have been previously found liable with finality by the Adjudication Office or by the Board of PhilHealth, for three (3) offenses, under the Rules of RA 11223.		2022-0081	Immediately
Recidivists		any health care provider who at the time of trial for an offense has been previously convicted by final judgment for any offense under this Rules.		IRR of the NHIA (Section 3)	02-10-2004
Reclassification Date		the first day of the first reporting period following the change in business model that results in an entity reclassifying the financial assets.		2023-0028	Immediately
Recognition and Measurement		outlines the requirements for the recognition and measurement of financial assets, financial liabilities, and some contracts to buy or sell non-financial items.		2022-0044	12-31-2020
Reconsidered Claims		previously appealed claims by HF or members seeking a Motion for Reconsideration (MR) and/or adjustment of the payment which are granted based on the merit of the case and conformance to the set of criteria by the Corporation.		2023-0058	11-16-2023
Records		information, whether in its original form or otherwise, including documents, signatures, seals, texts, images, sounds, speeches, or data compiled, recorded, or stored, as the case may be:		2024-0026	03-25-2024
Records Disposition Schedule	RDS	a list of PhilHealth unique records with corresponding retention periods.		2023-0008	02-14-2023
Records Emergency		sudden or unexpected incidents, natural or anthropogenic, that can damage records, collections, or heirlooms. The incident could have damaged the storage facility as well, challenging salvage and recovery efforts. A well-planned response is vital to reduce the level of damage and loss.	C.O. 2017-0042 "Adopting The PhilHealth Disaster and Emergency Preparedness Management Plan (PDEPMP) And Reconstitution of the Corporate and Regional Disaster Coordinating Committees and Defining Their Functions" (Revision 1)	2023-0008	02-14-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Records Officer Designate	ROD	an employee designated as records officer with prescribed responsibilities as per Corporate Personnel Order (C.P.O.) No. 20220307: "Institutionalization of the Records Management Improvement Committee (RIVIIC) and Updating of Members and Records Officer Designates (RODs)".		2023-0008	02-14-2023
Recoverable amount		is the higher of an asset's fair value less costs of disposal and its value in use.		2023-0018	01-01-2022
Recovery Rate		the ratio of payments made on bills raised per time period before the default date.		2023-0028	Immediately
Red Flag		a tag used for HCPs with observed unusual practices that are not supportive of the National Health Insurance Program (NHIP) goals.		P.C. No. 2016-0026	08-12-2016
Reemployment		the appointment of a person who has been previously appointed to a position in the government service but was separated therefrom as a result of reduction in force, reorganization, retirement, voluntary resignation, or any nondisciplinary action such as dropping from the rolls and other modes of separation. Reemployment presupposes a gap in the service.		2024-0011	01-01-2024
Reference Health Care Institution		a contracted hospital (as defined) that shall provide technical and administrative services to other contracted hospitals, such as but not limited to, costing and procurement of agreed mandatory services, and setting standards of care.		P.C. No.14 s-2015	06-15-2015
Reference hospital		is a contracted hospital (as defined) where, in addition, shall provide technical and administrative services, such as but not limited to, the creation and maintenance of a patient registry hub, costing and procurement of agreed mandatory services, and setting standards of care.		P.C. No.29 s-2012	06-14-2012
Referral Partner/Facility		any partner/facility with which a contracted hospital has a Memorandum of Agreement (MOA) as approved by the Corporation to provide services for continuity of care.		P.C. No.29 s-2012	06-14-2012
Re-filed claim		claims that have been previously submitted by HCFs or members but were returned due to deficiency and/or for compliance with documentary requirements.		2022-0020	03-30-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Regional Accreditation Committee	RAC	formerly known as the Accreditation Subcommittee (As), is a collegial body composed of the heads of the different organizational offices of the PhilHealth Regional Office, representative from the Center for Health Development of the Department of Health, representatives of health care provider organizations and patient advocate group, that deliberates on the applications and certain motions for reconsideration on accreditation of health care providers in the PROS',	PBRNo. 2639, s. 2021	2022-0081	Immediately
Register of Bondholders		the electronic records of the Registrar bearing the official information on the names and addresses of the Bondholders and the number of Bonds they respectively hold, including all transfers of the Bonds and the names of subsequent transferee Bondholders, maintained pursuant to and under the Paying Agency and Registry Agreement.		2023-0031	06-15-2023
Registrant User		the person requesting for the creation of user account. He/she initiates the process of creation by accomplishing or filling-out the Application Account Authorization Form (3AF) to be approved by his/her Division Chief/Immediate Supervisor and Senior Manager/Regional Vice-President.			
Registration		confirmation of electronic assignment through personal appearance of a PCB eligible member code prior to benefit availment.			
Registry Confirmation		the written advice to be sent by the Registrar to Bondholders whether signed by an authorized signatory of the Registrar when manually generated or signatureless when computer-generated to confirm the amount of Bonds registered in the Register of Bondholders in the name of such Bondholder at any relevant time. A computer-generated Registry Confirmation shall include a statement that it is a computer generated form, and if issued without alteration, does not require any signature.		2023-0031	06-15-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Registry of Shareholders		the electronic records of the Registrar bearing the official information on the names and addresses of all the shareholders and the number of shares they respectively hold, including all purchases of the shares and the names of subsequent transferee shareholders, maintained pursuant to and under the Paying Agency and Registry Agreement.		2024-0027	04-02-2024
Regular Claims		these are benefit claims excluding Z Benefits.		2022-0032	05-11-2022
Regulated (or Level 1 under the PRIME-HRM)		refers to the status of an agency whose core HR systems are assessed at Maturity level 1 (Transactional HRM) or below. The agency has not fully demonstrated readiness in exercising delegated HR functions and needs to be subjected to regular monitoring/assistance by the CSC.		2024-0011	01-01-2024
Regulations				2022-0056	Immediately
Regulatory Impact Assessment		a tool used to design and evaluate policies, laws, and regulations that are targeted, proportionate, accountable, transparent, and consistent. It involves a systematic process that examines the expected consequences of a range of alternative policy options that could be used to address a particular policy problem or issue. It is a systemic approach to critically assessing the positive and negative effects of proposed and existing regulations and non-regulatory alternatives.		2022-0056	Immediately
Regulatory Management System		a set of policies, standards, institutions, processes and tools employed by movement to pursue and maintain good quality regulation and minimize regulatory burden.		2022-0056	Immediately
Regulatory Reforms		Regulatory Reforms are:		2022-0056	Immediately
		1. Changes that improve regulatory quality, that is, enhance the performance, cost-effectiveness, or legal quality of regulations and related government formalities;			
		2. Revision of a single regulation, the scrapping and rebuilding of an entire regulatory regime and its institutions, or improvement of processes for making regulations and reform (Source: Regulatory Reform: A Synthesis, OECD, Paris, 1997, page 6);			
		3. Evaluate existing and/or proposed regulations, local ordinances and issuances and subsequently taking the necessary policy option for each.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Reimbursable		a sum paid to cover expenses that have been spent by way of presentation of official receipts.		2023-0014	Immediately
Reimbursement		refers to the maximum allowable amount or set limit to be paid to employees claiming for reimbursement of expenses in to the Swab or RT-PCR Test.		2022-0003	01-03-2022
Reimbursement Scheme		refers to the reimbursement from the Corporation of the payment made by the employee from his/her own pocket.		2023-0011	01-01-2022
Reinstatement of Accreditation		the restoration of accreditation after compliance to conditions following a suspension imposed by the Corporation.		IRR of National Health Act 2013 Section 53	06-19-2013
Relative		unless otherwise provided by law, the word relative and the members of the family referred to are those related within the third degree either of consanguinity or affinity.		2023-0001	01-01-2022
Relief from Property Accountability		an action when a loss of property occurs while they are in transit or the loss is caused by fire, theft, Or other casualty to force majeure , the accountable officer/ employee or having custody shall immediately notify the Commission on Audit (COA) or the auditor concerned and, within 30 days Or such longer period as the COA may in the particular case allow, shall present his / her application for relief, with the available supporting documentary evidence.		2022-0055	09-13-2022
Remaining Useful Life		shall be the revised useful life less the age of the asset expressed in months.		2023-0018	01-01-2022
Remittance Rate		the percentage of remitting employers over the number of registered active employers for a specific period.		2023-0055	10-11-2023
Remittance Report	RF2A	a report that summarizes the total collections made by each branch and serves as supporting document to the remittance made on the specified due date indicated in the collection and remittance agreement. (Annex B)		2022-0067	10-04-2022
Remote Access		Ability to access a computer Of computer system from a remote/another location using another computer through a network connection.		2023-0017	Immediately
Remuneration		shall refer to payment for work or services rendered.		2023-0001	01-01-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Renal Replacement Therapy	RRT	A term used to encompass life-supporting treatments for renal failure. It includes hemodialysis, peritoneal dialysis, hemofiltration and renal transplantation.		2022-0018	Immediately
Renewal Accreditation		the accreditation given to a health care provider before the expiration of a previous accreditation in accordance with the provisions of this Rules.		IRR of the NHIA (Section 3)	02-10-2004
Rentable Office Area	ROA	refers to the total area of the real estate in square meters being occupied or to be occupied by the Lessee, excluding the common areas that are not exclusive for PhilHealth use but are also used by the public or other building occupants, i.e. lobby, stall-way, elevator shaft & hall, common comfort machine room for aid conditioner, power room, and other areas. (GPPB, Implementing Guidelines for Lease of Privately-Owned Real Estate and Venue, appendix B item 1.1.4, GPPB Resolution No. 08-2009), Further, it is the sum of SAS and TEA-A for this Corporate Order.		2022-0061	09-22-2022
Rent-free period		Rent-free period - a period of time where a lessee does not have to pay any rent.		2023-0043	08-03-2023
Re-Order Point	ROP	is the level of inventory which triggers an action to replenish the inventory stock. It is normally calculated as the forecast usage during the replenishment lead-time plus safety stock.		2022-0054	09-13-2022
Re-Order Point System		the process of establishment of a standard stock level per commodity in storage.		2022-0054	09-13-2022
Repair		the process/act of restoring a property to its original state or to its working condition.		2024-0016	02-29-2024
Replenishment		the process by which something is made full or complete again, i.e. restoring to the operating balance amount.		2023-0026	05-04-2024
Report Card Survey 2.0	RCS	a scorecard of government agencies that will measure their effective implementation of the Citizen's Charter and their efficiency of government service delivery. It is a holistic tool that is aimed at reducing regulatory burdens. It can be conducted both online and on-site and will examine three core areas: institutionalization of Republic Act No. 11032 mandates, overall client satisfaction, and agency performance and recognition.		2022-0056	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Report of Accountability for Accountable Forms	OTCCS	system-generated report in the Over-the-Counter Collection System (OTCCS) showing the reported movement and status of accountable forms in the possession of accountable officers (Annex B).		2022-0073	10-24-2022
