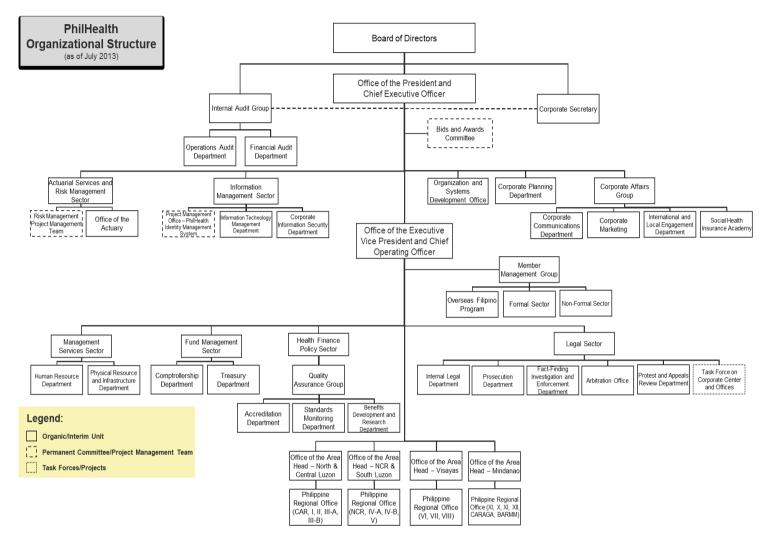


Republic of the Philippines PHILIPPINE HEALTH INSURANCE CORPORATION



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At the onset, the PhilHealth Board issued the PhilHealth Board Resolution (PBR) No. 527, s. 2003, setting the general policy on the adoption and implementation of the reorganization structure of PhilHealth. The Reengineered PhilHealth Organization was approved by the PhilHealth Board effective January 1, 2006 through PBR No. 842, s. 2005.

Thereafter, there were changes to this organizational structure that were approved by the PhilHealth Board prior the creation of GCG, these includes the creation of the following organizational units:

- 1) Organization and Systems Development Office (PBR No. 1318, s. 2009);
- 2) Office of the Chairman of the PhilHealth Board (PBR No. 1431, s. 2010);
- 3) Task Force on Corporate Center and Offices (TFCCO) (OO No. 0068, s. 2011);
- 4) PhilHealth Identity Management System (PMO-PIMS) (OO No. 0094, s. 2012);
- 5) Changes in the Corporate Affairs Group's Structure, Function, Staffing and Other Support (Special Order No. 1251, s. 2012);
- 6) Information Management Sector (IMS) and the establishment of the Office of the Senior Vice President Chief Information Officer (OSVP-CIO) (PBR No. 1614, s. 2012);
- 7) Corporate Information Security Department (PBR No. 1615, s. 2012); and
- 8) Overseas Filipino Program, Formal Sector and Non-Formal Sector under the Member Management Group (PBR No. 1823, s. 2013).

When the GCG was created in CY 2011 through Republic Act No. 10149, s. 2011, there is a need to seek the approval of all changes in Organization Structure in the GOCCs. Thus, the creation of the Information Management Sector (IMS) and the Corporate Information Security Department (CISD) including the Existing Modified Organizational Structure and Staffing Pattern (OSSP) of the Corporation was confirmed by GCG on March 2013 through GCG Memorandum Order No. 2013-14.

Yet, the approved OS of the Corporation was no longer responsive to address competently, efficiently and effectively the current and future needs of PhilHealth. Thus, the Interim Table of Organization Prior to the Reorganization of the Corporation was approved by the PhilHealth Board on March 12, 2020 through PBR No. 2513 s. 2020. It was initially the OS that was uploaded in our website. However, the Human Resource Department (HRD) requested it to be removed from the PhilHealth website as it was not implemented by the Corporation.

Moreover, the GCG in its letter dated July 27, 2021 re Request for the Creation of Positions under Arbitration Office, GCG noted that the transfer of the Arbitration Office under the Office of the Executive Vice President and Chief Operating Officer (EVP and COO) pursuant to PBR No. 2129, s. 2016 is in violation of the condition under GCG Memorandum Order (M.O.) No. 2013-14 which provides that:

"b) Any further modification/s on the PHIC's OSSP is/are prohibited unless otherwise approved by the GCG."

In the same manner, the implementation of PBR No. 2513, s. 2020 approving the interim table of organization prior to the reorganization of the Corporation which will create two (2) Executive Vice Presidents, SG-29, as well as Attorney VI positions, SG- 26, under the Office of the Corporate Secretary, among others, will be considered as violation of the above cited provision.

It is also important to note that the GCG on its letter to PhilHealth dated February 24, 2022, directed to adopt and implement the OS they have developed. Notwithstanding, the GCG-Prescribed OS cannot be adopted as designed because of the identified weaknesses which if not addressed may result to difficulties in the implementation of the Universal Health Care (UHC).

Hence, the PhilHealth Board approved the reconfigured Organizational Structure and Staffing Pattern (OSSP) of PhilHealth last November 16, 2022. The reconfigured OSSP was initially submitted to GCG on November 28, 2022 and was officially endorsed by the Supervising Agency on December 9, 2022.