

Tamang Sagot

PhilHealth Circular No. 029 s-2015

PhilHealth's Commitment to Ensure the Security of Members' and their Dependents' Personal Information

1. What is this PhilHealth Circular all about?

This Circular expresses PhilHealth's commitment in ensuring the security and privacy of its members' and dependents' Personal Information.

2. What is "Personal Information?"

As defined in RA 10173 or "Data Privacy Act of 2012", Personal Information is defined as "any information, whether recorded in a material form or not, from which the identity of an individual is apparent or can be reasonably and directly ascertained by the entity holding the information, or when put together with other information would directly and certainly identify an individual."

3. Why is there a need to protect the Personal information of PhilHealth members and dependents?

To Uphold Public Trust and in consonance with the Data Privacy Act of 2012, PhilHealth affirms the fundamental right of all persons of the right to privacy and to ensure that the information being collected from members will be used only for the intended purpose/s.

4. Can there be exceptions that these members' and dependents' personal information be disclosed?

Yes, provided either of the following exists:

- ✓ When the member or data subject gives his/her consent;
- ✓ In compliance with any law, governmental, judicial or administrative order, subpoena, law enforcement, discovery request or any similar means.

5. What are the sanctions and penalties if there are violations or non-compliance of this issuance?

- ✓ Violation or non-compliance of any provision in this policy shall be subject to: Disciplinary action pursuant to Sec. 22(x) Rule XIV of the Omnibus Rules Implementing Book V of E.O. 292 otherwise known as the "Administrative Code of 1987", Revised Rules on Administrative Cases in the Civil Service;
- ✓ Data Privacy Act of 2012;
- ✓ Cybercrime Prevention Act of 2012; and
- ✓ other applicable laws.