Report of Check Issued	RCI	This is the report used by the Disbursing Officer to report or record daily or as often as necessary all disbursements made through checks. One report shall be prepared for each bank account for the period covered (e.g. monthly, quarterly or annually).		2022-0008	Immediately
Report of Checks Generated and Advice	RCGA	A report Prepared, Processed and approved by PhilHealth Regional and Branch Offices which shows the benefit expenses payable for the week, due for settlement on Wednesday the following week, used as reference in transferring funds to PhilHealth benefit expense account.		2022-0047	09-01-2022
Report of Collections and Deposit	RCD	system-generated report in the Over the-Counter Collection System (OTCCS) showing all collections received and deposits made by the Collecting Officer as reviewed and certified by the LHIO Head/ authorized immediate supervisor (Annex C).		2022-0073	10-24-2022
Report of Lost, Stolen, Damaged or Destroyed Semi-Expendable Property	RLSDDSP	Report of Lost, Stolen, Damaged or Destroyed Semi-Expendable Property (RLSDDSP) — a report used by the accountable officer/employee to report or notify within 30 days the officials concerned of the loss, theft, damage or destruction of the semi-expendable property whether issued or unissued. The RLSDDSP shall support the subsequent request for relief from property accountability.		2023-0018	01-01-2022
Report on the Physical Count of Property, Plant and Equipment	RPCPPE	is the form used to report on the physical count of PPE by type such as land, land improvements, infrastructure, building and other structures, machinery and equipment, transportation equipment, furniture, fixtures and books, etc. which are owned by the agency.	Appendix 73 of Government Accounting Manual Volume II	2023-0018	01-01-2022
Reporting Rate		the percentage of reporting employers over the number of registered active employers for a specific period.		2023-0055	10-11-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Representation and Transportation Allowances	RATA	refers to the collective term for two distinct but complementary allowances: Representation Allowance (RA) and Transportation Allowance (TA). Both allowances are provided to select government officials to cover related expenses incidental to and in connection with the actual performance of their respective functions. RATA may either be commutable or reimbursable.	Corporate Order No. 2021-0034: "Amended Rules and Regulations on the Grant of the Representation and Transportation Allowance (RATA) (Revision 1)"	2023-0014	Immediately
Re-Provisioning		setup up a device to a secured state in which it can be handed off to an end-user for their use.		2022-0024	04-20-2022
Republic Act No. 10752		an Act Facilitating the Acquisition of Right-of-Way, Site or Location for National Government Infrastructure Projects, or "The Right-of-Way Act".		2023-0034	06-29-2023
Request for Funding	RFF	A document Prepared by the Cash Division transmitted to Investments Division requesting to fund the AFT.		2022-0047	09-01-2022
Request for Proposal	RFP	a type of procurement used to request proposal from prospective sellers of products or services.			
Request for Realignment of Funds	REREF	a Process of reallocation of amount/ s within the COB to meet actual funding requirements as a result of unforeseen/significant developments or changes in the execution of corporate activities and other actors during the budget implementation,		2022-0054	09-13-2022
Request of Funds/Certificate of Availability of Funds	ROF/CAF	Certification of budget and funds availability before entering into contracts.		2022-0026	upon approval of COB
Requesting Party		shall refer to the duly authorized receiver of the fund from the SDO which shall be used for a specific legal purpose.		2023-0026	05-04-2024
Research Agenda		A compilation of planned priority researches of the Corporation; this is spearheaded by the Corporate Planning Department (CorPIan).		2022-0007	02-02-2022
Reserve Funds		the portion of the accumulated revenues of the Corporation not needed to meet the cost of current year's expenditure program.		2023-0050	Immediately
Residual value		is the estimated amount that an entity would currently obtain from disposal of the asset, after deducting the estimated cost of disposal, if the asset were already of the age and in the condition expected at the end of its useful life.		2023-0018	01-01-2022
Resource Speaker/Person		refers to a lecturer, speaker, presenter, panelist, reactor or analyst in a specialized field of professional activity		2022-0021	03-24-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Response/Rejoinder		is an auditee's statement whether to consider the advice/suggestions by the auditor and/or its response explaining/ justifying why and how the findings occurred. Whenever applicable, this shall be supported with evidence and/ or legal bases.		2024-0013	02-20-2024
Responsibility		the acceptance of assigned authority and the obligation prudently to exercise assigned or imputed authority attaching to the assigned or imputed role of an individual or group Participating in organizational activities or decisions.	COA Training Handbook on Property Supply and Management p 63	2022-0054	09-13-2022
Restoration		refers to the process of copying archived data from the secondary storage to either its original location or to a new location.		2024-0015	03-01-2024
Restricted Information		refer to records/document/information of which access has been withheld by another office due to confidentiality and/or sensitivity.	Corporate Order No. 2020-0053 Policy in Handling Requests for IÑHIP Records and Data	2022-0038	06-27-2022
Restricted Information/ Document		refers to information/document that is very sensitive in nature and is strictly confidential to PhilHealth or any other agreements between PhilHealth and third parties.		CO 2022-0059	
Restricted IT Area		refers to the PhilHealth Data Center, Disaster Recovery Site, PhilHealth Regional Office (PRO) Information Technology Management Section (ITMS) room or any other critical IT areas as restricted by the Information Technology Management Department (ITMD)/PRO ITMS.		2022-0028	Immediately
Restricted Records		records of which access has been withheld by another office due to confidentiality.		2024-0026	03-25-2024
Results		the output, outcome or impact of a development intervention.		2023-0040	06-01-2023
Results		1. Executive and Managerial Officers Performance Scorecard (EMOPS) — is the SPMS tool designed for executive and managerial officers which contains objectives, measures, targets and possible performance results scenarios.			
Results		2. Supervisors Performance Scorecard (SPS) — is the SPMS tool designed for supervisors specifically for division chiefs, section/unit heads, team leaders and employees with supervisory functions but non offices.			
Results		3. Individual Performance Scorecard (IPS) — is the SPMS tool designed for non-supervisor employees.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Retail Account		employers with 11 - 100 employees.		2023-0055	10-11-2023
Retiree/Pensioner		refers to a member who has reached the age of retirement as provided for by law and has paid at least 120 monthly premium contributions. Retirees and Pensioners of the SSS and GSIS prior to the effectivity of this Act, retired underground mine workers and all other NHIP members who are qualified to enroll as retirees/pensioners pursuant to the provisions of PhilHealth Circular No. 33 Series 2001 fall under this category.		P.C. No.24 s-2003	07-11-2003
Retiree-Member		refers to: a. a member of the GSIS or SSS who has reached the age of retirement or who has retired on account of disability prior to the effectivity of the Act on March 4, 1995; or b. a pensioner of the GSIS or SSS prior to the effectivity of the Act on March 4, 1995; or c. a member who has reached the age of retirement as provided for by the law and has paid at least 120 monthly premium contributions.		IRR of the NHIA (Section 3)	02-10-2004
Retroactive adjustment		refers to the application of premium payment to the immediately missed period (quarter).		O.O. No. 48 s-2008	07-08-2008
Return on Investment		Return on Investment (ROD - is a performance measure used to evaluate the efficiency of an investment or to compare the efficiency of a number of different investments. This measures the amount of return of investment relative to the investment cost.		2024-0028	01-01-2024
Return-to-Hospital Claims	RTH	a deficient claim after due adjudication and validation, redirected back to with instructions to comply with a certain requirement, but from which the action of returning the complied claim to PhilHealth may result in the reversal of the deficiency into a good claim for payment or non-compliance that may result into the denial of the claim	Section IVG. of PhilHealth Circular No. 2021-0016 Application of Debit-Credit Payment Method (DCPM) to facilitate the Settlement of Accounts Payable to Healthcare Facility (HCF) During the State of Public Health Emergency due to the COVID-19 pandemic (Revision 2) PhilHealth may result in the reversal of the deficiency into good claim for payment or non-compliance that may result into denial of the claim.	2022-0020	03-30-2022
Revised Chart of Accounts	RCA	a new chart of accounts for movement corporations prescribed by COA		2022-0067	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
RF-1 File		softcopy of the employer's monthly remittance report.		O.O. No. 04 s-2008	01-21-2009
RF-2 File		softcopy of the daily bank abstract of collection report.		O.O. No. 42.s-2011	09-23-2011
RGB	RGB	an acronym that stands for Red, Green, and Blue which are three hues of light that can be mixed together to produce different colors. Combining these three hues is the standard method of creating color images on screens such as computer monitors and TVs.		2023-0005	01-31-2023
Rice Subsidy		refers to the monthly rice subsidy given to employee's.		2022-0078	Immediately
Right-of-Use Asset		An asset that represents a lessee's right to use an underlying asset for the lease term.	PFRS 16	2022-0004	12-01-2021
Right-of-Way	ROW	a part of the entirety of a property, site, or location, with defined physical boundaries, used or required by national government projects.		2023-0034	06-29-2023
Risk		Risk - refers to uncertainty that surrounds future events and outcomes. It is the expression of the likelihood and impact of an event with potential to influence the achievement of the Corporation's Objectives.		2023-0007	07-02-2023
Risk Assessment		refers to evaluation of risk by estimating the probability of its occurrence, severity of impact and priority ranking based on pre-determined criteria as provided in the Standard Operating Procedures (SOPs) of Risk Management.		2022-0019	03-11-2022
Risk Assessment Certification	RAC	refer to certification issued by Project Management Team for Risk Management (PMT-RM) for New Programs, Projects and Policies to ensure that the risk management process of risk identification, risk assessment, planning the risk response measures, monitoring and evaluating the risk response plan and communicating and consulting are applied and carried out in the course of developing new programs, projects and policies.		2022-0019	03-11-2022
Risk Driver		is an event that causes the risk to happen or manifest.		2022-0019	03-11-2022
Risk Driver Map		structured inter-relationship of the causes and sources of risks		2022-0019	03-11-2022
Risk Information Management System	RIMS	a software tool of identifying, assessing, reporting, monitoring, analyzing and recording risks.		2023-0007	07-02-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Risk Information Sheet	RIS	is the form that will be used to report, assess and evaluate the identified risk and to prepare the risk response plan.		2022-0019	03-11-2022
Risk Management Officer Designate	RMOD	is a technical staff with at least Job Grade (JG) 11, preferably a Planning Officer II, Division of other JG 11 and above plantilla position, who regularly undergoes training and orientation on RM framework, policies and RIA/IS to effectively provide the needed technical assistance in his/her office.		2023-0007	07-02-2023
Risk Registry		is the repository/record of all identified risk and risk related information of the Corporation.		2022-0019	03-11-2022
Risk Response Plan		is a set of actions, plans and approaches for addressing risks and assigning responsibilities and schedules to complete the risk response actions. The purpose of the Risk Response Plan is to document how the chosen response options will be implemented. The risk response measures contained in the Risk Response Plan shall be considered by the BPO when preparing its operational plans; shall be embedded in the regular operational processes of the Corporation; and shall be discussed with concerned stakeholders.		2023-0007	07-02-2023
Risk Status		this is the current condition/ state of the risk reported in the RIS. Risk is "Open" if it is still a threat and has to be managed. "Closed" if the risk has passed or has been successfully mitigated and pose no threat to the Corporation; "Moved to another Risk Level" if the risk has shifted from one level of Risk to another e.g. from low risk to high risk etc.; and "Moved to Issue" if the risk happens and already becomes a problem.		2022-0019	03-11-2022
Risk Tolerance		the level of investment exposure that the Corporation needs to comply with based on various PhilHealth's investment parameters guidelines such as type of industry, market capitalization, etc.		2024-0027	04-02-2024
Risk-based Thinking		in the context of ISO 9001:2015, this refers to the coordinated set of activities and methods that an organization uses to manage and control the many risks that affect its ability to achieve objectives. Risk-based thinking replaces what the earlier version of ISO standard called preventive action.		2023-0007	07-02-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Role-based Access		is a control method of access security that is based on a person's role within a business. Role-based access control is a way to provide security because it only allows employees to access information they need to do their jobs, while preventing them from accessing additional information that is not relevant to them. An employee's role determines the permissions to be granted and ensures that lower level employees are not able to access sensitive information or perform high-level tasks	https://www.technopedia.com/definition/23933/role-based-access-control-rbac	2022-0025	06-01-2022
Rooted/Jailbroken Mobile Device		a device which has an unlocked core system that enables an administrator-level access by its user which can potentially introduce security vulnerabilities.		2022-0024	04-20-2022
Rotational Assignment/ Reassignment		refers to the assignment of concerned officers/ employees to a position of equivalent level or rank in an organizational other than his/her original place of assignment whenever the interest and exigency of public service so requires.		2022-0080	11-10-2022
Route		refers to the start and end of line of travel of a designated vehicle/ s in accordance to the identified pick-up and drop off points of PhilHealth human resources waiting for the shuttle service.		2022-0084	12-01-2022
RT-PCR (Swab) Test		refers to the real-time reverse transcription polymerase chain reaction assay which detects the viral ribonucleic acid.		2022-0003	01-03-2022
Rural Areas		are defined as “areas outside of the poblacion and/or CBD and where more than fifty percent (50%) of the population are engaged in agricultural activities.		P.C. No. 21 s-2001	06-21-2001
Salary Grade	SG	refers to the numerical representation of the number that defines the monthly payment/income a government employee receives. In the Philippine government, salaries for each position are determined based on their corresponding difficulty level and range of responsibilities.		2023-0029	10-05-2021
SALN	SALN	is the statement of assets, liabilities, and net worth, and the disclosure of financial connections or business interests and identification of relatives within the fourth degree of consanguinity or affinity. It also requires the declarant to name his/her "bilas", "bala" and "INSO" who are In government service.		2022-0013	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Sandbox		a strategy for small scale, live testing of innovations in a controlled environment under the PhilHealth's supervision of UHC reforms intended to acquire lessons and experience on its implementation, generate additional evidence, and flag policy or regulatory gaps from existing policies.		2023-0054	07-01-2023
Sandbox Site		province or highly urbanized city or independent component city that has been selected to partake as sandbox.		2023-0054	07-01-2023
Satellite Office		refers to the nearest extension office from the principal/main office within its area of operation (Head Office/PRO/LHIO).		2023-0039	07-31-2023
Savings		<p>unused appropriations in the COB which is still available after the completion of the program, and free from any obligation or encumbrances that derived from the following:</p> <ol style="list-style-type: none"> 1. Final discontinuance or abandonment of work, activity or purpose for which the appropriation is authorized; 2. Appropriation balances arising from personal services and remuneration; 3. Appropriation balances realized from the implementation of the programs, projects and activities; 4. Excess funds realized due to price reduction or reduction in the number of purchased items. 		2022-0045	08-30-2022
Scope		<p>refers to the range or coverage wherein the activity will be executed/implemented describes as:</p> <ol style="list-style-type: none"> 1. National (N) where the activity is to be implemented nationwide or throughout/across all the regions; 2. Head Office (H) where the activity is to be implemented or spearheaded in the Central/ Head Office usually by the program offices; 3. Regional (R) where the activity is to be implemented in the regional offices; 4. A combination of Scope means that it will be executed/implemented in all specified areas. 		C.O. No. 20210029	
Scope of Works		refers to the detailed work items or the extent of work to be performed by the Contractor.		2022-0037	05-30-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Second Case Rate		case rate claimed by HCIs for PhilHealth reimbursement which represents/covers the medical condition of the patient with the second most resources used.		P.C. No.0035 s-2013	11-15-2013
Secondary Property Accountable Officer	Sub-PAO	a casual employee who is jointly accountable with the PAO concerning property (whether small or high value) in their respective offices.		2022-0055	09-13-2022
Secondary Property Accountable Officer	SUB-PAOs	for the purpose of this Corporate Order, they refer to PhilHealth personnel who are directly engaged in the operation of the highly-specialized, high-value properties/equipment which are being used to serve the multiple business units. Further, the Sub-PAOs are the end-users of the basic properties/equipment, including Casual employees and "Authorized Persons" (Government Internship Program, Job Order Contractors and partners who are authorized by the Corporation to access PhilHealth system and provide PhilHealth related services).		2024-0016	02-29-2024
Secure Socket Shell	SSH	A network protocol that provides administrators with a secure way to access a remote computer.		2023-0017	Immediately
Securities and Exchange Commission	SEC	an agency of the government created by the Congress of the Philippines in 1936 as part of the Securities Act responsible for regulating the securities industry of the Philippines. In addition to its regulatory function, the SEC also maintains the country's company registers.		2024-0027	04-02-2024
Securities Issuer		the originator, maker, obligor, or creator of the security. The company offering its preferred shares for subscription/selling.		2024-0027	04-02-2024
Securities Registrar		a BSP and/or SEC accredited bank or non-bank financial institution designated or appointed by the Issuer to maintain the securities registry book, either in electronic or physical form. It keeps and maintains the Register of Bondholders.		2023-0031	06-15-2023
Security Education, Training and Awareness	SETA	is an educational program is designed to reduce the number of security breaches that occur program through a lack of employee security awareness. A SETA program sets the security tone for the employees of an organization, especially if it is made part of the employee orientation. Awareness program explain the employee's role in the area of Information Security. The sum of a security awareness effort is participation.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Security Engineering		the process of incorporating security controls into the information system so that they become an integral part of the system's operational capabilities.			
Semi-Annual		50% of the total annual group premium contributions of all enrollees which shall be paid on or before the last working day of the quarter prior to the applicable semester within a calendar year.		P.C. No. 44 s-2012	08-29-2012
Semi-Expandable Property Ledger Card	SPLC	is a form kept in the Accounting Division Unit to record promptly the acquisition, description, custody, impairment, issue/transfer/disposal, repair history, and other information about the property.		2023-0018	01-01-2022
Semi-Expendable Items		small tangible items with estimated useful life of more than one year but small enough to be considered as PPE and below capitalization threshold Of Php 50,000.	Section 3.1. of COA Circular No. 2022-004	2022-0054	09-13-2022
Semi-expendable Properties		refer to tangible items below the capitalization treshshold of Php50,000.OO, classified into two categories:	GAA Circular No. 2022-004, May 31, 2022: Guidelines on the Implementation of Section 23 of the General Provisions of Republic Act (RA) No. 11639 also Imown as the General Appropriations Act (GA-A) for Fiscal Year CZY) 2022 relative to the increase in the capitalization threshold from Php15,000.00 to	2022-0052	09-02-2022
		1. cost ofeach item is Php5,000.00 or less; and			
		2. cost ofeach item is mote than PhP5,000.00 but less than PhP50,000.00			
Send Bill		refers to the hospital's submission of the Original Billing Statement including the Doctor's Billing Statement for Professional Service/Fee, and Clinical Abstract of the patient to his/her agency/office/unit for payment,		2023-0011	01-01-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Senior Citizen or Elderly		refers to any Filipino citizen who is a resident of the Philippines, and aged sixty (60) years or above. The term may apply to dual citizens aged 60 years or above provided that there is a proof of Filipino citizenship and have at least six (6) months of residency in the Philippines as provided in the Implementing Rules and Regulations of Republic Act No. 9994.		P.C. No.006 s-2015	03-19-2015
Senior Officers		those with a rank of Senior Vice-President and above. For the purpose of this Corporate Order, these include the COA Resident Supervising Auditor, the Head Executive Staff (HES), and the Head Executive Assistant (HEA). Other Executive and Managerial Officers (EMOs) with rank equivalence of civilian positions under item 4.0 Officials Authorized to Use Government Motor Vehicles, DBM Budget Circular (BC) No. 2022-1: Omnibus Guidelines on the Acquisition, Use, Rental, and Replacement of Government Motor Vehicles dated 11 February 2022.		2024-0016	02-29-2024
Sensitive Personal Information	SPI	Sensitive Personal Information (SPI) - refers to any of the following:		2024-0026	03-25-2024
Service Recognition Incentive	SRI	A one-time grant at uniform amount not exceeding Twenty Thousand Pesos (Php 20,000.00) for each government employee in recognition of their collective and invaluable contribution to government's continuing efforts to ensure responsive delivery of service to the public, especially in the midst of the continuing public health emergency due to the COVID-19 pandemic and other socio economic challenges.		2022-0089	Immediately
Service delivery points		access points where PCB2-eligible patients can claim their drugs. These are places identified both by the PCB2 identifier and the Corporation where the medicines can be easily accessed by the patients.		P.C. No.0017 s-2014	07-23-2014
Service Equipment or Unit		any item or device provided by the supplier for the technical management and support for the duration of the project procured by the Corporation.		2023-0019	03-27-2023
Service Level Agreement	SLA	contract that is executed between PhilHealth and PCPN. The SLA identifies the services required and the expected level of service between PhilHealth and the PCPN.		2023-0047	06-19-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Service Provider		a company, firm, organization, institution, or individual that provides or offers software solutions or products, and other information technology services. Health Information Technology Provider is also a service provider.		2024-0030	Immediately
Service Recognition Incentive	SRI	A one-time grant at a uniform amount not exceeding Twenty Thousand Pesos (Php 20,000.00) for each government employee in recognition of their collective and invaluable contribution to government's continuing efforts in pursuing the objectives, commitments, targets and deliverables under the Philippine Development Plan 2023-2028 and the President's 8-Point Socioeconomic Agenda.		2023-0062	12-13-2023
Service Request Form	SRF	form used to request an IT-related work or service such as system re-engineering related works, software development, software configuration management, hardware, database, network, connectivity, communication solutions assistance, project management, and others.	CO No. 2016-0013 IT related Works in PhilHealth	2022-0024	04-20-2022
Service Set Identifier	SSID	a unique identification that is used for naming a Wi-Fi/wireless networks.		2022-0030	Immediately
Serviceable Properties Beyond Estimated Useful Life	EUL	PPE and selected high-valued semi-expendable properties that are still subject to insurance until endorsed for disposal (e.g. motor vehicles, computers, servers,		2023-0067	12-18-2023
Serviceable Properties Within Estimated Useful Life	EUL	Serviceable Properties Within Estimated Useful Life (EUL) — are listed Property, Plant and Equipment (PPE) and selected high-valued semi-expendable properties of the Corporation which are operational.		2023-0067	12-18-2023
Service-Level Agreement	SLA	documented agreement between the client and provider that identifies services and service targets, including prerequisites for service levels and measures for performance.			
Settlement		refers to the payment/restitution or other act of an obligation as provided by law in satisfaction of a liability under the Notice of Disallowance (ND)/Notice of Charge (NC), or in compliance with the requirements of a Notice of Suspension (NS), as defined in these Rules		2022-0031	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Sexual Harassment refers to the following:		Sexual Harassment refers to the following:		2022-0046	09-01-20200
		1. An act, or series of acts involving any unwelcome sexual advances, request or demand for sexual favors or any act of sexual whether done verbally, physically or through the use of technology such as text messaging or electronic mail or through any forms of information and communication systems, that has or could have a detrimental effect on the conditions of an individuals' employment or education, job performance or opportunities.			
		2. A conduct of sexual nature affecting the dignity of a person, which is unwelcome, unreasonable and offensive to the recipient, whether done verbally, physically or through the use of technology such as text messaging or electronic mail or through any other forms of information and communication systems.			
		3. A conduct that is unwelcome and pervasive and creates an intimidating, hostile or humiliating environment for the recipient.			
Shadow Accounting		a way of adjusting the aggregate carrying amount of insurance contracts to reduce accounting mismatches that can arise when unrealized gains and losses on assets held by the entity are recognized in the financial statements, but corresponding changes in the insurance contracts are not.		2022-0044	12-31-2020
Shadow Billing		a process where HFs start case reporting according to the CBG, or DRG system and the respective payment is calculated. During an agreed transition period, the actual payment still follows the previous provider payment method. The detailed process of which shall be described under the policy statements of this Corporate Order.	Diagnosis-related groups (DRG): A Question & Answer guide on case-based classification and payment systems. / Aurelie Klein, Inke Mathauer, Karin Stenberg and Triin Habicht WHO/UHC/HGF/Guidance/20.10	2024-0030	Immediately
Shelter Assistance		a form of financial assistance given to subsidize the cost of repair of house damaged by a disaster/ calamity		2022-0074	10-26-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Short Term Fixed Income Investments		investments in securities with a term of 91 days to one (1) year.		2023-0050	Immediately
Show-Cause Order		refers to the written document requiring a person to explain, or justify before the disciplining authority or its duly authorized representative within a given period why no disciplinary action shall be taken against him/her.		2022-0016	03-04-2022
Shuttle Service		refers to the service vehicle provided by the Corporation to transport Phil-Health human resources in going to and from the PhilHealth office premises,		2022-0084	12-01-2022
Shuttle Service Assistance		refers provision of vehicle/service, in the form of shuttle service for the employees.		2022-0078	Immediately
Sick Leave	SL	refers to leave of absence granted on account of sickness or disability on the part of the employee concerned or any member of his immediate family.		2023-0030	06-05-2023
Signer		refers to a person who authorizes or approves including other person signing as reviewer, recommending, and the like by placing their digital signature into the said electronic document.		CO 2022-0059	
Simple Transactions		applications or requests submitted by applicants or requesting parties of a government office or agency which only require ministerial actions on the part of the public officer or employee, or that which present only simple or inconsequential issues for the resolution by an officer or employee of the said government office.		2024-0026	03-25-2024
Sixty (60) days turn-around-time		the period to process, review and pay claims as provided for under the Revised IRR of RA 7875, as amended by RA 9241 and 10606, otherwise known as National Health Insurance Act of 2013.		2022-0020	03-30-2022
Skeleton Workforce		refers to a work arrangement where a minimum number of officers or employees is required to report to office to render when full staffing is not possible.		2023-0039	07-31-2023
Sketches with Dimensions		refer to the manual or freehand drawings showing dimension of the space to be leased and/or showing the location and graphical representation of the proposed leasehold improvement.		2022-0037	05-30-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Social Marketing		the application of principles and techniques drawn from the commercial sector to influence a target audience to voluntarily accept, reject, modify, or abandon a behavior for the benefit of individuals, groups, organizations, or society as a whole (Serra, 2010). Its use in public health should not be confused with commercial marketing activities intended to market health products and services for the profit of private shareholders (Birkinshaw, 1989). With objectives to promote public health and to help avoid adverse selection, social marketing is mainly preventive. Thus, this can even be seen to be in competition with commercial healthcare marketing ("recruitment practice" or "medical missions" in the context of PhilHealth rules and regulations), as it seeks to reduce the market for curative services.		2024-0031	05-14-2024
Social Marketing and Communication Plan	SMCP	serves as the fundamental reference and guide for the Corporation in implementing marketing and communication strategies to help achieve its goals.		C.O. No. 20210061	
Social Media		a computer-based technology that facilitates the sharing of ideas, thoughts, and information through the building of virtual networks and communities.		2023-0005	01-31-2023
Social Media Channels		blogs, micro-blogs, wikis, social networks, social bookmarking services, user rating services and any other online collaboration, sharing or publishing platform, whether accessed through the web, a mobile device, text messaging, email or other existing or emerging communications platforms.		2024-0017	02-29-2024
Social Mobilization		refers to the process of bringing together all possible intersectoral partners and allies to participate in development programs. It aims to empower individuals and communities to identify their needs, their rights, and their responsibilities, change their ideas and beliefs, and organize the human, material, financial and other resources required for social economic development. It is an approach that provides individuals and groups with knowledge and skills, and mediates between different interest groups to create environments that support and promote health (WHO, 2001).		2024-0031	05-14-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Software Firewall	Soft Firewall	Installed on individual computers that closely inspect data, and can block specific programs from even sending data to the Internet such as Windows Defender Firewall. hardware firewalls sit between the local network of computers and the Internet and offers network-wide protection from external threats.		2023-0017	Immediately
Software Package		complete and documented set of programs supplied to several users for a generic application or function.			
Sole and Exclusive Negotiating Agent	SENA	Refers to the registered employees' organization, which has been accredited by the Civil Service Commission (CSC) as the negotiating agent of all the employees in a negotiating unit.		2022-0088	Immediately
Solely Payments of Principal and Interest	SPPI	any financial asset with contractual terms that give rise to cash flows that are solely payments of principal and interest on the principal amount outstanding and are consistent with a basic lending arrangement		2023-0028	Immediately
Solid Surface Material		a generic term for non-Porous and low-maintenance materialç used for snrfaces such as countertop. It can mimic the appearance of granite, marble, stone, and other naturally occurring materials;		2023-0025	04-19-2024
Space Allocation Standards	SAS	refer to the standards which define the allowable area per employee within an organizational unit, i.e., area, sector, departments, or other functional groups,for use in the corporation 's current or future spaces.		2022-0061	09-22-2022
Spare Parts		for the purpose of these guidelines, these are identical/replical parts that are in good condition to replace the damaged Parts ofa machine.		2022-0052	09-02-2022
Special Allotment Release Order	SARO	a specific authority issued to identified agencies to incur obligations not exceeding a given amount during a specified period for the purpose indicated. It shall cover expenditures, the release of which is subject to compliance with specific laws or regulations, or is subject to separate approval or clearance by competent authority.		2023-0064	12-11-2023
Special Benefit Packages under the New Case Rates		these are benefits with predetermined fixed rate for each treated medical or surgical cases		P.C. No. 44 s-2012	08-29-2012

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Special Counsel Allowance		This is an allowance given to lawyer-personnel assigned in the legal office of GOCCs for their appearance or attendance to court hearings	E.O 150 re: Approving the Compensation and Position Classification System (CPCS) and Index of Occupational Services, Position Titles, and Job Grades for GOCCs (JOS-G) Framework, Repealing Executive Order No. 203(s.2016), and for Other Purpose	2022-0026	upon approval of COB
Special Disbursing Officer	SDO	an Accountable Officer (AO) duly designated, bonded and is responsible and accountable for the proper management of the cash advance for PCF or One-time Activity.		2022-0062	10-03-2022
Special Purpose Fund	SFP	lump-sum funds included in the General Appropriations Act (GAA) which are not within the approved appropriations of Departments/Agencies/Lower Level Operating Units, and which are available for allocation to any Department/Agency/Lower Level Operating Unit or Local Government Unit for a specific purpose, as may be duly approved in accordance with special provisions on the use of these funds.		2023-0064	12-11-2023
Specialty Hospital		a hospital that specializes in particular disease or condition or in one type of patient. It was licensed as such with no corresponding level of classification. Example includes children's hospital and orthopedic hospital.		P.C. No.025 s-2014	10-28-2014
Specifications		refers to a detailed description of work to be done with the quality of materials to be provided, and mode of construction/installation.		2022-0037	05-30-2022
Split-tunneling		Simultaneous direct access to a non-PhilHealth network (such as the Internet or a home network) from a remote device (PC, tablet, mobile phone, etc.) while connected into PhilHealth's corporate network via a VPN.		2023-0017	Immediately
Sponsored Member		a member whose contribution is being paid by another individual, government agency, or private entity according to the rules as may be prescribed by the Corporation.		IRR of the NHIA 2013 (Section 5)	06-19-2013
Sponsorship		is a form of non-traditional advertising. It is an act of support to a certain activity or event, program, project, etc., either in cash and/or in-kind, in exchange for publicity or advertising.		C.O. No. 20180008	

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Sponsorship		A form of marketing that is Primarily an act of support to a certain activity or event, program, project, etc., which may be through funding, or provision of services and/or in-kind, in exchange for publicity or advertising.		2022-0066	10-03-2022
Sponsorship Agreement		A written contract of the deliverables and obligations of the Proponent and the sponsor in an engagement or deal. This contains the services to be provided by the Proponent to the sponsor in exchange for a fee or in-kind sponsorship.		2022-0066	10-03-2022
Sponsorship Certification		A document issued by the concerned PhilHealth office as the sponsor, verifying that the sponsorship obligations/ commitments were delivered by the proponent as stipulated in the agreement.		2022-0066	10-03-2022
Sponsorship Proposal		A written communication sent by an individual/ organization to another organization as a formal offer to do business or establish a deal. An example deal offered is providing media values to an organization in exchange for financial, services or in-kind support to a certain activity or event, program, project, or cause being organized by the proponent.		2022-0066	10-03-2022
Sports Marketing Activity		Refers to a form of marketing that aims to promote PhilHealth products and services through sports teams and sports events and activities.		2023-0065	12-05-2023
Stale Check		if the check has been outstanding for over six (6) months or 180 days from the date of issue or as prescribed.		2024-0002	01-03-2024
Standard Corporate Marketing Shirt		refers to the primary or main corporate marketing shirt that is exclusively worn by PhilHealth employees and is the second standard promotional clothing of employees next to the corporate uniform/shirts.		C.O. No. 20210033	
Standard Specifications		refer to the minimum features and functionalities required for commonly-used ICT equipment.		2023-0024	04-24-2023
Statement of Accounts Payable		system generated capitation amounts due for a specific applicable period.		2023-0054	07-01-2023
Statement of Accounts Payable 1	SAP 1	system generated capitation amount (first tranche= 40%) for registered beneficiaries with first patient encounter in a specific applicable period.		2022-0008	Immediately
Statement of Accounts Payable 2	SAP 2	system generated PFP amount for the remaining 40% subject to accomplishment of the four (4).			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Statement of Accounts Payable 2	SAP 2	system generated capitation amount for the remaining 60% (second tranche) subject to the achieved performance targets at the end of the year.		2022-0008	Immediately
Statement of Audit Suspensions, Disallowances and Charges	SASDC	a written summary of the total balance of the audited accounts of the agency at the end of each quarter. It shows the total issued suspensions, disallowances, charges and settlements for the quarter and the running balance of the suspensions, disallowances and charges as of the quarter ended.		2022-0031	Immediately
Statement of Premium Account	SPA	a system-generated billing statement which indicates the reference Number and total amount of premium due for the covered period including applicable interest and discount. It is used to facilitate processing of payment (Annexes A & B).		2022-0001	01-03-2022
Statement of Premium Account	SPA	a detailed report generated by the employer through their own accounts using the EPRS before remitting premium contributions to accredited collecting partners.		2022-0067	10-04-2022
Statement of Premium Account	SPA	a billing statement generated using the Electronic Premium Remittance System (EPRS) that is required to be presented upon payment of premium contributions.	PC No. 2023-0010: Payment of Premium Contributions Through the Online Payment Facility of the Electronic Premium Remittance System (EPRS) (Revision 1)	2024-0023	03-14-2024
Station Specific Positions		refer to permanent positions within the organizational structure of the Corporation, which are unique and highly technical in nature involving a specific discipline and/or degree requiring the same to be placed and assigned in specific and limited positions within the Corporation. Station-specific positions such as the Senior Vice President and others such as but not limited to positions requiring human resource, legal, medical, accounting, engineering, information technology, actuarial, technical which require specific degrees and/or skills as a necessary qualification to identified positions within the Corporation.		2023-0046	08-10-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Steering Committee		is a committee at the Head Office level responsible to provide guidance and oversight to the PFinMaREP program. This includes ensuring that the program is on track, that the goals and objectives are being met, and that any potential risks or problems are identified and addressed. The steering committee may also provide input on the program plan, approve changes to the plan, and make decisions about the program's direction.		2023-0051	09-29-2023
		1. The top-level block is comprised of the core strategies focusing on efficiency areas of collection and strategic purchasing.			
		2. The mid-level block is referred to as enabling strategies that focuses on information system, organizational structure, human resource, and business processes which are the innovation and growth drivers of the core strategies.			
		3. Strong Corporate Governance — The base-level block contains the cross-cutting strategies consisting of leadership and accountability, policy enforcement and decision making, and strategic communication functions which acts as the supporting governance drivers.			
Step Increment due to Length of Service	SILOS	refers to the series of progression based on completion of three (3) years of continuous satisfactory performance in the present position, to be reckoned from the date actual assumption to the position.		2023-0029	10-05-2021
Stock Transfer Agents		the "official keeper" of the corporate shareholder's records. The stock transfer agents provide the issuer or the listed company with a list of holders of its securities. They effect transfer of beneficial ownership and process corporate actions like stock or cash dividends, stock rights, stock splits, and collation of proxy forms.		2024-0027	04-02-2024
Storage		this refers to the scientific and economical receipt, warehousing and issue of materials for their best safekeeping and rapid availability.		2022-0055	09-13-2022
Strapline		another word for “tagline” which appears at the bottom of an ad and sums up the essence of the brand or company.		C.O. No. 20210022	
Strategic Objectives		are brief action statements that clarify and communicate how the Corporation will implement its strategies to achieve overall goals.		2023-0052	07-01-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Strategic Performance Management System	SPMS	a performance management system that underscores the effective conversion of the strategic goals into individual targets thereby ensuring that all individual efforts at any levels are vitally contributing to organizational productivity and success.	Corporate Order No. 2016-0073 re: PhilHealth Strategic Performance Management System (SPMS) (Revision 2)	2024-0001	01-01-2024
Strategic Plan		is commonly known as the Development Plan. A strategic plan is a document that outlines and communicates the direction, priorities and actions that the Corporation needs to implement in pursuit of its overall goals in the Mid-term/Medium/Long-Term.	Corporate Order No. 2016-0073 re: PhilHealth Strategic Performance Management System (SPMS) (Revision 2)	2022-0023	04-20-2022
Strategy Map		is a one-page visual representation of an organization's strategy towards the achievement of its Vision. It is the concise version of the entire Strategic Plan document depicting the key strategic elements and the cause-and-effect logic between them. The map is an important tool in communicating the overall corporate strategy in a convenient and easy to- read format.		2023-0040	06-01-2023
Sublease		A transaction for which an underlying asset is re-leased by a lessee ('intermediate lessor') to a third party, and the lease (thread lease') between the head lessor and lessee remains in effect.	PFRS 16	2022-0004	12-01-2021

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Submodule		a database object that performs a specific function for each transaction. Both the Professional and the Institutional modules have the following submodules:	Per PC No. 2023-0012 and 2023-0024, AARC, formerly known as the Accreditation Committee, is a collegial body composed of PhilHealth management, representatives from the DOH, presidents or heads of different HCP organizations and patient groups that deliberates on appeals and motions for reconsideration. The Committee is recommendatory to the President and CEO of the Corporation. Per PC Nos. 2023-0012 and 2023-0024, RAC, formerly known as the Accreditation Subcommittee (ASc), is a collegial body composed of the heads of the different organizational offices of the PRO, representative from the Center for Health Development of the Department of Health (DOH), representatives of HCP organizations and patient advocate group, that deliberates on the applications and certain motions for reconsideration on accreditation of HCPs in the PRO.	2024-0005	
Submodule		1. Accreditation Committee Meeting (ACM) Agenda submodule — a submodule that functions like the SubCom Agenda submodule, but for Accreditation Appeals Review Committee (AARC) meetings. The list of HCPs included in the discussion for a specific AARC Meeting that were then added in the corresponding agenda number can also be extracted from this module. HCPs that underwent analogous transactions implemented by the AD may also be grouped through an AARC Agenda number under this module. This shall be renamed as AARC Agenda submodule.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Submodule		2. Data entry submodule — a submodule that contains all the records of the HCP. This submodule serves as the repository of the current and previous records of the HCP, hence forming the complete accreditation profile of the HCP. Data amendments and file updates are also processed in this submodule.			
Submodule		3. Receiving submodule — a submodule dedicated for receiving applications from HCPs. It contains only a selected number of fields that are lifted from the documentary requirements submitted by the applicant HCP. 4. SubCom Agenda submodule — a submodule that serves as the look up table of all the agenda numbers generated for each Regional Accreditation Committee (RAC) Meeting. The list of HCPs included in the discussion for a specific RAC Meeting that were then added in the corresponding agenda number can also be extracted from this module. HCPs that underwent analogous transactions implemented by the PRO may also be grouped through a RAC Agenda number under this module. This shall be renamed as RAC Agenda submodule.			
Subsidiary Ledger		is a ledger that stores the details of all premium receivable from Employers, Accredited Collecting Agents (ACA), Members, and PhilHealth Collecting Officers.		2024-0023	03-14-2024
Subsidiary Ledger per I-IF		a ledger that shows how much is the outstanding payable of PhilHealth to a I-IF as of a given date as processed by the BARM.		2023-0058	11-16-2023
Sufficient Regularity of Premium Contribution		pattern characterized by consistent remittance of premium contribution.		IRR of National Health Act 2013 Section-3	06-19-2013
Suggestion		refers to an idea, opinion, comment, and expression for consideration of the organization in the improvement of its processes, personnel, product or service, or the complaints-handling process itself, where an action is explicitly or implicitly expected.		2022-0065	09-27-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Supplemental Budget		Additional appropriation authorized by law to augment the original appropriations which proved to be inadequate or insufficient for the particular purpose intended due to current economic, political or social conditions.			
Supplies and Equipment Procurement Plan	SEPP	is a list of supplies, materials and equipment items needed to complete the targeted PPA of concerned cost center. This includes item specifications, unit cost, quantity, and period of procurement by quarter.		2022-0045	08-30-2022
Supplies and Equipment Procurement Plan ICT Library	SEPP	is a reference list of all supplies and equipment needs of the Corporation, both common and non-common-use, and inclusive of ICT-related resources standard item name, specifications, unit and cost during the preparation of Corporate Operating Budget (COB) for the ensuing year.		2022-0023	04-20-2022
Supply Officer Designate		a staff designated to be responsible for the receipt, Issuance, recording, proper storage and utilization of the department's/ unit's supplies and materials,		2022-0054	09-13-2022
Support		A form of funding or financial support, services, and/or marketing collaterals that the Corporation may provide to a Proponent in exchange for certain media values and marketing/promotional opportunities.		2022-0066	10-03-2022
Surplus		a situation when the CYR exceeds the CYE. In this instance, current inflows are more than enough to meet the cost of current year's expenditures.		O.O. No. 0145 s-2012	09-27-2012
Suspect case		a person who meets the clinical criteria (acute onset of fever and cough; or acute onset of any three or more of the following signs or symptoms: fever, cough, general weakness/fatigue, headache, myalgia, sore throat, coryza, dyspnea, anorexia/nausea/vomiting, diarrhea, altered mental status) and epidemiological criteria (residing or working in an area with ff.gh risk of transmission of the virus; a person with severe acute respiratory illness	DOH Department Memorandum No. 2020-0512	2023-0003	Immediately
Suspected diabetes mellitus		refers to individuals with known risk factors for and/or symptoms and signs suggestive of diabetes mellitus.		P.C. No. 10 s-2012	03-14-2012

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Symposium		an exploratory meeting among experts in the field of social health insurance or any other related disciplines to exchange ideas, document experience and discover solutions to specific problems.		2022-0021	03-24-2022
Symptomatic		refers to a person showing symptoms or a specific symptom (sign of disease or injury) that is noticeable.		2024-0008	02-07-2024
Symptomatic		a person showing symptoms or a specific symptom (signs of disease or injury); noticeable to a person.		2023-0003	Immediately
System		refers to information system, application, innovation, or related IT solutions.		2023-0059	Immediately
System Development lave Cycle methodology	SDLMC	refers to a conceptual model used in project management that describes the stages involved in an information system development project, from an initial feasibility study through maintenance of the completed application.	https://www.techtarget.com/search-softwarequality/definition/systems-development-life-cycle	2023-0059	Immediately
System Owner	SO	also known as Technical Owner which is a subject matter expert who use technical knowledge to bridge the gap between system development and the requirements of the BPO. The SO may refer to ITMD, ITMS, a unit within a BPO, or, a third-party provider -- in case of outsourced services; depending on who administers the system development (e.g. a system developed by Office A and utilized by Office A as the BPO).		2023-0059	Immediately
Systematic Acute Respiratory Syndrome	SARS	is a respiratory viral infection caused by a coronavirusSARS CoV.		P.C. No.14 s-2006	04-18-2006
Tagline		Tagline — a slogan or a short, easily remembered phrase, that is used In marketing and advertising so people will recognize the brand or its products.		2023-0005	01-31-2023
Tangible Assets/Items		are identifiable non-monetary assets with physical substance.		2023-0018	01-01-2022
Target		is the level of performance or rate of improvement needed.		2023-0052	07-01-2023
Target Audience		Refers to a person or group of individuals PhilHealth intends to communicate with. These are specific groups of members who need to hear, see or know about PhilHealth benefits, programs, and services so they are able to maximize their benefits and become advocates of the National Health Insurance Program (NHIP).		2023-0065	12-05-2023
Tarpaulin Banner		is a large sheet of heavy-duty water-resistant or waterproof material.		C.O. No. 20180008	

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Tax Exempt Institutions	TEIs	entities declared and certified by the Bureau of Internal Revenue (BIR) as exempt from the applicable tax under the National Internal Revenue Code (NIRC).		2023-0031	06-15-2023
Technical Assistance		is non-financial assistance provided by international specialists. It can take the form of sharing information and expertise, instruction, skills training, transmission of knowledge and consulting services and may also involve the transfer of technical data. The aim of technical assistance is to maximize the quality of project implementation and impact by supporting administration, management, policy development, capacity building, etc. These are also activities/programs or projects which are needed and/or requested by an office/units in PhilHealth which could be: 1) technical outputs (e.g., reports, papers, documentation, substantive participation in meetings or conferences, teaching or facilitation in training activities, advice or replies in inquiries or decision makers, proposals or recommendations to decision making 2) funding assistance grants or loans; and, 3) logistics support (covering cost of participants, equipment, venues supplies, materials and others.		2022-0007	02-02-2022
Technical Assistance	TA	any of the following assistance provided by the local Partner in support of a PhilHealth project: 1. technical outputs(e.g., reports, papers, documentation, substantive participation in meetings or conferences, teaching or facilitation in training activities, advice or replies in inquiries or decision makers, proposals or recommendations to decision making activities); 2) logistics support (covering cost of participants, equipment, venues supplies, materials and others); 3) marketing and communications support, 4) system/IT support, and/or 5) other support that may be provided.		2022-0039	06-20-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Technical Assistance Agenda	TA Agenda	A compilation of needs and priorities identified by the Proponent/implementing offices within PhilHealth and approved by the PhilHealth Executive Committee which are aligned to its governing law, the Universal Health Care (UHC) Law, and the Corporate Thrusts. These projects are not funded through the regular Corporate Operating Budget (COB); this is spearheaded by the LED.		2022-0039	06-20-2022
Technical Assistance Needs		These activities/Programs or projects which are needed and/or requested by an office/unis in PhilHealth which could be 1. technical outputs (g. reports, papers, documentation, substantive participation in meetings or conferences, teaching or facilitation in training activities, advise or replies in inquiries or decision makers,Proposals or recommendations to decision making activities); 2) logistics support (covering cost of participants, equipment, venues supplies, materials and others); 3) marketing and communications; 4) system/IT support,and/or 5) other needed support.		2022-0039	06-20-2022
Technical Specifications	Tech Specs	is a document describing the necessary features and functionalities required in an IT hardware, software, goods or solution to be procured.		2023-0012	04-01-2022
Technical Specifications		refers to the component of the bid document for the procurement of ICT goods or services. It describes the ICT procurement rationale and objectives, deliverables, necessary features and functionalities of the ICT resource/s, requirements pertaining to the procurement project proponent, acceptance, payment, delivery address and date, and other necessary requirements applicable to the ICT resource being procured.		2023-0024	04-24-2023
Technical Support		Refers to the support provided by ILED which can take the form of sharing information and expertise, instruction, skills training, transmission of working knowledge, and conducting consultations leading to local partner engagement. This aims to bridge the gap among counterparties through clear communications and collaborations and ensures success not only at implementing these projects but also sustaining vibrant relationship with all partners.		2022-0039	06-20-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Technical Working Group - PhilHealth Project Management Committee	TWG-PPMC	a Committee created to provide continuity to the activities to be undertaken in the implementation of the construction of the PhilHealth Corporate Center project.		2022-0079	11-15-2022
Temporary Issuance		covers use of the corporate vehicle continuously for more than three days in a week.		2024-0016	02-29-2024
Temporary Suspension of Payment of Claims (TSPC)	TSPC	a preventive mechanism employed by the Corporation in cases of apparent and probable presence of irregularities and/ or abuses of the NHIP by health care providers With pending further evaluation/ verification of the monitoring findings;	RIRR of RA 11223 or the Universal Health Care Act, Section 4.31	2022-0081	Immediately
Temporary Withdrawal of Accreditation	TWA	the withdrawal of the granted accreditation due to the conditions stated in this policy. The withdrawal may be lifted if warranted based on the condition stated in this policy.	PBRNo. 2639, s. 2021	2022-0081	Immediately
Terminal Leave		refers to money value of the total accumulated leave credits of an employee based on the highest salary rate received prior to or upon retirement date/voluntary separation.		2023-0030	06-05-2023
Terms and Conditions		general and special arrangements, provisions, requirements, rules, specifications, and standards that form an integral part of an agreement or contract.	https://www.businessdirectory/definition/terms-and-conditions.html	2022-0085	11-25-2022
Terms of Reference	TOR	Defines the background, objectives, purpose, activities, and timelines of a proposed project as well as the scope and limitations of the undertaking this is different from the TOR required/used for procurement.		2022-0007	02-02-2022
Terms of Reference	TOR	is a document stating the purpose/ rationale, scope of work and structure of a project, or hiring of a consultant/ consulting firm.		2023-0012	04-01-2022
Terms of Reference	TOR	a document that defines the purpose, scope of work and structures of an IT project or hiring of a consultant/consulting firm.		2023-0019	03-27-2023
Test Data		is the data that is used in tests of a software system.			
Thai DRG Grouper		the software Thailand uses to group patient claims data into a Diagnosis-Related Group. This shall be used as the template for the development of Philippine DRGs.		2024-0030	Immediately

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
The PhilHealth ISSP		provides a 3-year framework/strategic plan to enable the Philippine Health Insurance Corporation (PhilHealth) to address its requirements for IS development and allocation of ICT resources in support of the CSM, Annual Corporate Priorities, Phil-Health Enterprise Architecture (PEA)/IT Roadmap, and Philippine Health Agenda (PHA).		2022-0023	04-20-2022
Third Party Accreditation		is the accreditation of health care institutions by a third party duly recognized and authorized by PhilHealth exclusive of the decision-making function to grant or deny accreditation to the Program.		IRR of National Health Act 2013 Section-3	06-19-2013
Third Party Accreditation Agreement	TPAA	is a notarized document signed both by the recognized TPA organization and PhilHealth, which stipulates the both the undertakings and responsibilities of the Corporation and the TPA in assessing and evaluating the operation and medical practice and performance of health facilities.		2024-0029	05-10-2024
Third Party Accreditor	TPA	an independent and reputable party that shall render impartial evaluation on a health facility's operation, standard medical practice and performance.		2024-0029	05-10-2024
Tier 1		approved budget for the on-going/existing Programs/Projects/Activities of the Cost Centers.			
Tier 2		approved budget for new spending and expansion of on-going/existing Programs/Projects/Activities of the Cost Centers.			
Timekeeper		is the person assigned by PhilHealth responsible in monitoring the time allotted for each question.		C.O. No. 20190063	
Tool		materials that are necessary in communicating an intended message or group of messages to our target audience/s.		C.O. No. 20210029	
Total Compensation Framework	TCF	refers to all financial and nonfinancial compensation components such as basic salaries, allowances, benefits, and incentives, and variable pay.		2022-0077	10-05-2021
Total Fixed Allotment Area	TFAA	refers to the sum of all Fixed Allotment Area (FAA) as determined per office.		2022-0061	09-22-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Total Quality Management	TQM	the organization-wide pursuit of quality. The commitment to begin with management, and it is also management that ensures support deployment of activities towards this commitment. When the pursuit of quality includes the perspective of internal (staff and funders) and external customers (patients, payors and contractors), the process is called total quality management. But while TQM is a means to achieve total quality, total quality goes beyond achieving patient satisfaction. It seeks to exceed expectations of internal and external customers and ensure the sustainability of organizations by involving all levels of management, maintaining continuous improvement, and generating income, return of investment and staff loyalty.	Bencbook on Performance Improvement of Health Services 2004	2024-0029	05-10-2024
Total Working Area	TWA	refers to the sum of all working areas allocated for all employees in all salary grades,		2022-0061	09-22-2022
Toxic Materials/ Toxic Property		include obsolete supplies and materials that have become dangerous to use because of long storage or use of which are determined to be hazardous.			
TPA Profile		a document for submission of interested TPA organizations. It narrates a short history of the organization, states the organization's vision and mission, and lists the organization's products and services, accreditation and/or certification mechanisms, and the names of their current executives.		2024-0029	05-10-2024
Trading Participants		any Brokers or Dealers duly licensed by SEC who has the right, pursuant to PSE rules, to trade at the Philippine Stock Exchange.		2024-0027	04-02-2024

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Training or Learning and Development	L&D	any process of an instructional nature directed by a structured learning process or sessions to develop, improve or enhance the behavior, attitude and skill, knowledge and capability of an individual to perform his/her job well and to meet the qualification standards for the position holder/appointee, including that of the positions identified in the career development plan of the employee/officer and the succession plan. This is considered as a learning and development intervention. It does not include the following activities: 1. Work Planning Sessions: Strategic, Operations, Financial Planning, Work/ Function & Role-Clarification Workshops; 2. Performance Assessments: Quarterly, Midyear or Annual; 3. Rest & Recreation Activities/Corporate Outing; 4. Annual Forums (i.e. IT, Info Officers, Budget Officers, Accountants, Legal Officers, Doctors,); and 5. Consultative Workshops/ Write shops.		2024-0028	01-01-2024
Transaction Costs		the incremental costs that are directly attributable to the acquisition, issue or disposal of a financial asset or financial liability. An incremental cost is one that would not have been incurred if the entity had not acquired, issued or disposed of the financial instrument		2023-0028	Immediately
Transaction Count		number or count of payment transaction with one (1) issued PAR or ePAR for each transaction regardless of the number of members and/or employees included or covered for each payment transaction, as processed by the ACAs via OTC or electronic (online) payment system, in accordance with the CRA.			
Transaction Fee-Based Arrangement		is a method of payment using a fixed rate fee as basis for the computation of the service fees for the collection and remittance of PhilHealth contribution.			
Transaction Reference Number		electronically generated number thru Citiconnect for every successful payment transaction that serves as proof of payment.		O.O. No. 05 s-2009	01-21-2009
Transaction Reference Number		electronically generated number thru Security Bank's Digibanker for every successful payment transaction that serves as proof of payment.		O.O. No. 100 s-2010	12-21-2010

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Transaction Reference Number		electronically generated number thru Bancnet's e-Gov facility for every successful payment transaction that serves as proof of payment.		O.O. No. 42.s-2011	09-23-2011
Transaction Reference Number		electronically generated number thru BPI-Express Link for every successful payment transaction that serves as proof of payment.		O.O. No. 04 s-2009	01-21-2009
Transfer of Accountability		transfer of one-person obligation to carry out responsibilities and be answerable for decisions and activities.		2022-0055	09-13-2022
Transfer Tax		is a tax charged to complete a sale of a property from one owner to another.		2023-0034	06-29-2023
Treasury Data Editing Module	TDEM	an application system developed and designed to handle editing, as authorized and approved, of transaction details of payment transaction receipts of all PhilHealth Membership categories.			
Treasury Data Editing Module	TDEM	PhilHealth Database wherein all premium collections of ACAs from members are posted, edited and reconciled with that of remittances.		2022-0014	02-24-2022
Treasury Database		the database of all transacted/collected premium contributions made thru ACAs and PhilHealth.			
Treasury Look Up		Treasury Database Editing Module Inquiry		O.O. No. 0138 s.2012	11-08-2012
Trust Funds		funds which have come officially into the possession of any agency of the government or of a public officer as trustee, agent, or administrator, or which have been received for the fulfillment of some obligation		2023-0064	12-11-2023
Trust Liabilities		account used to record collections, income, or receipts of agencies held in trust or guarantee for another agency and for a specific purpose.		2023-0064	12-11-2023
Trustee		the licensed trust institution appointed by the Issuer as trustee for and on behalf of the Bondholders to perform such duties and responsibilities accordingly as provided in the Trust Indenture. The Trustee shall, in accordance with the terms and conditions of the Trust Indenture, monitor the compliance or non-compliance by the Issuer with all its representations and warranties, and the observance by the Issuer of all its covenants and performance of all its obligations, under and pursuant to the Trust Indenture.		2023-0031	06-15-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Tsekap Provider		refers to any health facility providing services under the Primary Care Benefit Package/Tsekap as described in the Circular.		P.C. No. 002-2015	02-17-2015
Turn-Around-Time	TAT	refers to a prescribed maximum period of time within which PhilHealth offices shall take action and make a response to address the queries, commendations, suggestions and complaints of clients.		2022-0065	09-27-2022
Two-Tier Budgeting Approach	2TBA	is an approach that separates the evaluation of proposals for: a) ongoing/existing programs/projects/activities (PPAs) under Tier 1 (T1) and b) entirely new spending measures/proposals, including the expansion of the ongoing/eždsti.ng ones, considered as Tier 2 (12).		2022-0035	06-01-2022
Typography		refers to the style and size of the letters used in printing which adds to an advertisement's impact.		C.O. No. 20210022	
UHC Mandated products		refer to policy and implementation outputs of PhilHealth which are explicitly and implicitly stated under the UI-IC Act.		2022-0087	Immediately
UHC Surge Team	UHCST	the office created through PhilHealth Board Resolution No. 2731 s.2022 approving the creation of the said team to accelerate UHC related reforms and operations from within PhilHealth.		2024-0030	Immediately
Unauthorized Activity		an activity that has no documented approval by the concerned third level officer.		O.O. No.128 s-2012	10-15-2012
Unconscionable		are expenditures which are unreasonable and immoderate, and which no man in his right sense would make, nor a fair and honest man would accept as reasonable, and those incurred in violation of ethical and moral standards.		2022-0031	Immediately
Underlying assets		an asset that is the subject of a lease, for which the right to use that asset has been provided by a lessor to a lessee.	PFRS 16	2022-0004	12-01-2021
Underpayment		the payment of premium is less than the prescribed premium contribution established by the Corporation.		O.O. No. 48 s-2008	07-08-2008

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Underwriter		the entity which guarantees on a firm commitment and/or declares on a best effort basis the distribution and sale of debt securities and corporate bonds of the issuers. It is registered with and is under the supervision of the SEC. An underwriter may either be a domestic universal bank or a domestic investment house doing business in the Philippines.		2023-0031	06-15-2023
Unexpended balance		the portion of the budget of EME not yet used and still available for spending for the performance of official functions.		2024-0020	03-14-2024
Uniform		refers to the required and appropriate attire for employees in the regular function and performance of their work. In general, such uniforms identify the employees with the agency.		2022-0063	05-10-2022
Uniform/ Clothing Allowance	U/CA	refers to the allowance granted to defray the cost and expenses for uniforms.		2022-0063	05-10-2023
Unit Cost		estimated budget requirement for the applicable budgeting period for a single unit of a particular item.		2023-0044	08-14-2023
Universal Health Care Act	UHC	an Act instituting universal health care for all Filipinos prescribing reforms in the Health Care System and appropriating funds therefore.			
Universal Serial Bus	USB	is a plug and play interface that allows a computer to communicate with peripheral and other devices (anything from keyboards, mice, flash drives, printers, among others.)		2023-0049	09-11-2023
Unnecessary Regulatory Burden		are regulations that have duplication, inconsistency, poor enforcement and administration. It also involves unnecessary compliance costs and administrative burden that adds delay and barriers to competition and innovation 9Malaysia Productivity corporation.		2022-0056	Immediately
Unserviceable Properties		are government properties which are beyond repair and have no more utilization potentials therefore must be sold, transferred to another government agency or destroyed. These also refer to no longer needed supplies, materials, semi-expendable items, and Property, Plant & Equipment.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Unused Supplies		are previously issued supplies from stock Of directly delivered to the Head Office/ PRO, which is no longer needed for further official use because of the completion of the work/project 01' obsolescence Of un-serviceability of PPE for which the consumables were originally requested for by the cost centers.		2022-0054	09-13-2022
Upcoding or upcasing or diagnosis creeping or procedure creeping		claiming for a related illness or procedure of higher severity or complexity to gain higher benefit payment.		P.C. No.031 s-2014	11-21-2014
Updated Primary Care Module Internal	UPCM	a module developed by PhilHealth to automate the Per Family Payment (PFP) processing from assignment of PCB members to adjudication. This module can be accessed in the PhilHealth HCI portal.			
Updated Revised Chart of Accounts		an updated Revised Chart of Accounts (2019) for government corporations prescribed by COA per COA Circular No. 2020-002 dated January 28, 2020.		2022-0067	Immediately
Urban Areas		refer to all cities regardless of their population density and to municipalities with a population density of at least five hundred (500) persons per square kilometer. This include all barangay(s) or portion(s) of which comprising the poblacion and/or the Central Business District (CBD) and the built-up area including the urbanizable land in and adjacent to the CBD; and where at least more than fifty percent (50%) of the population are engaged in nonagricultural activities.		P.C. No. 21 s-2001	06-21-2001
Used Non-Records		Purpose of these guidelines, these include used supplies and materials such as scratch papers, used envelopes, folders, logbooks, cartons, empty ink cartridges, old newspapers phone directories and other items considered as wastes including items which result from the consumption or utilization of expendable materials, among others.			
Useful Life		period over which an asset is expected to be available for use by an entity; or the number of production or similar units expected to be obtained from the asset by an entity.		2022-0054	09-13-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
User Account		A user's account allows a user to authenticate to system services and be granted authorization to access them; however, authentication does not imply authorization. To log in to an account, a user is typically required to authenticate oneself with a password or other credentials for the purposes of accounting, security, logging, and resource management.			
User Account		account consists of both username and password that allows access to the system. User account is a collection of data associated with a particular user of a multiuser computer system. Each account comprises a username and password, and defines security access levels, disk storage space, etc. A user's account allows a user to authenticate to system services and be granted authorization to access them; however, authentication does not imply authorization. To log in to an account, a user is typically required to authenticate oneself with a password or other credentials for the purposes of accounting, security, logging, and resource management.		2024-0014	02-26-2024
User Authentication		a process that allows a device to verify the identity of someone who connects to a network resource.			
User Authentication		a method by which the user of a wireless system can be verified as a legitimate user independent of the computer or operating system being used.		2022-0030	Immediately
User Role		user roles are crated for various job functions. The permission to perform certain operation are assigned to specific roles. Members of the staff (or other system users) are assigned particular roles and through those roles assignments acquire the computer permissions to perform particular computer-system functions. Since users are not assigned permissions directly, but only acquire them through their role (or roles), management of individual user rights become a matter of simply assigning appropriate roles to the user's account; this simplifies common operations, such as adding a user, or changing a user's department.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Usufruct		a legal term wherein a Property Owner gives a right to enjoy the property of another with the obligation of preserving its form and substance, unless the title constituting it or the law otherwise provides.		2023-0034	06-29-2023
Utility		a service used by the public such as, electricity, water supply, sewage, heating/ventilation, air conditioning and gas supply.			
Utilization		is the process of promoting greater services and economy in the use of supplies, materials and equipment of the government through efficient and honest procurement, systematic and coordinated transfer of control and recording; proper care, maintenance and report and timely disposal.		2022-0054	09-13-2022
Utilization Review		a formal review of patient utilization or of the		IRR of the NHIA as amended by 9241	02-10-2004
Utilization Review		appropriateness of health care services on a prospective, concurrent, or retrospective basis.			
Vacation Leave	VL	refers to leave of absence granted to officers and employees for personal reasons, the approval of which is contingent upon the necessities of the service.		2023-0030	06-05-2023
Valueless Records		refers to all record materials that have reached their prescribed retention periods and usefulness to the Corporation. These excludes library and museum materials, documented submitted for copyright, model, copies of documents preserved for reference and stocks of publications and processed documents.			
Valueless Records		refer to all record materials that have reached their prescribed retention periods and usefulness to the Corporation. These exclude library and museum materials, documents submitted for copyright, models, copies of documents preserved for reference, stocks of publications, and processed documents.		2022-0052	09-02-2022
Virtual Event		An online activity using different Platforms such as Zoom, MS Teams, Google Meet, FB Live, etc. organized and managed by the Proponent with the aim of gathering people in a digital environment rather than a physical location.		2022-0066	10-03-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Virtual Interactive Distance Learning Platform	VIDLP	a Wipe of learning platform that uses an interactive e-learning and development activity, which is conducted through an online system, where the Participants register and complete the training course at their own pace, within the maximum period given. In this platform, the training modules, training materials, e-learning materials such as manuals, videos and other learning tools are pre-designed, and tested, ready anytime for officers and employees who need to undergo the training course.		2024-028	01-01-2024
Virtual Interactive Learning Platform		Virtual Interactive Learning Platform (VILP) — a type of learning platform that uses an interactive e-learning and development activity, which is conducted via live online system, where Resource Persons, Facilitators and Participants meet, discuss and run the approved learning modules and training exercises.		2024-0028	01-01-2024
Virtual meeting		a form of communication that enables people in different physical locations to use their mobile or internet connected devices to meet in the same virtual room.	https://www.webex.com/virtual-meetings-guide.html#faq-item-l-anchor	2024-0006	Immediately
Virtual Private Network	VPN	a network that is constructed to secure the private network, using encryption and other security mechanisms to ensure that only authorized users can access the network and that the data cannot be intercepted.	www.webopedia.com	2022-0030	Immediately
Virtual Private Network	VPN	A secure network communication channel between two or more devices.		2023-0017	Immediately
Visual identity		a collection of visual elements that serve to represent and differentiate a brand.		2023-0005	01-31-2023
Void PAR		pertains to the PhilHealth Agents Receipt (PAR) cancelled by the ACAs teller/cashier or by PhilHealth due to erroneous details, damage, lost or spoilage caused by fortuitous events or other similar reason requiring the cancellation thereof.			
Vulnerability		is a weakness in the system or device that can be exploited to allow unauthorized access, elevation of privileges or denial of service.			
Vulnerability		is a flaw in a system that can be exploited by a malicious user so as to gain unauthorized access to the system.		2023-0049	09-11-2023

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Waste Materials		are expendable materials, supplies and consumables including spare Parts, empty containers, and remnants from destroyed or damaged fixed assets.	COA Training Handbook on Property as Supply Management System June 2011 p105	2022-0052	09-02-2022
Web Service		a collection of open protocols and standards which are widely used for exchanging data between systems or applications.	https://www.guru99.com/api-vs-web-service-difference.html	2022-0025	06-01-2022
White listing		is a collection of entities that are allowed from communicating with or logging into a restricted computer.		2023-0049	09-11-2023
Wi-Fi		Wireless networking technology that uses radio waves to provide wireless high-speed Internet and network connections. A Wi-Fi enabled device such as a PC, mobile phone, or PDA can connect to the Internet when within range of a wireless network.		2023-0017	Immediately
Wi-Fi Protected Access	WPA	a security protocol designed to create secure using temporal key integrity which dynamically changes the key	www.techterms.com	2022-0030	Immediately
Wi-Fi Protected Access 2	WPA2	the security method added to WPA for wireless networks that provides stronger data protection and network access control	www.webopedia.com	2022-0030	Immediately
Wireless Access Point	WAP	a hardware device or configured node on a local area network (LAN) that allows wireless capable devices and wired networks to connect through a wireless standard including wi-fi.	www.techopedia.com	2022-0030	Immediately
Wireless Communication Device		a cellular, analog,, wireless or digital device, computer or telephone, capable of accessing, sending or receiving wireless electronic messages, conversation or other interchange of information, including but not limited to a wireless telephone service, a wireless internet service or a wireless text messaging service but does not include voice radios, mobile radios, land mobile radios, commercial mobile radios or two-way radios with the capability to transmit and receive voice transmissions utilizing a "push to talk" or "press to transmit function.	www.lawinsider.com/dictionary	2022-0030	Immediately
Wireless Fidelity	WI-FI	a wireless networking technology that allows computers and other devices to communicate over a wireless signal	www.techterms.com	2022-0030	Immediately
Work and Financial Plan	WFP	is a document that defines the goals and targets of the Corporation direction, and determining the specific tasks and resources to achieve those targets.			

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Work and Financial Plan	WFP	Describes the various project tasks, and activities, indicating how the tasks will be accomplished and managed and identifying the resources necessary to carry out the various project activities for the whole duration of the project The schedule start time of each activity is clearly indicated. To facilitate control, tasks should, wherever possible, be broken into component parts that are measurable, and manageable units.		2022-0007	02-02-2022
Work from home	WFH	refers to a work arrangement where the government officers or employees work at home or their residence based on functions, assigned tasks and activities to be performed.		2023-0039	07-31-2023
Work from satellite office		refers to a work arrangement where the government officers or employees, instead of reporting to their office, report for work at their agency satellite office near their place of residence (e.g., Head Office/ Regional office/field office); and		2023-0039	07-31-2023
Work Place		refers to the Head Office, PROs and Branches where PhilHealth employees regularly attend and accomplish their designated tasks. Additionally, the office, premises or work site where the workers are habitually employed shall include the office or place where the workers who have no fixed or definite work site regularly report for assignment in the course of their employment?	World Health Organization, Primary Health Care Overview	2024-0008	02-07-2024
Work shifting		refers to a work arrangement applicable to offices/agencies mandated by law to operate 24-hour continuous service delivery on a daily basis, or to agencies required to observe workplace health and safety protocols. This is also applicable to occupational groups that provide security and safety to agency personnel and/or property.		2023-0039	07-31-2023
Workstations		refers to desktop and laptop computers.		2023-0049	09-11-2023
XML file		is a mark-up language that defines a set of rules for encoding documents in a format that is both humanreadable and machine-readable.			
Year-End Bonus	YEB	refers to the bonus equivalent to one (1) month basic pay as of October 31 of the current year.		2022-0064	10-10-2022
Z Benefit Claims		these are benefit claims covered under Special or Catastrophic Benefits.		2022-0032	05-11-2022

TERM	ACRONYM	DEFINITION	SOURCE	CO_NO	EFFECTIVITY DATE
Z Benefits Information Tracking System	ZBITS	is the information tracking system that shall be developed by the Corporation, in collaboration with relevant stakeholders and experts, that aims to track all Z patients in contracted HCIs from diagnosis up to improvement, death or lost to follow-up, and during referral of patients to other contracted HCIs.		P.C. No.2015-035	11-10-2015
Zero-Contact Policy		a policy prohibiting officers and employees of Government Agencies from having any contact with an applicant or requesting party, in any manner, concerning an application Of request, except: (a) during preliminary assessment of the request and evaluation of sufficiency of submitted documents; and (b) when strictly necessary. Once the Department of Information and Communications Technology (DICT) has completed a web-based software-enabled business registrar)n system acceptable to the public, all transactions shall be coursed through such system.		2022-0056	Immediately